

Wisconsin Department of Health Services

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>0021435</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>06/24/2025</b>
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NAME OF PROVIDER OR SUPPLIER  <b>RESILIENT HEARTS ADULT DAY CENTER</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>4848 S 76TH ST, SUITE 100 GREENFIELD, WI 53220</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
E 000	<p><b>INITIAL COMMENTS</b></p> <p>An announced remote Initial survey was conducted on 06/24/2025 with Resilient Hearts Adult Day Center, an Adult Day Care Center in Greenfield, WI.</p> <p>Resilient Hearts Adult Day Center is out of compliance with Wisconsin Administrative Code DHS 105.14 regulations for Adult Day Care Centers.</p> <p>A total of 1 mock participant file was reviewed during survey. A total of 1 personnel file reviewed.</p> <p>1 citation is issued.</p> <p>Current Census on day of survey: 0 5200 useable square footage Maximum number of Participants based on square footage: 104 Current maximum capacity requested: 75</p>	E 000		
E 244	<p><b>105.14(8)(b)3. WATER SUPPLY: TEMPERATURES</b></p> <p>The ADCC shall set the temperature of all water heaters connected to sinks, showers and tubs used by residents at a temperature of at least 140 degrees Fahrenheit. The temperature of hot water at plumbing fixtures used by residents may not exceed the range of 110 to 115 degrees Fahrenheit.</p> <p>This Rule is not met as evidenced by: Based on observation and interview the facility failed to ensure the water temperature in the water heater was set at 140 degrees Fahrenheit (F) in 1 of 1 water heaters observed.</p>	E 244		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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E 244	Continued From page 1  Findings Include:  During review of the facility documents submitted, it was not able to be determined what temperature the hot water heater is set at.  During an interview on 06/24/25 at 1:45 PM Program Director A verified that there was no way to tell what the temperature was set at on the water heater, "No, it's shared with other tenants of the building and we have to work with the Landlord on that."	E 244		
Z 001	Initial Comments  An announced remote Initial survey was conducted on 06/24/2025 with Resilient Hearts Adult Day Center, an Adult Day Care Center in Greenfield, WI.  Resilient Hearts Adult Day Center is in compliance with regulations for Wisconsin Administrative Code DHS Chapters 12 and 13.  A total of 1 personnel file was reviewed during this survey.  No citations were issued.	Z 001		
L 000	Initial Comments  An announced remote Initial survey was conducted on 06/24/2025 with Resilient Hearts Adult Day Center, an Adult Day Care Center in Greenfield, WI.  Resilient Hearts Adult Day Center is in compliance with the Home and Community Based Services.	L 000		

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