



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
Aging and Long-Term Support Administration
PO Box 45600, Olympia, Washington 98504-5600

September 22, 2023
(email)

Jennifer Hills-Administrator
Brookdale Olympia West
420 Yaeger Way SW
Olympia, WA 98502
jhills@brookdale.com

IDR RESULTS

ALF License #2497

Dear Administrator:

Thank you for participating in the Informal Dispute Resolution (IDR) process on September 5, 2023. This letter is a follow-up to my telephone call today about the results of the IDR. During the IDR, citations from the Statement of Deficiencies (SOD) report dated July 28, 2023 were addressed. As we discussed during the IDR, the following information was considered:

- All written materials presented by the assisted living facility.
- All oral statements and explanations offered by the assisted living facility.
- Records gathered by the RCS regional staff.

In addition, I questioned RCS regional staff, RCS Infection Control Subject Matter Expert and DOH to clarify facts and issues that were raised.

After careful review and consideration, I have decided to make the following change to the SOD report dated July 28, 2023:

WAC 388-78A-2610 – Deleted

WAC 388-78A-2630 – Upheld, No change

Next Steps:

- Review the attached amended cover letter and SOD reflecting the change noted above.
- Follow instructions according to the cover letter to the SOD.

If you have any questions, please contact me at staci.dilg@dshs.wa.gov .

Sincerely,

A handwritten signature in black ink that reads "Staci Dilg". The script is cursive and fluid.

Staci Dilg
IDR Program Manager
Residential Care Services

Enclosure

cc: Regional Administrator, Region 3
Field Service Administrator, Reg 3
Field Manager, Region 3E
Regional Long Term Care Ombuds
Statewide Long Term Care Ombuds
Central File
IDR File