



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
8517 E Trent Ave, Ste 102, Spokane Valley, WA 99212

BCD PULLMAN LLC
Regency Pullman
1285 SW Center St
Pullman, WA 99163

RE: Regency Pullman License # 2060

Dear Administrator:

This letter addresses Compliance Determination(s) 55582 (Completion Date 03/03/2025) and 51861 (Completion Date 01/03/2025).

The Department completed a follow-up inspection of your Assisted Living Facility on 03/03/2025 and found no deficiencies. Your facility meets the Assisted Living Facility licensing requirements.

The Department found that deficiencies for the following licensing laws and regulations were corrected:
WAC 388-78A-2462-2-a, WAC 388-78A-2462-2-b, WAC 388-78A-2462-2

The Department staff who did the on-site verification:
Sandra Fast, Community Complaint Investigator

If you have any questions, please contact me at (509)323-7315.

Sincerely,

Jessica Salquist, Regional Administrator
Region 1, Unit B
Residential Care Services



Residential Care Services Investigation Summary Report

Provider/Facility: Regency Pullman **Provider Type:** Assisted Living Facility
License/Cert.#: 2060
Compliance Determination #: 51861 **Intake ID:** 158105
Investigator: Sandra Fast **Region/Unit #:** RCS Region 1 / Unit B
Investigation Date(s): 12/17/2024 through 01/03/2025
Complainant Contact Date(s): 12/11/2024, 12/17/2024

Allegation(s):

1. Alleged use of marijuana while on breaks during work hours.
 2. A staff member had no fingerprint background check on file.
-

Investigation Methods:

Sample: Total residents: 56
Resident sample size: 3
Closed records sample size: 0

Observations: Common areas
Corridors
Sampled residents
Sampled residents' apartments
Activity
Medication technicians

Interviews: Executive Director
Wellness Director
Medication Technicians
Sampled residents

Record Reviews: Disclosure of Services
Characteristic roster
Staff list
Staff schedule
House policies
Personnel information
Sampled residents' face sheets
Sampled resident's negotiated service agreement
Facility generated email

Investigation Summary:

1. The facility residents stated no concerns regarding staff at the facility. The medication technicians stated no concerns regarding any of the other staff at the facility. The facility had a policy regarding drug and alcohol use in the workplace and showed that, "The unlawful or improper presence or use in the workplace of drugs or alcohol by employees will not be tolerated." The facility's administration

held all-staff meetings that reinforced the facility's zero-tolerance of drugs and alcohol. No failed facility practice was identified.

2. A sampled staff's personnel documents were reviewed and showed a failure to obtain a fingerprint background check for a sampled employee. The administrator stated that the facility's current procedure needed to be reviewed and reestablished for more accurate tracking of newly hired staffs' background check results. Failed facility practice was identified, and a citation was issued based on Washington state Administrative Code (WAC) 388-78a-2462 (2)(a)(b)

Conclusion / Action:

- Failed Provider Practice Identified / Citation(s) Written
- Failed Provider Practice Not Identified / No Citation Written
- N/A



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Statement of Deficiencies	License #: 2060	Compliance Determination # 51861
Plan of Correction	Regency Pullman	Completion Date
Page 1 of 3	Licenses: BCD PULLMAN LLC	01/03/2025

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Assisted Living Facility license.

The department completed data collection for an unannounced on-site complaint investigation on 12/17/2024, 12/09/2024 and 12/17/2024 of:

Regency Pullman
 1285 SW Center St
 Pullman, WA 99163

This document references the following complaint number(s): 158105

The following sample was selected for review during the unannounced on-site visit: 3 of 56 current residents and 0 former residents.

The department staff that investigated the Assisted Living Facility:

Sandra Fast, Community Complaint Investigator

From:
 DSHS, Aging and Long-Term Support Administration
 Residential Care Services, Region 1, Unit B
 8517 E Trent Ave, Ste 102
 Spokane Valley, WA 99212

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

J. Salquist
 Residential Care Services

01/06/2025
 Date

I understand that to maintain an Assisted Living Facility license, the facility must be in compliance with all the licensing laws and regulations at all times.

This document was prepared by Residential Care Services for the Locator website.



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Statement of Deficiencies	License #: 2060	Compliance Determination # 51861
Plan of Correction	Regency Pullman	Completion Date
Page 1 of 3	Licensee: BCD PULLMAN LLC	01/03/2025

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Sandra Fast, Community Complaint Investigator

From:
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 8517 E Trent Ave, Ste 102
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Residential Care Services

Date

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This document was prepared by Residential Care Services for the Locator website.

Robert Rowser

Administrator (or Representative)

1/15/25

Date

WAC 388-76A-2462 Background checks Who is required to have.

(2) The assisted living facility must ensure that the administrator and all caregivers employed directly or by contract after January 7, 2012 have the following background checks.

- (a) A Washington state name and date of birth background check; and
- (b) A national fingerprint background check.

This requirement was not met as evidenced by:

Based on record review and interview, the facility failed to ensure that 1 of 3 staff (Staff B), hired after 01/07/2012, had a national fingerprint background check done. This placed vulnerable residents residing at the facility at risk to be accessed by someone who was not qualified to have access to vulnerable adults.

Findings include . . .

A record review on 01/03/2024, showed that Staff B was hired as a caregiver on 03/27/2024. Per review, a name and date of birth background check was completed on 03/27/2024. Staff B's records showed that a fingerprint background check was not attempted until 10/18/2024, 6 months and 21 days after their date of hire. Staff B's fingerprint background check came back showing that, "The applicant's fingerprint check cannot be completed by the Federal Bureau of Investigation."

In an interview on 12/31/24 at 4:17 PM, Staff A, Executive Director stated that they were unsure why Staff B did not have a valid fingerprint background check on file. An email communication from Staff A, received on 01/03/25 and reviewed at 1:31 PM showed that Staff A was unable to locate any records showing that Staff B had prior attempts to have a background fingerprint check done.

In an email from Staff A, received on 01/03/2024 and reviewed at 1:31 PM, Staff A wrote that the facility's process for background checks needed review and reestablishment of a new process for better tracking of employee background checks.

Administrator (or Representative)

Date

WAC 388-78A-2462 Background checks Who is required to have.

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In an email from Staff A, received on 01/03/2024 and reviewed at 1:31 PM, Staff A wrote that the facility's process for background checks needed review and reestablishment of a new process for better tracking of employee background checks.

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Regency Pullman is or will be in compliance with this law and / or regulation on (Date) 2/17/25.

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

ROBERTA ROWLER

Administrator (or Representative)

1/15/25

Date

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Regency Pullman is or will be in compliance with this law and / or regulation on (Date)_____ .

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

 Administrator (or Representative)

 Date