



STATE OF WASHINGTON  
DEPARTMENT OF SOCIAL AND HEALTH SERVICES  
Home and Community Living Administration  
Residential Care Services • RCSIDR@dshs.wa.gov

July 8, 2025  
(email)

Administrator  
Brookdale Puyallup South  
8811 176<sup>th</sup> St East  
Puyallup., WA 98375

**TRADITIONAL IDR RESCHEDULING LETTER-TELEPHONE**

License #1702

Dear Administrator:

This letter will confirm your request for an Informal Dispute Resolution (IDR) regarding the Statement of Deficiencies (SOD) dated June 10, 2025.

Per our conversation, Scotti Bower **will now** meet with you **via telephone** on July 22, 2025, at 1:30pm.

**Please call 1-564-999-2000 using conference ID 490 746 260# to join the meeting.**

You indicated you are disputing the following citation(s):

**WAC 388-78A-2466**

You indicated the following individuals will participate and represent your facility in the IDR process:

Hattie Russell - Executive Director

Glenna Wickett - District Director of Operations

Please provide additional documentation specifically related to the citation(s) you are disputing at least **one week prior** to the scheduled IDR date by emailing them to [RCSIDR@dshs.wa.gov](mailto:RCSIDR@dshs.wa.gov) (preferred), or by faxing them to (360) 725-3225.

If you have any questions, please contact me at [RCSIDR@dshs.wa.gov](mailto:RCSIDR@dshs.wa.gov) .

Sincerely,

*Laci Traulsen*

Laci Traulsen  
Program Specialist 2/ Volunteer Coordinator  
Informal Dispute Resolution  
Residential Care Services

Enclosure

cc:    Regional Administrator-Region 3  
      Field Manager, Region 3 Unit D  
      State and Regional Long Term Care Ombuds  
      Field File  
      Central Files  
      IDR File