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### Masonic Home of Virginia

500 Masonic Lane  
Henrico, VA 23223  
(804) 222-1694

**Current Inspector:** Tamara Watkins (804) 840-3710

**Inspection Date:** April 30, 2021

**Complaint Related:** No

#### Areas Reviewed:

22VAC40-73 GENERAL PROVISIONS  
22VAC40-73 ADMINISTRATION AND ADMINISTRATIVE SERVICES  
22VAC40-73 PERSONNEL  
22VAC40-73 STAFFING AND SUPERVISION  
22VAC40-73 ADMISSION, RETENTION, AND DISCHARGE OF RESIDENTS  
22VAC40-73 RESIDENT CARE AND RELATED SERVICES  
22VAC40-73 RESIDENT ACCOMODATIONS AND RELATED PROVISIONS  
22VAC40-73 BUILDING AND GROUNDS  
22VAC40-73 EMERGENCY PREPAREDNESS  
22VAC40-73 ADDITIONAL REQUIREMENTS FOR FACILITIES THAT CARE FOR ADULTS WITH SERIOUS COGNITIVE IMPAIRMENTS

#### Article 1

##### Subjectivity

32.1 Reported by persons other than physicians

63.2 General Provisions.

63.2 Protection of adults and reporting.

63.2 Licensure and Registration Procedures

63.2 Facilities and Programs..

22VAC40-90 Background Checks for Assisted Living Facilities

22VAC40-90 The Sworn Statement or Affirmation

22VAC40-90 The Criminal History Record Report

22VAC40-80 THE LICENSE.

22VAC40-80 THE LICENSING PROCESS.

22VAC40-80 COMPLAINT INVESTIGATION.

22VAC40-80 SANCTIONS.

#### Comments:

This inspection was conducted by licensing staff using an alternate remote protocol necessary due to a state of emergency health pandemic declared by the Governor of Virginia.

A monitoring inspection was initiated on 4/30/2021 and concluded on 5/12/2021. The administrator was contacted by telephone to initiate the inspection. The administrator reported that the current census was 81. The inspector emailed the administrator a list of items required to complete the inspection. The inspector reviewed (5) five resident records, (5) five staff records, staff schedules, medication administration records, service plans and other required documentation submitted by the facility to ensure documentation was complete.

Information gathered during the inspection determined non-compliance(s) with applicable standards or law, and a violation was documented on the violation notice issued to the facility.

#### Violations:

Standard #: 22VAC40-73-680-D

Description: Based on a review of the residents medication administration record the facility failed to administer medication(s) in accordance with the physician's order.

##### Evidence:

The March 2021 electronic medication administration record for resident #1 documented that the resident did not receive their prescribed medication, Diclofenac Sodium 3% gel on 3/19 at 8:30a; 3/30 at 5p and 3/31 at 8:30a. The documented reason given was "out of medication"; "pharmacy notified"; "medication has been reordered."

[Plan of Correction:](#) Three staff members did not follow Masonic Home's Policy: Medication Management Plan will have 1:1 education with Nurse Management. 5/21/2021

medication management Plan reviewed with all staff that pass medication and do treatments throughout the home. (All RN's, LPN's, Med Tech's).

Staff to sign off that they have read and understand policy as written. [PRN](#) staff may email acknowledgement that they have read and understand policy as written. 5/25/2021

**Disclaimer:**

*This information is provided by the Virginia Department of Social Services, which neither endorses any facility nor guarantees that the information is complete. It should not be used as the sole source in evaluating and/or selecting a facility.*