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Golden Care Services

105 Maple Avenue
Newport news, VA 23607
(757) 768-6046

Current Inspector: Darunda Flint (757) 807-9731

Inspection Date: May 21, 2025

Complaint Related: No

Areas Reviewed:

22VAC40-73 BUILDINGS AND GROUND
22VAC40-73 EMERGENCY PREPAREDNESS

Technical Assistance:

22VAC40-73-950-A-1

Comments:

Type of inspection: Initial
Date(s) of inspection and time the licensing inspector was on-site at the facility for each day of the inspection: 05/21/2025 (arrival 10:00 a.m. / departure 12:43 p.m.)
The Acknowledgement of Inspection form was signed and left at the facility for each date of the inspection.

An exit meeting will be conducted to review the inspection findings.

The evidence gathered during the inspection determined non-compliance with applicable standard(s) or law, and violation(s) were documented on the violation notice issued to the facility. The licensee has the opportunity to submit a plan of correction to indicate how the cited violation(s) will be addressed in order to return the facility to compliance and maintain future compliance with applicable standard(s) or law.

If the licensee wishes to provide a plan of correction: (i) type the plan on a separate Word document, (ii) identify the standard violation number being addressed, (iii) include the date the violation will be corrected, (IV) do not include any names or confidential information, and (V) return to the licensing inspector by email within five (5) business days of the exit interview.

Compliance with all applicable regulations and law shall be maintained and any areas of noncompliance must be corrected.

Within 15 calendar days of your receipt of the inspection findings (inspection summary, violation notice, and supplemental information), you may request a review and discussion of these findings with the inspector's immediate supervisor. To make a request for review and discussion, you must contact the licensing supervisor at the regional licensing office that serves your geographical area.

Regardless of whether a supervisory review has been requested, the results of the inspection will be posted to the DSS public website within 5 business days of your receipt of the Inspection Summary and/ or Violation Notice.

The department's inspection findings are subject to public disclosure.

Please Note: A copy of the findings of the most recent inspection are required to be posted on the premises of the facility.

For more information about the VDSS Licensing Programs, please visit: www.dss.virginia.gov

Should you have any questions, please contact Darunda Flint, Licensing Inspector at (757) 807-9731 or by email at Darunda.a.flint@dss.virginia.gov

Violations:

Standard #:	22VAC40-73-920-D
Description:	Based on observation, the facility failed to ensure sturdy safeguards shall be provided, with installation in compliance with the Virginia Uniform Statewide Building code to include handrails inside and stools available to stall showers.
Evidence:	

1. During a tour of the facility, resident room #4 stall shower did not have handrails inside it.
2. Staff #1 acknowledged resident room #4 stall shower did not have handrails inside it.

[Plan of Correction:](#) Administrator placed handrail inside shower of bedroom 4.

Standard #: 22VAC40-73-950-A

Description: Based on observation and staff interviewed, the facility failed to ensure there was a fire and emergency evacuation drawing posted in a conspicuous place on used by residents. The drawing shall show primary and secondary escape routes, areas of refuge, assembly areas, telephones, fire alarm boxes and fire extinguishers, as appropriate.

Evidence:

1. During a tour of the facility, the emergency exit plan posted did not include the secondary escape route, areas of refuge, and telephones.
2. Staff #1 acknowledged the aforementioned were not included in the posted emergency exit plan

[Plan of Correction:](#) Administrator adjusted emergency exit plan to reflect secondary escape route, areas of refuge, and telephone placement in the facility.

Standard #: 22VAC40-73-960-C

Description: Based on observation and staff interviewed, the facility failed to ensure the telephone numbers of the fire department, rescue squad or ambulance, police, and Poison Control Center was posted by each telephone shown on the fire and emergency evacuation plan.

Evidence:

1. The facility's evacuation plan posted did not indicate the location of telephones in the facility. The telephone at the front door did not have posted emergency telephone numbers by it.
2. Staff #1 acknowledged the required emergency telephone numbers were not available at the telephone located at the front door.

[Plan of Correction:](#) Administrator posted emergency Listing telephone number posted as required above the facility phone.

Disclaimer:

This information is provided by the Virginia Department of Social Services, which neither endorses any facility nor guarantees that the information is complete. It should not be used as the sole source in evaluating and/or selecting a facility.

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