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### The Barclay at Tuckahoe

567 N. Parham Road  
Henrico, VA 23229  
(804) 554-2027

**Current Inspector:** Tyia Venable (804) 393-2157

**Inspection Date:** April 25, 2024

**Complaint Related:** No

#### Comments:

Type of inspection: Initial

Date(s) of inspection and time the licensing inspector was on-site at the facility for each day of the inspection: On 04/25/2024 Approximate time 9:00a.m-12:03p.m

The Acknowledgement of Inspection form was signed and left at the facility for each date of the inspection.

Number of residents present at the facility at the beginning of the inspection:

The licensing inspector completed a tour of the physical plant that included the building and grounds of the facility.

Number of resident records reviewed: N/A

Number of staff records reviewed:1

Number of interviews conducted with residents: N/A

Number of interviews conducted with staff: 2

Observations by licensing inspector: As random bedrooms measurements were conducted in the independent living program of the facility observations were made of the individuals living spaces.

Additional Comments/Discussion:

An exit meeting will be conducted to review the inspection findings.

The evidence gathered during the inspection determined non-compliance with applicable standard(s) or law, and violation(s) were documented on the violation notice issued to the facility. The licensee has the opportunity to submit a plan of correction to indicate how the cited violation(s) will be addressed in order to return the facility to compliance and maintain future compliance with applicable standard(s) or law.

If the licensee wishes to provide a plan of correction: (i) type the plan on a separate Word document, (ii) identify the standard violation number being addressed, (iii) include the date the violation will be corrected, (IV) do not include any names or confidential information, and (V) return to the licensing inspector by email within five (5) business days of the exit interview.

Compliance with all applicable regulations and law shall be maintained and any areas of noncompliance must be corrected.

Within 15 calendar days of your receipt of the inspection findings (inspection summary, violation notice, and supplemental information), you may request a review and discussion of these findings with the inspector's immediate supervisor. To make a request for review and discussion, you must contact the licensing supervisor at the regional licensing office that serves your geographical area.

Regardless of whether a supervisory review has been requested, the results of the inspection will be posted to the DSS public website within 5 business days of your receipt of the Inspection Summary and/ or Violation Notice.

The department's inspection findings are subject to public disclosure.

Please Note: A copy of the findings of the most recent inspection are required to be posted on the premises of the facility.

For more information about the VDSS Licensing Programs, please visit: [www.dss.virginia.gov](http://www.dss.virginia.gov)

Should you have any questions, please contact Angela Rodgers-Reaves, Licensing Inspector at (804) 840-0253 or by email at [Angela.r.reaves@dss.virginia.gov](mailto:Angela.r.reaves@dss.virginia.gov).

Violation Notice Issued: Yes

#### Violations:

Standard #: 22VAC40-73-870-E

**Description:** Based on observation and interviews with staff the facility failed to ensure that all equipment was in good repair and condition.

**Evidence:**  
Accompanied by the facility administrator and the maintenance director and as evidenced by the pictures taken during a tour of the facility on 04/25/2024, temporary/ portable/mobile air conditioner units were observed in place at the end of the hallways on the 2nd and 3rd floors. The maintenance director stated that the hallway air conditioner units were being used to supplement the air due to one of the four air conditioner motors being inoperable and a replacement motor was on order.

**Plan of Correction:** FACILITY'S RESPONSE: "Measures to Prevent Non-Compliance from Occurring Again:  
  
On 4/11/24, it was identified that the main air handler for the HVAC VAC System had a motor that needed to be replaced. The community immediately obtained a quote from the HVAC vendor on 4/11/24 and the quote was approved the same day with a delivery date of 4/26/24 and an installation date of 5/1/24. (8) 1-Ton portable AC units were rented and installed on 4/12/24 to condition the corridors. (6) Additional 1-Ton portable AC units were rented and installed on 4/26/24 due to warmer climates after initial installation to further assist with conditioning corridors and ensure compliance with the standard.

**Persons Responsible:**  
Executive Director, Environmental Services Director and Home Office Support Team"

**Standard #:** 22VAC40-73-880-C

**Description:** Based on observation and interviews with staff the facility failed to ensure that the temperatures in the common areas used by the residents did not exceed 80°F.

**Evidence:**  
  
The temperature readings recorded by the facility's maintenance director on 04/25/2024 revealed the following:  
  
Second floor on the even side of the hallway 82 degrees.  
  
Second floor on the odd side of the hallway 81.3 degrees.  
  
Third floor on the odd side of the hallway 81 degrees.

**Plan of Correction:** FACILITY'S RESPONSE: "Measures to Prevent Non-Compliance from Occurring  
  
Again: On 4/11/24, it was identified that the main air handler for the HVAC VAC System had a motor that needed to be replaced. The community immediately obtained a quote from the HVAC vendor on 4/11/24 and the quote was approved the same day with a delivery date of 4/26/24 and an installation date of 5/1/24. (8) 1-Ton portable AC units were rented and installed on 4/12/24 to condition the corridors. (6) Additional 1-Ton portable AC units were rented and installed on 4/26/24 due to warmer climates after initial installation to further assist with conditioning corridors and ensure compliance with the standard.

**Persons Responsible:**  
Executive Director, Environmental Services Director and Home Office Support Team"

**Disclaimer:**  
*This information is provided by the Virginia Department of Social Services, which neither endorses any facility nor guarantees that the information is complete. It should not be used as the sole source in evaluating and/or selecting a facility.*