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### Memory Care at Bristol

301 Village Circle  
Bristol, VA 24201  
(276) 477-5334

**Current Inspector:** Rebecca Berry (276) 608-3514

**Inspection Date:** April 18, 2022

**Complaint Related:** No

#### Areas Reviewed:

22VAC40-73 GENERAL PROVISIONS  
22VAC40-73 ADMINISTRATION AND ADMINISTRATIVE SERVICES  
22VAC40-73 PERSONNEL  
22VAC40-73 STAFFING AND SUPERVISION  
22VAC40-73 ADMISSION, RETENTION, AND DISCHARGE OF RESIDENTS  
22VAC40-73 RESIDENT CARE AND RELATED SERVICES  
22VAC40-73 RESIDENT ACCOMODATIONS AND RELATED PROVISIONS  
22VAC40-73 BUILDING AND GROUNDS  
22VAC40-73 EMERGENCY PREPAREDNESS

#### Comments:

The licensing inspector for Memory Care at Bristol conducted the initial announced inspection on 04/18/2022. Residents in care were observed and staff and resident interactions were observed. The building and grounds were observed and the first aid kit was checked. An exit meeting was held with the administrator and key staff on the date of the inspection, 04/18/2022. Two violations are being cited as a result of the inspection. Please develop a plan of correction for each violation cited along with a date of correction and return a signed and dated copy back to the licensing office within 10 calendar days of receipt (05/13/2022). If you have any questions or concerns please contact your inspector at 276-608-1067. Thank you for your cooperation and assistance.

#### Violations:

Standard #:	22VAC40-73-710-C
Description:	Based on resident record review and observations made during the tour of the building, the facility failed to have a physician's order for bed rails for one resident in care. EVIDENCE: 1. Resident #1 was observed to have half rails on her bed, she was not able to voice the purpose of the rails and there was no physician's order in her file to document the need for the half rails on her bed.
<a href="#">Plan of Correction:</a>	Resident #1 bed rails were removed from resident's bed. All other residents were reviewed for presence of bed rails, none identified. Director of Life Enrichment educated on process for addition and presence of bedrails. Monitor to ensure any new admissions that come in with bed rails in place have physician order and appropriate <a href="#">ISP</a> update/monitoring. Audit weekly for 3 months. [sic]
Standard #:	22VAC40-73-860-I
Description:	Based on observations made during the tour of the building, the facility failed to keep all cleaning supplies in a locked area. EVIDENCE: 1. The cabinet under the fish tank located in the common room had a container of disinfectant wipes stored there. These wipes have a label on them that says "Keep out of the reach of children" indicating it is a hazardous material.
<a href="#">Plan of Correction:</a>	On 4/13/2022 cleaning supplies were removed from cabinet under fish tank in communal area. Residents who can open cabinets have the potential to be affected by this. Direct Care Staff were provided with education on hazardous material storage. Weekly audits will be completed to monitor for appropriate hazardous material storage for 3 months. [sic]

#### Disclaimer:

*This information is provided by the Virginia Department of Social Services, which neither endorses any facility nor guarantees that the information is complete. It should not be used as the sole source in evaluating and/or selecting a facility.*

