



ABUSE & NEGLECT

ASSISTANCE

CHILD SUPPORT

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FOSTER CARE & ADOPTION

LICENSING

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### The Estates at West End

3000 Skipwith Road  
Richmond, VA 23294  
(804) 270-3990 (320)

**Current Inspector:** Yvonne Randolph (804) 441-1180

**Inspection Date:** June 23, 2021 and June 24, 2021

**Complaint Related:** No

#### Areas Reviewed:

22VAC40-73 STAFFING AND SUPERVISION  
22VAC40-73 RESIDENT CARE AND RELATED SERVICES  
22VAC40-73 RESIDENT ACCOMODATIONS AND RELATED PROVISIONS  
22VAC40-73 BUILDING AND GROUNDS  
22VAC40-73 EMERGENCY PREPAREDNESS  
22VAC40-90 The Sworn Statement or Affirmation  
22VAC40-90 The Criminal History Record Report  
22VAC40-80 THE LICENSE

#### Comments:

This inspection was conducted by licensing staff using an alternate remote protocol necessary due to a state of emergency health pandemic declared by the Governor of Virginia.  
A renewal inspection was initiated on 6/23/2021 and concluded on 6/23/2021. The administrator was contacted by telephone to initiate the inspection. The administrator reported that the current census was 82. The inspector emailed the administrator a list of items required to complete the inspection. The inspector reviewed 5 resident records, 5 staff records, required facility documentation, medication administration records and physician orders and criminal history records submitted by the facility to ensure documentation was complete. An exit meeting was held with the administrator.  
The information gathered during the inspection determined no violations with applicable standards or law. No violations were issued. Please contact me by e-mail at T.Lesley@dss.virginia.gov if further assistance is needed.

#### Disclaimer:

*This information is provided by the Virginia Department of Social Services, which neither endorses any facility nor guarantees that the information is complete. It should not be used as the sole source in evaluating and/or selecting a facility.*

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