



ABUSE & NEGLECT

ASSISTANCE

CHILD SUPPORT

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FOSTER CARE & ADOPTION

LICENSING

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The Harmony Collection at Roanoke Assisted Living

4402 Pheasant Ridge Road
Roanoke, VA 24014
(540) 970-3524

Current Inspector: Holly Copeland (540) 309-5982

Inspection Date: Jan. 28, 2021 and Feb. 4, 2021

Complaint Related: No

Areas Reviewed:

22VAC40-73 GENERAL PROVISIONS
22VAC40-73 ADMINISTRATION AND ADMINISTRATIVE SERVICES
22VAC40-73 PERSONNEL
22VAC40-73 STAFFING AND SUPERVISION
22VAC40-73 ADMISSION, RETENTION, AND DISCHARGE OF RESIDENTS
22VAC40-73 RESIDENT CARE AND RELATED SERVICES
22VAC40-73 RESIDENT ACCOMMODATIONS AND RELATED PROVISIONS
22VAC40-73 BUILDING AND GROUNDS
22VAC40-73 EMERGENCY PREPAREDNESS
22VAC40-73 ADDITIONAL REQUIREMENTS FOR FACILITIES THAT CARE FOR ADULTS WITH SERIOUS COGNITIVE IMPAIRMENTS

Article 1

Subjectivity

32.1 Reported by persons other than physicians

63.2 General Provisions.

63.2 Protection of adults and reporting.

63.2 Licensure and Registration Procedures

63.2 Facilities and Programs..

22VAC40-90 Background Checks for Assisted Living Facilities

22VAC40-90 The Sworn Statement or Affirmation

22VAC40-90 The Criminal History Record Report

22VAC40-80 THE LICENSE.

22VAC40-80 THE LICENSING PROCESS.

22VAC40-80 COMPLAINT INVESTIGATION.

22VAC40-80 SANCTIONS.

Technical Assistance:

The medication management plan was reviewed and approved.

Comments:

This inspection was conducted by licensing staff using an alternate remote protocol necessary due to a state of emergency health pandemic declared by the Governor of Virginia.

A renewal inspection was initiated on 1/28/2021 and concluded on 2/4/2021. The administrator was contacted by telephone to initiate the inspection. The administrator reported that the current census was 44. The inspector emailed the administrator a list of items required to complete the inspection. The inspector reviewed three resident records, three staff records, medication management plan, background checks on all new staff, staff schedules, reports from the health and fire departments submitted by the facility to ensure documentation was complete.

Information gathered during the inspection determined non-compliance(s) with applicable standards or law, and violations were documented on the violation notice issued to the facility.

Violations:

Standard #: 22VAC40-73-700-1

Description: Based on resident record review, the facility failed to have a complete order for oxygen for a resident.

EVIDENCE:

1. The order for oxygen for resident 1 lacked information regarding the delivery device.

[Plan of Correction:](#) An order was obtained from the resident's physician which included the delivery device and all other required information. The Healthcare Director or her designee will review all orders for oxygen received from physicians to ensure that the order is complete with all required information.

Disclaimer:

This information is provided by the Virginia Department of Social Services, which neither endorses any facility nor guarantees that the information is complete. It should not be used as the sole source in evaluating and/or selecting a facility.