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Indian River Assisted Living

1012 Justis Street
Chesapeake, VA 23325
(757) 523-4659

Current Inspector: Lanesha Allen (757) 715-1499

Inspection Date: Jan. 27, 2021 , Jan. 28, 2021 and Jan. 29, 2021

Complaint Related: Yes

Areas Reviewed:

22VAC40-73 RESIDENT CARE AND RELATED SERVICES

Comments:

This inspection was conducted by licensing staff using an alternate remote protocol, necessary due to a state of emergency health pandemic declared by the Governor of Virginia.

A complaint inspection was initiated on January 12, 2021 and concluded on January 29, 2021. A complaint was received by the department regarding allegations in the areas of Resident Care and Related Services and health care services being secured timely for residents with respiratory medical conditions. The Administrator was contacted by telephone to conduct the investigation. The licensing inspector emailed the Administrator a list of documentation required to complete the investigation.

The evidence gathered during the investigation supported the allegation of non-compliance with standards or law, and violations were issued. Any violations not related to the complaint but identified during the course of the investigation can be found on the violation notice. Consultation provided regarding healthcare oversight, individualized service plan updates, and admission physical requirements. The complaint is not valid.

Violations:

Standard #:	22VAC40-73-480-C
Complaint related:	No
Description:	Based on record review and discussion, the facility failed to arrange for specialized rehabilitative services by qualified personnel as needed by the resident. Rehabilitative services include physical therapy, occupational therapy, and speech-language pathology services.
Evidence:	<ol style="list-style-type: none"> 1. Resident #1 admitted to the hospital on 12-20-2020 according to ?Discharge Summary? that documented, ?Of note, case management reports that this is living facility is not allowing outside home health, but this should be considered when possible? Disposition: Return to ALF [assisted living facility] recommend home health services.? The Summary was signed by [Hospital Physician #1] on 12-28-2020. 2. Resident #4 admitted to the hospital on 12-17-2020 according to ?Discharge Summary? that documented, ?The patient is temporarily homebound due to weaknes secondary to covid. PT [physical therapy] is needed to regain mob. SN [skilled nursing] is needed to perform diabetes management. OT [occupational therapy] is needed to equipneeds?? This was signed by [Hospital Physician #2] on 12-23-2020. 3. Rehabilitative services notes were not provided for Resident #1 or Resident #4?s record. Staff #2 stated due to COVID-19, they were not allowing therapy services in the building at this time until 02-08-2021; however, there was no discontinued order for rehabilitative services that were recommended.

Plan of Correction: IRAL will implement a new binder for home health only.

An audit will be conducted on all residents who returned from the hospital starting on 12/1/2020. All resident [MARs](#) and TARs will be audited for any discharged orders.

The home health binder will be audited monthly for all new orders, discharged orders and make sure that any new orders are complete before being faxed to the Pharmacy.

Standard #: 22VAC40-73-650-B

Complaint related: No

Description: Based on record review and discussion, the facility failed to ensure physician or other prescriber orders identified the diagnosis, condition, or specific indications for administering each drug.

Evidence:

1. Resident #2's physician's orders dated 01-08-2021 did not identify the diagnosis for Duloxetine HCL DR 30 mg cap, Isosorbide MN ER 60 MG tablet, Multi-Day Plus Iron, Oxycodone-Apap 5-325, Rosuvastatin Calcium 20 mg tab, and Victoza 18 mg/3 ML Inject P.

2. Staff #2 confirmed Resident #2's latest signed orders did not contain all if the required information.

[Plan of Correction](#): Going forward, all new orders will be reviewed for completeness including diagnosis. The RCC or ARCC will check off before new order is faxed to the pharmacy.

Disclaimer:

This information is provided by the Virginia Department of Social Services, which neither endorses any facility nor guarantees that the information is complete. It should not be used as the sole source in evaluating and/or selecting a facility.

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