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Runk & Pratt Residential Adult Care of Lynchburg

20212 Leesville Road
Lynchburg, VA 24502
(434) 237-7809

Current Inspector: Cynthia Jo Ball (540) 309-2968

Inspection Date: Dec. 10, 2020

Complaint Related: Yes

Areas Reviewed:

22VAC40-73 ADMISSION, RETENTION, AND DISCHARGE OF RESIDENTS
22VAC40-73 RESIDENT CARE AND RELATED SERVICES

Comments:

This inspection was conducted by licensing staff using an alternate remote protocol, necessary due to a state of emergency health pandemic declared by the Governor of Virginia. A complaint inspection was initiated on 12/10/2020 and concluded on 12/12/2020. A complaint was received by the department regarding allegations in the areas of resident care and related services. The Administrator was contacted by telephone to conduct the investigation. The licensing inspector emailed the Administrator a list of documentation required to complete the investigation. The evidence gathered during the investigation supported the allegations of non-compliance with standards or law, and violations were issued. Any violations not related to the complaint but identified during the course of the investigation can be found on the violation notice.

Violations:

Standard #:	22VAC40-73-390-A
Complaint related:	Yes
Description:	Based on a review of the record for resident 1, the facility failed to follow their resident agreement in regards to adjustment to rates. EVIDENCE: 1. The resident agreement in the record for resident 1 signed on 2/6/2020 has documentation under adjustment to rates located on page 6 that "the community shall have the right, upon 30 days prior written notice to you or your verbal consent due to a significant medical change, to change your room and board and/or level of care rate and other fees and charges. If your care is funded at government-prescribed rates, the operative date for any government modification in reimbursement rate shall be the operative date for a change in your level of care rate". 2. Resident 1 and/or their legal representative received a letter from the facility dated 11/17/2020 expressing "that Runk and Pratt has worked diligently to protect residents during the Covid 19 pandemic. Until recently we have been successful in keeping our communities free of the virus. Due to the additional daily responsibilities in caring for those effected, there will be an additional daily charge of \$300.00 until medically cleared by the physician". This letter gives no notice of 30 days before being charged to the resident.

Plan of Correction: The Licensee will ensure a 30 day notice is given to resident/POA and or legal representative prior to any additional resident fees being accrued.

Standard #:	22VAC40-73-680-E
Complaint related:	Yes
Description:	Based on a review of the record for resident 1, the facility failed to ensure medical procedures or treatments ordered by a physician were provided according to his instructions. EVIDENCE: 1. The record for resident 1 has a physician order dated 11/2/2020 for Knee High TED Hose to be applied every morning at 7am and removed at bedtime at 7pm. In a virtual inspection conducted with the facility administrator on 12/11/2020 at 2pm it was observed that resident 1 did not have her TED Hose on but staff initials were present on the December 2020 medication administration record for applying the TED Hose at 7am on 12/11/2020.

[Plan of Correction](#): All RMA's will be in serviced on medication administration/treatments and will include proper documentation to ensure physician orders are being followed as prescribed and recorded in medication record.

Disclaimer:

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