



## VIRGINIA DEPARTMENT OF SOCIAL SERVICES

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**Bickford of Chesterfield**

11200 W. Huguenot Road  
Midlothian, VA 23113  
(804) 594-7055

**Current Inspector:** Coy Stevenson (804) 972-4700

**Inspection Date:** Nov. 20, 2019

**Complaint Related:** Yes

**Comments:**

The inspector and a VDSS home office representative were on site at the facility on 11/20/2020 responding to a complaint alleging noncompliance regarding medical abuse and neglect. Facility staff were interviewed and records were reviewed for compliance. While some areas of the facility's record keeping protocol lacked consistency, there was no evidence to substantiate the allegations made against the facility. Both VDSS representative offered technical assistance to the facility's key administrative staff regarding documentation. Offers to participate in the department's monthly Phase II Critical, Health and Safety Standards review training was offered. The inspection was conducted between the approximate hours of 1:00 p.m and 4:30 p.m.

If you have any questions please feel free to contact me at (804) 662-9774 or angela.r.reaves@dss.virginia.gov

**Disclaimer:**

*This information is provided by the Virginia Department of Social Services, which neither endorses any facility nor guarantees that the information is complete. It should not be used as the sole source in evaluating and/or selecting a facility.*

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