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Riverside Assisted Living at Patriots Colony

6200 Patriots Colony Drive
Williamsburg, VA 23188
(757) 220-9000

Current Inspector: Darunda Flint (757) 807-9731

Inspection Date: Sept. 29, 2020 , Sept. 30, 2020 , Oct. 1, 2020 , Oct. 5, 2020 and Oct. 7, 2020

Complaint Related: No

Areas Reviewed:

22VAC40-73 ADMINISTRATION AND ADMINISTRATIVE SERVICES
22VAC40-73 PERSONNEL
22VAC40-73 STAFFING AND SUPERVISION
22VAC40-73 ADMISSION, RETENTION, AND DISCHARGE OF RESIDENTS
22VAC40-73 RESIDENT CARE AND RELATED SERVICES
22VAC40-73 RESIDENT ACCOMODATIONS AND RELATED PROVISIONS
22VAC40-73 BUILDING AND GROUNDS
22VAC40-90 Background Checks for Assisted Living Facilities
22VAC40-90 The Sworn Statement or Affirmation
22VAC40-90 The Criminal History Record Report

Comments:

This inspection was conducted by licensing staff using an alternate remote protocol necessary due to a state of emergency health pandemic declared by the Governor of Virginia.

A monitoring inspection was initiated on 9-29-20; 9-30-20; 10-1-2020 and concluded on 10-7-2020. The administrator was contacted by telephone to initiate the inspection. The administrator reported that the current census was 57. The inspector emailed the administrator a list of items required to complete the inspection. The inspector reviewed 4 resident records, 4 staff records, fire and health inspection, nutrition and health care oversight documents, fire and emergency drills, and staff staff schedules submitted by the facility to ensure documentation was complete.

Information gathered during the inspection determined non-compliance(s) with applicable standards or law, and violations were documented on the violation notice issued to the facility.

Violations:

Standard #: 22VAC40-73-450-C

Description: Based on record review and staff interview, the facility failed to ensure individualized service plan (ISP) contained all assessed needs for three of four resident records.

Evidence:

1. During the remote monitoring inspection, a review of resident #1's record, the uniformed assessment instrument (uai) dated 3-18-20 noted eating/feeding was not a need; however, a review of the individualized service plan (ISP) dated 3-18-20 noted meal preferences indicated resident #1 needed "cueing, reminder to meals, need encouragement at mealtime for nutrition. Further review of the uai noted mobility need: mechanical help/human help/supervision, however, the ISP noted "cues/ coaxing to go outside, no mechanical help noted.
2. A review of resident #2's recent uai dated 9-28-20 noted, mechanical help need, however, the ISP dated 9-28-20 noted resident did not need help and was not documented as a need on the ISP. Further review of the ISP noted resident's diet needs indicated no restrictions, however, resident #2's physical examination dated 8-29-20 noted soft food and no excess sugar. A review of the resident's signed physician's order dated 9-14-20 noted a "NAS/RCS" diet. This assessed need was not included on resident #2's recent ISP dated 9-28-20 presented for review during the monitoring inspection.
3. A review of resident #4's uai dated 4-7-20 indicated toileting need assessed as mechanical help/human help/supervision, however, the ISP dated 4-7-20 noted "bedside toilet?" and resident providing services; supervision assessment not documented on ISP. Stairclimbing need assessed as mechanical help/human help/supervision, however, the ISP noted handrail services and staff to provide services. The ISP dated 4-7-20 provided for inspector's review did not include what type of supervision help was needed. Further review of the uai also noted resident #2's need for assistance with instrumental activities of daily living (iadls): meal preparation, money and housekeeping, however, these iadls needs

were not care planned as to who would provide services, where, when, and what services were provided. Another iadl-laundry need was assessed, however, the [ISP](#) did not include who, when and where the services would be provided. Also a review of resident #4's [ISP](#) noted no diet restrictions, however, resident #4's physical examination dated 4-7-20 noted NAS (no added salt) diet need.

4. Staff #1 and #2 acknowledged the resident's [ISP](#) did not include all assessed needs for resident's records reviewed during the monitoring inspection on 10-7-20 during the exit interview.

[Plan of Correction](#): Not available online. Contact Inspector for more information.

Disclaimer:

This information is provided by the Virginia Department of Social Services, which neither endorses any facility nor guarantees that the information is complete. It should not be used as the sole source in evaluating and/or selecting a facility.

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