



STATE OF TENNESSEE  
DEPARTMENT OF HEALTH

JOHN J. DREYZEHNER, MD, MPH  
COMMISSIONER

BILL HASLAM  
GOVERNOR

April 7, 2017

Lisa Gardner, Administrator  
Signature Healthcare at Saint Francis  
Memphis, TN 38119

Dear Ms. Gardner:

On February 6, 2017 through February 15, 2017, surveyor(s) for the Department of Health conducted a complaint investigation survey at your nursing home pursuant to T.C.A. § 68-11-210. During a phone conference on March 10, 2017 you were notified of the possibility of the issuance of a Suspension of Admissions and a Type A Civil Monetary Penalty, due to deficient practices and conditions in the home which are, or are likely to be, detrimental to the health, safety, or welfare of the residents. T.C.A. § 68-11-812. As Commissioner of the Tennessee Department of Health, I therefore suspended the admission of new residents to the facility pursuant to T.C.A. §§ 68-11-207(b)(1) and 68-11-813 due to those investigative findings cited above, effective March 24, 2017.

On March 30, 2017, surveyor(s) for the Department of Health conducted a follow-up survey at your nursing home pursuant to T.C.A. § 68-11-210 to determine if the deficient practices and conditions in the home which were, or were likely to be, detrimental to the health, safety, and welfare of the residents had been corrected as stated in the facility's approved plan of correction. Upon exiting the facility on March 30, 2017, the surveyor(s) determined that those deficient practices and conditions had been corrected, and the facility returned to substantial compliance for State licensing purposes on March 30, 2017.

Therefore, I find, based upon the follow-up survey report that the deficient practices and conditions detrimental to the health, safety, or welfare of the residents were corrected and the facility has returned to substantial compliance. On April 7, 2017, I ordered the lifting of the suspension of admission of new residents to the facility pursuant to T.C.A. § 68-11-207 and ordered the release of the special monitor who was appointed pursuant to T.C.A. § 68-11-221 to observe the operation of the facility.

Sincerely,

John J. Dreyzehner, MD, MPH, FACOEM  
Commissioner  
JD:kf

Attachment

xc: Secretary of State- Administrative Procedures Division