

Team Advocacy Inspection

Date: July 9, 2025

Location: Reid's Residential Care Facility

Conducted by: Sharon Reese DRSC Team Advocate



Facility Information

Reid's Residential Care Facility is located at 726 Old Spartanburg Highway, Wellford, SC 29385-9668 (Spartanburg County). The facility is licensed for 16 beds. The census was 16 with all residents being on site at the time of the visit. There were three staff members on duty when the advocate arrived at the facility. The administrator was not present, but the corporate nurse and staff were very helpful during the inspection. The DPH license was posted and current, with an expiration date of July 31, 2025. The administrator's license listing the previous administrator Gwendolyn Scott was posted with an expiration date of June 30, 2026. The facility had a documented emergency plan. In the event of an emergency, the facility will evacuate to Bevid Place located at 2902 E Main Street, Spartanburg, SC 29307 and ML Woodland Place

located 850 John B White Sr. Blvd. Spartanburg, SC 29306. The advocate conducted an exit interview with the Corporate Nurse and staff.

Overview of Visit

During the visit, the team conducted a walk-through of the site, interviewed six residents, reviewed six resident's records and the medication administration. The team was able to observe lunch during the visit. The lunch consisted of the following: Little Ceasar's Cheese pizza, cabbage, and water. The posted meal was different from the served meal. There was no substitution menu posted. There was not a two-day supply of perishable goods. The advocate was informed that the food truck had been delayed, which caused a shortage of perishable food supplies. There was an adequate supply of non-perishable foods present at the visit.

Report Summary

The kitchen water temperature reached 120 degrees. The residents walked around the home freely and seemed to enjoy being outside. During lunch, staff monitoring the dining area assisted the residents when needed. The resident's meal consisted of Little Ceasar's cheese pizza (1 slice) cabbage and water which was not listed on the menu. The meal listed on the menu was parmesan chicken, salad and corn. There was no substitution listed on the menu. For some of the residents, requests for additional pizza were unmet due to limited availability. The pizza and cabbage looked appealing but did not flow together as a meal. When asked if the residents could receive other drinks besides water with their meals, the advocate was informed that the option of water was given as a healthy option.

Areas of Commendation

- The staff were pleasant and accommodating.
- The common area of the residence appeared to be clean, organized and did not have any offensive order.
- The kitchen was clean.
- The bedrooms appeared to be adequate size for everyone.
- Progress notes were available for all residents.
- The water temperatures were within range.

Areas Needing Improvement

Health/Safety

- No concerns noted.

Supervision & Administrator

- No concerns noted.

Residents' Rights

- Resident C was in a shared room, as a result there was a lack of storage/closet space. It should be noted that there appeared to be ample amount of space in all other rooms.

Recreation

- There was a July activity calendar with detailed activities, but some residents' responses did not coincide with those activities listed. There appears to be a lack of activities for the clients to engage in throughout the week/month.

Residents' Activities of Daily Living (ADLs)

- No concerns noted.

Medication Storage and Administration

- No concerns noted.

Meals & Food Storage

- A two-day supply of perishable items was not available due to a delay in delivery. In response, staff provided residents with takeout meals to compensate for the shortage.
- The posted meal was different than the meal served.

Resident Records

- No concerns noted.

Resident Personal Needs Allowances

- No concerns noted.

Appropriateness of Placement

- Resident A would like to move and live with family but does not feel it is feasible at this time.

Personnel Records

- No concerns noted.

Housekeeping, Maintenance, Furnishings

- The flooring in the bathroom needed repair.
- The facility does not have a central HVAC unit. As a result, individual air conditioning units have been installed in windows throughout the rooms. Some of the window-installed air conditioning units appear to have insulation that was not installed professionally.

Additional Recommendations.

- None

Please Note: Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.

Disability Rights South Carolina

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