

Department of Human Services
Bureau of Human Service Licensing

February 25, 2021

██████████ MANAGER
THE HAVEN AT NORTH HILLS LLC
1080 SW MT. BACHELOR DR,STE 200
C-O SUNSHINE RETIREMENT
BEND, OR 97702

RE: THE HAVEN AT NORTH HILLS
1 WINDSOR WAY
PITTSBURGH, PA, 15237
LICENSE/COC#: 44938

Dear ██████████

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 02/16/2021 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,
Larry Mazza

Enclosure
Licensing Inspection Summary (LIS)

cc: Pennsylvania Bureau of Human Service Licensing

**Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY**

Facility Information

Name: THE HAVEN AT NORTH HILLS **License #:** 44938 **License Expiration Date:** 11/01/2021
Address: 1 WINDSOR WAY, PITTSBURGH, PA 15237
County: ALLEGHENY **Region:** WESTERN

Administrator

Name: [REDACTED] **Phone:** 4123646411 **Email:** [REDACTED]

Legal Entity

Name: THE HAVEN AT NORTH HILLS LLC
Address: 1080 SW MT. BACHELOR DR, STE 200, C-O SUNSHINE RETIREMENT, BEND, OR, 97702
Phone: 4123646411 **Email:** [REDACTED]

Certificate(s) of Occupancy

Type: I-2 **Date:** 06/21/1998 **Issued By:** Ross Township

Staffing Hours

Resident Support Staff: 0 **Total Daily Staff:** 55 **Working Staff:** 41

Inspection

Type: Partial **Notice:** Unannounced **BHA Docket #:**
Reason: Complaint **Exit Conference Date:** 02/17/2021

Inspection Dates and Department Representative

02/16/2021 - Off-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 90 **Residents Served:** 43

Secured Dementia Care Unit

In Home: Yes **Area:** 1st floor **Capacity:** 24 **Residents Served:** 11

Hospice

Current Residents: 7

Number of Residents Who:

Receive Supplemental Security Income: 0 **Are 60 Years of Age or Older:** 43
Diagnosed with Mental Illness: 0 **Diagnosed with Intellectual Disability:** 0
Have Mobility Need: 12 **Have Physical Disability:** 0

Inspections / Reviews

02/16/2021 Partial

Lead Inspector: [REDACTED] **Follow-Up Type:** POC Submission **Follow-Up Date:** 03/04/2021

Inspections / Reviews (*continued*)

2/24/2021 - POC Submission

Lead Reviewer: [REDACTED]

Follow Up Type: *Document Submission*Follow-Up Date: *02/25/2021*

2/25/2021 Document Submission

Lead Reviewer: [REDACTED]

Follow-Up Type: *Not Required*

251e - Records Availability**1. Requirements**

2600.

251.e. Resident records shall be made available to the resident and the resident's designated person during normal working hours.

Description of Violation

Resident #1's designated person requested access to the resident's record in writing on or around 12/15/20, then by telephone on 12/31/20. However, the records were not provided to the designated person until 2/16/21.

Plan of Correction**Accept**

It is our policy and procedure that all records are always available to residents and resident designees. This resident does not reside here. Records during Covid-19 pandemic are not to leave the building and families are not permitted in the community to eliminate the chance of Covid-19 transfer and or exposure.

2/16/2021

Records were made available via email to past residents designee.

Administrator and designee will review regulation 2600.251e and 2600.252

Now and ongoing- resident records will always be available to residents and residents designee during normal business hours that fall in line with Covid-19 infection control measures.

Completion Date: 02/16/2021

Document Submission**Implemented**

2/16/2021

Records were made available via email to past residents designee.

Administrator and designee reviewed regulation 2600.251e and 2600.252

Now and ongoing- resident records will always be available to residents and residents designee during normal business hours that fall in line with Covid-19 infection control measures.