

Department of Human Services  
Bureau of Human Service Licensing  
LICENSING INSPECTION SUMMARY - PUBLIC

September 11, 2025

[REDACTED]  
WELLTOWER OPCO GROUP LLC

[REDACTED]  
ATTN LICENSING  
[REDACTED]

RE: HEMSLEY HOUSE PERSONAL &  
MEMORY CARE OF MCCANDLESS  
900 LINCOLN CLUB DRIVE  
PITTSBURGH, PA, 15237  
LICENSE/COC#: 44880

[REDACTED]

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 08/22/2025 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,  
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

**Facility Information**

**Name:** HEMSLEY HOUSE PERSONAL & MEMORY CARE OF MCCANDLESS      **License #:** 44880      **License Expiration:** 12/15/2025

**Address:** 900 LINCOLN CLUB DRIVE, PITTSBURGH, PA 15237

**County:** ALLEGHENY      **Region:** WESTERN

**Administrator**

**Name:** [REDACTED]      **Phone:** [REDACTED]      **Email:** [REDACTED]

**Legal Entity**

**Name:** WELLTOWER OPCO GROUP LLC

**Address:** [REDACTED]

**Phone:** [REDACTED]      **Email:** [REDACTED]

**Certificate(s) of Occupancy**

<b>Type:</b> I-2	<b>Date:</b> 11/19/2008	<b>Issued By:</b> Town of McCandless
<b>Type:</b> I-2	<b>Date:</b> 01/31/2020	<b>Issued By:</b> Town of McCandless
<b>Type:</b> C-1	<b>Date:</b> 04/03/1967	<b>Issued By:</b> Department of Labor and Industry

**Staffing Hours**

**Resident Support Staff:** 0      **Total Daily Staff:** 123      **Waking Staff:** 92

**Inspection Information**

**Type:** Partial      **Notice:** Unannounced      **BHA Docket #:**

**Reason:** Incident      **Exit Conference Date:** 08/22/2025

**Inspection Dates and Department Representative**

08/22/2025 - On-Site: [REDACTED]

**Resident Demographic Data as of Inspection Dates**

**General Information**

**License Capacity:** 153      **Residents Served:** 72

**Secured Dementia Care Unit**

**In Home:** Yes      **Area:** Reminiscence      **Capacity:** 40      **Residents Served:** 22

**Hospice**

**Current Residents:** 22

**Number of Residents Who:**

<b>Receive Supplemental Security Income:</b> 0	<b>Are 60 Years of Age or Older:</b> 72
<b>Diagnosed with Mental Illness:</b> 1	<b>Diagnosed with Intellectual Disability:</b> 0
<b>Have Mobility Need:</b> 51	<b>Have Physical Disability:</b> 0

**Inspections / Reviews**

08/22/2025 Partial

**Lead Inspector:** [REDACTED]      **Follow-Up Type:** POC Submission      **Follow-Up Date:** 09/05/2025

09/04/2025 POC Submission

Submitted By: [REDACTED]

Date Submitted: 09/10/2025

Reviewer: [REDACTED]

Follow Up Type: POC Submission

Follow Up Date: 09/09/2025

09/05/2025 POC Submission

Submitted By: [REDACTED]

Date Submitted: 09/10/2025

Reviewer: [REDACTED]

Follow Up Type: Document Submission

Follow Up Date: 09/10/2025

09/11/2025 Document Submission

Submitted By: [REDACTED]

Date Submitted: 09/10/2025

Reviewer: [REDACTED]

Follow Up Type: Not Required

183b Meds and Syringes Locked

1. Requirements

2600.

183.b. Prescription medications, OTC medications, CAM and syringes shall be kept in an area or container that is locked. This includes medications and syringes kept in the resident's room.

Description of Violation

At approximately 9:43 a.m., the second-floor medication room was unlocked and the medication cart inside of the room was unlocked, unattended and accessible with medications belonging to residents of the second-floor to include:

Resident [REDACTED]

- [REDACTED]
- [REDACTED]
- [REDACTED]
- [REDACTED]

Resident [REDACTED]

- [REDACTED]
- [REDACTED]
- [REDACTED]
- [REDACTED]

Plan of Correction

Accept [REDACTED] - 09/05/2025)

In regards to 183b:

The self-closure mechanism on the second floor medication room was adjusted by the Maintenance Director at the time of inspection and verified that the door was fully operational. 8/22/25

The medication tech was counseled, by the Health Care Director, regarding the importance of securing prescription medication, OTC medication, CAM and syringes at all times 8/28/25

The community provided re-training for all medication techs regarding securing prescription medication, OTC medication, CAM and Syringes at all times 8/23/25- 8/29/25.

The Health Care Director/Licensed Nurses will do checks of medications carts/medication rooms to ensure medications are secured. These checks will occur daily for two weeks, weekly for one month and monthly for two additional months beginning 9/5/25.

During the Quality Management Plan meeting beginning in September, and for the next 3 months any incidents identified with unsecured medication carts/room will be reviewed and an improvement plan will be developed and implemented if negative trends are identified. 9/30/25

183b Meds and Syringes Locked (continued)

Licensee's Proposed Overall Completion Date: 09/05/2025

Implemented [REDACTED] - 09/11/2025)