

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY PUBLIC

November 21, 2024

[REDACTED]
HARRISBURG AL OPERATIONS LLC
[REDACTED]

RE: VIVA SENIOR LIVING AT
HARRISBURG
150 KEMPTON AVENUE
HARRISBURG, PA, 17111
LICENSE/COC#: 33805

[REDACTED]

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 10/02/2024 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: VIVA SENIOR LIVING AT HARRISBURG **License #:** 33805 **License Expiration:** 07/01/2024
Address: 150 KEMPTON AVENUE, HARRISBURG, PA 17111
County: DAUPHIN **Region:** CENTRAL

Administrator

Name: [REDACTED] **Phone:** [REDACTED] **Email:** [REDACTED]

Legal Entity

Name: HARRISBURG AL OPERATIONS LLC
Address: [REDACTED]
Phone: [REDACTED] **Email:** [REDACTED]

Certificate(s) of Occupancy

Type: C-2 LP **Date:** 10/31/1997 **Issued By:** Labor and Industry

Staffing Hours

Resident Support Staff: 0 **Total Daily Staff:** 122 **Waking Staff:** 92

Inspection Information

Type: Partial **Notice:** Unannounced **BHA Docket #:**
Reason: Interim **Exit Conference Date:** 10/02/2024

Inspection Dates and Department Representative

10/02/2024 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 96 **Residents Served:** 84

Secured Dementia Care Unit

In Home: Yes **Area:** Sweet Memories **Capacity:** 24 **Residents Served:** 15

Hospice

Current Residents: 10

Number of Residents Who:

Receive Supplemental Security Income: 0 **Are 60 Years of Age or Older:** 83
Diagnosed with Mental Illness: 3 **Diagnosed with Intellectual Disability:** 1
Have Mobility Need: 38 **Have Physical Disability:** 1

Inspections / Reviews

10/02/2024 Partial

Lead Inspector: [REDACTED] **Follow-Up Type:** POC Submission **Follow-Up Date:** 10/19/2024

10/28/2024 - POC Submission

Submitted By: [REDACTED] **Date Submitted:** 11/05/2024
Reviewer: [REDACTED] **Follow-Up Type:** Document Submission **Follow-Up Date:** 11/07/2024

Inspections / Reviews *(continued)*

11/19/2024 Document Submission

Submitted By: [REDACTED]

Date Submitted: 11/05/2024

Reviewer: [REDACTED]

Follow Up Type: *Not Required*

81b Resident Personal Equipment

1. Requirements

2600.

81.b. Wheelchairs, walkers, prosthetic devices and other apparatus used by residents must be clean, in good repair and free of hazards.

Description of Violation

The bedside mobility device on Resident [REDACTED] bed has a large, uncovered section measuring about 10" x 6" that poses an entrapment risk.

Plan of Correction

Accept ([REDACTED] - 10/28/2024)

In response to the violation on 10/02/2024 by the Pennsylvania Bureau of Human Service Licensing, immediate action was taken:

1. on 10/03/2024 by the Maintenance Director to cover the bed mobility device for residents safety.

To enhance the currently compliant operations:

1. on 10/18/2024 the Maintenance Director will Audit bed mobility devices on a monthly basis for four months to ensure proper coverage and secureness per bureau guidelines, with a completion date of 2/14/2025.
2. on 10/16/2024 the Executive Director will provide training to med techs to monitor bed mobility devices when in rooms for proper covering and secureness, reporting any concerns with a completion date of 10/16/2024.

Implementation of preventive actions will be overseen by the Executive Director, with an overall completion date of 10/18/2024.

Effective 10/18/2024 the Executive Director will maintain ongoing compliance with ensuring wheelchairs, walkers, prosthetic devices and other apparatus used by residents are clean, in good repair and free of hazards monthly. Any deficiencies will be corrected immediately, and findings will be documented and reviewed internally for continuous improvement purposes.

Licensee's Proposed Overall Completion Date: 02/14/2025

Implemented ([REDACTED] - 11/19/2024)

183e Storing Medications

2. Requirements

2600.

183.e. Prescription medications, OTC medications and CAM shall be stored in an organized manner under proper conditions of sanitation, temperature, moisture and light and in accordance with the manufacturer's instructions.

Description of Violation

On [REDACTED], a bottle of Rising Health [REDACTED] was sticky and dripping inside the home's "upper back" medication cart and there was a blister card for Resident [REDACTED] tablets with a punctured blister that still contained the tablet inside. The "upper front" cart had a blister card with Resident [REDACTED] tablets that had a punctured blister that still contained the tablet inside.

On [REDACTED] an [REDACTED] prescribed for Resident [REDACTED] was in the "upper back" medication cart. This medication was opened on 7/28/24 and had manufacturer instructions to discard one month after opening or when the counter reaches zero.

183e Storing Medications (continued)

Plan of Correction

Accept [REDACTED] - 10/28/2024)

In response to the violation on 10/02/2024 by the Pennsylvania Bureau of Human Service Licensing, immediate action was taken:

1. on 10/03/2024 by the Resident Care Director/Designee to audited all med carts and med storage areas to ensure compliance
2. on 10/16/2024 by the Executive Director to training to med techs on med cart procedures, dating appropriate medications, and monitoring cart to ensure all expired meds are removed and destroyed per policy.

To enhance the currently compliant operations, on 11/05/2024 the Resident Service Director/Designee will RCD/Designee will audit all med carts and med storage on a monthly basis starting 11/5/2024

Effective 11/05/2024 the Resident Care Director/Designee will perform Monthly Monthly ongoing audits through 10/18/2024 to maintain ongoing compliance with ensuring prescription medications, OTC medications and CAM will be stored in an organized manner under proper conditions of sanitation, temperature, moisture and light and in accordance with the manufacturer's instructions. Compliance monitoring activities will be implemented under the supervision of the Executive Director. Any deficiencies will be corrected immediately, and findings will be documented and submitted to the Quality Management Team for further review and continuous improvement.

Licensee's Proposed Overall Completion Date: 10/18/2024

Implemented [REDACTED] - 11/19/2024)

227d - Support Plan Medical/Dental

3. Requirements

2600.

227.d. Each home shall document in the resident's support plan the medical, dental, vision, hearing, mental health or other behavioral care services that will be made available to the resident, or referrals for the resident to outside services if the resident's physician, physician's assistant or certified registered nurse practitioner, determine the necessity of these services. This requirement does not require a home to pay for the cost of these medical and behavioral care services.

Description of Violation

The assessments for Resident [REDACTED], dated [REDACTED] and for Resident [REDACTED], dated [REDACTED], indicate that there is a need for a bedside mobility device. Neither support plan, however, addresses the intended use and any risks of the devices, the residents' ability to use these devices, and identification of the specific devices to be used.

Plan of Correction

Accept [REDACTED] 10/28/2024)

In response to the violation on 10/02/2024 by the Pennsylvania Bureau of Human Service Licensing, immediate action was taken on 10/11/2024 by the Executive Director to update the RASPS for resident 4 and 5 to reflect the requirements of using a bed mobility device.

To enhance the currently compliant operations:

1. on 10/18/2024 the Executive Director will provided training to RCD/ARCD on the bureau's requirements for bed mobility devices use, with a completion date of 10/18/2024.
2. on 10/18/2024 the Maintenance Director will audit bed mobility devices in the community for four months for covering and secureness, with a completion date of [REDACTED].

227d Support Plan Medical/Dental (continued)

3. on 10/16/2024 the Executive Director provided training to med techs to observe bed mobility devices for covering and secureness while in resident apartments
4. on [] the [] will [] with a completion date of [].
5. on [] the [] will [] with a completion date of [].

Implementation of preventive actions will be overseen by the Executive Director, with an overall completion date of 11/18/2024.

Effective 10/18/2024 the Resident Care Director will perform monthly audits through 1/2/2025 to maintain ongoing compliance with documenting in the resident's support plan the medical, dental, vision, hearing, mental health or other behavioral care services that will be made available to the resident, or referrals for the resident to outside services if the resident's physician, physician's assistant or certified registered nurse practitioner, determine the necessity of these services. This requirement does not require a home to pay for the cost of these medical and behavioral care services. Any deficiencies will be corrected immediately, and findings will be documented and reviewed internally for continuous improvement purposes.

Licensee's Proposed Overall Completion Date: 01/02/2025

Implemented [REDACTED] 11/19/2024)