

Department of Human Services  
Bureau of Human Service Licensing  
LICENSING INSPECTION SUMMARY PUBLIC

November 4, 2025

[REDACTED]  
COUNTRY MEADOWS OF NORTHAMPTON ASSOCIATES LP  
[REDACTED]

RE: MEADOWS LIVING CENTER AT  
COUNTRY MEADOWS OF  
BETHLEHEM  
4005 GREEN POND ROAD  
BETHLEHEM, PA, 18020  
LICENSE/COC#: 23788

[REDACTED]

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 09/23/2025 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,  
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

**Facility Information**

**Name:** MEADOWS LIVING CENTER AT COUNTRY MEADOWS OF BETHLEHEM **License #:** 23788 **License Expiration:** 10/08/2026

**Address:** 4005 GREEN POND ROAD, BETHLEHEM, PA 18020

**County:** NORTHAMPTON **Region:** NORTHEAST

**Administrator**

**Name:** [REDACTED] **Phone:** [REDACTED] **Email:** [REDACTED]

**Legal Entity**

**Name:** COUNTRY MEADOWS OF NORTHAMPTON ASSOCIATES LP

**Address:** [REDACTED]

**Phone:** [REDACTED] **Email:** [REDACTED]

**Certificate(s) of Occupancy**

**Type:** I-2 **Date:** 03/25/2023 **Issued By:** L&I

**Staffing Hours**

**Resident Support Staff:** 0 **Total Daily Staff:** 62 **Waking Staff:** 47

**Inspection Information**

**Type:** Partial **Notice:** Unannounced **BHA Docket #:**

**Reason:** Incident **Exit Conference Date:** 09/23/2025

**Inspection Dates and Department Representative**

09/23/2025 - On-Site [REDACTED]

**Resident Demographic Data as of Inspection Dates**

**General Information**

**License Capacity:** 64 **Residents Served:** 31

**Secured Dementia Care Unit**

**In Home:** Yes **Area:** Entire Facility **Capacity:** 64 **Residents Served:** 31

**Hospice**

**Current Residents:** 1

**Number of Residents Who:**

**Receive Supplemental Security Income:** 0 **Are 60 Years of Age or Older:** 31

**Diagnosed with Mental Illness:** 0 **Diagnosed with Intellectual Disability:** 0

**Have Mobility Need:** 31 **Have Physical Disability:** 0

**Inspections / Reviews**

09/23/2025 Partial

**Lead Inspector:** [REDACTED] **Follow-Up Type:** POC Submission **Follow-Up Date:** 10/18/2025

10/16/2025 - POC Submission

**Submitted By:** [REDACTED] **Date Submitted:** 11/03/2025

**Reviewer:** [REDACTED] **Follow-Up Type:** Document Submission **Follow-Up Date:** 11/01/2025

Inspections / Reviews *(continued)*

11/04/2025 Document Submission

Submitted By: [REDACTED]

Date Submitted: 11/03/2025

Reviewer: [REDACTED]

Follow Up Type: *Not Required*

## 42b - Abuse

## 1. Requirements

2600.

42.b. A resident may not be neglected, intimidated, physically or verbally abused, mistreated, subjected to corporal punishment or disciplined in any way.

## Description of Violation

On [REDACTED] during the 3:00 p.m. to 11:00 p.m. shift, new staff person A heard resident [REDACTED] call staff person B the N word. Staff person A witnessed staff person B respond by poking resident # [REDACTED]'s face, and asking what's wrong with the color of my skin? Staff person A heard resident [REDACTED] tell staff person B, stop poking me and don't touch me. Staff person B continued to verbally antagonize Resident [REDACTED] until the resident walked away.

On [REDACTED], during the 3:00 p.m. to 11:00 p.m. shift, staff person A observed staff persons B and C getting resident [REDACTED] ready for bed. Staff person A heard staff person B say to staff person C, this resident is racist too. Resident [REDACTED] did not make any comments, but staff person B was observed by staff persons A and C verbally antagonizing resident [REDACTED] and poking the resident in the face while saying, what's wrong with the color of my skin. Staff person B then grabbed resident [REDACTED]'s favorite animated stuffed cat and proceeded to twist its neck upsetting the resident.

## Plan of Correction

Accept [REDACTED] - 10/16/2025)

- The coworkers involved in the incident were immediately removed from the unit and suspended from working pending the outcome of an internal investigation.
- Upon confirmation of the investigation findings, the coworkers involved in the incident were terminated in accordance with the communities zero-tolerance for abuse.
- Resident [REDACTED] and Resident [REDACTED] were promptly assessed by clinical and were confirmed to have no injuries or ongoing concerns at the time of the evaluation.
- A report was filed with DHS, Area of Aging, local law enforcement and internal administration promptly in compliance with reporting requirements.
- All other residents were closely monitored for emotional or safety-related concerns, and no additional issues were identified.
- All Coworkers working in this secured area will complete training on or before November 1st 2025, covering the following topics:
  - o Resident rights
  - o Abuse recognition and prevention
  - o Incident reporting and de-escalation techniques.
- Extended hours of supervisory oversight were put in to place immediately following the incident to ensure resident safety and accountability.
- All current residents living in the secured area will be individually interviewed on or before 11/1/2025 to ensure they feel safe and supported in their environment.
- Random interviews of the residents will be done by the Administrator or Manager, monthly for the next 3 months to ensure that residents still feel safe and supported in their environment.
- Ongoing monitoring will continue by both the Administrator and Manager to ensure compliance with regulatory standards and to maintain a safe environment.

Licensee's Proposed Overall Completion Date: 11/01/2025

42b Abuse (*continued*)

*Implemented* [REDACTED] - 11/04/2025)