



June 23, 2026

[REDACTED]  
Executive Director  
AQ Opco Montoursville  
878 Old Cement Road  
Muncy, Pennsylvania 17756

[REDACTED]  
RE: Heritage Springs Memory Care, License #: 233270

Dear [REDACTED]

This is in response to a request submitted on behalf of your facility to use the Teton Monitoring System to monitor key health metrics and fall detection for individuals in your community. 55 Pa. Code §2600 and 55 Pa. Code §2800 requires notification of resident rights and complaint procedures as well as specific rights for residents, including the right to privacy. The Department has reviewed the information submitted. The information demonstrates that the informed consent includes voluntary participation and the right to discontinue the use of cameras associated with participation in the Teton Monitoring System at any time; that each resident and their responsible parties have been informed of their right to seek counsel around informed consent regarding their participation in the program, including the use of the camera and that informed consent will be obtained from the residents or their responsible parties.

The signed and dated informed consent form should be maintained in your facility. Maintaining the practices and procedures that you outlined in your request will satisfy the regulatory requirements around the residents right to privacy.

This letter does not constitute endorsement of the use of the Teton Monitoring System and camera device in your facility. You remain responsible for assuring that your facility is in compliance with all other regulatory requirements.

Please maintain this letter on file in your facility. If there are any further questions, please do not hesitate to contact my office.

Sincerely,

*Theresa Hartman*

Thersa Hartman, RN, CCM  
Director  
Bureau of Human Services Licensing  
Office of Long-Term Living  
Department of Human Services