

Department of Human Services
Bureau of Human Service Licensing

March 29, 2021

[REDACTED] MANAGER MEMBER
PLYMOUTH MANOR PERSONAL CARE CENTER LLC
120 MARTZ MANOR
PLYMOUTH, PA 18651

RE: PLYMOUTH MANOR PERSONAL
CARE CENTER
120 MARTZ MANOR
PLYMOUTH, PA, 18651
LICENSE/CO# #: 22587

Dear [REDACTED]

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 02/05/2021 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,
Michele Moskalczyk
Human Services Licensing Supervisor

Enclosure
Licensing Inspection Summary (LIS)

cc: Pennsylvania Bureau of Human Service Licensing

**Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY**

Facility Information

Name: PLYMOUTH MANOR PERSONAL CARE CENTER **Licen e #:** 22587 **Licen e Expiration Date:** 03/10/2022
Addr e : 120 MARTZ MANOR, PLYMOUTH, PA 18651
County: LUZERNE **Region:** NORTHEAST

Administrator

Name: [REDACTED] **Phone:** 5707792730 **Email:**
[REDACTED]
[REDACTED]
[REDACTED]

Legal Entity

Name: PLYMOUTH MANOR PERSONAL CARE CENTER LLC
Address: 120 MARTZ MANOR, PLYMOUTH, PA, 18651
Phone: 5707792730 **Email:** [REDACTED]

Certificate(s) of Occupancy

Type: 1 2 **Date:** 07/21/2011 **I sued By:** PA L&I

Staffing Hours

Resident Support Staff: 0 **Total Daily Staff:** 37 **Waking Staff:** 28

Inspection

Type: Partial **Notice:** Unannounced **BHA Docket #:**
Reason: Complaint **Exit Conference Date:** 02/05/2021

Inspection Dates and Department Representative

02/05/2021 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

Licen e Capacity: 40 **Re ident Served:** 37

Secured Dementia Care Unit

In Home: No **Area:** **Capacity:** **Residents Served:**

Hospice

Current Residents: 0

Number of Residents Who:

Receive Supplemental Security Income: 12 **Are 60 Years of Age or Older:** 34
Diagnosed with Mental Illness: 12 **Diagnosed with Intellectual Disability:** 4
Have Mobility Need: 0 **Have Physical Disability:** 0

Inspections / Reviews

02/05/2021 - Partial

Lead Inspector: [REDACTED]

Follow Up Type: *POC Submission*Follow-Up Date: *03/27/2021*

3/28/2021 POC Submission

Lead Reviewer: [REDACTED]

Follow-Up Type: *Document Submission*Follow-Up Date: *03/31/2021*

3/29/2021 - Document Submission

Lead Reviewer: [REDACTED]

Follow-Up Type: *Not Required*

17 - Record Confidentiality

1. Requirements

2600.

17. Resident records shall be confidential, and, except in emergencies, may not be accessible to anyone other than the resident, the resident's designated person if any, staff persons for the purpose of providing services to the resident, agents of the Department and the long-term care ombudsman without the written consent of the resident, an individual holding the resident's power of attorney for health care or health care proxy or a resident's designated person, or if a court orders disclosure.

Description of Violation

On the date of this visit, the home had residents medication administration records (MAR) located on top of their medication carts that were unattended. The MAR's were located in the main hallway near the main entrance of the facility and next to the resident dining room. The residents private information was accessible to unauthorized persons.

Plan of Correction

Accept

Resident MAR book will be kept locked in med cart or med room to ensure privacy of resident records at all times.

Administrator held staff training on resident privacy and privacy of records for residents such as MAR's.

Administrator will monitor that MAR's are locked in med carts and/or med room to ensure resident privacy.

Completion Date: 03/24/2021

Update - 03/28/2021

Please send/Attach proof of staff training.

Document Submission

Implemented

Resident MAR book will be kept locked in med cart or med room to ensure privacy of resident records at all times.

Administrator held staff training on resident privacy and privacy of records for residents such as MAR's.

Administrator will monitor that MAR's are locked in med carts and/or med room to ensure resident privacy.

Proof of staff training was uploaded as '2600.17.jpg' on 03/24/21.