

Department of Human Services  
Bureau of Human Service Licensing

April 6, 2021

██████████ MANAGING DIRECTOR  
COLUMBIA COTTAGE WYOMISSING LLC  
3121 STATE HILL ROAD  
WYOMISSING,, PA 19610

RE: COLUMBIA COTTAGE  
WYOMISSING, LLC  
3121 STATE HILL ROAD  
WYOMISSING, PA, 19610  
LICENSE/COC#: 22464

Dear ██████████

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 01/20/2021 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,  
Michele Moskalczyk  
Human Services Licensing Supervisor

Enclosure  
Licensing Inspection Summary (LIS)

cc: Pennsylvania Bureau of Human Service Licensing

**Department of Human Services  
Bureau of Human Service Licensing  
LICENSING INSPECTION SUMMARY**

**Facility Information**

**Name:** COLUMBIA COTTAGE WYOMISSING, LLC      **License #:** 22464      **License Expiration Date:** 05/15/2021  
**Address:** 3121 STATE HILL ROAD, WYOMISSING, PA 19610  
**County:** BERKS      **Region:** NORTHEAST

**Administrator**

**Name:** [REDACTED]      **Phone:** 6109270310      **Email:** [REDACTED]

**Legal Entity**

**Name:** COLUMBIA COTTAGE WYOMISSING LLC  
**Address:** 3121 STATE HILL ROAD, WYOMISSING,, PA, 19610  
**Phone:** 6109270310      **Email:** [REDACTED]

**Certificate(s) of Occupancy**

**Type:** C-2 LP      **Date:** 10/24/1997      **Issued By:** L&I

**Staffing Hours**

**Resident Support Staff:** 0      **Total Daily Staff:** 53      **Waking Staff:** 40

**Inspection**

**Type:** Partial      **Notice:** Unannounced      **BHA Docket #:**  
**Reason:** Incident      **Exit Conference Date:** 01/22/2021

**Inspection Dates and Department Representative**

01/20/2021 - Off-Site: [REDACTED]

**Resident Demographic Data as of Inspection Dates**

**General Information**

**License Capacity:** 50      **Residents Served:** 32

**Special Care Unit**

**In Home:** No      **Area:**      **Capacity:**      **Residents Served:**

**Hospice**

**Current Residents:** 1

**Number of Residents Who:**

**Receive Supplemental Security Income:** 0      **Are 60 Years of Age or Older:** 32  
**Diagnosed with Mental Illness:** 0      **Diagnosed with Intellectual Disability:** 0  
**Have Mobility Need:** 21      **Have Physical Disability:** 1

## Inspections / Reviews

01/20/2021 - Ind - Partial/Center head

Lead Inspector: [REDACTED]

Follow Up Type: *POC Submission*Follow-Up Date: *02/01/2021*

1/29/2021 POC Submission

Lead Reviewer: [REDACTED]

Follow-Up Type: *Document Submission*Follow-Up Date: *02/05/2021*

4/6/2021 - Document Submission

Lead Reviewer: [REDACTED]

Follow-Up Type: *Not Required*

## 42c Dignity/Respect

**1. Requirements**

2800.

42.c. A resident shall be treated with dignity and respect.

**Description of Violation**

On 1/1/21, Staff A walked into the apartment of Resident #1, and talked to Resident #1 in a disrespectful manner by telling ■■■ won't die because ■■■ must wait for shift change for a PRN medication that ■■■ had requested.

**Plan of Correction****Accept**

Columbia Cottage understands the importance of this regulation is to ensure residents are treated in a respectful and dignified manner. Columbia Cottage has a zero-tolerance policy for any type of employee misconduct. The Managing Director and/or Resident Services Director will ensure that all staff continue to be trained upon hire with regard to Resident Rights.

The incident at the Cottage was attributable to one individual. There are no facts that remotely suggest that the cottage by its practices, policies or procedures enabled the incident to occur, or that the Cottage could have taken any action to prevent it. The individual involved has been terminated upon completion of the investigation.

Subsequent to this incident, the Cottage conducted supplemental training for all staff on abuse/reporting abuse and Resident Rights.

Prevention of future incidents will include, all staff being retrained on 2/3/2021 at a mandatory staff meeting. All staff will continue to be trained upon hire on Abuse, reporting abuse, and resident rights. The Resident Services Director and/or Managing Director will review all orientation training to ensure this training requirement has been met. These topics will also be reviewed yearly with staff in live training and/or web based training at the Cottage, and documented accordingly.

attached is Resident Rights Training sign in sheet dated 9/2020

**Completion Date:** 01/25/2021

**Update - 01/29/2021**

Please send/Attach proof of staff training regarding compliance with this regulation.

**Document Submission****Implemented**

Training was completed on 2/3/2021