

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

May 8, 2025

[REDACTED]
EVERGREEN ELDER CARE INC
[REDACTED]

RE: THE VILLA ST. ELIZABETH
1201 MUSEUM ROAD
READING, PA, 19611
LICENSE/COC#: 20576

[REDACTED]

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 04/03/2025 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,

[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: THE VILLA ST. ELIZABETH License #: 20576 License Expiration: 11/18/2025
 Address: 1201 MUSEUM ROAD, READING, PA 19611
 County: BERKS Region: NORTHEAST

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: EVERGREEN ELDER CARE INC
 Address: [REDACTED]
 Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Staffing Hours

Resident Support Staff: Total Daily Staff: 53 Waking Staff: 40

Inspection Information

Type: Partial Notice: Unannounced BHA Docket #:
 Reason: Complaint Exit Conference Date: 04/03/2025

Inspection Dates and Department Representative

04/03/2025 - On-Site [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information
 License Capacity: 92 Residents Served: 53
 Secured Dementia Care Unit
 In Home: No Area: Capacity: Residents Served:
 Hospice
 Current Residents: 0
 Number of Residents Who:
 Receive Supplemental Security Income: 4 Are 60 Years of Age or Older: 43
 Diagnosed with Mental Illness: 12 Diagnosed with Intellectual Disability: 4
 Have Mobility Need: 0 Have Physical Disability: 2

Inspections / Reviews

04/03/2025 Partial

Lead Inspector: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 05/03/2025

04/25/2025 - POC Submission

Submitted By: [REDACTED] Date Submitted: 05/02/2025
 Reviewer: [REDACTED] Follow-Up Type: Document Submission Follow-Up Date: 05/02/2025

Inspections / Reviews *(continued)*

05/08/2025 Document Submission

Submitted By: [REDACTED]

Date Submitted: 05/02/2025

Reviewer: [REDACTED]

Follow Up Type: *Not Required*

161d - Dietary Needs

1. Requirements

2600.

161.d. A resident's special dietary needs as prescribed by a physician, physician's assistant, certified registered nurse practitioner or dietitian shall be met. Documentation of the resident's special dietary needs shall be kept in the resident's record.

Description of Violation

The home did not follow resident [REDACTED] diet order change to a regular diet beginning on [REDACTED]. The resident continued to receive a mechanical soft diet until they were discharged on [REDACTED].

Plan of Correction

Directed ([REDACTED] - 04/25/2025)

2600.161.d – Resident's special dietary needs . . .

1. Requirements

2600.161.d.

A resident's special dietary needs as prescribed by a physician, physician's assistant, certified registered nurse practitioner or dietitian shall be met. Documentation of the resident's special dietary needs shall be kept in the resident's record.

Description of Violation

The home did not follow resident [REDACTED] diet order change to a regular diet beginning on 1/31/25. The resident continued to receive a mechanical soft diet until they were discharged on [REDACTED].

The management of the facility respectfully submits that absolutely NO VIOLATION occurred relative to this 2600.161.d. regulation.

? Resident [REDACTED] was a resident from 11-01-2021 through 2-28-2025. [REDACTED] experienced several dental procedures, which eventually left [REDACTED] with no teeth in July of 2023. At that time, the resident, [REDACTED] family and [REDACTED] Primary Care Provider all agreed that [REDACTED] would be placed on a pureed / soft mechanical diet for [REDACTED] safety to avoid choking.

? 10/11/2023 Documentation of Medical Evaluation (DME) signed by [REDACTED] (see attached) specified on Page 2 of 4:

o SPECIAL DIET – MECHANICAL SOFT FOODS – The CRNP further noted :

“MSF DIET UNTIL DENTAL WORK COMPLETE.”

o Please note that at the time of this DME, Resident [REDACTED] claimed to being fitted for dentures.

? 04/24/2024 Documentation of Medical Evaluation (DME) signed by [REDACTED], CRNP, (see attached) specified on Page 2 of 4:

o SPECIAL DIET – PUREED FOODS –

o The CRNP further noted: “NO TEETH SOFT / PUREED FOODS

Resultantly, the facility management has always complied with the resident's Primary Care Providers orders as highlighted in the above. Thus, there was NO VIOLATION of Regulation 2600.161.d.

Adhering to Page 28 of the DPW Licensing Reference Manual (9-1-2013 edition) Can settings dispute a finding on the LIS?, which states: “Settings may document disagreement with a finding, and/or may document that providing a plan does not constitute admission that the listed violation is accurate.

However, settings must provide a plan to correct each violation in addition to any statement(s) disputing the report's findings”, the facility is complying by presenting the following plan which details its long-standing policy. As supported above, the facility has disputed the findings noted on 2600.161.d. by the DHS inspectors. Nonetheless, in

161d Dietary Needs (continued)

the spirit of compliance with the LRM, the required plan is submitted below:

Plan of Correction

- 1.REGULATION 2600.161.d. is important to follow the directions of a physician, physician's assistant, certified registered nurse practitioner, or dietitian regarding special dietary needs for a resident. A home not following a resident's special dietary needs, as prescribed by a physician, physician's assistant, certified registered nurse practitioner, or dietitian may generate dire health consequences for the resident.*
- 2.A violation may occur when a special diet direction / order is not followed by the facility.*
- 3.The cause of this violation would be the failure to comply with the doctor's orders of the resident's dietary needs.*
- 4.To fix the violation right away, the Administrator covered all dietary staff to follow the special dietary orders from the doctors.*
- 5.To ensure on going compliance to Regulation 2600.161.d, the Administrator and Dietary Manager will review and update all DME's and related dietary orders as they are received.*
- 6. The Administrator and Dietary Manager will be directly responsible for the on going compliance to Regulation 2600.161.d.*

Proposed Overall Completion Date: 04/25/2025

Directed: The home will follow all resident diets starting on the date of any change made to the diet. If the home feels that the diet is incorrect, they will have the resident assessed to determine if a diet change is needed and follow the most current diet order.

Directed Completion Date: 05/02/2025

Implemented [REDACTED] - 05/08/2025)