



April 28, 2026

[REDACTED]
Administrator
CSW Arbour Square IV Doylestown LP
2010 South Easton Road
Doylestown, PA 18901

RE: Mercer Hill at Doylestown License #: 148720

Dear [REDACTED]

This is in response to a request submitted on behalf of your facility to use the Safely You Falls Management Program to support fall detection and fall management for individuals with cognitive impairment. 55 Pa. Code §2600 and 55 Pa. Code §2800 requires notification of resident rights and complaint procedures as well as specific rights for residents, including the right to privacy. The Department has reviewed the information submitted. The information demonstrates that the informed consent includes voluntary participation and the right to discontinue the use of cameras associated with participation in the Safely You Falls Management Program at any time; that each resident and their responsible parties have been informed of their right to seek counsel around informed consent regarding their participation in the program, including the use of the camera and that informed consent will be obtained from the residents or their responsible parties.

The signed and dated informed consent form should be maintained in your facility. Maintaining the practices and procedures that you outlined in your request will satisfy the regulatory requirements around the residents right to privacy.

This letter does not constitute endorsement of the use of the Safely You Falls Management Program and camera device in your facility. You remain responsible for assuring that your facility is in compliance with all other regulatory requirements.

Please maintain this letter on file in your facility. If there are any further questions, please do not hesitate to contact my office.

Sincerely,

Theresa Hartman

Theresa Hartman, RN, CCM
Director
Bureau of Human Services Licensing
Office of Long-Term Living
Department of Human Services