

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

October 6, 2025

[REDACTED]
SPRINGFIELD PCH LLC

[REDACTED]
1608 Route 88
[REDACTED]

RE: SPRINGFIELD CROSSINGS
463 WEST SPROUL ROAD
SPRINGFIELD, PA, 19064
LICENSE/COC#: 14651

[REDACTED]

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 09/09/2025 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: *SPRINGFIELD CROSSINGS* **License #:** *14651* **License Expiration:** *03/28/2026*

Address: *463 WEST SPROUL ROAD, SPRINGFIELD, PA 19064*

County: *DELAWARE* **Region:** *SOUTHEAST*

Administrator

Name: [REDACTED] **Phone:** [REDACTED] **Email:** [REDACTED]

Legal Entity

Name: *SPRINGFIELD PCH LLC*

Address: [REDACTED]

Phone: [REDACTED] **Email:** [REDACTED]

Certificate(s) of Occupancy

Type: <i>I-2</i>	Date: <i>08/27/2025</i>	Issued By: <i>Township of Springfield, Delaware County, PA</i>
Type: <i>C-2 LP</i>	Date: <i>03/28/2002</i>	Issued By: <i>Commonwealth of Pennsylvania, L&I</i>

Staffing Hours

Resident Support Staff: *0* **Total Daily Staff:** *81* **Waking Staff:** *61*

Inspection Information

Type: *Partial* **Notice:** *Announced* **BHA Docket #:**

Reason: *New* **Exit Conference Date:** *09/09/2025*

Inspection Dates and Department Representative

09/09/2025 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: *84* **Residents Served:** *73*

Secured Dementia Care Unit

In Home: <i>No</i>	Area:	Capacity:	Residents Served:
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Hospice

Current Residents: *3*

Number of Residents Who:

Receive Supplemental Security Income: <i>1</i>	Are 60 Years of Age or Older: <i>73</i>
Diagnosed with Mental Illness: <i>0</i>	Diagnosed with Intellectual Disability: <i>0</i>
Have Mobility Need: <i>8</i>	Have Physical Disability: <i>0</i>

Inspections / Reviews

09/09/2025 Partial

Lead Inspector: [REDACTED] **Follow-Up Type:** *POC Submission* **Follow-Up Date:** *10/03/2025*

Inspections / Reviews *(continued)*

10/06/2025 POC Submission

Submitted By: [REDACTED]

Date Submitted: 10/06/2025

Reviewer: [REDACTED]

Follow Up Type: *Bypass Document Submission*

10/06/2025 Bypass Document Submission

Submitted By: [REDACTED]

Date Submitted: 10/06/2025

Reviewer: [REDACTED]

Follow Up Type: *Not Required*

91 - Telephone Numbers

1. Requirements

2600.

91. Emergency Telephone Numbers - Telephone numbers for the nearest hospital, police department, fire department, ambulance, poison control, local emergency management and personal care home complaint hotline shall be posted on or by each telephone with an outside line.

Description of Violation

There are no emergency telephone numbers to include the nearest hospital and fire department in the newly constructed rooms numbered [redacted] and [redacted]

Plan of Correction

Accept ([redacted] - 10/06/2025)

- 1. Two new apartments were constructed
- 2. The apartments were not able to be occupied because DHS had to come and inspect them first.
- 3. The emergency stickers were not placed on the walls because we do not know where the resident will have their phone when they move in and they would have been placed by the phone or bedside on admission.
- 4. The emergency numbers were placed in a frame and set on the counter in both rooms while inspector was still in the room.
- 5. Moving forward any new rooms that are completed will have the emergency numbers placed in a frame on the counter before DHS comes out to inspect.
- 6. The administrator will be responsible to make sure the room is complete and has the emergency numbers before inspection.

Licensee's Proposed Overall Completion Date: 09/24/2025

Implemented ([redacted] - 10/06/2025)