



pennsylvania
DEPARTMENT OF HUMAN SERVICES

Sent via e-mail [REDACTED]
September 8, 2022

[REDACTED]
[REDACTED]
Bristol House Memory Care, LLC
[REDACTED]
[REDACTED]

RE: Bristol House Memory Care
2527 Bristol Road
Warrington, Pennsylvania 18976
License #: 14458

Dear [REDACTED]:

As a result of the Pennsylvania Department of Human Services, Bureau of Human Services Licensing, (Department) review on April 27, 2021 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,

[REDACTED]

[REDACTED]
Human Services Licensing Supervisor

Enclosure
Licensing Inspection Summary

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

Facility Information

Name: BRISTOL HOUSE MEMORY CARE License #: 14458 License Expiration Date: 11/11/2021
Address: 2527 BRISTOL ROAD, WARRINGTON, PA 18976
County: BUCKS Region: SOUTHEAST

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: BRISTOL HOUSE MEMORY CARE LLC
Address: [REDACTED]
Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Staffing Hours

Resident Support Staff: 0 Total Daily Staff: 42 Waking Staff: 32

Inspection

Type: Partial Notice: Unannounced BHA Docket #:
Reason: Complaint Exit Conference Date: 04/27/2021

Inspection Dates and Department Representative

04/27/2021 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 48 Residents Served: 21

Secured Dementia Care Unit

In Home: Yes Area: SDCU Home Capacity: 48 Residents Served: 21

Hospice

Current Residents: NM

Number of Residents Who:

Receive Supplemental Security Income: 0 Are 60 Year of Age or Older: 21
Diagnosed with Mental Illness: 2 Diagnosed with Intellectual Disability: 0
Have Mobility Need: 21 Have Physical Disability: 9

Inspections / Reviews

04/27/2021 Partial

Lead Inspector: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 05/31/2021

Inspections / Reviews *(continued)*

6/14/2021 - POC Submission

Lead Reviewer: [REDACTED]

Follow Up Type: *Document Submission*

Follow-Up Date: *06/18/2021*

54a - Direct Care Staff

1. Requirements

2600.

54.a. Direct care staff persons shall have the following qualifications:

1. Be 18 years of age or older, except as permitted in subsection (b).
2. Have a high school diploma, GED or active registry status on the Pennsylvania nurse aide registry.
3. Be free from a medical condition, including drug or alcohol addiction, that would limit direct care staff persons from providing necessary personal care services with reasonable skill and safety.

Description of Violation

The home could not provide documentation or verify that direct care staff person A has a high school diploma, GED, or active registry status on the Pennsylvania nurse aide registry.

Plan of Correction**Directed**

Executive Director and office manger will check to make sure all workers have the right new hire paperwork. Everything will be on a check list and mangers need to sign off they have the right paperwork and audits to be done once a month on all workers.

DPOC - SP - [REDACTED]-2021 - Checklist will be made available for Department review. Audit of staff files to be completed by [REDACTED]-2021 to ensure direct care staff have qualifications specified in 2600.54a. Those that don't will be removed from floor.

Completion Date: 06/18/2021

65d - Initial Direct Care Training

1. Requirements

2600.

65.d. Direct care staff persons hired after [REDACTED], 2006, may not provide unsupervised ADL services until completion of the following:

1. Training that includes a demonstration of job duties, followed by supervised practice.
2. Successful completion and passing the Department-approved direct care training course and passing of the competency test.
3. Initial direct care staff person training to include the following:
 - i. Safe management techniques.
 - ii. ADLs and IADLs
 - iii. Personal hygiene.
 - iv. Care of residents with dementia, mental illness, cognitive impairments, an intellectual disability and other mental disabilities.
 - v. The normal aging-cognitive, psychological and functional abilities of individuals who are older.
 - vi. Implementation of the initial assessment, annual assessment and support plan.
 - vii. Nutrition, food handling and sanitation.
 - viii. Recreation, socialization, community resources, social services and activities in the community.
 - ix. Gerontology.
 - x. Staff person supervision, if applicable.
 - xi. Care and needs of residents with special emphasis on the residents being served in the home.
 - xii. Safety management and hazard prevention.
 - xiii. Universal precautions.
 - xiv. The requirements of this chapter.
 - xv. Infection control.
 - xvi. Care for individuals with mobility needs, such as prevention of decubitus ulcers, incontinence, malnutrition and dehydration, if applicable to the residents served in the home.

65d - Initial Direct Care Training (continued)**Description of Violation**

Direct care staff person A, hired on [REDACTED]/20, began providing unsupervised ADL services. However, the staff person did not complete and pass the Department-approved direct care training course or pass the competency test.

Plan of Correction**Directed**

Executive Director and office manger will make sure the competency test is pass and in workers file before start of training. Also workers file will be check on training topics and to make sure worker has sign off stating they understand these topics.

DPOC - SP - 06-14-2021 - Checklist will be made available for Department review. Audit of staff files to be completed by [REDACTED] 2021 to ensure direct care staff have trainings specified in 2600.65d. Those that don't will be removed from floor.

Completion Date: 06/18/2021

Implemented