

Department of Human Services
Bureau of Human Service Licensing

April 28, 2021

██████████ ED
ABINGTON SENIOR CARE LLC
1000 LEGION PLACE, SUITE 1600
ATTN - BILL SNOW
ORLANDO, FL 32801

RE: THE TERRACE AT CHESTNUT HILL
495 EAST ABINGTON AVENUE
PHILADELPHIA, PA, 19118
LICENSE/COC#: 14157

Dear ██████████

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 02/02/2021, 12/03/2020, 12/04/2020, 12/11/2020, 12/16/2020, 12/17/2020 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,
Patricia Adams

Enclosure
Licensing Inspection Summary (LIS)

cc: Pennsylvania Bureau of Human Service Licensing

**Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY**

Facility Information

Name: THE TERRACE AT CHESTNUT HILL **License #:** 14157 **License Expiration Date:** 08/16/2021
Address: 495 EAST ABINGTON AVENUE, PHILADELPHIA, PA 19118
County: PHILADELPHIA **Region:** SOUTHEAST

Administrator

Name: [REDACTED] **Phone:** 2152475307 **Email:** [REDACTED]

Legal Entity

Name: ABINGTON SENIOR CARE LLC
Address: 1000 LEGION PLACE, SUITE 1600, ATTN - BILL SNOW, ORLANDO, FL, 32801
Phone: 2152475307 **Email:** [REDACTED]

Certificate(s) of Occupancy

Type: I-1 **Date:** 09/17/1997 **Issued By:** City of Philadelphia

Staffing Hours

Resident Support Staff: **Total Daily Staff:** 86 **Working Staff:** 65

Inspection

Type: Partial **Notice:** Unannounced **BHA Docket #:**
Reason: Complaint **Exit Conference Date:** 02/02/2021

Inspection Dates and Department Representative

02/02/2021 - Off-Site: [REDACTED]
12/03/2020 - Off-Site: [REDACTED]
12/04/2020 - Off Site: [REDACTED]
12/11/2020 - Off-Site: [REDACTED]
12/16/2020 - Off-Site: [REDACTED]
12/17/2020 - Off-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 122 **Residents Served:** 48

Secured Dementia Care Unit

In Home: Yes **Area:** 2nd, 3rd floor **Capacity:** 45 **Residents Served:** 18

Hospice

Current Resident: 4

Resident Demographic Data as of Inspection Dates *(continued)*

Number of Residents Who:

Receive Supplemental Security Income: 0

Are 60 Years of Age or Older: 47

Diagnosed with Mental Illness: 1

Diagnosed with Intellectual Disability: 0

Have Mobility Need: 38

Have Physical Disability: 4

Inspections / Reviews

02/02/2021 Partial

Lead Inspector: [REDACTED]

Follow-Up Type: POC Submission

Follow-Up Date: 02/12/2021

3/4/2021 - POC Submission

Lead Reviewer: [REDACTED]

Follow-Up Type: Document Submission

Follow-Up Date: 03/11/2021

4/28/2021 - Document Submission

Lead Reviewer: [REDACTED]

Follow-Up Type:

Follow Up Date

24 - Personal Hygiene

1. Requirements

2600.

24. Personal Hygiene - A home shall provide the resident with assistance with personal hygiene as indicated in the resident's assessment and support plan. Personal hygiene includes one or more of the following:

Description of Violation

The assessment and support plan, dated 1/7/2020, for resident #1 indicates the resident requires assistance with oral hygiene and hair grooming. Since March, 2020 the resident did not receive assistance on hair grooming or with the loss of a tooth in June, 2020.

Plan of Correction**Accept**

Resident care plan dated 1/7/2020 was updated to reflect that resident often refuses care but in the event that he refuses care/ oral hygiene the staff have been instructed to call family members for additional support and encouragement. Due to Covid we have had restrictions on allowing salon services to be conducted within the community. Family did provide Resident with a hair cut when taking resident out for an appointment. Hair was clean just needed to be cut which we were unable to do without proper licensing to cut hair. If Salon services are unavailable within the community alternate arrangements will be made with family to access this service. Annual RASP for 2021 is reflective of all changes.

Completion Date: 12/09/2020

Document Submission**Implemented**

Resident support plan for 2021 attached

142d - Secure Preventative Care

1. Requirements

2600.

- 142.d. The home shall assist the resident to secure preventative medical, dental, vision and behavioral health care as requested by a physician, physician's assistant or certified registered nurse practitioner.

Description of Violation

In June, 2020, resident #1's tooth fell out and the home has not arranged for the resident to have dental care. Resident #1's RASP dated 1/7/2020 documents the direct care staff will assistance with oral hygiene and observe mouth/tooth pain assisting the resident with making dental appointments.

Plan of Correction**Accept**

Due to Covid restrictions and dental group that was contracted at the time unwilling to come in and provide services there was a delay in service, we have however acquired a contract with Spa Creek Dental who is willing to come in and provide these services to our residents. Resident is scheduled for dental appointment on 2/17/2021 Annual RASP for 2021 is reflective of all changes.

Completion Date 01/13/2021

Document Submission**Implemented**

Dental appointment was had on February 7 2021 have requested copy of visit note will upload once received.