

Department of Human Services
Bureau of Human Service Licensing

June 1, 2021

██████████ EXECUTIVE DIRECTOR
227 EVERGREEN ROAD OPERATIONS LLC
227 EVERGREEN ROAD
POTTSTOWN, PA 19464

RE: SANATOGA COURT
227 EVERGREEN ROAD
POTTSTOWN, PA, 19464
LICENSE/COC#: 13614

Dear ██████████

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 05/12/2021 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,
Shawn Parker

Enclosure
Licensing Inspection Summary (LIS)

cc: Pennsylvania Bureau of Human Service Licensing

Inspections / Reviews *(continued)*

5/27/2021 - POC Submission

Lead Reviewer: [REDACTED]

Follow Up Type: *Document Submission*

Follow-Up Date: *06/03/2021*

6/1/2021 Document Submission

Lead Reviewer: [REDACTED]

Follow-Up Type: *Not Required*

15b - Supervisor Plan

1. Requirements

2600.

15.b. If there is an allegation of abuse of a resident involving a home's staff person, the home shall immediately develop and implement a plan of supervision or suspend the staff person involved in the alleged incident.

Description of Violation

On 5/7/21, resident #1 made an allegation that staff person A assaulted [REDACTED]. The home did suspend staff person A or develop and implement a plan of supervision that was approved by the Department.

Plan of Correction

Accept

When an abuse allegation is made against, an employee the employee will be immediately suspended pending an investigation. This will be done regardless if the employee was in the home during the alleged abuse. The home will immediately submit to the department regional office a plan of supervision and or notice of suspension for the employee in question. ED and ECD reviewed the abuse regulations on abuse in the RCG book. RCD and ED to in-service all supervisors on proper handling of alleged abuse.

Completion Date: 05/26/2021

Document Submission

Implemented

See Attachments

15c - Supervision

1. Requirements

2600.

15.c. The home shall immediately submit to the Department's personal care home regional office a plan of supervision or notice of suspension of the affected staff person.

Description of Violation

On 5/7/21, resident #1 made an allegation that staff person A assaulted [REDACTED]. This incident was reported to staff on 5/7/21. The home did suspend staff person A or develop and implement a plan of supervision that was approved by the Department.

Plan of Correction

Accept

The home will immediately submit to the department regional office a plan of supervision and or notice of suspension for the employee in question. ED and ECD reviewed the regulations on abuse in the RCG book. ECD and Ed to in-service all supervisors on proper handling of alleged abuse.

Completion Date: 05/26/2021

Document Submission

Implemented

See Attachments