

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  285066	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED  11/13/2024
NAME OF PROVIDER OR SUPPLIER  Ambassador Health of Lincoln		STREET ADDRESS, CITY, STATE, ZIP CODE  4405 Normal Blvd Lincoln, NE 68506	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0880</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>Provide and implement an infection prevention and control program.</p> <p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** B.</b></p> <p>An observation on 11/12/24 at 7:11 AM revealed Medication Aide (MA)-G had been in the process of preparing medications for a resident when MA-G dropped a pill on the top of the medication cart then picked up the pill with ungloved hands and placed it into the medication cup containing other medications. When questioned of the facility process for dropped medications, MA-G confirmed that (gender) should not have picked the pill up with ungloved hands or picked the pill out of the medication cup which contained other pills, with ungloved hands and placed the pill into the sharps container (a safe, disposable container for needles, syringes, lancets, and often used as a safe container to dispose of medications). MA-G then donned gloves, replaced the pill, and then placed the cup of pills into the pocket of (gender) scrub top and grabbed a cup of water and the blood pressure machine and proceeded to the resident room. The following medication administration was observed:</p> <p>MA-G administered Resident 30's medications at 7:14 AM. The observation further revealed that MA-G did change gloves at this time but did no handwashing or sanitization. Then MA-G prepared and administered Resident 11's medications as 7:22 AM.</p> <p>An interview on 11/12/24 at 7:23 AM with MA-G, when questioned about the availability of hand sanitizer, as there was no dispenser on the cart. MA-G stated, well there are some there that we're supposed to use, pointing to a container of Virex wipes (disinfectant cleaner wipes) hanging from a dispenser on the wall behind the nurse's desk.</p> <p>An interview on 11/12/24 at 10:17 AM with the DON (Director of Nursing) confirmed that the facility expectation was that hand hygiene would be performed between each resident when passing medications. The DON also confirmed that hand sanitizer was available to be placed on the medication cart or carried in staff pockets.</p> <p>A record review of the facility policy titled Medications: Administration-General Principles, dated 09/2019, contained the following guidance related to medication administration:</p> <p>-Wash hands.</p> <p>-Apply personal protective equipment as applicable per the exposure control plan. Although the medication is not to be touched, the work area should be as free of bacteria as possible.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0880</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>-Administer the medication. Allow the resident/patient to be as independent as possible, NEVER touch the medications with your hand. Give an adequate amount of fluid to ensure all medication is swallowed. You must observe the act of swallowing and NEVER leave medication with the resident/patient to be taken later.</p> <p>-Wash hands and/or use hand sanitizer and remove any personal protective equipment as applicable before proceed to the next resident/patient. This must be done between each resident/patient.</p> <p>Licensure Reference Number 175 NAC 12-006.18(B)</p> <p>Licensure Reference Number 175 NAC 12-006.19(C)i</p> <p>Based on observation, interview, and record review, the facility failed to ensure the area was kept clean behind the washing machines, a fan was not blowing from the dirty to clean side, and ensure a gown was worn during sorting contaminated (dirty or used) laundry in the laundry room to prevent cross contamination (transfer of bacteria). This had the ability to affect all residents in the facility. The facility failed to ensure staff handled clean laundry away from the staff's clothing, ensure hand hygiene (cleaning) was completed between glove changes during medication administration (provide medications) for 2 (Residents 11 and 30) of 2 sampled residents and perform handwashing greater than 20 seconds during wound care for 1 (Resident 28) of 1 sampled resident to prevent cross contamination. The total facility census was 72.</p> <p>Findings are:</p> <p>A.</p> <p>A record review of the facility's Laundry Department Procedures dated 08/2024 revealed proper hand hygiene (cleaning), safety practices, and the appropriate use of Personal Protective Equipment (PPE) are essential to the physical safety of the facility's associates, as well as minimizing the contribution of contaminated laundry to the incident of healthcare associated illness and infections. Gloves should be worn any time laundry is being handled. Fluid resistant protective gowns (and gloves) should be used any time soiled laundry is being sorted to protect the associate from contaminants on the laundry. [NAME] associates must wear gloves, fluid resistant gown, and optional mask, hair net, foot covers, goggles while sorting soiled laundry.</p> <p>An observation on 11/06/2024 at 12:00 PM revealed Laundry Aide (LA)-B delivered cleaned personal laundry to resident rooms [ROOM NUMBERS] after holding the laundry between LA-B's left arm and chest, touching LA-B's clothing.</p> <p>An observation on 11/12/2024 at 9:10 AM with the Director of Maintenance (DOM) revealed a large amount of a gray fuzzy substance, debris, and a hanger was behind the washing machines. The observation revealed a fan was located just to the left of the wall opening separating the dirty side from the clean side of the laundry room with the airflow going from the dirty side to the clean side. The observation revealed LA-A was wearing gloves on the dirty side, but not a gown. At the time LA-A was not sorting laundry.</p> <p>(continued on next page)</p>		

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<p>F 0880</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>In an interview on 11/12/2024 at 9:10 AM, LA-A confirmed the staff only wore gloves when opening the soiled bags of laundry and linens. LA-A confirmed the staff did not wear a gown when sorting soiled laundry and linens.</p> <p>In an interview on 11/12/2024 at 9:21 AM, DOM confirmed the staff should have wore a gown and gloves when sorting laundry, it should have been clean behind the wash machines, and the fan in the laundry room should not have blown from the dirty side to the clean side of the laundry room.</p> <p>C.</p> <p>Record review of Resident 28's Continuity of Care Document dated 11/7/24 revealed admission to facility was 12/28/2017.</p> <p>Record review of Resident 28's MDS (Minimum Data Set, a comprehensive assessment of each resident's functional capabilities) dated 9/24/24 revealed:</p> <p>Section M: Risk for Pressure Ulcer - indicated yes. Does this resident have one or more unhealed pressure ulcers/injuries - indicated no. Other Ulcers, Wounds and Skin Problems: MASD (Moisture Associated Skin Damage) (e.g., incontinence-associated dermatitis [IAD], perspiration, drainage) - indicated yes.</p> <p>Record review of Physician Orders dated 11/7/24 revealed: Right buttock crease: Clean wound with mild soap and water. Apply skin prep to periwound. Apply therabond over wound and secure with tegaderm daily. Once A Day.</p> <p>Observation of wound care on 11/12/24 at 10:07 AM by Licsensed Practical Nurse (LPN)-D. LPN-D had supplies in room on a bedside table. LPN-D performed hand washing with soap and water for 12 seconds. LPN-D donned (put on) gown and gloves. The Therabond and tagaderm dressing had fallen off and was on chux. LPN-D removed and threw away the dressing in the trash. LPN-D doffed (took off) gloves, performed hand hygiene using hand sanitizer gel, then donned new gloves. LPN-D cleansed right buttock wound with soap and water and patted dry with clean dry gauze. LPN-D performed hand hygiene using hand sanitizer gel and applied new gloves, then applied skin prep to periwound. LPN-D then applied therabond dressing over the wound and secured it with Tegaderm dressing.</p> <p>Interview on 11/12/24 at 10:19 AM with LPN confirmed that hand washing should be done for 20 seconds.</p> <p>Interview on 11/12/24 at 3:38 pm with DON revealed that hand washing is to be for 20 seconds.</p> <p>Record review of Hand washing policy dated 12/2019 revealed:</p> <p>Policy Statement - It is the policy of the facility to prevent the spread of infection through the use of hand washing and hand sanitizing gel in accordance with professionally accepted standards.</p> <p>Antiseptic Hand Wash Procedure:</p> <p>-Completely wet your hands and the area above the wrist by 2-3 inches under the running water. Keep your fingertips pointed downward.</p> <p>(continued on next page)</p>		

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<p>F 0880</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>-Apply antimicrobial soap.</p> <p>-Hold your hands lower than your elbows while washing.</p> <p>-Work up a good lather. Spread it over the entire area of your hands and 2-3 inches above the wrist. Get soap under nails and between your fingers.</p> <p>-Clean under the nails by rubbing your nails across the palms of your hands. Use a rotating and rubbing (frictional) motion for a minimum of 20 seconds.</p>