

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL060152	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING _____	(X3) DATE SURVEY COMPLETED R 08/06/2025
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NAME OF PROVIDER OR SUPPLIER LEGACY HEIGHTS SENIOR LIVING COMMUNI	STREET ADDRESS, CITY, STATE, ZIP CODE 11230 BALLANTYNE TRACE COURT CHARLOTTE, NC 28277
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{C 000}	Initial Comments Report of Construction Section Biennial Follow Up Survey by Suzanna Fay conducted on August 6, 2025. Deficiencies were noted and new deficiencies have been added. Therefore, a Plan of Correction is required.	{C 000}		
{C 188}	Electrical Outlets in Wet Locations SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0310 ELECTRICAL OUTLETS All adult care home electrical outlets in wet locations at sinks, bathrooms and outside of building shall have ground fault interrupters. This Rule is not met as evidenced by: 1. Based on observation the facility is not maintaining the electrical components located near a water source in a safe manner. Findings on August 6, 2025: h. Special Care Unit- E Hall-Laundry- The receptacles behind the washing machine did not trip on test indicating the lack of ground fault protection. i. Special Care Unit-C Hall- Laundry- The receptacles behind the washing machine did not trip on test indicating the lack of ground fault protection.	{C 188}		
{C 189}	Building Equipment Maintained Safe, Operating SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER	{C 189}		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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{C 189}	<p>Continued From page 1</p> <p>REQUIREMENTS</p> <p>(a) The building and all fire safety, electrical, mechanical, and plumbing equipment in an adult care home shall be maintained in a safe and operating condition.</p> <p>(k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities.</p> <p>This Rule is not met as evidenced by:</p> <p>1. Based on observation, the smoke-tight corridor doors are not maintained in a safe and operating condition.</p> <p>Findings on August 6, 2025:</p> <p>d. A Hall-Stair Exit - the gaps around the entry door are covered but the frame wood is splitting at the top hinge and along the door at the hinge so that the door does not easily close and latch.</p> <p>j. C Hall- Housekeeping- the door requires excessive force to close and latch.</p> <p>q. E Hall- Housekeeping- the gaps are covered but the entry door requires excessive force to close.</p> <p>r. F Hall- Room F9- the gaps have been covered but the door no longer closes.</p> <p>2. Based on observation, there is a failure to maintain the fire safety systems in a safe condition. Holes or gaps at penetrations through fire resistant rated walls could allow fire and smoke to spread beyond the area of origin.</p> <p>Findings on August 6, 2025:</p> <p>a. AL-Fire Alarm Panel Room- There are gaps around cable penetrations in the fire rated ceiling assembly.</p> <p>b. Special Care Unit- Fire Alarm/Sprinkler Room-</p>	{C 189}		

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{C 189}	<p>Continued From page 2</p> <p>There are gaps around cable penetrations in the fire rated ceiling assembly.</p> <p>New Deficiencies:</p> <p>c. AL F Hall Laundry - there is a four inch diameter hole in the ceiling with cracks in the finish running out each side.</p> <p>d. AL F Hall Laundry - the ceiling around the sprinkler head is cracked and splitting and left a hole at the side of the escutcheon ring.</p> <p>4. Based on observation the facility failed to maintain the fire system safety components in a safe and operating condition. This could affect all occupants who rely on timely notification of emergencies.</p> <p>Findings on August 6, 2025:</p> <p>a. Special Care Unit- The Fire Alarm Control Panel (FACP) is now indicating trouble with the duct detector in C Wing Exit Foyer.</p> <p>New Deficiency:</p> <p>b. Assisted Living Building - the Fire Alarm Control Panel (FACP) is in trouble mode indicating a power/supply charger issue.</p>	{C 189}		
{C 199}	<p>Exhaust Ventilation</p> <p>SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS</p> <p>(g) The spaces listed in this Paragraph shall be provided with exhaust ventilation at the rate of two cubic feet per minute per square foot. This requirement does not apply to facilities licensed before April 1, 1984, with natural ventilation in these specified spaces:</p> <p>(1) soiled linen storage;</p>	{C 199}		

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{C 199}	<p>Continued From page 3</p> <p>(2) soil utility room; (3) bathrooms and toilet rooms; (4) housekeeping closets; and (5) laundry area. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities.</p> <p>This Rule is not met as evidenced by: 1. Based on observation, the facility is not maintaining its exhaust fan in an operable condition. This could cause unnecessary odors as well as mildew.</p> <p>Findings on August 6, 2025: a. A Hall-Bathroom- The exhaust fan is not working. b. A Hall-Laundry- The exhaust fan is not working. c. B Hall-Bathroom- The exhaust fan is not working. d. B Hall-Laundry- The exhaust fan is not working. e. C Hall- Bathroom- The exhaust fan is not working. f. C Hall- Laundry- The exhaust fan is not working. g. C Hall- Housekeeping- The exhaust fan is not working. h. D Hall- Bathroom- The exhaust fan is not working. i. D Hall-Laundry- The exhaust fan is not working. j. D Hall- Housekeeping- The exhaust fan is not working. k. E Hall- Bathroom- The exhaust fan is not working. l. E Hall- Laundry- The exhaust fan is not working. m. E Hall- Housekeeping- The exhaust fan is not</p>	{C 199}		

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{C 199}	Continued From page 4 working. n. F Hall- Bathroom- The exhaust fan is not working. o. F Hall- Laundry- The exhaust fan is not working. p. F Hall- Housekeeping- The exhaust fan is not working.	{C 199}		