

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL049015	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 12/11/2024
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NAME OF PROVIDER OR SUPPLIER JURNEY'S ASSISTED LIVING	STREET ADDRESS, CITY, STATE, ZIP CODE 1942 VAN HAVEN DRIVE STATESVILLE, NC 28625
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D 000	Initial Comments The Adult Care Licensure Section conducted an annual survey on December 10, 2024 through December 11, 2024.	D 000		
D 463	<p>10A NCAC 13F .1306 Admission To The Special Care Unit</p> <p>10A NCAC 13F .1306 Admission To The Special Care Unit</p> <p>In addition to meeting all requirements specified in the rules of this Subchapter for the admission of residents to the home, the facility shall assure that the following requirements are met for admission to the special care unit:</p> <p>(1) A physician shall specify a diagnosis on the resident's FL-2 that meets the conditions of the specific group of residents to be served.</p> <p>(2) There shall be a documented pre-admission screening by the facility to evaluate the appropriateness of an individual's placement in the special care unit.</p> <p>(3) Family members seeking admission of a resident to a special care unit shall be provided disclosure information required in G.S. 131D-8 and any additional written information addressing policies and procedures listed in Rule .1305 of this Subchapter that is not included in G.S. 131D-8. This disclosure shall be documented in the resident's record.</p> <p>This Rule is not met as evidenced by: Based on interviews and record reviews, the facility failed to ensure disclosures were completed upon admission for 2 of 2 sampled residents that were admitted to the Special Care Unit (SCU) (#2 and #3).</p> <p>The findings are:</p>	D 463		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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D 463	<p>Continued From page 1</p> <p>Review of the facility's current license effective 01/01/25 revealed the facility was licensed for a capacity of 60 residents with a Special Care Unit (SCU) capacity of 16 residents.</p> <p>Review of the facility's census on 12/10/24 revealed there were 14 residents in the SCU.</p> <p>1. Review of Resident #2's current FL2 dated 10/10/24 revealed: -Diagnoses included dementia, agitation, and confusion. -Resident #2 was ambulatory. -There was documentation the recommended level of care was SCU.</p> <p>Review of Resident #2's Resident Register revealed an admission date of 08/05/24.</p> <p>Review of Resident #2's Resident Record revealed there was no documentation that written disclosure information had been provided to Resident #2's family members.</p> <p>Telephone interview with Resident #2's Power of Attorney (POA) on 12/11/24 at 10:00am revealed: -Resident #2 was admitted to the facility's SCU because her mental status was declining. -He was unsure if he was provided written disclosure documentation when Resident #2 was admitted.</p> <p>Refer to the interview with the Special Care Coordinator (SCC) on 12/11/24 at 2:05pm.</p> <p>Refer to the interview with the Resident Care Director (RCD) on 12/11/24 at 1:22pm.</p> <p>Refer to the interview with the Administrator on 12/11/24 at 1:45pm.</p>	D 463		

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D 463	<p>Continued From page 2</p> <p>2. Review of Resident #3's current FL2 dated 07/31/24 revealed: -Diagnoses included dementia, hypertension, hypothyroidism and pneumonia. -Resident #3 was non-ambulatory. -There was documentation the recommended level of care was SCU.</p> <p>Review of Resident #3's Resident Register revealed an admission date of 08/07/24.</p> <p>Review of Resident #3's Resident Record revealed there was no documentation that written disclosure information had been provided to Resident #3's family members.</p> <p>Refer to the interview with the Special Care Coordinator (SCC) on 12/11/24 at 2:05pm.</p> <p>Refer to the interview with the Resident Care Director (RCD) on 12/11/24 at 1:22pm.</p> <p>Refer to the interview with the Administrator on 12/11/24 at 1:45pm.</p> <p>Telephone attempt to contact Resident #3's POA on 12/04/24 was unsuccessful.</p> <p>_____ Interview with the SCC on 12/11/24 at 2:05pm revealed the Administrator was responsible for ensuring SCU disclosures were completed upon admission to the SCU.</p> <p>Interview with the RCD on 12/11/24 at 1:22pm revealed the Administrator was responsible for ensuring SCU disclosures were completed upon admission to the SCU.</p> <p>Interview with the Administrator on 12/11/24 at</p>	D 463		

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D 463	Continued From page 3 1:45pm revealed: -He was not aware written disclosure information was to be provided to family members when a resident was admitted to the SCU. -It was his responsibility to provide written disclosure information to family members of SCU residents.	D 463		
D 464	10A NCAC 13F.1307 Special Care Unit Res. Profile & Care Plan 10A NCAC 13F .1307 Special Care Unit Resident Profile & Care Plan In addition to the requirements in Rules .0801 and .0802 of this Subchapter, the facility shall: (1) Within 30 days of admission to the special care unit and quarterly thereafter, develop a written resident profile containing assessment data that describes the resident's behavioral patterns, selfhelp abilities, level of daily living skills, special management needs, physical abilities and disabilities, and degree of cognitive impairment. (2) Develop or revise the resident's care plan required in Rule .0802 of this Subchapter based on the resident profile and specify programming that involves environmental, social and health care strategies to help the resident attain or maintain the maximum level of functioning possible and compensate for lost abilities. This Rule is not met as evidenced by: Based on record review and interviews, the facility failed to ensure 2 of 2 sampled residents (#2 and #3) had Special Care Unit (SCU) resident profiles updated on a quarterly basis.	D 464		

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D 464	<p>Continued From page 4</p> <p>The findings are:</p> <p>1. Review of Resident #2's current FL2 dated 10/10/24 revealed: -Diagnoses included dementia, agitation, and confusion. -There was documentation the recommended level of care was SCU.</p> <p>Review of Resident #2's Resident Register revealed an admission date of 08/05/24.</p> <p>Review of Resident #2's Care Plan dated 08/27/24 revealed: -Resident #2 required limited assistance with bathing, dressing, and ambulation. -Resident #2 required supervision for transfers. -Resident #2 wandered and resisted care.</p> <p>Review of Resident #2's Resident Record revealed there was no documentation quarterly profiles were completed.</p> <p>Refer to the interview with the Special Care Coordinator (SCC) on 12/11/24 at 2:05pm.</p> <p>Refer to the interview with the Resident Care Director (RCD) on 12/11/24 at 1:22pm.</p> <p>Refer to the interview with the Administrator on 12/11/24 at 1:45pm.</p> <p>2. Review of Resident #3's current FL2 dated 07/31/24 revealed: -Diagnoses included dementia, hypertension, hypothyroidism and pneumonia. -Resident #3 was non-ambulatory. -There was documentation that Memory Care was the recommended level of care.</p>	D 464		

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D 464	<p>Continued From page 5</p> <p>Review of Resident #3's Resident Register revealed an admission date of 08/07/24.</p> <p>Review of Resident #3's Care Plan dated 08/27/24 revealed: -Resident #3 required staff assistance with bathing, dressing, ambulation and transfers.</p> <p>Review of Resident #3's Resident Record revealed there was no documentation quarterly profiles were completed.</p> <p>Refer to the interview with the Special Care Coordinator (SCC) on 12/11/24 at 2:05pm.</p> <p>Refer to the interview with the Resident Care Director (RCD) on 12/11/24 at 1:22pm.</p> <p>Refer to the interview with the Administrator on 12/11/24 at 1:45pm.</p> <p>Interview with the SCC on 12/11/24 at 2:05pm revealed: -She and the RCD were responsible for completing resident care plans. -She was not aware SCU resident profiles were required quarterly.</p> <p>Interview with the RCD on 12/11/24 at 1:22pm revealed: -She was responsible for SCU resident quarterly profiles. -She had not completed the quarterly profiles because she was not aware they were required.</p> <p>Interview with the Administrator on 12/11/24 at 1:45pm revealed: -He was not aware SCU resident profiles were to be updated on a quarterly basis.</p>	D 464		

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D 464	Continued From page 6 -The RCD was ultimately responsible to ensure SCU quarterly profiles were completed.	D 464		