

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL026066	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 03/18/2026
NAME OF PROVIDER OR SUPPLIER MORNING STAR SPECIAL CARE UNIT		STREET ADDRESS, CITY, STATE, ZIP CODE 3017 DUNN ROAD FAYETTEVILLE, NC 28301		
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D 000	Initial Comments The Adult Care Licensure Section conducted an Annual Survey on 03/17/26 to 03/18/26.	D 000		
D 079	10A NCAC 13F .0306 (a)(5) Housekeeping and Furnishings 10A NCAC 13F .0306 Housekeeping and Furnishings (a) Adult care homes shall: (5) be maintained in an uncluttered, clean and orderly manner, free of all obstructions and hazards; Notwithstanding the requirements of Rule .0301 of this Section, this Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: Based on observations and interviews, the facility failed to maintain an environment free of hazards including cleaning products that were accessible to residents on the Special Care Unit (SCU). The findings are: Review of the facility's current license effective 01/01/26 revealed the facility was licensed with a capacity of 44 beds for a special care unit (SCU). Review of the facility's census report on 03/17/26 revealed there were 37 residents in the facility. Observation of the soiled utility room on the	D 079		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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D 079	Continued From page 1 special care unit (SCU) on 03/17/26 at 8:48am revealed: -The door to the soiled utility room was unlocked. -There were numerous gallon containers of various liquid cleaning solutions. -There were two clear gallon containers one filled with blue liquid and the second container 1/3 full of blue liquid and both were labeled degreaser and cleaner. -The warning label noted it caused severe skin burns and eye damage, wash skin thoroughly after handling, wear protective gloves/ protective clothing/ eye protection/ face protection. -If swallowed: Rinse mouth, do not induce vomiting. -If on skin (or hair): Take off immediately all contaminated clothing, rinse skin with water/shower. -If inhaled: Remove people to fresh air and keep comfortable for breathing. -Immediately call a Poison Center/doctor. -If in eyes: Rinse cautiously with water for several minutes, remove contact lenses, if present and easy to do, continue rinsing. immediately call a Poison Center/doctor. wash contaminated clothing before reusing. -There were two clear gallon containers one with a small amount of amber colored liquid and the second container was 1/2 full of amber colored liquid and both were labeled pine cleaner. -The warning label noted it caused eye irritation. -Prevention: Wash skin thoroughly after handling. -If in eyes: Rinse with plenty of water. -In case of skin contact, rinse with plenty of water. -If swallowed, rinse mouth. -Get medical attention if symptoms occur. -If inhaled, get medical attention if symptoms occur. -There were 2 white gallon containers labeled disinfectant bleach.	D 079		

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D 079	Continued From page 2 -The warning label noted to keep out of the reach of children, and it may cause an allergic skin reaction. -It may cause eye irritation. -Avoid breathing dust/ fume/ gas/ mist/ vapors/ spray. -Wash skin thoroughly after handling. -Contaminated work clothing should not be allowed out of the workplace. -If on skin, wash with plenty of soap and water. -If in eyes, rinse cautiously with water for several minutes, remove contact lenses, if present and easy to do and continue rinsing. -If skin irritation or rash occurs, get medical advice/ attention. -If eye irritation persists, get medical advice/ attention. -Wash contaminated clothing before reusing. -There were 2 white plastic gallon containers labeled odor removing bio culture. -The label read: if eye contact, rinse immediately with plenty of water, also under the eyelids, for at least 15 minutes. -If eye irritation persists, get medical advice/attention. -If skin contact occurs, rinse affected area with water. -If inhalation, there were no known hazardous effects. -If symptoms occur, move to fresh air. -If ingested, drink plenty of water. -If any discomfort persists, obtain medical attention. -Prolonged contact may cause painful stinging or burning of eyes and lids, watering of eye, and irritation. -Prolonged or repeated skin contact may cause irritation. -There were 2 plastic spray bottles ½ full of blue liquid.	D 079		

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D 079	<p>Continued From page 3</p> <ul style="list-style-type: none"> -One was labeled as glass cleaner. -The other had no label. -The warning on the label noted keep out of reach of children and pets. -Potential hazards include eye, skin, and respiratory irritation. -Known ingredients include ethanol and ammonium hydroxide, which may cause irritation to eyes, skin, and respiratory system. -If eye contact, rinse thoroughly with water for at least 15 minutes, lifting eyelids; consult a physician if irritation persists. -If skin contacted, wash with soap and water; seek medical attention if symptoms continue. -If inhaled, move to fresh air; seek medical attention if breathing difficulties occur. -If ingested, do not induce vomiting; rinse mouth and drink plenty of water; consult a physician if necessary. <p>Interview with the housekeeper on 03/17/26 at 8:50am revealed:</p> <ul style="list-style-type: none"> -She did not know about the chemicals and if the door was supposed to be locked or not. -She said to "talk to the ladies in the office". <p>Observations on the SCU on 03/17/26 during the initial tour from 8:06am to 9:15am revealed residents ambulated freely in the halls to and from their rooms and to the other areas of the SCU.</p> <p>Observation of a female resident ambulating in the hallway on 03/17/26 at 8:43am revealed she did not know where her room was located and was redirected by staff to the other hall where her room was located.</p> <p>Interview with the medication aide (MA) on 03/17/26 at 1:40pm revealed:</p>	D 079		

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D 079	Continued From page 4 -She was not sure why the soiled utility door was not locked. -The housekeeping staff had to get the soiled linen from the soiled utility room to take to the laundry room next door to launder it. -There were residents in the SCU that were disoriented and confused. Interview with the Resident Care Coordinator (RCC) on 03/17/26 at 9:12am revealed: -The doors to all the storage, soiled utility, kitchen, and laundry rooms were supposed to always be locked. -She was not sure why the soiled utility room was left unlocked. Interview with the Building Manager on 03/17/26 at 10:33am revealed: -The housekeeping staff knew to keep all the doors to storage areas, laundry, kitchen, and soiled utility rooms locked due to the residents being confused and disoriented. -She was not sure why the door to the soiled utility was not locked at 8:48am on 03/17/26. -She was concerned since there were cleaning supplies stored in the soiled utility room.	D 079		
D 283	10A NCAC 13F .0904(a)(2) Nutrition and Food Service 10A NCAC 13F .0904 Nutrition and Food Service (a) Food Procurement and Safety in Adult Care Homes: (2) Facilities with a licensed capacity of 13 or more residents shall ensure food services comply with Rules Governing the Sanitation of Hospitals, Nursing Homes, Adult Care Homes and Other Institutions set forth in 15A NCAC 18A .1300 which are hereby incorporated by reference,	D 283		

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D 283	<p>Continued From page 5</p> <p>including subsequent amendments, assuring storage, preparation, and serving of food and beverage under sanitary conditions.</p> <p>This Rule is not met as evidenced by: Based on observations and interviews the facility failed to ensure stored food was protected from contamination related to food items stored uncovered and undated.</p> <p>The findings are:</p> <p>Observation of the facility's dry food storage pantry on 03/17/2026 at 8:56am revealed: -There was one unsealed and not dated box of dry cereal lying on the third shelf. -There was one bag of opened and not dated bag of grits in a plastic storage bag laying on the top shelf not fully sealed. -There was one carton of open, unsealed, and not dated, carton of dry powdered milk laying on the third shelf. -There was one bag of open, unsealed, and not dated, bag of trail mix on the middle shelf. There was one bag of open, unsealed, and not dated, pasta on the middle shelf.</p> <p>Observation of the facility's outside refrigerator on 03/17/2026 at 9:07am revealed: -There was one open bag of breakfast sausage</p>	D 283		

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D 283	<p>Continued From page 6</p> <p>patties not dated, and unsealed.</p> <p>-There was one bag of premade egg omelets open, not dated and unsealed.</p> <p>-There was a container of cupcakes partially covered and undated.</p> <p>-There were pieces of bread on the floor of the refrigerator.</p> <p>Interview with a dietary aide on 03/18/2026 at 8:31am revealed:</p> <p>-Once a food item was opened, it was labeled before placing it back in the dry food storage pantry.</p> <p>-Plastic wrap or storage bags were used to cover food items.</p> <p>-Food items were labeled with the date opened and an expiration date.</p> <p>-Kitchen staff were trained upon hire how to handle and store food properly to avoid contamination.</p> <p>Interview with a cook on 3/18/2026 at 8:16am revealed:</p> <p>-When a food item was opened it must be sealed back completely and the open date should be written on the item using a marker.</p> <p>-The date the package was opened and the date it expired should be written on the outside of the package.</p> <p>-There should not be any food items in the dry food storage pantry that were open and unsealed and without dates.</p> <p>-There should not be any food items in the refrigerator that were open and unsealed and without dates.</p> <p>-Any open food packages should be sealed completely.</p> <p>-There should not be any food items not wrapped or sealed in plastic storage bags once opened.</p> <p>-All staff were trained upon hire on how to store</p>	D 283		

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D 283	<p>Continued From page 7</p> <p>food properly.</p> <p>Interview with the Resident Care Coordinator (RCC) on 3/18/2026 at 8:44am revealed:</p> <ul style="list-style-type: none"> - The kitchen staff were trained when hired on how to keep kitchen clean. -Kitchen staff were trained in the correct way to store food in the dry storage pantry upon hire. -kitchen staff were trained on the correct way to store food in the freezer and refrigerator once opened upon hire. -Once a food item was opened, the leftovers must be wrapped up and sealed completely with a open date and discard by date marked on the outside of the item. -The Facility Manager (FM) completed an inspection of the freezer and the refrigerator once a month and as needed. -All kitchen staff were trained when they were hired on how to keep food safe and free of contamination. -She was unsure if the facility had a policy on food storage. <p>Interview with the FM on 3/17/2028 at 2:14pm revealed:</p> <ul style="list-style-type: none"> -An open date should be written on the food package once it has been opened. -There was no current policy regarding dry food storage. -The kitchen staff should seal and date all food once opened. -The refrigerator, freezer, and dry food storage should be checked daily for open food items. -The refrigerator, freezer, and dry food storage should be deep cleaned once a week by kitchen staff. 	D 283		

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D 400	Continued From page 8	D 400		
D 400	<p>10A NCAC 13F .1009 (a)(1) Pharmaceutical Care</p> <p>10A NCAC 13F .1009 Pharmaceutical Care (a) An adult care home shall obtain the services of a licensed pharmacist or a prescribing practitioner for the provision of pharmaceutical care at least quarterly. The Department may require more frequent visits if it documents during monitoring visits or other investigations that there are medication problems in which the safety of residents may be at risk.</p> <p>Pharmaceutical care involves the identification, prevention and resolution of medication related problems which includes the following: (1) an on-site medication review for each resident which includes the following: (A) the review of information in the resident's record such as diagnoses, history and physical, discharge summary, vital signs, physician's orders, progress notes, laboratory values and medication administration records, including current medication administration records, to determine that medications are administered as prescribed and ensure that any undesired side effects, potential and actual medication reactions or interactions, and medication errors are identified and reported to the appropriate prescribing practitioner; and (B) making recommendations for change, if necessary, based on desired medication outcomes and ensuring that the appropriate prescribing practitioner is so informed; and (C) documenting the results of the medication review in the resident's record.</p>	D 400		

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D 400	<p>Continued From page 9</p> <p>This Rule is not met as evidenced by: Based on interviews and record reviews the facility failed to ensure the quarterly pharmaceutical reviews were completed for 5 of 5 sampled residents (#1, #2, #3, #4, #5).</p> <p>The findings are:</p> <p>1. Review of Resident #1's current FL2 dated 11/28/25 revealed diagnoses included dementia, diabetes mellitus type 2, hypertension, bipolar mood disorder, hyperlipidemia, and anemia.</p> <p>Review of Resident #1's Resident Register revealed an admission date of 03/20/20.</p> <p>Review of Resident #1's record revealed there were no quarterly pharmaceutical reviews for the past 2 quarters with the last one being completed on 09/17/25.</p> <p>Refer to the interview with the Resident Care Coordinator (RCC) on 03/18/26 at 9:55am.</p> <p>Refer to the interviews with the Building Manager on 03/18/26 at 9:55am and 10:05am.</p> <p>Refer to the interview with the facility's contracted pharmacist on 03/18/26 at 11:15am.</p> <p>2. Review of Resident #2's current FL2 dated 05/06/25 revealed diagnoses included Alzheimer's disease with behavioral disturbance, hypertension, seizure disorder, basal cell carcinoma, and bipolar disorder.</p>	D 400		

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D 400	<p>Continued From page 10</p> <p>Review of Resident #2's Resident Register revealed an admission date of 05/01/25.</p> <p>Review of Resident #2's record revealed there were no quarterly pharmaceutical reviews for the past 2 quarters with the last one being completed on 09/17/25.</p> <p>Refer to the interview with the Resident Care Coordinator (RCC) on 03/18/26 at 9:55am.</p> <p>Refer to the interviews with the Building Manager on 03/18/26 at 9:55am and 10:05am.</p> <p>Refer to the interview with the facility's contracted pharmacist on 03/18/26 at 11:15am.</p> <p>3. Review of Resident #3's current FL2 dated 12/09/25 revealed diagnoses included dementia unspecified without behavioral disturbance, cognitive communication deficit, and fracture of the neck and right femur.</p> <p>Review of Resident #3's Resident Register revealed an admission date of 06/10/22.</p> <p>Review of Resident #3's record revealed there were no quarterly pharmaceutical reviews for the past 2 quarters with the last one being completed on 09/17/25.</p> <p>Refer to the interview with the Resident Care Coordinator (RCC) on 03/18/26 at 9:55am.</p> <p>Refer to the interviews with the Building Manager on 03/18/26 at 9:55am and 10:05am.</p> <p>Refer to the interview with the facility's contracted pharmacist on 03/18/26 at 11:15am.</p>	D 400		

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D 400	<p>Continued From page 11</p> <p>4. Review of Resident #4's current FL-2 dated 06/24/25 revealed diagnoses included vascular dementia, diabetes, hypertensive urgency, depression, Parkinson's, anemia, congestive heart failure and gastroesophageal reflux disorder.</p> <p>Review of Resident #4's Resident Register revealed an admission date of 08/03/23.</p> <p>Review of Resident #4's record revealed there were no quarterly pharmaceutical reviews for the past 2 quarters with the last one being completed on 09/17/25.</p> <p>Refer to the interview with the Resident Care Coordinator (RCC) on 03/18/26 at 9:55am.</p> <p>Refer to the interviews with the Building Manager on 03/18/26 at 9:55am and 10:05am.</p> <p>Refer to the interview with the facility's contracted pharmacist on 03/18/26 at 11:15am.</p> <p>5. Review of Resident #5's current FL-2 dated 06/24/25 revealed diagnoses included vascular dementia, chronic diseases, and major depression.</p> <p>Review of Resident #5's Resident Register revealed an admission date of 09/19/24.</p> <p>Review of Resident #5's record revealed there were no quarterly pharmaceutical reviews for the past 2 quarters with the last one being completed on 09/17/25.</p> <p>Refer to the interview with the Resident Care Coordinator (RCC) on 03/18/26 at 9:55am.</p>	D 400		

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D 400	<p>Continued From page 12</p> <p>Refer to the interviews with the Building Manager on 03/18/26 at 9:55am and 10:05am.</p> <p>Refer to the interview with the facility's contracted pharmacist on 03/18/26 at 11:15am.</p> <p>Interview with the Resident Care Coordinator (RCC) on 03/18/26 at 9:55am revealed she did not have any of the pharmaceutical reviews for Resident #1, Resident #2, Resident #3, Resident #4, and Resident #5.</p> <p>Interviews with the Building Manager on 03/18/26 at 9:55am and 10:05am revealed:</p> <ul style="list-style-type: none"> -The facility's contracted pharmacy did the facility's pharmacy reviews. -The last review was done in September 2025. -The pharmacist that came in September 2025 no longer worked for the pharmacy. -The facility nurse had contacted the pharmacy in December 2025, and the pharmacy was supposed to send someone out to the facility, but they never came. -Two weeks ago the pharmacist was supposed to be here to do the reviews but never came. -The facility nurse had just called and told her that the pharmacist was on her way to the facility now and should be here shortly. <p>Interview with the facility's contracted pharmacist on 03/18/26 at 11:15am revealed:</p> <ul style="list-style-type: none"> -The pharmacy had a turnover in staffing and were short staffed to cover the pharmacy as well as covering the facilities for their pharmacy reviews. -The pharmacy had not been able to send a pharmacist out to complete the reviews as scheduled. -She would get the pharmacy reviews done for the facility for this month today (03/18/26). 	D 400		

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