

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL026008	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING _____	(X3) DATE SURVEY COMPLETED 02/28/2018
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NAME OF PROVIDER OR SUPPLIER HOPE MILLS RETIREMENT CENTER	STREET ADDRESS, CITY, STATE, ZIP CODE 4217 ELK ROAD HOPE MILLS, NC 28348
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C 000	<p>Initial Comments</p> <p>Report of a Biennial Construction Survey by Suzanna Fay conducted on February 28, 2018.</p> <p>Based on the information obtained from the DHSR database this Facility was licensed on December 20, 1988 for Sixty-four (64) Resident Beds. The facility is required to meet the 1987 Minimum and Desired Standards and Regulations for Homes for the Aged and Infirm; the applicable portions of the 2005 Rules for Adult Care Homes of Seven or More Beds; and the 1978 North Carolina State Building Code (Revision 9) Section 409.1 Group I, Unrestrained Occupancy.</p> <p>Deficiencies were cited and a Plan of Correction is required.</p>	C 000		
C 160	<p>Outside Premises-Clean, Safe</p> <p>SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0305 PHYSICAL ENVIRONMENT (m) The requirements for outside premises are: (1) The outside grounds of new and existing facilities shall be maintained in a clean and safe condition;</p> <p>This Rule is not met as evidenced by: 1. Observations revealed that the outside premises were not maintained in a safe condition. Exits that are not well lit do not allow for the safe exiting of residents, staff and visitors in the case of an emergency.</p> <p>Findings on February 28, 2018; a. South hall exit - the exterior light was out. This was corrected on site.</p>	C 160		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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C 166	<p>Housekeeping-Maintained Free of Hazards</p> <p>SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS</p> <p>(a) Adult care homes shall: (5) be maintained in an uncluttered, clean and orderly manner, free of all obstructions and hazards; (e) This Rule shall apply to new and existing facilities.</p> <p>This Rule is not met as evidenced by: 1. Observations revealed that the facility was not maintained free of all hazards.</p> <p>Findings on February 28, 2018: a. Room 8 - there were six small oxygen cylinders and seven large oxygen cylinders improperly stored in cardboard carriers. b. The facility has an inoperable call system in each resident room. Equipment that is no longer in operation may create a false sense of security for the residents.</p>	C 166		
C 185	<p>Fire Safety-Rehearsals on Each Shift</p> <p>SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0309 PLAN FOR EVACUATION</p> <p>(b) There shall be rehearsals of the fire plan quarterly on each shift in accordance with the requirement of the local Fire Prevention Code Enforcement Official. (c) Records of rehearsals shall be maintained and copies furnished to the county department of social services annually. The records shall include the date and time of the rehearsals, the shift, staff members present, and a short description of what the rehearsal involved.</p>	C 185		

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C 185	<p>Continued From page 2</p> <p>(f) This Rule shall apply to new and existing facilities.</p> <p>This Rule is not met as evidenced by:</p> <p>1. Review of records and Interview revealed that the fire rehearsals were not being conducted according to the prescriptive requirements of the North Carolina Fire Prevention Code.</p> <p>Findings on February 28, 2018:</p> <p>a. The facility operates on 2 shifts. They do not evacuate residents on either shift nor do they provide an audible alarm for the day shift. Interview with the administrator revealed that the evacuations drills are conducted using verbal procedures.</p> <p>2. Review of records revealed that the fire rehearsals were not being documented in accordance with this Rule.</p> <p>b. The fire drill logs did not provide a short description of what the rehearsal involved.</p>	C 185		
C 189	<p>Building Equipment Maintained Safe, Operating</p> <p>SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS</p> <p>(a) The building and all fire safety, electrical, mechanical, and plumbing equipment in an adult care home shall be maintained in a safe and operating condition.</p> <p>(k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities.</p> <p>This Rule is not met as evidenced by:</p> <p>1. Observations revealed that the building was</p>	C 189		

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C 189	<p>Continued From page 3</p> <p>not maintained in a safe and operating condition. Windows that do not stay open may cause injury when falling shut.</p> <p>Findings on February 28, 2018:</p> <p>a. Room 18 - the window was shifted in the frame and would not stay open.</p> <p>2. Based on observation the facility did not maintain electrical emergency/safety lighting equipment in safe operating condition. Occupants of the facility could be effected if the signs indicating exit paths could not be seen in the event of an emergency evacuation.</p> <p>Findings on February 28, 2018:</p> <p>a. South Hall living room - the exit sign over the exterior door did not illuminate on battery back up.</p> <p>b. The exit light/sign at the fire doors, north hall side, did not illuminate on battery back up.</p> <p>3. Based on observation electrical equipment has not been maintained in a safe manner. Failure to maintain electrical equipment in a safe manner could effect the safety of person exposed to the unsafe condition.</p> <p>Findings on February 28, 2018:</p> <p>a. South Hall bath - the GFCI outlet at the sink is not secure to the wall.</p> <p>4. Based on observation there is a failure to maintain the buildings's fire safety components in a safe operating condition. Any unapproved device used to keep a door open is an impediment to quickly closing the door. The occupants in the facility could be effected if doors cannot be closed as required so as to limit the spread of smoke and/or fire to the area of origin.</p>	C 189		

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C 189	Continued From page 4 Findings on February 28, 2018: a. The laundry room door was propped open with a trash can.	C 189		
C 199	Exhaust Ventilation SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (g) The spaces listed in this Paragraph shall be provided with exhaust ventilation at the rate of two cubic feet per minute per square foot. This requirement does not apply to facilities licensed before April 1, 1984, with natural ventilation in these specified spaces: (1) soiled linen storage; (2) soil utility room; (3) bathrooms and toilet rooms; (4) housekeeping closets; and (5) laundry area. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities. This Rule is not met as evidenced by: 1. Observations revealed that the facility did not provide exhaust ventilation at the rate of two cubic feet per minute per square foot in required areas. Findings on February 28, 2018: a. South Hall - the storage room on the left is being utilized to store housekeeping items including cleaning agents. The left storage room does not have ventilation.	C 199		