

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: FCL092308	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING _____	(X3) DATE SURVEY COMPLETED 05/27/2025
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NAME OF PROVIDER OR SUPPLIER OUR PROMISE CARE HOMES	STREET ADDRESS, CITY, STATE, ZIP CODE 1600 WAKE DRIVE WAKE FOREST, NC 27587
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	<p>Initial Comments</p> <p>Report by Kelly Myers</p> <p>DHSR Construction Section conducted a Biennial Survey on May 27, 2025 from 9:45 AM to 11:20 AM at the above referenced facility. DHSR records indicate the home was first licensed on Decmeber 4, 2020 as a Family Care Home for six (6) non-ambulatory Residents (unable to respond and evacuate without physical or verbal assistance during a fire or other emergency). Based on this we are requiring the home to be in compliance with the following: the 2005 Rules 10A NCAC 13G for Family Care Homes and the applicable portions of the 2018 North Carolina Building Code - Section 428.4 Small non ambulatory Care Facilities</p> <p>NOTES:</p> <p>1.) At the time of our visit, we cited deficiencies that require an acceptable plan of correction. All deficiencies listed were discussed with onsite staff during the exit interview.</p> <p>2.) Take actions to correct all listed deficiencies, once completed provide verification in the form of photos, receipts, invoices, etc. for all work performed.</p> <p>The cited deficiencies are as follows:</p>	C 000		
C 172	<p>Fire Safety-Four Rehearsals</p> <p>SECTION .0300 - THE BUILDING 10A NCAC 13G .0316 FIRE SAFETY AND DISASTER PLAN (e) There shall be at least four rehearsals of the fire evacuation plan each year. Records of rehearsals shall be maintained and copies</p>	C 172		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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C 172	Continued From page 1 furnished to the county department of social services annually. The records shall include the date and time of the rehearsals, staff members present, and a short description of what the rehearsal involved. This Rule is not met as evidenced by: 1. At the time of the survey it was observed that fire drills are being conducted on the same day during a staff meeting for all three shifts. Each shift will practice the drill according to the number of staff per shift. One full evacuation is being conducted annually. This is not compliant with the rule. Take the necessary steps to conduct fire drills on each shift quarterly.	C 172		
C 174	Building Equipment Maintained Safe, Operating SECTION .0300 - THE BUILDING 10A NCAC 13G .0317 BUILDING SERVICE EQUIPMENT (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in a family care home shall be maintained in a safe and operating condition. (j) This Rule shall apply to new and existing family care homes. This Rule is not met as evidenced by: 1. At the time of the survey it was observed that the return filters in each room were dirty. This is not compliant with the rule. Take the necessary steps to routinely replace the filters and clean the grill cover. 2. At the time of the survey it was observed that the toilet was loose at the base in the Jack and Jill bathroom. This is not compliant with the rule.	C 174		

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C 174	<p>Continued From page 2</p> <p>Take the necessary steps to secure the toilet at the base to prevent the potential for a leak that has the potential for slipping on water.</p> <p>3. At the time of the survey it was observed that the exterior dryer cap had lint built up causing the flap to stay partially open which has the potential for pests to build nests in the dryer vent line and block air discharge. This is not compliant with the rule. Take the necessary steps to routinely clean the lint from vent line and dryer cap.</p>	C 174		