

CORE ISSUES

Facility	License #	Physical Address	Phone Number
Missoula Valley Senior Living	000000247	3620 American Way	406-542-7009
Administrator	City	Zip Code	Survey Date
Jo-Ann Marchica	Missoula	59808	04/30/2026
Survey Team Leader	Survey Type		Response Due
Markland, Noelle	Provisional Status Inspection		05/10/2026

Item #	Rule ()	Description
1	37.106.322-3 MINIMUM STANDARDS FOR ALL HEALTH CARE FA	The intent of this rule or law has not been met as evidenced by the surveyors review of records. Findings: Facility staff was unable to locate the updated written agreement for an off-site evacuation location at time of survey.
2	37.106.2816-2 ASSISTED LIVING FACILITY STAFFING	The intent of this rule or law has not been met as evidenced by the surveyors review of personnel records. Findings: A review of employee files for Staff #1, # 2, #3, and #4 revealed no criminal background check results. Each of these employees has been working in the facility for three months or more.
3	37.106.2816-4 ASSISTED LIVING FACILITY STAFFING	The intent of this rule or law has not been met as evidenced by the surveyors review of records and interviews. Findings: A review of resident service plans along with an interview with Staff #5 revealed that the facility lacks a system for direct care staff to review and sign off on current or updated plans, as seen in the service plans reviewed during the survey.
4	37.106.2829-2 RESIDENT FILE	The intent of this rule or law has not been met as evidenced by the surveyors review of client records.

		<p>Findings:</p> <p>A review of two closed charts revealed no evidence of notification to responsible parties, documentation regarding the disposition of personal possessions, or the date and circumstances of the residents final transfer, discharge, or death.</p>
5	37.106.2836-1 FURNISHINGS	<p>The intent of this rule or law has not been met as evidenced by the surveyor's on-site inspection.</p> <p>Findings:</p> <p>During a facility tour, it was observed that Resident #1, Resident #2, and Resident #3, all have curtains that lack documentation confirming they are flame-resistant or made of non-combustible materials.</p>
6	37.106.2849-2 MEDICATIONS: RECORDS AND DOCUMENTATION	<p>The intent of this rule or law has not been met as evidenced by the surveyors review of client records.</p> <p>Findings:</p> <p>A review of Medication Administration Records (MARs) revealed that 90 percent of all residents electronic records reviewed are missing reason for use.</p>
7	37.106.2849-5 MEDICATIONS: RECORDS AND DOCUMENTATION	<p>The intent of this rule or law has not been met as evidenced by the surveyors review of client records.</p> <p>Findings:</p> <p>Records review of 2 closed resident charts showed no documentation of returned or destroyed medications in the case of residents transfer or discharge.</p>
8	37.106.2859-1 PETS	<p>The intent of this rule or law has not been met as evidenced by the surveyors review of records and on-site inspection.</p> <p>Findings:</p> <p>A request for vaccination records for the five or more cats and dogs observed in the facility revealed that no records were available for review.</p>