CORE ISSUES

Facility	License #	Physical Address	Phone Number
HSRE Springs VII LLC DBA Springs at Bozeman	31539	2632 Catron Street	406-556-8000
Administrator	City	Zip Code	Survey Date
Jennell Van Dyke	Bozeman	59718	10/12/2026
Survey Team Leader	Survey Type		Response Due
Markland, Noelle	Complaint Inspection		10/22/2026

Item #	Rule ()	Description
1	37.106.2816-6 ASSISTED LIVING FACILITY STAFFING	The intent of this rule or law has not been met as evidenced by the surveyors review of records. Findings: A review of the facility's call logs for Resident #1 from 6/1/26 to 8/19/26 indicates a failure to maintain sufficient staff to meet the resident's unscheduled needs. During this period, staff response times to call lights (facility labeled ARK time) exceeded 10 minutes a total of 60 times, including 44 delays of 10 to 20 minutes, 9 delays of 20 to 30 minutes, 7 delays of 30 to 50 minutes. These prolonged wait times demonstrate that the resident did not receive prompt supervision and care to meet their basic needs.