

## CORE ISSUES

Facility	License #	Physical Address	Phone Number
Heritage Living Center	13400	5982 Tongue River Rd	406-784-2840
Administrator	City	Zip Code	Survey Date
Jerry Thex Jr	Ashland	59003	01/04/2024
Survey Team Leader	Survey Type		Response Due
Ashford, Laura	Renewal Inspection		01/14/2024

Item #	Rule ()	Description
1	37.106.322-2 MINIMUM STANDARDS FOR ALL HEALTH CARE FA	As evidenced by: Disaster Plan File Review  There is no record of an annual review or drill of facilities disaster plan procedures. Disaster plan file did not include (a-f).
2	37.106.2814-3 ADMINISTRATOR	As evidenced by: Administrator File Review  There is no record of at least 16 contact hours of continued education for 2023 in administrator file.
3	37.106.2822-4 RESIDENT SERVICE PLAN: CATEGORY A	As evidenced by: Resident File Review  5 resident files reviewed. There is no record of residents #1 - #5 or their legal representative being given a copy of their service plan.
4	37.106.2836-1 FURNISHINGS	As Evidenced by: Facility Tour  Upon facility tour, no electronic call system was observed in any resident room or bathroom.
5	37.106.2843-7 PERSONAL CARE SERVICES	As evidence by: Staff File Review  3 staff files reviewed. There is no record of staff members #1 -

		#3 receiving training related to maintenance of skin integrity and the prevention of pressure sores.
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