

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 265862	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 11/07/2024
NAME OF PROVIDER OR SUPPLIER Delta South Nursing & Rehabilitation		STREET ADDRESS, CITY, STATE, ZIP CODE 640 Colonel George E Day Parkway Sikeston, MO 63801	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0677</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Provide care and assistance to perform activities of daily living for any resident who is unable.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on observation, interview, and record review the facility failed to provide proper incontinent care for two residents (Residents #1 and #19) and failed to provide scheduled showers for one resident (Resident #37) for activities of daily living (ADLs) outside the 14 sampled residents. The facility census was 53.</p> <p>Review of the facility's policy titled, Activities of Daily Living, revised March 2018, showed:</p> <ul style="list-style-type: none"> - Residents will be provided with care, treatment and services as appropriate to maintain or improve their ability to carry out ADLs; - Residents who are unable to carry out ADLs independently will receive the services necessary to maintain good nutrition, grooming and personal and oral hygiene; - The policy did not address incontinent care and showers. <p>Review of the Perineal Care Return Demonstration check sheet, undated, showed:</p> <ul style="list-style-type: none"> - Clean the front peri area; - Proceed to clean the rectal and buttocks area. <p>Review of the facility's policy titled, Bath, Shower/Tub, revised February 2018, showed:</p> <ul style="list-style-type: none"> - Documentation: the date and time the shower/tub bath was performed; the name and title of the individual(s) who assisted the resident with the shower/tub bath; all assessment data (e.g., any reddened areas, sores, etc., on the resident's skin) obtained during the shower/tub bath; if the resident refused the shower/tub bath, the reason(s); - Reporting: notify the supervisor if the resident refused the shower/tub bath; notify the physician of any skin areas that may need to be treated; report other information in accordance with facility policy and professional standards of practice. <p>1. Review of Resident #1's admission Minimum Data Set (MDS - a federally mandated assessment completed by the facility), dated 08/05/24, showed:</p> <ul style="list-style-type: none"> - Impairment on one side of the upper and lower extremity; <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0677</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>- Always incontinent of bowel and bladder;</p> <p>- Required partial to moderate assist of staff for toileting and personal hygiene.</p> <p>Observation on 11/07/24 at 11:42 A.M., of the resident's incontinent care showed:</p> <p>- Certified Nurse Assistant (CNA) D cleaned the resident's front peri area;</p> <p>- CNA D rolled the resident to his/her right side and removed the urine soaked brief;</p> <p>- CNA D cleaned the resident's rectal area, left buttock and left hip;</p> <p>- CNA D failed to clean the resident's right hip or right buttock.</p> <p>2. Review of Resident #19's annual MDS, dated [DATE], showed:</p> <p>- Always incontinent of bowel and bladder;</p> <p>- Required maximum assist of staff for toileting and personal hygiene.</p> <p>Observation on 11/06/24 at 9:58 A.M., of the resident's incontinent care showed:</p> <p>- CNA M clean resident's rectal area, buttocks, and hips of fecal material;</p> <p>- CNA M applied barrier cream to the resident's buttocks;</p> <p>- CNA M placed a clean brief on the resident;</p> <p>- CNA M failed to clean the resident's front peri area.</p> <p>During an interview on 11/06/24 at 10:07 A.M., CNA M said when providing peri care, should clean from front to back.</p> <p>During an interview on 11/07/24 at 12:45 P.M., CNA D said he/she was nervous and knew he/she had not provided appropriate incontinent care to the resident.</p> <p>During an interview on 11/07/24 at 12:56 P.M., the Administrator said any skin that was dirty should be washed. The resident's peri area should be washed from front to back when providing incontinent care for the resident.</p> <p>3. Review of Resident #37's medical record showed:</p> <p>- An admission date of 11/04/22;</p> <p>- Diagnoses of congestive heart failure (an inability of the heart to pump sufficient blood flow to meet the body's needs), urinary tract infection, acute kidney failure (the kidneys suddenly stop working properly), anemia (low blood levels of iron) and dislocations (separation of two bones) of unspecified parts of the left shoulder girdle (shoulder blade, upper arm and collar bone).</p> <p>(continued on next page)</p>		

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<p>F 0677</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Review of the resident's quarterly MDS, dated [DATE], showed:</p> <ul style="list-style-type: none"> - Partial/moderate assistance for shower/bathing; - Supervision or touching assistance for tub/shower transfer. <p>Review of the resident's care plan, revised 06/13/24, showed:</p> <ul style="list-style-type: none"> - Did not address showers/bathing frequency; - Did not address assistance required. <p>Review of the shower schedule, dated November 2024, showed the resident received showers on Wednesdays and Saturdays.</p> <p>Review of the resident's shower sheets, dated 10/02/24 through 11/02/24, showed:</p> <ul style="list-style-type: none"> - No documentation of scheduled showers on 10/12/24, 10/16/24, 10/19/24, 10/23/24 and 11/02/24; - Five missed out of 10 opportunities for scheduled showers. <p>During an interview on 11/04/24 at 2:18 P.M., and 11/06/24 at 3:40 P.M., the resident said he/she was supposed to get showers on Wednesdays and Saturdays. He/She did not always get showers on Saturdays and was sometimes not asked if he/she would like a shower. A CNA told him/her this past Saturday there was not enough staff to give him/her a shower, but he/she knew other residents had received a shower. His/Her family came to visit on Sunday and gave him/her a shower.</p> <p>During an interview on 11/07/24 at 10:27 A.M., CNA C said on the days a resident was scheduled to receive a bath/shower, a shower sheet should be completed to show the resident received a shower or if the resident refused. There should be a shower sheet for every time a resident was scheduled a shower.</p> <p>During an interview on 11/07/24 at 10:29 A.M., CNA D said on the days a resident was scheduled to receive a bath/shower, a shower sheet should be completed to show the resident received a shower or if the resident refused. If a resident refused a shower, he/she would go back and ask the resident again later.</p> <p>During an interview on 11/07/24 at 10:44 A.M., the Assistant Director of Nursing (ADON) said showers should be documented. There should be documentation that showers had been given and/or if a resident had refused a bath/shower. Staff should be asking residents if he/she wanted a shower and if refused, another attempt should be made and documented.</p> <p>During an interview on 11/06/24 at 11:15 A.M., the Director of Nursing (DON) said he would expect a shower sheet to be filled out for each resident who received a bath/shower by the person who gave the shower. It should also be documented when a resident refused a shower. Residents should be given bath/showers on the days scheduled.</p> <p>(continued on next page)</p>		

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<p>F 0677</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>During an interview on 11/06/24 at 12:24 P.M., the Administrator said residents should be given a bath/shower on the days scheduled. She would expect a shower sheet to be filled out for each resident who received a bath/shower by the person who gave the shower. If a resident refused a shower, staff should be going back and asking the resident again if he/she wanted a bath/shower. It should also be documented when a resident refused a shower.</p> <p>Complaint #MO00243948</p>

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<p>F 0880</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Provide and implement an infection prevention and control program.</p> <p>Based on observation, interview, and record review, the facility failed to perform hand hygiene and glove changes during incontinent care for three residents (Residents #1, #19 and #251) outside the six sampled residents. The facility census was 53.</p> <p>Review of the facility's policy titled, Handwashing/Hand Hygiene, dated 2001, showed:</p> <ul style="list-style-type: none"> - The facility considers hand hygiene the primary means to prevent the spread of healthcare-associated infections; - All personnel are trained and regularly in-serviced on the importance of hand hygiene in preventing the transmission of healthcare-associated infections; - All personnel are expected to adhere to hand hygiene policies and practices to help prevent the spread of infections to other personnel, residents, and visitors; - Hand hygiene is indicated: immediately before touching a resident; after contact with blood, body fluids, or contaminated surfaces; after touching a resident; after touching the resident's environment; before moving from work on a soiled body site to a clean body site on the same resident; and immediately after glove removal; - The use of gloves does not replace hand washing/hand hygiene; <p>Applying and Removing Gloves: Perform hand hygiene before applying gloves; when gloves are removed, then perform hand hygiene.</p> <p>1. Observation on 11/07/24 at 11:42 A.M., of Resident #1's incontinent care showed:</p> <ul style="list-style-type: none"> - Certified Nursing Assistant (CNA) D entered the resident's room; - CNA D performed hand hygiene and put on gloves; - CNA D cleaned the resident's front peri area; - CNA D did not change gloves, did not perform hand hygiene, rolled the resident to his/her right side, and removed the urine soaked brief; - CNA D did not change gloves, did not perform hand hygiene, touched the peri wash bottle, and sprayed the peri wash on the resident's back peri area; - CNA D did not change gloves, did not perform hand hygiene, and cleaned the resident's rectal area, the buttock, and the left hip; - CNA D did not change gloves, did not perform hand hygiene, and placed a clean brief under the resident; <p>(continued on next page)</p>		

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<p>F 0880</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>- CNA D did not change gloves, did not perform hand hygiene, rolled the resident to his/her back and fastened the brief;</p> <p>- CNA D did not change gloves, did not perform hand hygiene, touched the resident linens, and the over the bed table.</p> <p>2. Observation on 11/06/24 at 9:58 A.M., of Resident #19's incontinent care showed:</p> <p>- CNA M entered the resident's room;</p> <p>- CNA M performed hand hygiene and put on gloves;</p> <p>- CNA M clean the resident's rectal area, buttocks, and hips of fecal material;</p> <p>- CNA M did not change gloves, did not perform hand hygiene, and applied barrier cream to the rectal area and buttocks;</p> <p>- CNA M did not change gloves, did not perform hand hygiene, and placed a clean brief on the resident;</p> <p>- CNA M did not change gloves, did not perform hand hygiene, rolled the resident to his/her back, and fastened the brief;</p> <p>- CNA M did not change gloves, did not perform hand hygiene, and pulled the resident's pants up.</p> <p>3. Observation on 11/07/24 at 11:45 A.M., of Resident #251's incontinent care showed:</p> <p>- CNA C entered the resident's room;</p> <p>- CNA C did not perform hand hygiene and put on gloves;</p> <p>- CNA C cleaned the resident's front peri area;</p> <p>- CNA C did not perform hand hygiene and changed gloves;</p> <p>- CNA C rolled the resident and cleaned the rectal area and buttocks;</p> <p>- CNA C did not change gloves, did not perform hand hygiene, and applied a new brief;</p> <p>- CNA C pulled the resident's pants back up.</p> <p>During an interview on 11/06/24 at 10:07 A.M., CNA M said he/she should've changed gloves between dirty and clean care.</p> <p>During an interview on 11/07/24 at 12:45 P.M., CNA D said he/she was nervous and knew he/she had messed up by not changing his/her gloves.</p> <p>(continued on next page)</p>		

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<p>F 0880</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>During an interview on 11/07/24 at 12:55 P.M., the Director of Nursing (DON) said he expected staff, while performing incontinent care, to change gloves when going from dirty to clean care and to clean from front to back when cleansing the peri area of a resident.</p> <p>During an interview on 11/07/24 at 12:56 P.M., the Administrator said any skin that was dirty should be washed. The resident's peri area should be washed from front to back when providing incontinent care for the resident. The gloves should be changed between dirty and clean tasks.</p> <p>During an interview on 11/07/24 at 1:09 P.M., CNA C said that he/she should have washed hands before starting peri care and should have changed gloves before applying a clean brief.</p>