

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 265621	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 08/21/2025
NAME OF PROVIDER OR SUPPLIER Livingston Manor Care Center		STREET ADDRESS, CITY, STATE, ZIP CODE 939 East Birch Chillicothe, MO 64601	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
<p>F 0803</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Ensure menus must meet the nutritional needs of residents, be prepared in advance, be followed, be updated, be reviewed by dietician, and meet the needs of the resident.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on observation, interview and record review the facility failed to ensure that menus were posted in advance and followed. This effected three out of 12 sampled residents (Resident #5, #28 and #34). The facility census was 31. Review of the facility's Menu Planning policy, dated 2020, showed:-Meals are planned in advance;-Planned menus take into consideration the food habits of all residents.Review of the Resident Self Determination and Participation policy, dated 2020, showed:-Residents have the right to choose activities, schedules, health care, and providers of health care services consistent with his or her interests, assessments, and plan of care;-Residents have the right to make choices about aspects of his or her life in the facility that are significant to the resident. 1.Review of Resident #5's Quarterly Minimum Data Set (MDS), a federally mandated assessment instrument completed by facility staff, dated 07/12/25, showed:-Severe cognitive impairment;-Minimal assistance for transfers, bathing, locomotion, toileting and eating;-Diagnoses included: Alzheimer's Disease, atrial fibrillation (an irregular heart beat) and depression.Review of the resident's updated care plan showed:-Self care deficit related to Alzheimer's Disease;-Impaired decision making.2. Review of Resident #28's quarterly MDS, dated [DATE], showed:-Severe cognitive impairment;-Minimal assistance for transfers, bathing, locomotion, toileting and eating;-Diagnoses included Alzheimer's Disease, cancer and anemia.Review of the resident's updated care plan showed:-Self care deficit related to Alzheimer's Disease;-Impaired decision making.3. Review of Resident #28's annual MDS, dated [DATE], showed:-Severe cognitive impairment;-Minimal assistance for transfers, bathing, toileting and eating;-Diagnoses included dementia and anxiety. Review of the resident's updated care plan showed:-Self care deficit related to dementia;-Impaired decision making.Observation of the memory care unit on 08/18/2025 at 12:23 P.M., showed:-Lunch Menu, breaded pork chop, au gratin potatoes, zucchini and tomatoes, cornbread and frosted poke cake;-No alternates were listed on the menu board.Observation of Lunch on the memory care unit on 08/18/25 at 12:35 P.M., showed:-Residents #5, #28 #34 were served, ham, cauliflower and Jello with fruit.Observation of lunch on the memory care unit on 08/18/25 at 12:35 P.M., showed:-Residents #5, #28 #34 were served, ham, cauliflower and Jello with fruit. During an interview on 08/18/25 at 1:37 P.M., Resident #5's family member said:-He/She is with the resident at the facility daily for meals; -The resident never gets a menu;-No staff have asked the resident if he/she likes what is on the menu;-No staff have asked the resident's family member what the resident's likes and dislikes are.-He/She has told the aides what the resident would like for the meal;-The kitchen did not bring what was ordered for the resident;-The staff said they did not know why the resident did not get what he/she ordered.During an interview on 08/18/2025 at 2:02 P.M. the Dietary Manager (DM) said:-The resident's have a choice of what they eat;-The activity director asks the residents what they would like to eat;-If the residents are unable to tell us what they want staff will contact family.-She was not sure who was in charge of</p> <p>(continued on next page)</p>		

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
FORM CMS-2567 (02/99) Previous Versions Obsolete	Event ID: 265621	Facility ID: 265621 If continuation sheet Page 1 of 3

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<p>F 0803</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>talking to family members about food choices;-The wrong menu was posted in the memory care unit;-The menu should be changed every day;-The dietary department is responsible for changing the menus;-An alternate menu should be posted.During an interview on 08/18/2025 at 2302 P.M. the Activities Director said:-The resident's have a choice of what they eat;-She does not ask the resident's on the memory care unit what they would like to eat for meals;-The kitchen staff were responsible for that.Intake #2586257</p>

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<p>F 0812</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>Procure food from sources approved or considered satisfactory and store, prepare, distribute and serve food in accordance with professional standards.</p> <p>Based on observation, interview, and record review, the facility failed to ensure staff stored food in a sanitary manner and failed to maintain the kitchen in a sanitary manner. The facility census was 31. Review of the facility's Sanitation of Dining and Food Service Areas, undated., showed: The dining services manager will be responsible for ensuring the cleaning and sanitation is maintained in the kitchen and dining areas.- All staff will be trained on the frequency of cleaning.- A cleaning schedule will be posted for all cleaning tasks. - Observation of the kitchen on 08/18/25 at 10:46 A.M., showed: - Area under the three compartment sink covered with food debris;-The floor under the prep table covered with dirt and debris;-A metal storage rack above the prep table covered in dirt and dust;-A cake uncovered sat under the dirty and dusty metal storage rack;-The handles of the refrigerator covered with a sticky substance;- A black substance along the drain on the floor in the dish room;-A fan covered with dust and debris blew across a tray with open glasses with ice in them;-The trash can by the prep table with no lid;-A window by the prep table covered in dirt and debris; Dry storage:-A box containing 4 large cans of baked beans sat on the floor; The freezer:-An undated, opened package of sausage patties;-An undated opened package of chicken patties;-An undated opened package of French toast sticks. During an interview on 08/20/25 at 12:45 P.M., [NAME] A said:-Food should be dated and stored in a closed container;-The kitchen should be kept clean;-The kitchen staff try to work together to keep the kitchen clean;-Sometimes things fall through the cracks.During an interview on 08/20/25 at 01:45 P.M., the Dietary Manager said:-Food should be closed and dated;-The kitchen should be clean and sanitary;-The kitchen staff was responsible for cleaning the kitchen.During an interview on 08/20/25 at 02:15 P.M., the Registered Dietitian said:-Food should be stored in a safe and sanitary manner;-Food should be dated and kept in a closed container;-The kitchen should be kept clean and sanitary.During an interview on 08/20/25, at 02:26 P.M., the Administrator said:-She expected the dietary department to keep the kitchen clean;-She expected food to be stored properly;-She expected the dietary staff to take care of needs of the kitchen.</p>		