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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 265302 | (X2) MULTIPLE CONSTRUCTION A. Building B. Wing | (X3) DATE SURVEY COMPLETED 08/07/2025 |
| NAME OF PROVIDER OR SUPPLIER Parkside Manor | | STREET ADDRESS, CITY, STATE, ZIP CODE 1201 Hunt Avenue Columbia, MO 65202 | |

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

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| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information) |
| F 0584 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Some | Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely. (continued on next page) |

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER
REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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| <p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p> | <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on observation, interview and record review, facility staff failed to provide a clean, comfortable and homelike environment for residents, staff, and visitors. Staff failed to ensure carpet in shared hallways maintained a pleasant odor, and air vents remained free from excessive build-up of a black unknown substance. The facility's census was 71.1. Review of the facility's Housekeeping Department-Seven Step Cleaning Procedure policy, undated, showed the resident room cleaning procedure should be used for all resident rooms to maintain cleanliness and to promote infection control. Staff are directed as follows:-High dust surfaces above shoulder height;-Wipe down all surfaces, lower ledges and pipes of the sink;-Wipe the tub and shower with approved disinfectant cleaner ready-to-use solution with a clean cloth;-Note any maintenance work that needs to be done, notify your supervisor of any maintenance work.2. Observation on 08/07/25 at 9:50 A.M., showed Resident #1's bathroom door with gouges and a hole to the lower left corner, the air vent contained a build-up of a dark grey substance, the faucet contained a build-up of debris, and the toilet tank lid on the floor in the corner under the sink.During an interview on 08/07/25 at 11:54 A.M., the resident said staff have been taking him/her to use the bathroom in the residents' shower room. During an interview on 08/07/25 at 2:04 P.M., the Maintenance Director said he/she was not aware of the hole in the resident's bathroom door, but he/she turned the water supply off to the resident's toilet to prevent a leak at the base of the toilet, and had a new toilet ordered to replace it. He/She said he/she notified staff to assist the resident to use the bathroom in the spa room until he/she installs the new toilet. He/She said housekeeping is responsible to clean the faucets daily, and if they notice any build-up areas, they should report to him/her to address. 3. Observation on 08/07/25 at 10:00 A.M., showed Resident #3's room ceiling with areas of missing paint. Observation showed the bathroom shower stall with clothing, suitcase, a walking cane, plastic storage containers, and the toilet's arm rest with cracks and sharp edges.During an interview on 08/07/2025 at 2:18 P.M., the Director of Nursing (DON) said the residents who reside inside the room do not normally use the bathroom inside the room. He/She said he/she was not aware of the items stored inside the residents' shower stall and would expect staff to place the items on a raised surface for cleanliness if the shower stall was being used as storage.4. Observation on 08/07/25 at 11:28 A.M., showed Resident #2's ceiling missing paint, the air vent contained pieces of white debris under the window air conditioning unit, the bathroom air vent with build-up of a dark grey substance, and areas of patched/unpainted drywall next to the toilet paper holder.During an interview on 08/07/25 at 11:30 A.M., Resident #2 said housekeeping staff does not always sweep or vacuum the carpet in his/her room, and the debris under the window unit has been there for at least two days. The resident said he/she was recently moved to his/her current room due to concerns of a toilet overflow from the adjacent room, and potential mold on the carpet inside his/her old room. 5. Observation on 08/07/25 at 11:41 A.M., showed occupied resident room [ROOM NUMBER] Resident #5's room carpet with dark stains and multiple areas of missing/unpainted ceiling texture.6. During an interview on 08/07/2025 at 11:35 A.M., Housekeeper C said maintenance staff are responsible to clean the air vents, and housekeeping staff is responsible to clean the resident rooms, bathrooms, blinds, and to sweep and vacuum the floors daily.During an interview on 08/07/2025 at 1:15 P.M., Certified Medical Technician (CMT) A said a couple residents expressed their concerns to staff of potential mold inside their rooms and were moved to different rooms. He/she said staff are expected to document maintenance issues in the maintenance book at the nurses' station or tell the maintenance director/administrator. The CMT said he/she did not recall the exact residents. During an interview on 08/07/2025 at 1:28 P.M., CMT B said staff are expected to document concerns with broken stuff and room maintenance issues in the maintenance logbook kept at each nurses' station.During an interview on 08/07/2025 at 1:40 P.M., the Housekeeping Supervisor said housekeeping staff are responsible to clean the resident rooms daily and maintenance is responsible to clean the air vents.During an interview on 08/07/2025 at 2:04 P.M., the Maintenance Director said he/she was responsible to maintain the building with drywall repairs, painting, etc. He/She said staff are expected to use the maintenance book on each hall to report any broken items or maintenance concerns for him/her to address.During an interview on 08/07/2025 at 2:18 P.M., the DON said staff are expected to report any maintenance issues by documenting in the maintenance logbook at the nurses' stations. During an interview on 08/07/2025 at 2:30 P.M., the administrator said he/she expects staff to document maintenance issues/concerns in the maintenance logbook at the nurses' stations rather than verbally telling</p> | | |