| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | (X2) MULTIPLE CONSTRUCTION | (X3) DATE SURVEY COMPLETED |
|---|---|---|---|
| | 265593 | A. BUILDING _____ B. WING _____ | 11/03/2023 |

| NAME OF PROVIDER OR SUPPLIER | STREET ADDRESS, CITY, STATE, ZIP CODE |
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| HARTVILLE CARE CENTER | 649 WEST ROLLA STREET HARTVILLE, MO 65667 |

| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETION DATE |
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| F 812 SS=F | Food Procurement,Store/Prepare/Serve-Sanitary CFR(s): 483.60(i)(1)(2)<br><br>§483.60(i) Food safety requirements.<br>The facility must -<br><br>§483.60(i)(1) - Procure food from sources approved or considered satisfactory by federal, state or local authorities.<br>(i) This may include food items obtained directly from local producers, subject to applicable State and local laws or regulations.<br>(ii) This provision does not prohibit or prevent facilities from using produce grown in facility gardens, subject to compliance with applicable safe growing and food-handling practices.<br>(iii) This provision does not preclude residents from consuming foods not procured by the facility.<br><br>§483.60(i)(2) - Store, prepare, distribute and serve food in accordance with professional standards for food service safety.<br>This REQUIREMENT is not met as evidenced by:<br>Based on observation, interview, and record review, the facility failed to store, prepare, and serve food in accordance with professional standards of practice when staff failed to keep the ice machine clean, failed to ensure the dishwasher chemicals tested at the recommended levels, and did not wear proper hair coverings. The facility census was 28.<br><br>1. Review of the 2013 Missouri Food Code showed food-contact surfaces of equipment and utensils shall be clean to sight and touch.<br><br>Observations of the kitchen on 10/30/23, beginning at 9:47 A.M., and on 10/31/23, at 8:59 AM., showed the deflector shield on the inside of | F 812 | | |

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

Administrator 11/27/2023

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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| F 812 | Continued From page 1<br>the ice machine had five black spots and a black substance along most of the bottom of the deflector shield.<br><br>Review of the facility's weekly cleaning schedule, dated October 2023, showed the following:<br><br>-Ice machine listed as being cleaned weekly;<br>-Staff did not indicate cleaning of the ice machine in the month of October 2023.<br><br>Review of the facilities' monthly cleaning schedule, dated October 2023, showed the following:<br><br>-Ice machine-sanitize;<br>-Staff did not indicate sanitizing of the ice machine in the month of October 2023.<br><br>During an interview on 11/01/23, at 1:32 P.M., Dietary Aide (DA) A said the following:<br><br>-The ice machine is everyone's responsibility to clean;<br>-He/she was not sure if there is a schedule telling how often to clean it on the inside or outside;<br>-It would not be appropriate to use the ice if there are black spots on the inside of the ice machine.<br><br>During an interview on 11/01/23, at 1:41 P.M., DA B said the following:<br><br>-Staff have a cleaning schedule that hangs on the door;<br>-He/she does not know who is in charge of cleaning the ice machine;<br>-He/she would tell the Dietary Manager if there were black spots inside of the ice machine;<br>-He/she said the night kitchen staff do wipe down | F 812 | | |

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| F 812 | Continued From page 2<br>the outside of the ice machine.<br><br>During an interview on 11/01/23, at 1:47 P.M., DA C said the following:<br><br>-Staff have a cleaning schedule on the door and the ice machine is listed on it;<br>-The Maintenance Manager cleaned the ice machine out a couple of months ago;<br>-He/she said the ice machine has not been cleaned in a couple of months;<br>-He/she would let the Dietary Manager know if there were black spots on the inside of the ice machine.<br><br>During interviews on 11/01/23, at 1:56 P.M. and 2:20 P.M., the Dietary Manager said the following:<br><br>-He/she and the maintenance person is responsible for cleaning the ice machine. It is completed one time per month;<br>-The ice machine was not cleaned last month;<br>-The maintenance person usually cleans the deflector shield;<br>-He/she would not use the ice machine if there's black spots on the inside and would expect staff to not use it either;<br>-He/she would clean the ice machine if he/she saw black spots.<br><br>During an interview on 11/01/23, at 2:28 P.M., the Maintenance Manager said he/she does not clean the inside of the ice machine, that's is the responsibility of the kitchen staff.<br><br>During an interview on 11/01/2023, at 2:33 P.M., with the Administrator said the following:<br><br>-Maintenance is responsible for cleaning the | F 812 | | |

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| F 812 | Continued From page 3<br>inside and outside of the ice machine;<br>-If dietary staff see an issue such as black spots on the inside, they should not use the ice, and the machine should be taken apart and cleaned.<br><br>2. Review of the 2013 Missouri Food Code showed the following:<br><br>-Chemical manual or mechanical operations, including the application of sanitizing chemicals by immersion, manual swabbing, brushing, or pressure spraying methods, should be completed as specified.<br><br>Review of the facility's policy titled, "Dietary Personnel Guidelines," dated May 2015, showed the following:<br><br>-Chemically sanitized machines should be checked daily with test strip;<br>-Dip end of test strip into waster in the reservoir, immediately after machine is completely finished with the cycle;<br>-Compare strip to chart on test strip container;<br>-Document on log;<br>-Desired reading 50 to 100 ppm (parts per million).<br><br>Review of the manufacture's recommendation, showed the following:<br><br>-The black or gray wheel controls the sanitizer;<br>-The sanitizer wheel is adjustable;<br>-Set the sanitizer concentrations 50 ppm's, not to exceed 100 ppm's;<br>-Monitor chlorine levels by using chlorine test strips.<br><br>During an observation and interview on 10/31/23, | F 812 | | |

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| F 812 | Continued From page 4<br>at 8:59 A.M., with the Dietary Manager showed the following:<br><br>-He/she had ran a set of dishes through the low temp dishwasher;<br>-He/she dipped the test strip at the appropriate time and it showed a light purple color indicating under 10 ppm chemical solution;<br>-He/she ran two more wash cycles, testing at the appropriate times each time and the test strip showed no chemical solution;<br>-He/she said the test strip should show 200 ppm;<br>-When they have issues, he/she messages the chemical provider;<br>-The staff monitor the chemical solution by documenting the solution amounts on a clipboard that hung near the dishwasher.<br><br>Review of the Dish Machine Temperature and Test Strip Log, dated October 2023, showed the following:<br><br>-The dishwasher chemicals are tested at each meal;<br>-The dishwasher chemicals tested at 200 ppm 13 days of October at each meal;<br>-The dishwasher chemicals were not tested 14 days during October;<br>-On 10/29/23, the dishwasher chemicals tested at 145 ppm for breakfast, 145 ppm for lunch, and was not tested at dinner;<br>-On 10/30/23, the dishwasher was tested at breakfast and showed 145 ppm.<br><br>During an interview on 11/01/23, at 1:32 P.M., DA A said the following:<br><br>-All staff check the chemicals on the dishwasher two times per week; | F 812 | | |

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| F 812 | Continued From page 5<br>-The chemicals should register at 200 ppm each time they're tested;<br>-The chemical tests are documented on the clipboard that hangs by the dishwasher;<br>-He/she would tell the dietary manager if the chemicals didn't test at the right level;<br>-He/she wouldn't use the dishwasher if it doesn't test correctly, he/she would use the three compartment sink.<br><br>During an interview on 11/01/23, at 1:41 P.M., DA B said the following:<br><br>-The chemicals on the dishwasher are tested daily and all staff are responsible for testing;<br>-He/she would not use the dishwasher if it did not read at the required level;<br>-He/she is not sure what the chemical levels should be;<br>-He/she would tell the Dietary Manager or the Maintenance Manager if the chemical levels in the dishwasher were not reading properly.<br><br>During an interview on 11/01/23, at 1:47 P.M., DA C said the following:<br><br>-The Dietary Manager and the Maintenance Manager keep an eye on the dishwasher chemicals;<br>-The staff working nights test the chemicals and documents the results on the clipboard;<br>-The chemical levels should be 200 ppm;<br>-If staff test the chemicals and they're not at the proper level, they would clean the dishes by hand.<br><br>During an interview on 11/01/23, at 1:56 P.M., with the Dietary Manager said the following:<br><br>-All staff are responsible for checking the | F 812 | | |

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| F 812 | Continued From page 6<br>chemicals for the dishwasher;<br>-The chemicals should be checked daily and written on the clipboard by the dishwasher;<br>-The reading should be in the green color, 200 ppm, but no less than 150 ppm;<br>-If the dishwasher chemicals don't read properly, staff shouldn't use the machine and would hand wash in the three sink compartments.<br><br>During an interview on 11/01/23, at 2:33 P.M., the Administrator said the following:<br><br>-Chemicals are tested daily;<br>-He/she is not sure of what the ppm's should read, but would start with the manufacturer's recommendations;<br>-He/she is not sure which staff have been trained to test the dishwasher chemicals;<br>-After staff test the chemicals, the person should be documenting the chemical levels on the clipboard;<br>-Maintenance and the Dietary Manager are responsible for making sure the chemicals are tested;<br>-The staff testing the chemicals should know the range and the dietician would adjust accordingly;<br>-If the chemicals are not registering the proper numbers, staff should see what the issues are and let the Dietary Manager know, the staff shouldn't use the dishwasher if the chemicals don't test appropriately;<br>-The three sink compartment should be used in place of the dishwasher when it's not working properly.<br><br>3. Record review of the 2013 Food Code, issued by the Food and Drug Administration, showed the following: | F 812 | | |

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| F 812 | Continued From page 7<br>-Food employees shall wear hair restraints such as hats, hair coverings or nets, beard restraints, and clothing that covers body hair, that are designed and worn to effectively keep their hair from contacting exposed food; clean equipment, utensils, and linens; and unwrapped single-service and single-use articles.<br><br>Review showed the facility did not provide a policy regarding facial hair in the kitchen.<br><br>Observations of the kitchen on 11/01/23, at 12:30 P.M. and 1:41 P.M., showed the following:<br><br>-DA B had facial hair around his/her mouth, chin, and upper lip;<br>-DA B was not wearing a hair net to cover the facial hair;<br>-DA B was mixing a powdery substance with milk, then poured this into the cup for a resident.<br><br>During an interview on 11/01/23, at 1:32 P.M., DA A said the following:<br><br>-Staff with facial hair are supposed to wear hair nets;<br>-Staff should not be in the kitchen without a hair net covering all hair.<br><br>During an interview on 11/01/23, at 1:41 P.M., DA B said he/she was told that a hair net did not have to be wore on a beard if the hair was shorter than his/her eyebrows.<br><br>During an interview on 11/01/23, at 1:47 P.M., DA C said the following:<br><br>-He/she isn't sure what the policy says on beard or facial hair; | F 812 | | |

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| F 812 | Continued From page 8<br>-He/she said in the past staff with a stubble of hair on their face were supposed to wear nets to cover;<br>-Staff should wear hair nets to cover all hair when in the kitchen.<br><br>During an interview on 11/01/23, at 1:56 P.M., with the Dietary Manager said the following:<br><br>-He/she was told staff no longer needed to wear beard nets if the hair was no longer than the eye browns;<br>-If the hair is longer, the staff would need to wear a hair net when in the kitchen.<br><br>During an interview on 11/01/23, at 2:33 P.M., with the Administrator said the dietician recommendations are if facial hair is shorter than the eye brows no hair net is worn, if the hair is longer than the eye brows, a hair net is to be worn in the kitchen.<br><br>During an interview on 11/01/2023, at 4:25 P.M., with the Registered Dietician said the he/she was told staff did not need to wear beard nets if the hair on the face was no longer than the eyebrows. | F 812 | | |
| F 921 SS=F | Safe/Functional/Sanitary/Comfortable Environ CFR(s): 483.90(i)<br><br>§483.90(i) Other Environmental Conditions<br>The facility must provide a safe, functional, sanitary, and comfortable environment for residents, staff and the public.<br>This REQUIREMENT is not met as evidenced by:<br>Based on observation, record review, and interview, the facility failed to provide a sanitary environment for all residents, staff, and visitors | F 921 | | |

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| F 921 | Continued From page 9<br>when staff failed to ensure fans and areas around fans located in the walk-in refrigerator and the vents on the ice machine were cleaned; failed to replace a missing vent cover on the side of the ice machine; and failed to repair the vent cover broken the other side of the ice machine. The facility census was 28.<br><br>1. Review showed the facility did not provide policies related to cleaning related to the fans in the refrigerator.<br><br>Observations of the kitchen on 10/30/23, beginning at 9:47 A.M., and on 10/31/2023, at 8:59 AM., showed two fans located at the back of the refrigerator had fuzzy gray lint and a build-up of lint above the fan on the left side.<br><br>During an interview on 11/01/23, at 1:32 P.M., Dietary Aide (DA) A said maintenance staff cleans the fans in the refrigerator and around the fans.<br><br>During an interview on 11/01/23, at 1:41 P.M., DA B said if the fans in the refrigerator have lint or dirt on them, he/she would clean them. He/she knows the fans are on the cleaning schedule, but was not sure how often.<br><br>During an interview on 11/01/23, at 1:47 P.M., DA C said maintenance staff cleans the fans in the refrigerator and around the fans. If he/she sees lint, he/she would let the Dietary Manager (DM) or maintenance know.<br><br>During an interview on 11/01/23, at 1:56 P.M., the DM said maintenance staff cleans the vents in the refrigerator.<br>-He/she tries to wipe down the fan covers and if unable to get them clean will tell the maintenance | F 921 | | |

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| F 921 | Continued From page 10<br>staff.<br><br>During an interview on 11/01/23, at 2:28 P.M., the Maintenance Manager said kitchen staff should be cleaning the outside and around the fans in the refrigerator. He/she cleans the inside of the fans and makes sure they run.<br><br>2. Review showed the facility did not provide policies related to cleaning or maintenance of the ice machine.<br><br>Observations of the kitchen on 10/30/23, beginning at 9:47 A.M., and on 10/31/23, at 8:59 AM., showed the following:<br><br>-The vent cover on the side of the ice machine had fuzzy lint on it and the bottom portion of the vent cover was broken/missing;<br>-The vent on the other side of the ice machine had the vent cover missing.<br><br>During an interview on 11/01/23, at 1:32 P.M., DA A said the following:<br><br>-He/she does not know who cleans the vents on the outside of the ice machine;<br>-Maintenance replaces the vent covers;<br>-He/she does not know if the maintenance staff knows one of the vent covers is missing and one is broken.<br><br>During an interview on 11/01/23, at 1:41 P.M., DA B said the following:<br><br>-He/she wipes down the vents nightly on the outside of the ice machine;<br>-If the vents have lint, he/she takes them off and rinses with water; | F 921 | | |

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| F 921 | Continued From page 11<br>-If no vent cover, would tell the dietary manager;<br>-He/she doesn't know if the maintenance staff is aware one of the vent covers are missing and one is broken.<br><br>During an interview on 11/01/23, at 1:47 P.M., DA C said the following:<br><br>-He/she doesn't know about vents on the ice machine;<br>-Maintenance takes care of anything broken so he/she would tell maintenance if there was something broken on the ice machine;<br>-He/she doesn't know if the maintenance staff is aware that one of the vent covers are missing and the other one is broken.<br><br>During an interview on 11/01/23, at 1:56 P.M., the DM said the following:<br><br>-He/she would knock the lint off if he/she saw lint on the ice machine vent covers;<br>-He/she would let the maintenance person know if the vent covers were missing or broken.<br><br>During an interview on 11/01/23, at 2:28 P.M., the Maintenance Manager said the following:<br><br>-Dietary staff are responsible for cleaning the grills/vent covers and the exterior of the machine;<br>-He/she was aware the vent cover was missing on the side of the ice machine and the other vent cover is broken;<br>-He/she has been unable to find replacement vent cover parts.<br><br>During an interview on 11/01/23, at 2:33 P.M., the Administrator said maintenance staff are responsible for keeping the vents on the outside | F 921 | | |

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| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETION DATE |
|---|---|---|---|---|
| F 921 | Continued From page 12<br>of the machine clean and repaired if they're missing parts. He/she did not know the vent cover on the side was missing, or the other one was broken. | F 921 | | |

Missouri Department of Health and Senior Services

| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | (X2) MULTIPLE CONSTRUCTION | (X3) DATE SURVEY COMPLETED |
|---|---|---|---|
| | 17946 | A. BUILDING: _____ B. WING _____ | 11/03/2023 |

| NAME OF PROVIDER OR SUPPLIER | STREET ADDRESS, CITY, STATE, ZIP CODE |
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| A6019 | 19 CSR 30-87.020(19) List Fixtures, Vent Covers, Décor Cleanable<br><br>Light fixtures, vent covers, wall-mounted fans, decorative materials and similar equipment attached to walls and ceilings shall be easily cleanable and shall be maintained clean and in good repair. III<br><br>This regulation is not met as evidenced by:<br>1. Please refer to F921. | A6019 | | |
| A7003 | 19 CSR 30-87.030(3) Clean Clothing, Hair Restraints<br><br>The outer clothing of all employees shall be clean and employees shall use effective hair restraints to prevent the contamination of food or food-contact surfaces. III<br><br>This regulation is not met as evidenced by:<br>1. Please refer to F812. | A7003 | | |
| A7015 | 19 CSR 30-87.030(13) Food-Protected, Temp, Need to Contact DHSS<br><br>At all times, including while being stored, prepared, displayed, served or transported to or from the facility, food shall be protected from potential contamination, including dust, insects, rodents, unclean equipment and utensils, unnecessary handling, coughs and sneezes, flooding, drainage and overhead leakage or overhead drippage from condensation. The temperature of potentially hazardous food shall be forty-five degrees Fahrenheit (45°F) or below or one hundred forty degrees Fahrenheit (140°F) or above at all times, except as otherwise provided in this section. In the event of a fire, flood, power outage or similar event that might | A7015 | | |

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| A7015 | Continued From page 1<br>result in the contamination of food, or that might prevent potentially hazardous food from being held at required temperatures, the person in charge shall immediately contact the Department of Health and Senior Services (the department). Upon receiving notice of this occurrence, the department shall take whatever action that it deems necessary to protect the residents. II/III<br><br>This regulation is not met as evidenced by:<br>Class II*<br><br>1. Please see F812.<br><br>*The higher classification merited due to the extent of the violation. | A7015 | | |
| A7067 | 19 CSR 30-87.030(65) Nonfood Contact Surfaces,Cleaned as Needed<br><br>Nonfood-contact surfaces of equipment shall be cleaned as often as is necessary to keep the equipment free of accumulation of dust, dirt, food particles and other debris. III<br><br>This regulation is not met as evidenced by:<br>1. Please refer to F921. | A7067 | | |
| A7074 | 19 CSR 30-87.030(72) Food-Contact Surface Sanitizing Requirements<br><br>The food-contact surfaces of all equipment and utensils shall be sanitized by immersion for at least one-half (1/2) minute in clean, hot water at a temperature of at least one hundred seventy degrees Fahrenheit (170°F); or immersion for at least one (1) minute in a clean solution containing at least fifty (50) parts per million of available chlorine as a hypochlorite and at a temperature of | A7074 | | |

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| A7074 | Continued From page 2<br>at least seventy-five degrees Fahrenheit (75°F); or immersion for at least one (1) minute in a clean solution containing at least twelve and one-half (12.5) parts per million of available iodine and having a pH not higher than five (5.0) and at a temperature of at least seventy-five degrees Fahrenheit (75°F); or immersion in a clean solution containing any other chemical sanitizing agent allowed under 21 CFR 178.1010 of the (Revised 2005), Food and Drug Code of the United States Food and Drug Administration, Department of Health and Human Services, 200 Independence Avenue SW, Washington, DC 20201, Telephone: 202-619-0257, Toll Free: 1-877-696-6775, that will provide the equivalent bactericidal effect of a solution containing at least fifty (50) parts per million of available chlorine as a hypochlorite at a temperature of at least seventy-five degrees Fahrenheit (75°F); or treatment with steam, free from materials or additives other than those specified in 21 CFR 173.310 of the (Revised 2005), Food and Drug Code of the of the United States Food and Drug Administration, Department of Health and Human Services, in the case of equipment too large to sanitize by immersion, but in which steam can be confined; or rinsing, spraying or swabbing with a chemical sanitizing solution of at least twice the strength required for that particular sanitizing solution in the case of equipment too large to sanitize by immersion. (21 CFR 178.1010 (Revised 2005) and 21 CFR 173.310 (Revised 2005) are incorporated by reference in this rule and available by Internet at: www.access.gpo.gov. This rule does not incorporate any subsequent amendments or additions.) II/III<br><br>This regulation is not met as evidenced by:<br>Class III | A7074 | | |

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| A7074 | Continued From page 3<br><br>1. Please refer to F812. | A7074 | | |
| A7076 | 19 CSR 30-87.030(74) Chemical Sanitization, PPM Measured<br><br>When chemicals are used for sanitization, they shall not have concentrations higher than the maximum permitted under 21 CFR 178.1010 of the (Revised 2005), Food and Drug Code of the United States Food and Drug Administration, Department of Health and Human Services, and a test kit or other device that accurately measures the parts per million concentration of the solution shall be provided and used. III<br><br>This regulation is not met as evidenced by:<br>1. Please refer to F812. | A7076 | | |

# PLAN OF CORRECTION

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|---|---|
| Provider/Supplier Name: | Hartville Care Center |
| Street Address, City, Zip: | 649 West Rolla Street<br>Hartville Mo 65667 |
| Date of Survey: | 11-03-2023 |

| PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER | | |
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| ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION: (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | COMPLETION DATE |
| | This Plan of Correction ("POC") is submitted as required under State and Federal Law. The submission of this POC does not constitute an admission on the part of Hartville Care Center (the "Facility") as to the accuracy of the surveyors' findings, nor the conclusions drawn therefrom. The facility's submission of this POC does not constitute an admission on the part of the Facility that the findings cited are accurate, that the scope and severity regarding the deficiencies cited are correctly applied.<br><br>This POC is intended to constitute the Facility's credible letter alleging compliance. Compliance has been and will be achieved no later than the last completion date identified in the POC. Compliance will be maintained as provided in the Plan of Corrections on 12/18/2023. | |
| F 921<br>SS=F | The facility will provide a sanitary environment for all residents, staff and visitors in the kitchen area.<br><br>All residents have the potential of being affected by the alleged deficient practice.<br><br>Dietary manager will check all areas in the kitchen and have it corrected on or before 12/18/2023<br><br>Dietary manager will in-service all dietary staff on cleaning non-food surface areas.<br><br>Administrator or designee will in-service Maintenance supervisor on repairs required for the ice machine and cleaning schedule.<br><br>Training will be completed on or before 12/18/2023 | 12/18/2023 |

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| | Dietary Manager will add fans and areas around fans located in the walk-in refrigerator and the vents on the ice machine to the monthly cleaning schedule.<br>Maintenance will replace missing and or broken vent covers on both sides of the ice machine by 12/18/2023 or replace machine if needed. | |
| | Dietary Manager/ or designee will audit to ensure areas are clean and dust free weekly x 4 weeks and then monthly ongoing. | |
| | All results will be reported to QA&A Committee and monitored for 90 days. | |
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| A6019 | See F921 | On or before 12/18/2023 |
| A7067 | See F921 | On or before 12/18/2023 |
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**The Administrator signing and dating the first page of the CMS-2567/State Form is indicating their approval of the plan of correction being submitted on this form.**

# PLAN OF CORRECTION

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| F 812<br>SS = F | The Facility will store, prepare and serve food in accordance with professional standards for food service safety by maintaining cleanliness of the ice machine, dishwasher chemicals maintained at recommended level and by wearing proper hair coverings.<br><br>All residents had the potential to be affected by the alleged deficient practice.<br><br>The facility will ensure;<br>1. The ice machine will be cleaned and free of discolored areas. Cleaning schedules; daily, weekly, and monthly will be posted, completed, and include all appropriate areas of the kitchen.<br>2. Hair restraints, inclusive of beard nets, will be worn at all times in the food preparation area. Any | 12/18/2023 |

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| | employee entering the food preparation area will have a hair restraint in place covering all hair.<br>3. The dish machine temperature and sanitizer log will be completed per policy, after each meal. | |
| | All dietary staff will be in-serviced by the Registered Dietitian on or before 12/18/2023 on the following areas;<br>1. Cleaning of ice machine.<br>2. Hair restraints<br>3. Dish Machine Temperature and Sanitation Logs | |
| | The Administrator, Dietary Service Manager or designee will monitor the above practice areas 3-4 times weekly for compliant practice. | |
| | The Registered Dietitian will monitor during regular scheduled visits. | |
| | All results will be reported to QA&A Committee and monitored for 90 days. | |
| | | |
| A7003 | See F812 | On or before 12/18/2023 |
| A7015 | See F812 | On or before 12/18/2023 |
| A7074 | See F812 | On or before 12/18/2023 |
| A7076 | See F812 | On or before 12/18/2023 |
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