

Missouri Department of Health and Senior Services

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 16202C	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 10/23/2025
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NAME OF PROVIDER OR SUPPLIER
WESTPORT ESTATES ASSISTED LIVING

STREET ADDRESS, CITY, STATE, ZIP CODE
**904 APACHE DRIVE
MARSHALL, MO 65340**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
A4724	<p>19 CSR 30-86.047(19) TB Screen Residents & Staff</p> <p>The facility shall screen residents and staff for tuberculosis as required for long-term care facilities by 19 CSR 20-20.100. II</p> <p>This regulation is not met as evidenced by: Class II</p> <p>Based on interview and record review, the facility failed to ensure a two-step tuberculosis (TB - a communicable disease that affects the lungs, characterized by fever, cough and difficulty breathing) test was completed as required upon hire for five of five sampled employees (Dietary Cook D, Life Enrichment Coordinator E, Personal Care Attendant F, Certified Medication Aide (CMA)/Level 1 Medication Aide (LIMA) G and CMA H). The facility census was 29.</p> <p>Review of the facility policy, Tuberculosis Testing Policy, dated 05/24/24, showed the following: -It is the policy that each facility will follow guidelines, specifically the Center for Disease Control (CDC) and Occupational Safety and Health Administration (OSHA) standards, as well as the "Tuberculosis Exposure Control Plan", to prevent transmission of tuberculosis; -Staff screening: each employee and volunteer shall receive a tuberculin skin test (TST) in the two-step Mantoux method, consisting of five tuberculin units of purified protein derivative within 90 days prior to, or within seven to ten days, beginning employment; -Test can be initiated at the time of hire but results must be read prior to any employee or resident contact; -The policy did not address that the first step TB test must be administered and read before compensation.</p>	A4724		

Missouri Department of Health and Senior Services
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE



TITLE

Administrator

(X6) DATE

11/12/2025

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A4724	<p>Continued From page 1</p> <ol style="list-style-type: none"> 1. Review of Dietary Cook D's employee file showed the following: -Hire date of 04/29/25; -TB test #1 administered on 04/30/25; -TB test #1 read on 05/02/25 (three days after hire date). 2. Review of the Life Enrichment Coordinator E's employee file showed the following: -Hire date of 09/17/25; -TB test #1 administered on 09/22/25; -TB test #1 read on 09/24/25 (seven days after hire date). 3. Review of Personal Care Attendant F's employee file showed the following: -Hire date of 01/29/25; -TB test #1 administered on 01/29/25; -TB test #1 read on 01/31/25 (two days after hire date). 4. Review of CMA/LIMA G's employee file showed the following: -Hire date of 02/25/25; -TB test #1 administered on 02/25/25; -TB test #1 read on 02/27/25 (two days after hire date). 5. Review of CMA H's employee file showed the following: -Hire date of 04/15/25; -TB test #1 administered on 04/15/25; -TB test #1 read on 04/17/25 (two days after hire date). <p>During an interview on 10/23/25 at 5:02 P.M., the Director of Nursing (DON) said the following: -She is responsible for administering the TB test for all new employees;</p>	A4724		

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A4724	<p>Continued From page 2</p> <ul style="list-style-type: none"> -The TB test is administered on the onboarding (orientation) day; -The new employee tours the facility including resident care areas on the day of onboarding. <p>During an interview on 10/23/25 at 5:09 P.M., the administrator said the following:</p> <ul style="list-style-type: none"> -The DON is responsible for administering the TB tests for new employees; -The TB test is administered during the onboarding process (orientation); -The onboarding date is the first day of compensation; -The new employee tours the facility including resident care areas on the day of onboarding. 	A4724		
A4781	<p>19 CSR 30-86.047(40) Self-Control of Medication Requirements</p> <p>Self-control of prescription medication by a resident may be allowed only if approved in writing by the resident ' s physician and included in the resident ' s individualized service plan. A resident may be permitted to control the storage and use of nonprescription medication unless there is a physician ' s written order or facility policy to the contrary. Written approval for self-control of prescription medication shall be rewritten as needed but at least annually and after any period of hospitalization. II/III</p> <p>This regulation is not met as evidenced by: Class II*</p> <p>Based on observation, interview and record review, the facility failed to obtain a physician's order for three residents (Resident #1, Resident #2 and Resident #3) of five sampled residents to self-administer or keep medications at bedside.</p>	A4781		

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A4781	<p>Continued From page 3</p> <p>The facility census was 29.</p> <p>Review of the facility's policy, Self-Administration of Medication, revised 05/25/21, showed the following:</p> <ul style="list-style-type: none"> -In order for residents to self-administer their medications, a physician's order should be obtained, and the resident should successfully pass the Medication Self-Administration Evaluation; -All nurses, nurse aides and medication aides should report to the licensed nurse, any medications found at the bedside not authorized for bedside storage; -The electronic medication log (EML) medication administration record (MAR) should reflect that the resident self-administers their medications. <p>1. Review of Resident #2's electronic health record showed the following:</p> <ul style="list-style-type: none"> -Diagnosis of chronic obstructive pulmonary disease (COPD/a chronic lung disease that causes ongoing inflammation and narrowing of the airways, making it difficult to breathe); -No evidence of an evaluation for self-administration of medications or for medications to be kept at bedside. <p>Review of the resident's October 2025 POS showed the following:</p> <ul style="list-style-type: none"> -Airsupra (Albuterol-budesonide/a rescue inhaled medication used to treat asthma or asthma-like symptoms including wheezing, coughing and shortness of breath) inhalation aerosol 90-80 micrograms per actuation, inhale two puffs orally every eight hours as needed for shortness of air; -May not have OTC medications at bedside and/or self-administer ad lib; -No physician's order authorizing the self-administration of any prescription medication. 	A4781		

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A4781	<p>Continued From page 4</p> <p>During an interview on 10/23/25 at 12:20 P.M., Level I Medication Aide (LIMA) B said the resident keeps his/her Airsupra inhaler in his/her pocket to use as a rescue inhaler as needed.</p> <p>During an interview on 10/23/25, at 3:06 P.M., the resident said the following: -He/She uses inhalers to help treat breathing problems; -He/She keeps the Airsupra inhaler in his/her pocket but mainly uses it when showering; -When he/she uses it, he/she usually tells staff.</p> <p>Observation on 10/23/25 at 3:08 P.M., showed the resident took an Airsupra inhaler out of his pants pocket.</p> <p>2. Review of Resident #3's electronic health record showed the following: -No specific diagnosis related to ophthalmic issues; -No evidence of an evaluation for self-administration of medications or for medications to be kept at bedside.</p> <p>Review of the resident's October 2025 POS showed the following: -May not have OTC medications at bedside and/or self-administer; -GenTeal tears night-time ophthalmic ointment (a lubricant eye gel that can relieve dry, irritated eyes) instill one application in both eyes at bedtime; -Refresh tears ophthalmic solution (lubricant eye drops that help combat dry and irritated eyes) instill one drop into both eyes four times a day for dry eyes.</p> <p>During an interview on 10/23/25 at 11:42 A.M.,</p>	A4781		
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A4781	<p>Continued From page 5</p> <p>LIMA B said the resident instills his/her eye drops in his/her room.</p> <p>During an interview on 10/23/25 at 2:56 P.M., the resident said the following: -He/She has eye drops and eye ointment in his/her drawer; -He/She used the eye drops four times a day and the ointment at bedtime; -He/She kept the eye drops and ointment in his/her room.</p> <p>Observation on 10/23/25 at 2:58 P.M., showed a bottle of Refresh eye drops and tube of GenTeal eye ointment in the resident's nightstand.</p> <p>3. Review of Resident #1's electronic health record showed the following: -Diagnosis of allergic rhinitis (an allergic reaction that caused sneezing, congestion and a sore throat); -An evaluation for self-administration of medications, dated 09/19/25, that showed the resident has the ability to administer ophthalmics (eye medications), understands as needed medication use, recalls if medications taken, expresses the interest in self-administration and has a physician order to self-administer; -The evaluation did not address nasal medications.</p> <p>Review of the resident's October 2025 Physician Order Sheet (POS) showed the following: -Lubricating eye drops solution (an over-the-counter/OTC eye drop used to treat dry eyes), instill one drop in both eyes every eight hours as needed for dry eyes; -Saline nasal spray solution (an over-the-counter saline spray used to moisturize dry nose in cases of allergies) one spray in both nostrils every eight</p>	A4781		

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A4781	<p>Continued From page 6</p> <p>hours as needed for nasal congestion; -No physician's order authorizing the self-administration of any over-the-counter medications or that the medications could be kept at bedside.</p> <p>Observation on 10/23/25 at 3:15 P.M., showed a bottle of saline nasal spray and lubricating eye drops sitting on a table by the resident's recliner in his/her room.</p> <p>During and interview on 10/23/25 at 3:15 P.M., the resident said he/she uses the saline nasal spray for dry sinuses or congestion and the eye drops for dry eyes.</p> <p>During an interview on 10/23/25 at 2:39 P.M., LIMA B said all resident's that have medications in their room should have an order allowing them to keep medications at bedside and to self-administer.</p> <p>During an interview on 10/23/25 at 5:02 P.M., the Director of Nurses said the following: -Any resident that has medication in their room, prescribed or over the counter, should have an order to keep at bedside as well as an evaluation to self-administer those medications; -If a medication was kept at beside, there should be a physician order for at bedside and an order allowing to self-administer; -She was aware of Resident #3's eye drops and eye ointment and felt like there was an order for him/her to self-administer and for those to be kept at bedside; -Resident #2 should not have a rescue inhaler on his/her person; -She was unaware Resident #1 had over the counter medications at bedside.</p>	A4781		

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A4781	<p>Continued From page 7</p> <p>During an interview on 10/23/25 at 5:09 P.M., the administrator said any medication at a resident's bedside should have an order and the self-administration assessment completed.</p> <p>*The higher classification merited due to the extent of the violation.</p>	A4781		

P L A N O F C O R R E C T I O N

Provider/Supplier Name:	Westport Estates Assisted Living	
Street Address, City, Zip:	904 Apache Drive, Marshall, MO 65340	
PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER		16202C
ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION: [EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY]	COMPLETION DATE
	<p>In response to 19 CSR 30-86.047 (19) TB Screen Resident & Staff</p> <p><u>Immediate Action:</u></p> <p>Administrator and Director of Nursing will be educated on TB Screening of Residents and Staff. Education will include but is not limited to the following:</p> <p>Review of 19 CSR 20-20.100 as it relates to:</p> <p>Long-Term Care Employees and Volunteers.</p> <ul style="list-style-type: none"> • All new long-term care facility employees and volunteers who work ten (10) or more hours per week are required to obtain a Mantoux PPD two (2)-step tuberculin test within one (1) month prior to starting employment in the facility. If the initial test is zero to nine millimeters (0-9 mm), the second test should be given as soon as possible within three (3) weeks after employment begins, unless documentation is provided indicating a Mantoux PPD test in the past and at least one (1) subsequent annual test within the past two (2) years. • TB Screening for Long Term Employees DHSS PDF <p>Education will take place on or before 11/10/2025 and will be conducted by the Regional Operations Director.</p> <p>All employee current employee files will be reviewed to assure all TB testing has been completed and newly hired will have TB testing in accordance with 19 CSR 20-20.100.</p> <p><u>Ongoing Compliance:</u></p> <p>Administrator will assure ongoing compliance by reviewing all new hire records to assure the initial Mantoux PPD test is read prior to starting work for compensation. No new hire will be</p>	11/12/2025

	<p>allowed to start work without having the initial Mantoux PPD being read.</p> <p>Compliance Date: 11/12/2025</p>	
	<p>In response to A4781 19 CSR 30-86.047(40) Self-Control of Medication Requirements</p> <p>Immediate Action:</p> <p>Resident #1, #2, #3 medications have been removed from their rooms and placed back into the Medication Secure box for administration only by certified or licensed staff. All other resident rooms reviewed for medications at bedside without physician orders for OTC at bedside, orders for self-administration or Self Administration Evaluations completed by a licensed nurse.</p> <p>Residents found to have medications at bedside will be assessed by the licensed nurse using the Self Administration Evaluation have orders obtained from his/her physician to have medication at bedside if evaluated to be safe to self-administer all Self Administration Evaluations and physician orders to completed on or before 11/12/2025.</p> <p>Director of Nursing and all Nursing Staff will be in-serviced on Over the counter Medication and Self Administration of Medication policy and procedures. Director of Nursing will be in-serviced by Regional Operations Director on or before 11/5/2025 and Director of Nursing will in-service all nursing on or before 11/12/2025.</p> <p>Ongoing Compliance:</p> <p>Director of Nursing will assure ongoing compliance through conducting monthly audits of resident rooms, physician orders and resident records to assure all residents with medications at bedside have been evaluated for Self-Administration and have physician orders to have medications at bedside. Residents who are found to not be safe in self-administration or who do not have physician orders to self-administrate will have all medications both prescription and OTC secured in the locked medication cabinet or cart.</p> <p>Completion Date: 11/12/2025</p>	<p>11/12/2025</p>