Missouri Department of Health and Senior Services

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	23774	A. BUILDING: _____ B. WING _____	C 03/23/2026

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
GARDENS AT BARRY ROAD, THE	8300 NW BARRY ROAD KANSAS CITY, MO 64153

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
A8030	19 CSR 30-88.010(29) Dignity/Privacy Each resident shall be treated with consideration, respect, and full recognition of his or her dignity and individuality, including privacy in treatment and care of his or her personal needs. All persons, other than the attending physician, the facility personnel necessary for any treatment or personal care, or the department or Department of Mental Health staff, as appropriate, shall be excluded from observing the resident during any time of examination, treatment, or care unless consent has been given by the resident. II/III This regulation is not met as evidenced by: Class III Based on interview, and record review, the facility staff failed to treat one resident (Resident #1) of three sampled residents with consideration, dignity, and respect when Level One Medication Aide (L1MA) A yelled at and spoke disrespectfully to the resident. The facility census was 28. Review of the facility policy titled, "Resident Rights," dated 6/2025 showed residents had the right to be accepted and treated with respect and dignity 1. Review of Resident #1's medical file showed: -Admit date was 03/28/25; -Diagnoses included: Dementia and history of stroke. Review of a video date and time stamped on 03/07/26 between 10:11 A.M. -10:17 A.M. in the resident's room showed: -L1MA A exited the resident's room and said that he/she was going to get gloves and would be back;	A8030		

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A8030	Continued From page 1 -At 10:14 A.M. L1MA A returned to the resident's room. As L1MA A walked into the room the L1MA said "He/She's just getting on my nerves. He/She just wants to push buttons, knowing I was already here"; -L1MA A then walked over to where the resident was but was out of view on camera; -L1MA A and the resident could both be heard yelling at one another but the words they were saying could not be understood; -L1MA A then walked towards the door and said "Your running around here thinking you can talk smart to everybody. You got something to say about everything. Take care of you!". -L1MA A then walk out and slammed the door. During an interview on 3/23/26 at 2:10 P.M., the facility administrator said: -She expected all residents to be treated with dignity and respect; -The way LIMA A treated the resident in the video was unacceptable. MO261140	A8030		

PLAN OF CORRECTION

Provider/Supplier Name:	The Gardens at Barry Road
Street Address, City, Zip:	8300 NW Barry Road Kansas City, MO 64153
Date of Survey:	3/23/2026

PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER	23774

ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION: (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	COMPLETION DATE
	This plan of correction is submitted as required under State Law to correct noted deficient practices that could affect all residents. The submission of this plan shall not constitute or be construed as an admission by The Gardens at Barry Road of the allegations found by the surveyor(s) nor the conclusions drawn therefrom. This plan of correction shall serve as our credible letter alleging compliance, which will be effective by April 30, 2026. Compliance will be maintained as provided in the plan of correction.	
A8030	19 CSR 30-88.010(29) Dignity/Privacy The Executive Director (ED) immediately suspended L1MA A pending investigation of the reported interaction with Resident #1. Following completion of the investigation, L1MA A's employment was terminated for failure to treat the resident with dignity and respect in accordance with facility policy. The ED or designee will ensure all staff are educated on Resident Rights upon hire and at least annually thereafter, with emphasis on treating all residents with dignity, respect, and professionalism at all times, regardless of behaviors or circumstances. The ED, Health Services Director (HSD), and/or Memory Care Director (MCD), or designee, will provide timely coaching and/or disciplinary action, up to and including termination, for any violations.	4/30/26

The Administrator signing and dating the first page of the CMS-2567/State Form is indicating their approval of the plan of correction being submitted on this form.