

Missouri Department of Health and Senior Services

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 27620	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 07/16/2025
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NAME OF PROVIDER OR SUPPLIER HAVEN, THE	STREET ADDRESS, CITY, STATE, ZIP CODE 614 SOUTH BY-PASS KENNETT, MO 63857
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
A3223	<p>19 CSR 30-86.032(22) Furniture/Equip, Provide Comfort & Safety</p> <p>Furniture and equipment shall be maintained in good condition and shall be replaced if broken, torn, heavily soiled or damaged. Rooms shall be so designed and furnished that the comfort and safety of the residents are provided for at all times. II/III</p> <p>This regulation is not met as evidenced by: Class II*</p> <p>Based on observation and interview, the facility failed to ensure resident use furniture was well maintained and kept in good repair. The facility's census was 59.</p> <p>1. Observation on 07/16/25 at 10:07 A.M. of Resident #2's room showed: - A large brown vinyl covered lounge chair with large tears in both arms and a large tear in the back cushion.</p> <p>2. Observation on 07/16/25 at 10:15 A.M., of the residents' patio/smoking area showed: - Three residents seated on a large plastic picnic table; - The edges around the top of the picnic table broken off, exposing sharp edges; - The bench seats on both sides of the picnic table bowed downward with the edges broken off, exposing sharp edges.</p> <p>3. Observation on 07/16/25 at 10:18 A.M. of the yard directly behind the patio/smoking area showed: - A two person outdoor porch swing with tears in both seats and a large hole in the center of both seats; - A bench seat outdoor porch swing with the</p>	A3223	<p>1. The large brown vinyl covered lounge chair in the resident room, the picnic table on back patio and the porch swing were removed from the facility grounds.</p> <p>2. The furniture inside and outside the facility was inspected for torn material, broken or heavily soiled condition and removed/replaced.</p> <p>3. The floor supervisor or designee will do weekly rounds to inspect all furniture/furnishings inside and outside the facility for needed removal or replacement of any torn, broken or heavily soiled furniture/furnishings. Any negative findings will be reported to the administrator so removal and/or replacement can be initiated.</p> <p>4. A report will be provided to the administrator or designee of the weekly inspection and the status/date of any removal or replacement. The administrator will do a monthly check of furniture to ensure this plan of correction is maintained.</p>	8/15/2025

Missouri Department of Health and Senior Services
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

Tracy Cole

TITLE

Administrator

(X6) DATE

7-24-25

Missouri Department of Health and Senior Services

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A3223	Continued From page 1 wooden seat falling apart and hanging downward from the metal frame. During an interview on 07/16/25 at 11:33 A.M., the Licensed Practical Nurse (LPN) said they have been meaning to replace the damaged patio furniture. *The higher classification merited due to the extent of the violation.	A3223		
A6015	19 CSR 30-87.020(15) Walls/Ceilings/Doors/Windows Clean Walls and ceilings, including doors, windows and skylights, shall be clean and maintained in good repair. III This regulation is not met as evidenced by: Class III Based on observation and interview, the facility failed to ensure windows were kept in good repair. The facility's census was 59. 1. Observation on 07/16/25 at 10:02 A.M. of the residents' activity room/patio area showed: - A resident seated outside in front of a window located in the activity room which led to the patio/smoking area outside the facility; - The lower section of the window with large cracks throughout the glass and a section of the glass broken out of the window. During an interview on 07/16/25 at 11:33 A.M., the floor supervisor said the glass in the window will be replaced.	A6015	1. The broken window was repaired in the activity room. 2. All windows through out the facility were inspected for cracks and/or broken pieces and repaired/replaced. 3. The floor supervisor or designee will do weekly rounds to inspect all windows through out the facility for breaks and/or cracks. Any negative findings will be reported to the administrator so repairs can be initiated. 4. A report will be provided to the Administrator or designee weekly of the inspection and a status/date of any needed repairs. The administrator will do a check monthly of the windows to ensure the plan of correction is maintained.	8/15/2025

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A6019 A6019	<p>Continued From page 2</p> <p>19 CSR 30-87.020(19) List Fixtures, Vent Covers, Décor Cleanable</p> <p>Light fixtures, vent covers, wall-mounted fans, decorative materials and similar equipment attached to walls and ceilings shall be easily cleanable and shall be maintained clean and in good repair. III</p> <p>This regulation is not met as evidenced by: Class III</p> <p>Based on observation and interview, the facility failed to maintain the light fixtures in the facility. The facility's census was 59.</p> <p>1. Observation on 07/16/25 at 9:54 A.M. of the hallway with resident rooms D1 - D12 showed one of five fluorescent light fixtures on the ceiling with no cover.</p> <p>2. Observation on 07/16/25 at 10:02 A.M. of the laundry room showed two of three fluorescent light fixtures on the ceiling with no cover.</p> <p>3. Observation on 07/16/25 at 10:05 of the hallway with resident rooms C1 - C12 showed three of five fluorescent light fixtures on the ceiling with no covers and one fluorescent light fixture with the cover hanging downward on one side of the light fixture.</p> <p>During an interview on 07/16/25 at 10:06 A.M., the floor supervisor said that maintenance is having trouble finding covers for the light fixtures.</p>	A6019 A6019	<p>1. The light fixtures in hall C, hall D and the laundry room with missing covers, were replaced with new light fixtures.</p> <p>2. All light fixtures were inspected to ensure there were no others with missing covers.</p> <p>3. The floor supervisor or designee will do weekly rounds to inspect all light fixtures in facility to ensure there are no missing covers. Any negative findings will be reported to the administrator so replacements can be initiated.</p> <p>4. The weekly inspection report will be provided to the administrator along with status of any light fixtures being replaced. The administrator will do a monthly check of lights to ensure this plan of correction is maintained.</p>	8/15/2025