



Protecting, Maintaining and Improving the Health of All Minnesotans

Electronically Delivered

October 17, 2025

Licensee

New Perspective - Mahtomedi
111 East Avenue
Mahtomedi, MN 55115

RE: Project Number(s) SL20051016

Dear Licensee:

The Minnesota Department of Health (MDH) completed a survey on September 18, 2025, for the purpose of evaluating and assessing compliance with state licensing statutes. At the time of the survey, MDH noted violations of the laws pursuant to Minnesota Statute, Chapter 144G, Minnesota Food Code, Minnesota Rules Chapter 4626, Minnesota Statute 626.5572 and/or Minnesota Statute Chapter 260E.

STATE CORRECTION ORDERS

The enclosed State Form documents the state correction orders. MDH documents state licensing correction orders using federal software. Tag numbers are assigned to Minnesota state statutes for Assisted Living Facilities. The assigned tag number appears in the far left column entitled "ID Prefix Tag." The state statute number and the corresponding text of the state statute out of compliance are listed in the "Summary Statement of Deficiencies" column. This column also includes the findings that are in violation of the state statute after the statement, "This MN Requirement is not met as evidenced by . . ."

IMPOSITION OF FINES

In accordance with Minn. Stat. § 144G.31, Subd. 4, fines and enforcement actions may be imposed based on the level and scope of the violations and may be imposed immediately with no opportunity to correct the violation first as follows:

- Level 1: no fines or enforcement;
- Level 2: a fine of \$500 per violation, in addition to any enforcement mechanism authorized in § 144G.20;
- Level 3: a fine of \$1,000 per incident, in addition to any enforcement mechanism authorized in § 144G.20;
- Level 4: a fine of \$3,000 per incident, in addition to any enforcement mechanism authorized in § 144G.20;
- Level 5: a fine of \$5,000 per violation, in addition to any enforcement mechanism authorized in § 144G.20.

Therefore, in accordance with Minn. Stat. §§ 144G.01 to 144G.9999, the following fines are assessed

pursuant to this survey:

St - 0 - 0775 - 144g.45 Subd. 2. (a) - Fire Protection And Physical Environment - \$500.00

Therefore, in accordance with Minn. Stat. §§ 144G.01 to 144G.9999, **the total amount you are assessed is \$500.00**. You will be invoiced approximately 30 days after receipt of this notice, subject to appeal.

DOCUMENTATION OF ACTION TO COMPLY

In accordance with Minn. Stat. § 144G.30, Subd. 5(c), the licensee must document actions taken to comply with the correction orders within the time period outlined on the state form; however, plans of correction are not required to be submitted for approval.

The correction order documentation should include the following:

- Identify how the area(s) of noncompliance was corrected related to the resident(s)/employee(s) identified in the correction order.
- Identify how the area(s) of noncompliance was corrected for all of the provider's resident(s)/employees that may be affected by the noncompliance.
- Identify what changes to your systems and practices were made to ensure compliance with the specific statute(s).

CORRECTION ORDER RECONSIDERATION PROCESS

In accordance with Minn. Stat. § 144G.32, Subd. 2, you may challenge the correction order(s) issued, including the level and scope, and any fine assessed through the correction order reconsideration process. The request for reconsideration must be in writing and received by MDH within 15 calendar days of the correction order receipt date.

To submit a reconsideration request, please visit:

<https://forms.web.health.state.mn.us/form/HRDAppealsForm>

REQUESTING A HEARING

Alternatively, in accordance with Minn. Stat. § 144G.31, Subd. 5(d), an assisted living provider that has been assessed a fine under this subdivision has a right to a reconsideration or a hearing under this section and chapter 14. Pursuant to Minn. Stat. § 144G.20, Subd. 14 and Subd. 18, a request for a hearing must be in writing and received by the Department of Health within 15 business days of the correction order receipt date. The request must contain a brief and plain statement describing each matter or issue contested and any new information you believe constitutes a defense or mitigating factor.

To submit a hearing request, please visit:

<https://forms.web.health.state.mn.us/form/HRDAppealsForm>

To appeal fines via reconsideration, please follow the procedure outlined above. Please note that you may request a reconsideration or a hearing, but not both. If you wish to contest tags without fines in

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a reconsideration and tags with the fines at a hearing, please submit two separate appeals forms at the website listed above.

The MDH Health Regulation Division (HRD) values your feedback about your experience during the survey and/or investigation process. Please fill out this anonymous provider feedback questionnaire at your convenience at this link: <https://forms.office.com/g/Bm5uQEpHVa>. Your input is important to us and will enable MDH to improve its processes and communication with providers. If you have any questions regarding the questionnaire, please contact Susan Winkelmann at susan.winkelmann@state.mn.us or call 651-201-5952.

You are encouraged to retain this document for your records. It is your responsibility to share the information contained in the letter and state form with your organization's Governing Body.

If you have any questions, please contact me.

Sincerely,



Jess Schoenecker, Supervisor
State Evaluation Team
Email: Jess.Schoenecker@state.mn.us
Telephone: 651-201-3789 Fax: 1-866-890-9290

CLN

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 20051	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 09/18/2025
NAME OF PROVIDER OR SUPPLIER NEW PERSPECTIVE - MAHTOMEDI		STREET ADDRESS, CITY, STATE, ZIP CODE 111 EAST AVENUE MAHTOMEDI, MN 55115		
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0 000	<p>Initial Comments</p> <p>*****ATTENTION*****</p> <p>ASSISTED LIVING PROVIDER LICENSING CORRECTION ORDER</p> <p>In accordance with Minnesota Statutes, section 144G.08 to 144G.95, these correction orders are issued pursuant to a survey.</p> <p>Determination of whether violations are corrected requires compliance with all requirements provided at the Statute number indicated below. When Minnesota Statute contains several items, failure to comply with any of the items will be considered lack of compliance.</p> <p>INITIAL COMMENTS: SL#20051016</p> <p>On September 15, 2025, through September 18, 2025, the Minnesota Department of Health conducted a survey at the above provider, and the following correction orders are issued. At the time of the survey, there were 21 residents; 21 receiving services under the Assisted Living Facility with Dementia Care license.</p>	0 000	<p>Minnesota Department of Health is documenting the State Correction Orders using federal software. Tag numbers have been assigned to Minnesota State Statutes for Assisted Living License Providers. The assigned tag number appears in the far-left column entitled "ID Prefix Tag." The state Statute number and the corresponding text of the state Statute out of compliance is listed in the "Summary Statement of Deficiencies" column. This column also includes the findings which are in violation of the state requirement after the statement, "This Minnesota requirement is not met as evidenced by." Following the surveyors' findings is the Time Period for Correction.</p> <p>PLEASE DISREGARD THE HEADING OF THE FOURTH COLUMN WHICH STATES, "PROVIDER'S PLAN OF CORRECTION." THIS APPLIES TO FEDERAL DEFICIENCIES ONLY. THIS WILL APPEAR ON EACH PAGE.</p> <p>THERE IS NO REQUIREMENT TO SUBMIT A PLAN OF CORRECTION FOR VIOLATIONS OF MINNESOTA STATE STATUTES.</p> <p>THE LETTER IN THE LEFT COLUMN IS USED FOR TRACKING PURPOSES AND REFLECTS THE SCOPE AND LEVEL ISSUED PURSUANT TO 144G.31 SUBDIVISION 1-3.</p>	
0 480 SS=F	144G.41 Subdivision 1 Subd. 1a (a-b) Minimum requirements; required food services	0 480		

Minnesota Department of Health

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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0 480	<p>Continued From page 1</p> <p>(a) Except as provided in paragraph (b), food must be prepared and served according to the Minnesota Food Code, Minnesota Rules, chapter 4626.</p> <p>(b) For an assisted living facility with a licensed capacity of ten or fewer residents:</p> <p>(1) notwithstanding Minnesota Rules, part 4626.0033, item A, the facility may share a certified food protection manager (CFPM) with one other facility located within a 60-mile radius and under common management provided the CFPM is present at each facility frequently enough to effectively administer, manage, and supervise each facility's food service operation;</p> <p>(2) notwithstanding Minnesota Rules, part 4626.0545, item A, kick plates that are not removable or cannot be rotated open are allowed unless the facility has been issued repeated correction orders for violations of Minnesota Rules, part 4626.1565 or 4626.1570;</p> <p>(3) notwithstanding Minnesota Rules, part 4626.0685, item A, the facility is not required to provide integral drainboards, utensil racks, or tables large enough to accommodate soiled and clean items that may accumulate during hours of operation provided soiled items do not contaminate clean items, surfaces, or food, and clean equipment and dishes are air dried in a manner that prevents contamination before storage;</p> <p>(4) notwithstanding Minnesota Rules, part 4626.1070, item A, the facility is not required to install a dedicated handwashing sink in its existing kitchen provided it designates one well of a two-compartment sink for use only as a handwashing sink;</p> <p>(5) notwithstanding Minnesota Rules, parts 4626.1325, 4626.1335, and 4626.1360, item A,</p>	0 480		

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0 480	<p>Continued From page 2</p> <p>existing floor, wall, and ceiling finishes are allowed provided the facility keeps them clean and in good condition;</p> <p>(6) notwithstanding Minnesota Rules, part 4626.1375, shielded or shatter-resistant lightbulbs are not required, but if a light bulb breaks, the facility must discard all exposed food and fully clean all equipment, dishes, and surfaces to remove any glass particles; and</p> <p>(7) notwithstanding Minnesota Rules, part 4626.1390, toilet rooms are not required to be provided with a self-closing door.</p> <p> This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to ensure food was prepared and served according to the Minnesota Food Code.</p> <p>This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has potential to affect a large portion or all of the residents).</p> <p>The findings include:</p> <p>Please refer to the document titled, Food and Beverage Establishment Inspection Report (FBEIR) dated September 16, 2025, for the specific Minnesota Food Code violations. The Inspection Report was provided to the licensee</p>	0 480		

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0 480	Continued From page 3 within 24 hours of the inspection. TIME PERIOD FOR CORRECTION: Please refer to the FBEIR for any compliance dates.	0 480		
0 490 SS=F	144G.41 Subdivision 1b Minimum requirements; other required services All assisted living facilities must offer to provide or make available the following services to residents: (1) weekly housekeeping; (2) weekly laundry service; (3) upon the request of the resident, provide direct or reasonable assistance with arranging for transportation to medical and social services appointments, shopping, and other recreation, and provide the name of or other identifying information about the persons responsible for providing this assistance; (4) upon the request of the resident, provide reasonable assistance with accessing community resources and social services available in the community, and provide the name of or other identifying information about persons responsible for providing this assistance; (5) provide culturally sensitive programs; and (6) have a daily program of social and recreational activities that are based upon individual and group interests, physical, mental, and psychosocial needs, and that creates opportunities for active participation in the community at large. This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to have daily programs	0 490		

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0 490	<p>Continued From page 4</p> <p>of social and recreational activities based on individual and group interests, physical, mental, and psychosocial needs, that created opportunities for active participation in the community at large. This had the potential to affect all residents of the facility.</p> <p>This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has potential to affect a large portion or all of the residents).</p> <p>The findings include:</p> <p>On September 15, 2025, through September 16, 2025, the surveyor did not observe any activities planned or offered to the residents. Residents remained in their rooms, in common living area watching television, or in the dining room eating meals.</p> <p>On September 15, 2025, at 10:45 a.m., during the entrance conference, director in residency (DIR)-A stated the licensee provided a daily program of social and recreational activity.</p> <p>On September 15, 2025, at 11:15 a.m., during a tour of the facility, the surveyor observed the licensee lacked a posted daily program of social and recreational activities.</p> <p>On September 16, 2025, at approximately 2:30 p.m., director in residency (DIR)-A provided a one-page document untitled and undated, that</p>	0 490		

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0 490	<p>Continued From page 5</p> <p>indicated a daily list of activities provided by the licensee staff.</p> <p>On September 16, 2025, at approximately 2:35 p.m., DIR-A stated the licensee did not have a monthly calendar of activities but had a daily list of activities licensee staff followed. DIR-A also stated this list was not based on resident's individualized interests.</p> <p>The licensee's Uniform Disclosure of Assisted Living Services & Amenities (UDALSA) dated July 1, 2024, indicated the licensee had available daily social and recreational services for residents.</p> <p>The licensee's Community Handbook dated August 7, 2024, on page 17, indicated the licensee would provide scheduled activities for residents based on resident's social and recreational interests.</p> <p>The licensee's Activity Calendars policy dated May 13, 2025, indicated the licensee would develop and post in the common area a daily schedule for activities based on each resident's individual abilities, interests, and cultural backgrounds.</p> <p>No further information was provided.</p> <p>TIME PERIOD FOR CORRECTION: Twenty-one (21) days</p>	0 490		
0 510 SS=D	144G.41 Subd. 3 Infection control program (a) All assisted living facilities must establish and maintain an infection control program that complies with accepted health care, medical, and	0 510		

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0 510	<p>Continued From page 6</p> <p>nursing standards for infection control.</p> <p>(b) The facility's infection control program must be consistent with current guidelines from the national Centers for Disease Control and Prevention (CDC) for infection prevention and control in long-term care facilities and, as applicable, for infection prevention and control in assisted living facilities.</p> <p>(c) The facility must maintain written evidence of compliance with this subdivision.</p> <p>This MN Requirement is not met as evidenced by: Based on observation and interview, the licensee failed to establish and maintain an infection control program that complies with accepted health care, medical and nursing standards for infection control. The deficient practice had the potential to affect residents, employees, and visitors.</p> <p>This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved or the situation has occurred only occasionally).</p> <p>The findings include:</p> <p>On September 15, 2025, at approximately 11:50 a.m., during a tour of the facility with director in residency (DIR)-A, the surveyor observed in R4's room an oxygen concentrator device with oxygen tubing connected in the corner of the room opposite of the head of the R4's bed. The oxygen</p>	0 510		

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0 510	<p>Continued From page 7</p> <p>tubing ran along the floor up to R4's bed and the end of the oxygen tubing with the nasal cannula rested on R4's bed.</p> <p>On September 15, 2025, at approximately 11:55 a.m., DIR-A stated the oxygen tubing was used daily for R4's oxygen needs. DIR-A also stated licensee can't recall the last time the oxygen tubing was cleaned or replaced but was probably replaced once a month by nursing.</p> <p>R4 was admitted on May 30, 2025, with diagnoses that included Chronic Obstructive Pulmonary Disease and obstructive sleep apnea.</p> <p>R4's Service plan dated June 6, 2025, indicated R4 received services that included assistance with cleaning and maintain oxygen equipment.</p> <p>R4's Assessment dated June 6, 2025, indicated R4 used a nasal cannula for oxygen administration and to hang nasal cannula when not used away from the floor and furniture and clean with sanitization wipe if nasal cannula touches the floor or furniture.</p> <p>On September 15, 2025, at approximately 1:55 p.m., regional nurse supervisor (RNS)-F stated R4's oxygen tubing was cleaned daily and as needed with sanitization wipes by the licensee's staff.</p> <p>On September 15, 2025, at approximately 2:15 p.m., unlicensed personnel (ULP)-G stated there was no cleaning schedule for R4's oxygen tubing. ULP-G also stated R4's oxygen tubing does not get cleaned or stored in a set location and was replaced by nursing once a month.</p>	0 510		

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0 510	<p>Continued From page 8</p> <p>The licensee's Infection Control Program policy dated October 14, 2024, indicated the licensee had a system for preventing, identifying, and controlling infections for the health and safety for residents, staff, and guests.</p> <p>No further information was provided.</p> <p>TIME PERIOD FOR CORRECTION: Seven (7) days</p>	0 510		
0 640 SS=F	<p>144G.42 Subd. 7 Posting information for reporting suspected c</p> <p>The facility shall support protection and safety through access to the state's systems for reporting suspected criminal activity and suspected vulnerable adult maltreatment by:</p> <p>(1) posting the 911 emergency number in common areas and near telephones provided by the assisted living facility;</p> <p>(2) posting information and the reporting number for the Minnesota Adult Abuse Reporting Center to report suspected maltreatment of a vulnerable adult under section 626.557; and</p> <p>(3) providing reasonable accommodations with information and notices in plain language.</p> <p>This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to post required content to include the 911 emergency number in common areas. This had the potential to affect all residents, staff, and visitors.</p> <p>This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a</p>	0 640		

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0 640	<p>Continued From page 9</p> <p>resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has potential to affect a large portion or all of the residents).</p> <p>The findings include:</p> <p>On September 15, 2025, at 11:40 a.m., during the facility tour, the surveyor observed the main areas of the facility with director in residency (DIR)-A. The surveyor did not observe the 911 emergency number posted near a cordless telephone located on a counter in the dining room area.</p> <p>On September 15, 2025, at 11:45 a.m., DIR-A stated the cordless telephones could be used by staff, residents, or visitors.</p> <p>On September 15, 2025, at 11:50 a.m., DIR-A stated the licensee had a 911 sign for the cordless telephone but didn't know why it was not posted.</p> <p>The licensee's Maltreatment of a Resident policy dated January 2, 2025, indicated the licensee would contact local law enforcement if indicated when abuse or neglect was discovered.</p> <p>No further information was provided.</p> <p>TIME PERIOD FOR CORRECTION: Twenty-One (21) days</p>	0 640		
0 680 SS=F	144G.42 Subd. 10 Disaster planning and emergency preparedness	0 680		

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0 680	<p>Continued From page 10</p> <p>(a) The facility must meet the following requirements:</p> <p>(1) have a written emergency disaster plan that contains a plan for evacuation, addresses elements of sheltering in place, identifies temporary relocation sites, and details staff assignments in the event of a disaster or an emergency;</p> <p>(2) post an emergency disaster plan prominently;</p> <p>(3) provide building emergency exit diagrams to all residents;</p> <p>(4) post emergency exit diagrams on each floor; and</p> <p>(5) have a written policy and procedure regarding missing residents.</p> <p>(b) The facility must provide emergency and disaster training to all staff during the initial staff orientation and annually thereafter and must make emergency and disaster training annually available to all residents. Staff who have not received emergency and disaster training are allowed to work only when trained staff are also working on site.</p> <p>(c) The facility must meet any additional requirements adopted in rule.</p> <p>This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to have a written emergency preparedness plan (EPP) with all the required content. This had the potential to affect all visitors, employees, and residents.</p> <p>This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and</p>	0 680		

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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 20051	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 09/18/2025
NAME OF PROVIDER OR SUPPLIER NEW PERSPECTIVE - MAHTOMEDI		STREET ADDRESS, CITY, STATE, ZIP CODE 111 EAST AVENUE MAHTOMEDI, MN 55115		
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0 680	<p>Continued From page 11</p> <p>is issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents).</p> <p>The findings include:</p> <p>On September 16, 2025, at approximately 1:00 p.m., director in residency (DIR)-A provided a binder and stated the contents were the licensee's EPP.</p> <p>The licensee's EPP dated March 11, 2022, lacked an individualized plan to include all the required content below:</p> <ul style="list-style-type: none"> -lacked annual reviews for 2023 and 2024; -lacked missing resident quarterly reviews; -policies and procedures for evacuation, tracking, medical documents, and volunteers; and -EPP testing program. <p>On September 16, 2025, at approximately 2:30 p.m., DIR-A acknowledged the licensee's EPP lacked the above listed required content. DIR-A stated the licensee was not aware of all the EPP requirements and would update the EPP with the required information.</p> <p>The licensee's Emergency Preparedness policy dated March 11, 2022, indicated the licensee would have an identified plan in place to ensure the safety and well-being of residents and employees during periods of an emergency or a disaster that disrupted services.</p> <p>No further information was provided.</p> <p>TIME PERIOD FOR CORRECTION: Twentyone (21) days</p>	0 680		

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0 775 SS=F	<p>144G.45 Subd. 2. (a) Fire protection and physical environment</p> <p>Each assisted living facility must comply with the State Fire Code in Minnesota Rules, chapter 7511, and:</p> <p>This MN Requirement is not met as evidenced by:</p> <p>Based on observation and interview, the licensee failed comply with Minnesota State Fire Code in Minnesota Rules chapter 7511. This deficient condition had the ability to affect all staff and residents.</p> <p>This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents).</p> <p>The findings include:</p> <p>On September 15, 2025, the surveyor toured the facility with environmental services director (ESD)-H. The following was observed.</p> <p>FIRE DOOR OPERATION: There were multiple fire doors throughout the facility that would not close and latch automatically</p> <p>Swinging fire doors shall close from the full-open position and latch automatically.</p> <p>CONTROLLED EGRESS DOORS:</p>	0 775		

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0 775	<p>Continued From page 13</p> <p>When interviewed about the magnetic locking system, ESD-H stated that they were not aware of a button or switch in an approved location that would release the magnetic locks on the exit doors. A switch or button was not able to be located during the tour.</p> <p>The egress control locking system shall have the capability of being unlocked by a signal or switch from the fire command center, a nursing station, or other approved location. The signal or switch shall directly break power to the lock.</p> <p>DOUBLE KEYED EXIT DOORS: There were marked exit doors leading from the common area to the patio in both buildings. Both doors were equipped with double keyed locks.</p> <p>Egress doors shall be readily openable from the egress side without the use of a key or special knowledge or effort.</p> <p>ACCESS TO THE PUBLIC WAY: The gates leading from the patio to the public was locked shut with a paddle lock.</p> <p>The exit discharge shall provide a direct and unobstructed access to a public way.</p> <p>TIME PERIOD FOR CORRECTION: Twenty-one (21) days</p>	0 775		
0 810 SS=F	<p>144G.45 Subd. 2 (b-f) Fire protection and physical environment</p> <p>(b) Each assisted living facility shall develop and maintain fire safety and evacuation plans. The plans shall include but are not limited to:</p> <p>(1) location and number of resident sleeping</p>	0 810		

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0 810	<p>Continued From page 15</p> <p>This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has potential to affect a large portion or all of the residents).</p> <p>The findings include:</p> <p>On September 15, 2025, environmental services director (ESD)-H provided documents on the fire safety and evacuation plan (FSEP), fire safety and evacuation training, and evacuation drills for the facility.</p> <p>FIRE SAFETY AND EVACUATION PLAN: The licensee's FSEP, titled "Fire response plan", failed to include the following:</p> <p>The FSEP included standard employee procedures but failed to provide specific employee actions to take in the event of a fire or similar emergency relative to the facility's building layout and environmental risks. The plan included the acronym R.A.C.E. (Rescue, Alarm, Confine, and Extinguish or Evacuate) and P.A.S.S (Pull, Aim, Squeeze, and Sweep).</p> <p>The FSEP did not identify specific fire protection actions for residents. There was no section in the policy that addressed the responsibilities or basic evacuation procedures that residents should follow in case of a fire or similar emergency.</p> <p>TRAINING: The licensee failed to provide evacuation training</p>	0 810		

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0 810	<p>Continued From page 16</p> <p>to residents at least once per year. ESD-H lacked documentation showing any training was offered or training was scheduled for a future date for residents on the FSEP.</p> <p>The licensee failed to provide training to employees on the FSEP upon hire and at least twice per year. ESD-H stated that staff receive training at time of hire and annually thereafter.</p> <p>TIME PERIOD FOR CORRECTION: Twenty-one (21) days</p>	0 810		
01290 SS=F	<p>144G.60 Subdivision 1 Background studies required</p> <p>(a) Employees, contractors, and regularly scheduled volunteers of the facility are subject to the background study required by section 144.057 and may be disqualified under chapter 245C. Nothing in this subdivision shall be construed to prohibit the facility from requiring self-disclosure of criminal conviction information.</p> <p>(b) Data collected under this subdivision shall be classified as private data on individuals under section 13.02, subdivision 12.</p> <p>(c) Termination of a staff member in good faith reliance on information or records obtained under this section regarding a confirmed conviction does not subject the assisted living facility to civil liability or liability for unemployment benefits.</p> <p>This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to ensure a background study (BGS) was submitted and a clearance received in affiliation with the assisted living licensee's</p>	01290		

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01290	<p>Continued From page 17</p> <p>current health facility identification (HFID) for three of four employees (director in residency (DIR)-A, clinical nurse supervisor (CNS)-C, and unlicensed personnel (ULP)-E).</p> <p>This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has potential to affect a large portion or all of the residents).</p> <p>The findings include:</p> <p>DIR-A DIR-A was hired on May 6, 2025.</p> <p>On September 15, 2025, at approximately 10:30 a.m., DIR-A stated DIR-A and CNS-C worked the day shift Monday through Friday for the licensee.</p> <p>DIR-A's employee record included a BGS clearance dated May 1, 2025, with no HFID number indicated. DIR-A's employee record lacked evidence of current, cleared BGS affiliated with the licensee's assisted living HFID license 20051.</p> <p>On September 16, 2025, at approximately 12:45 p.m., the Minnesota Department of Human Services NETStudy2 website indicated DIR-A's BGS was affiliated with HFID 31733, a facility under the same ownership umbrella as the licensee and was not affiliated with HFID 20051.</p> <p>CNS-C</p>	01290		

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01290	<p>Continued From page 18</p> <p>CNS-C was hired on October 31, 2023.</p> <p>CNS-C's employee record included a BGS clearance dated November 7, 2024, with no HFID number indicated. DIR-A's employee record lacked evidence of current, cleared BGS affiliated with the licensee's assisted living HFID license 20051.</p> <p>On September 16, 2025, at approximately 12:45 p.m., the Minnesota Department of Human Services NETStudy2 website indicated CNS-C's BGS was affiliated with HFID 31733, a facility under the same ownership umbrella as the licensee and was not affiliated with HFID 20051.</p> <p>ULP-E</p> <p>ULP-E was hired on May 12, 2025.</p> <p>On September 15, 2025, at approximately 10:35 a.m., DIR-A stated ULP-E worked the day shift today for the licensee at this facility and provided cares for the residents.</p> <p>The licensee's employee work schedule dated September 15, 2025, through September 21, 2025, indicated ULP-E was scheduled to work for the licensee AM shift (6:00 a.m. to 2:30 p.m.), Monday through Sunday.</p> <p>On September 15, 2025, at approximately 11:00 a.m., the surveyor observed ULP-E prepared meals for the residents.</p> <p>ULP-E's employee record included a BGS clearance dated May 11, 2025, with no HFID number indicated. ULP-E's employee record lacked evidence of current, cleared BGS affiliated with the licensee's assisted living HFID license</p>	01290		

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01290	<p>Continued From page 19</p> <p>20051.</p> <p>On September 16, 2025, at approximately 12:45 p.m., the Minnesota Department of Human Services NETStudy2 website indicated ULP-E's BGS was affiliated with HFID 31733, a facility under the same ownership umbrella as the licensee and was not affiliated with HFID 20051.</p> <p>On September 16, 2025, at approximately 2:00 p.m., DIR-A stated the licensee's human resources department at corporate completed BGS on employees and was unsure why these employees were not affiliated with the licensee's HFID 20051.</p> <p>The licensee's Background Checks policy dated May 12, 2025, indicated the licensee complies with all state regulations for pre-employment background checks/studies required for all employees.</p> <p>No further information was provided.</p> <p>TIME PERIOD FOR CORRECTION: Two (2) days</p>	01290		
02310 SS=F	<p>144G.91 Subd. 4 (a) Appropriate care and services</p> <p>(a) Residents have the right to care and assisted living services that are appropriate based on the resident's needs and according to an up-to-date service plan subject to accepted health care standards.</p> <p>This MN Requirement is not met as evidenced by: Based on observation and interview, the licensee</p>	02310		

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02310	<p>Continued From page 20</p> <p>failed to ensure medical oxygen tanks were secured and stored properly in noncombustible racks to prevent injury to all residents who resided in the assisted living facility.</p> <p>This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has potential to affect a large portion or all of the residents).</p> <p>The findings include:</p> <p>On September 15, 2025, at 11:50 a.m., during a tour of the facility with director in residency (DIR)-A, surveyor observed in R4's room, next to the foot of R4's bed and in the corner of the room, twelve oxygen tanks. Eight oxygen tanks were secured in a rack, and four oxygen tanks were stored upright unsecured next to the rack. Of the four unsecured oxygen tanks, three oxygen tanks were empty, and one oxygen tank was full.</p> <p>On September 15, 2025, at 11:55 a.m., DIR-A confirmed that there were four oxygen tanks not secured in R4's room. DIR-A stated the licensee was working on obtaining a second oxygen tank storage rack and acknowledged the unsecured oxygen tanks were a safety issue.</p> <p>R4 was admitted on May 30, 2025, with diagnoses that included Chronic Obstructive Pulmonary Disease and obstructive sleep apnea.</p>	02310		

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02310	<p>Continued From page 21</p> <p>R4's Service Plan dated June 6, 2025, indicated R4 received services that included assistance with oxygen use, maintenance, and storage.</p> <p>R4's Assessment dated June 6, 2025, indicated R4 used a nasal cannula with an oxygen concentrator and oxygen portable tanks for oxygen administration.</p> <p>On September 16, 2025, at 11:30 a.m., regional nurse supervisor (RNS)-F stated the licensee was aware oxygen tanks were required to be stored in a rack or similar holding device. RNS-F stated it was an oversight and would be corrected.</p> <p>The licensee's Oxygen Use, Safety, and Storage policy dated November 19, 2024, indicated oxygen tanks were stored in an oxygen tank storage rack.</p> <p>The Department of Health (MDH) Oxygen Cylinder Storage Requirements dated June 2020, recommended oxygen tanks must be secured in racks or by chains.</p> <p>No further information was provided.</p> <p>TIME PERIOD FOR CORRECTION: Seven (7) days</p>	02310		
03090 SS=C	144.6502, Subd. 8 Notice to Visitors (a) A facility must post a sign at each facility entrance accessible to visitors that states: "Electronic monitoring devices, including security cameras and audio devices, may be present to record persons and activities." (b) The facility is responsible for installing and	03090		

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03090	<p>Continued From page 22</p> <p>maintaining the signage required in this subdivision.</p> <p>This MN Requirement is not met as evidenced by:</p> <p>Based on observation and interview, the licensee failed to ensure the required notice was posted at the main entry way of the establishment to display statutory language to disclose electronic monitoring activity, potentially affecting all current residents in the assisted living facility, staff, and any visitors to the facility.</p> <p>This practice resulted in a level one violation (a violation that has not potential to cause more than a minimal impact on the resident and does not affect health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has potential to affect a large portion or all of the residents).</p> <p>The findings include:</p> <p>On September 15, 2025, at 9:55 a.m., upon entrance of the survey, the surveyor observed two buildings on a campus that were operated by the same licensee. Each building's main entrance that was accessible by visitors to the facilities lacked the required notices for electronic monitoring.</p> <p>On September 15, 2025, at approximately 11:05 a.m., during a facility tour, director in residency (DIR)-A stated the licensee utilized the SafelyYou camera system (artificial intelligence video technology to detect and help prevent falls) in each resident's room and was not aware of the required verbatim notice to be posted at the</p>	03090		

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03090	<p>Continued From page 23</p> <p>entrances accessible by visitors. Clinical nurse supervisor (CNS)-B also stated the required electronic monitoring posting would need to be placed at the entrances.</p> <p>On September 15, 2025, at approximately 11:25 a.m., during the facility tour, surveyor observed the SafelyYou camera system installed in the resident rooms.</p> <p>The licensee's Electronic Monitoring Devices policy dated November 20, 2024, indicated the licensee would post a sign at each facility entrance accessible to visitors that states: "Electronic monitoring devices, including security cameras and audio devices, may be present to record persons and activities."</p> <p>No further information was provided.</p> <p>TIME PERIOD FOR CORRECTION: Twenty-one (21) days</p>	03090		

Food & Beverage Inspection Report

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Establishment Info	License Info	Inspection Info
NEW PERSPECTIVE - MAHTOMEDI 111 EAST AVENUE Mahtomedi, MN 55115 Washington County Parcel: Phone:	License: HFID 20051 Risk: License: Expires on: CFPM: Nicole Weber CFPM #: 37107; Exp: 5/3/2028	Report Number: F7963251050 Inspection Type: Full - Single Date: 9/16/2025 Time: 1:39:19 PM Duration: minutes Announced Inspection: <u>Total Priority 1 Orders: 0</u> <u>Total Priority 2 Orders: 0</u> <u>Total Priority 3 Orders: 1</u> Delivery: Emailed

New Order: 3-300C Protection from Contamination: equipment/utensils, consumers

3-304.14B Priority Level: Priority 3 CFP#: 41

MN Rule 4626.0285B Wiping cloths used for wiping counters and other equipment surfaces must be held in an approved sanitizing solution and laundered daily.

COMMENT: BUILDING 113-WET WIPING CLOTH WAS BEING STORED IN A SOAPY WATER SOLUTION INSTEAD OF A SANITIZER SOLUTION. SEE ABOVE RULE.

Comply By: 9/16/2025 Originally Issued On: 9/16/2025

Food & Beverage General Comment

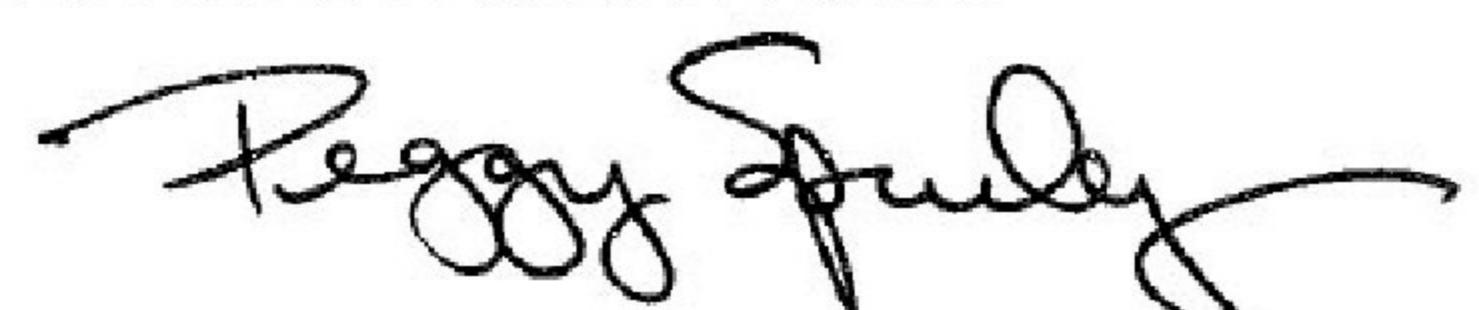
MET WITH ESTABLISHMENT REPRESENTATIVE NICOLE WEBER AND MDH SURVEYOR CARL SAMROCK.
DISCUSSED THE FOLLOWING-

- EMPLOYEE ILLNESS POLICY AND LOG
- REPORTABLE DISEASES
- SANITIZER SOLUTIONS
- HAND WASHING
- LIDS ON GARBAGE CANS
- STORAGE OF WET TOWELS
- NEEDLE PROBE FOOD THERMOMETERS

THIS IS A CAMPUS WITH TWO MEMORY CARE BUILDINGS (111 AND 113) THAT EACH HAVE THEIR OWN COMMERCIAL KITCHEN.

NOTE: All new food equipment must meet the applicable standards of the American National Standards Institute (ANSI). Plans and specifications must be submitted for review and approval prior to new construction, remodeling or alterations.

I acknowledge receipt of the Metro District Office inspection report number F7963251050 from 9/16/2025



Nicole Weber
PIC

Peggy Spadafore,
Public Health Sanitarian Supervisor
651-201-3979

peggy.spadafore@state.mn.us



Metro District Office
Minnesota Department of Health
625 Robert St N, PO BOX 64975
St Paul, MN 55164

Temperature Observations/Recordings

Page: 1

Establishment Info

NEW PERSPECTIVE - MAHTOMEDI
Mahtomedi
County/Group: Washington County

Inspection Info

Report Number: F7963251050
Inspection Type: Full
Date: 9/16/2025
Time: 1:39:19 PM

Food Temperature: Product/Item/Unit: MILK; Temperature Process:

Location: REFRIGERATOR- BUILDING 111 at 38 Degrees F.

Comment:

Violation Issued?: No

Food Temperature: Product/Item/Unit: COTTAGE CHEESE; Temperature Process:

Location: REFRIGERATOR- BUILDING 111 at 37 Degrees F.

Comment:

Violation Issued?: No

Food Temperature: Product/Item/Unit: MILK; Temperature Process:

Location: REFRIGERATOR- BUILDING 113 at 39 Degrees F.

Comment:

Violation Issued?: No

Food Temperature: Product/Item/Unit: YOGURT; Temperature Process:

Location: REFRIGERATOR- BUILDING 113 at 38 Degrees F.

Comment:

Violation Issued?: No



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Sanitizer Observations/Recordings

Page: 1

Establishment Info

NEW PERSPECTIVE - MAHTOMEDI
Mahtomedi
County/Group: Washington County

Inspection Info

Report Number: F7963251050
Inspection Type: Full
Date: 9/16/2025
Time: 1:39:19 PM

Sanitizing Chemical: Product: Quaternary Ammonia; **Sanitizing Process:**

Location: SANI BUCKET Equal To 200 PPM

Comment:

Violation Issued?: No

Sanitizing Equipment: Product: Hot Water; **Sanitizing Process:**

Location: DISHWASHER RINSE- BUILDING 111 Equal To 162 Degrees F.

Comment:

Violation Issued?: No

Sanitizing Equipment: Product: Hot Water; **Sanitizing Process:**

Location: DISHWASHER RINSE- BUILDING 113 Equal To 162 Degrees F.

Comment:

Violation Issued?: No

Food Establishment Inspection Report

 <p>Metro District Office Minnesota Department of Health 625 Robert St N, PO BOX 64975 St Paul, MN 55164</p>			No. of Risk Factor/Intervention/Violations		0	Date: 9/16/2025
			No. of Repeat Risk Factor/Intervention/Violations			Time: 1:39:19 PM
			Score (optional)			Dur: min
Establishment: NEW PERSPECTIVE - MAHTOMEDI		Address: 111 EAST AVENUE		City/State: Mahtomedi, MN	Zip: 55115	Phone:
License/Permit #: HFID 20051		Permit Holder:		Purpose of Inspection: Full	Est. Type:	Risk Category:

FOODBORNE ILLNESS RISK FACTORS AND PUBLIC HEALTH INTERVENTIONS

Designated compliance status (IN, OUT, N/O, N/A) for each numbered item
IN=in compliance OUT=not in compliance N/O=not observed N/A=not applicable

Mark "X" in appropriate box for COS and/or R

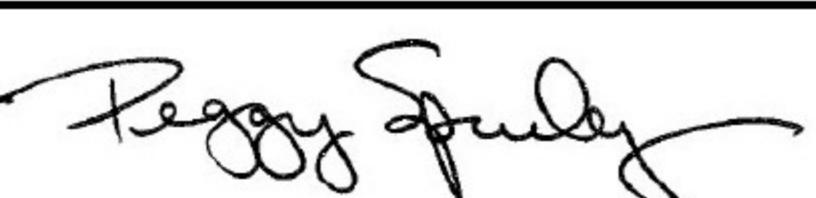
COS=corrected on-site during inspection R=repeat violation

Compliance Status			COS	R
Supervision				
1	IN	Person in charge present, demonstrate knowledge and performs duties		
2	IN	Certified Food Protection Manager		
Employee Health				
3	IN	knowledge, responsibilities, and reporting		
4	IN	Proper use of restriction and exclusion		
5	IN	Response to vomiting, diarrheal events		
Good Hygienic Practices				
6	IN	Proper eating, tasting, drinking, tobacco use		
7	IN	No discharge from eyes, nose, and mouth		
Preventing Contamination by Hands				
8	IN	Hands clean and properly washed		
9	IN	No bare hand contact with RTE foods, alternatives		
10	IN	Adequate handwashing sinks supplied and access		
Approved Source				
11	IN	Food obtained from approved source		
12	N/O	Food Received at proper temperature		
13	IN	Food in good condition, safe & unadulterated		
14	N/A	Records available: shellstock tags, parasite dest.		
Protection From Contamination				
15	IN	Food separated and protected		
16	IN	Food-contact surfaces; cleaned & sanitized		
17	IN	Proper Disposition of returned, previously served, reconditioned, & unsafe food		

GOOD RETAIL PRACTICES

Good Retail Practices are preventative measures to control the addition of pathogens, chemicals, and physical objects into foods.

Mark "X" or OUT in box if numbered item is **not** in compliance Mark "X" in appropriate box for COS and/or R COS=corrected on-site during inspection R=repeat violation

Safe Food and Water			COS	R
30	N/A	Pasteurized eggs used where required		
31		Water & ice from approved source		
32	N/A	Variance obtained for specialized processing methods		
Food Temperature Control				
33		Proper cooling methods used; adequate equipment for temperature control		
34	N/O	Plant food properly cooked for hot holding		
35	IN	Approved thawing methods used		
36		Thermometers provided & accurate		
Food Identification				
37		Food properly labeled; original container		
Prevention of Food Contamination				
38		Insects, rodents, & animals not present; no unauthorized person		
39		Contamination prevented during food prep, storage, & display		
40		Personal cleanliness		
41	X	Wiping cloths: properly used & stored		
42		Washing fruits & vegetables		
Person in Charge (signature)				
Inspector (signature)				
			Follow-up:	Follow-up Date: