



*Protecting, Maintaining and Improving the Health of All Minnesotans*

Electronically Delivered

September 25, 2025

Licensee

Accessible Assisted Living Inc

2431 Mailand Road East

Maplewood, MN 55119

RE: Project Number(s) SL40288015

Dear Licensee:

This is your **official notice** that you have been **granted your assisted living facility license**. Your license effective and expiration dates remain the same as on your provisional license. Your updated status will be listed on the license certificate at renewal and **this letter serves as proof** in the meantime. If you have not received a letter from us with information regarding renewing your license within 60 days prior to your expiration date, please contact us at (651) 201-5273 or by email at [Health.assistedliving@state.mn.us](mailto:Health.assistedliving@state.mn.us).

The Minnesota Department of Health completed an initial survey on July 23, 2025, for the purpose assessing compliance with state licensing statutes. At the time of the survey, the Minnesota Department of Health noted no violations of the laws pursuant to Minnesota Statute, Chapter 144G.

The Department of Health concludes the licensee is in substantial compliance. State law requires the facility must take action to correct the state correction orders and document the actions taken to comply in the facility's records. The Department reserves the right to return to the facility at any time should the Department receive a complaint or deem it necessary to ensure the health, safety, and welfare of residents in your care.

### **STATE CORRECTION ORDERS**

The enclosed State Form documents the state correction orders. The Department of Health documents state correction orders using federal software. Tag numbers are assigned to Minnesota state statutes for Home Care Providers. The assigned tag number appears in the far left column entitled "ID Prefix Tag." The state statute number and the corresponding text of the state statute out of compliance are listed in the "Summary Statement of Deficiencies" column. This column also includes the findings that are in violation of the state statute after the statement, "This MN Requirement is not met as evidenced by . . ."

In accordance with Minn. Stat. § 144G.31 Subd. 4, MDH may assess fines based on the level and scope of the violations; **however, no immediate fines are assessed for this survey of your facility.**

### **DOCUMENTATION OF ACTION TO COMPLY**

Per Minn. Stat. § 144G.30, Subd. 5(c), the licensee must document actions taken to comply with the



correction orders within the time period outlined on the state form; however, plans of correction are not required to be submitted for approval.

The correction order documentation should include the following:

- Identify how the area(s) of noncompliance was corrected related to the resident(s)/employee(s) identified in the correction order.
- Identify how the area(s) of noncompliance was corrected for all of the provider's residents/employees that may be affected by the noncompliance.
- Identify what changes to your systems and practices were made to ensure compliance with the specific statute(s).

### **CORRECTION ORDER RECONSIDERATION PROCESS**

In accordance with Minn. Stat. § 144G.32, Subd. 2, you may challenge the correction order issued, including the level and scope, and any fine assessed through the correction order reconsideration process. The request for reconsideration must be in writing and received by the Department of Health within 15 calendar days of the correction order receipt date.

To submit a reconsideration request, please visit:

**<https://forms.web.health.state.mn.us/form/HRDAppealsForm>**

The MDH Health Regulation Division (HRD) values your feedback about your experience during the survey and/or investigation process. Please fill out this anonymous provider feedback questionnaire at your convenience at this link: **<https://forms.office.com/g/Bm5uQEPhVa>**. Your input is important to us and will enable MDH to improve its processes and communication with providers. If you have any questions regarding the questionnaire, please contact Susan Winkelmann at [susan.winkelmann@state.mn.us](mailto:susan.winkelmann@state.mn.us) or call 651-201-5952.

You are encouraged to retain this document for your records. It is your responsibility to share the information contained in the letter and state form with your organization's Governing Body.

If you have any questions, please contact me.

Sincerely,



Renee Anderson, Supervisor  
State Evaluation Team  
Email: [Renee.L.Anderson@state.mn.us](mailto:Renee.L.Anderson@state.mn.us)  
Telephone: 651-201-5871 Fax: 1-866-890-9290



Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>40288</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____		(X3) DATE SURVEY COMPLETED  <b>07/23/2025</b>
NAME OF PROVIDER OR SUPPLIER  <b>ACCESSIBLE ASSISTED LIVING INC</b>		STREET ADDRESS, CITY, STATE, ZIP CODE <b>2431 MAILAND ROAD EAST MAPLEWOOD, MN 55119</b>			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETE DATE
0 000	<p>Initial Comments</p> <p><b>ASSISTED LIVING PROVIDER LICENSING CORRECTION ORDER(S)</b></p> <p>In accordance with Minnesota Statutes, section 144G.08 to 144G.95, these correction orders are issued pursuant to a survey.</p> <p>Determination of whether violations are corrected requires compliance with all requirements provided at the Statute number indicated below. When Minnesota Statute contains several items, failure to comply with any of the items will be considered lack of compliance.</p> <p>INITIAL COMMENTS:</p> <p>SL40288015-0</p> <p>On July 21, 2025, through July 23, 2025, the Minnesota Department of Health conducted a full survey at the above provider and the following correction orders are issued. At the time of the survey, there were four residents; four receiving services under the Provisional Assisted Living Facility license.</p>	0 000	<p>Minnesota Department of Health is documenting the State Correction Orders using federal software. Tag numbers have been assigned to Minnesota State Statutes for Assisted Living Facilities. The assigned tag number appears in the far left column entitled "ID Prefix Tag." The state Statute number and the corresponding text of the state Statute out of compliance is listed in the "Summary Statement of Deficiencies" column. This column also includes the findings which are in violation of the state requirement after the statement, "This Minnesota requirement is not met as evidenced by." Following the evaluators ' findings is the Time Period for Correction.</p> <p>PLEASE DISREGARD THE HEADING OF THE FOURTH COLUMN WHICH STATES,"PROVIDER'S PLAN OF CORRECTION." THIS APPLIES TO FEDERAL DEFICIENCIES ONLY. THIS WILL APPEAR ON EACH PAGE.</p> <p>THERE IS NO REQUIREMENT TO SUBMIT A PLAN OF CORRECTION FOR VIOLATIONS OF MINNESOTA STATE STATUTES.</p> <p>THE LETTER IN THE LEFT COLUMN IS USED FOR TRACKING PURPOSES AND REFLECTS THE SCOPE AND LEVEL ISSUED PURSUANT TO 144G.31 SUBDIVISION 1-3.</p>		
0 800 SS=E	<b>144G.45 Subd. 2 (a) (4) Fire protection and physical environment</b>	0 800			

Minnesota Department of Health  
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE



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0 800	<p>Continued From page 1</p> <p>(4) keep the physical environment, including walls, floors, ceiling, all furnishings, grounds, systems, and equipment in a continuous state of good repair and operation with regard to the health, safety, comfort, and well-being of the residents in accordance with a maintenance and repair program.</p> <p>This MN Requirement is not met as evidenced by: Based on observation and interview, the licensee failed to provide the physical environment in a continuous state of good repair and operation with regard to the health, safety, and well-being of the residents. This had the potential to directly affect some residents, staff, and visitors.</p> <p>This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at a pattern scope (when more than a limited number of residents are affected, more than a limited number of staff are involved, or the situation has occurred repeatedly; but is not found to be pervasive).</p> <p>The findings include:</p> <p>On July 23, 2025, from approximately 10:40 a.m. to 11:50 a.m., the surveyor toured the facility with licensed assisted living director (LALD)-A. During the tour, the surveyor observed the following deficient conditions:</p>	0 800			

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0 800	Continued From page 2  The steps of the rear porch were damaged in several locations, including a burnt area and sizeable holes in the lowest step. Several of the tread pieces of wood were loose and unstable. The damage to the stairs could pose tripping hazard. Stairs should be maintained in proper, safe and stable condition. LALD-A acknowledged the damage and indicated the issues were present when the facility was acquired and that the landlord has been notified and repairs requested.  During the facility tour interview on July 23, 2025, LALD-A verified the above listed physical environment observations while accompanying on the tour.  TIME PERIOD FOR CORRECTION: Seven (7) days	0 800			
0 810 SS=F	144G.45 Subd. 2 (b-f) Fire protection and physical environment  (b) Each assisted living facility shall develop and maintain fire safety and evacuation plans. The plans shall include but are not limited to: (1) location and number of resident sleeping rooms; (2) staff actions to be taken in the event of a fire or similar emergency; (3) fire protection procedures necessary for residents; and (4) procedures for resident movement, evacuation, or relocation during a fire or similar emergency including the identification of unique or unusual resident needs for movement or evacuation. (c) Staff of assisted living facilities shall receive training on the fire safety and evacuation plans	0 810			

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0 810	<p>Continued From page 3</p> <p>upon hiring and at least twice per year thereafter. (d) Fire safety and evacuation plans shall be readily available at all times within the facility. (e) Residents who are capable of assisting in their own evacuation shall be trained on the proper actions to take in the event of a fire to include movement, evacuation, or relocation. The training shall be made available to residents at least once per year. (f) Evacuation drills are required for staff twice per year per shift with at least one evacuation drill every other month. Evacuation of the residents is not required. Fire alarm system activation is not required to initiate the evacuation drill.</p> <p>This MN Requirement is not met as evidenced by: Based on observation, interview and record review, the licensee failed to develop the fire safety and evacuation plan with required content. This had the potential to directly affect all residents, staff, and visitors.</p> <p>This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident 's health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has potential to affect a large portion or all of the residents).</p> <p>The findings include:</p> <p>On July 23, 2025, at approximately 12:00 p.m.,</p>	0 810			



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0 810	<p>Continued From page 4</p> <p>licensed assisted living director (LALD)-A provided documents on the fire safety and evacuation plan (FSEP), and evacuation drills for the facility.</p> <p>The licensee FSEP failed to include the following:</p> <p>The FSEP failed to identify specific evacuation procedures for residents. There was no section in the provided documents that addressed the responsibilities or basic evacuation procedures that residents should follow in case of a fire or similar emergency.</p> <p>The FSEP failed to identify specific evacuation actions or procedures for employees. There was no section in the provided documents that addressed the responsibilities or basic evacuation procedures that employees should follow in case of a fire or similar emergency. The garage was marked as an emergency exit in the FSEP, which is not appropriate for this facility as it is an area of higher hazard.</p> <p>During an interview on July 23, 2025, the surveyor explained the requirements for employee trainings, resident trainings and documentation. LALD-A stated they understood the requirements.</p> <p>TIME PERIOD FOR CORRECTION: Twenty-one (21) days</p>	0 810			
01760 SS=D	<p><b>144G.71 Subd. 8 Documentation of administration of medication</b></p> <p>Each medication administered by the assisted living facility staff must be documented in the resident's record. The documentation must</p>	01760			



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01760	<p>Continued From page 5</p> <p>include the signature and title of the person who administered the medication. The documentation must include the medication name, dosage, date and time administered, and method and route of administration. The staff must document the reason why medication administration was not completed as prescribed and document any follow-up procedures that were provided to meet the resident's needs when medication was not administered as prescribed and in compliance with the resident's medication management plan.</p> <p>This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to ensure medications were administered as ordered for one of one resident (R1).</p> <p>This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death) and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved or the situation has occurred only occasionally).</p> <p>The findings include:</p> <p>R1's diagnoses included type II diabetes and hypertension.</p> <p>R1's Service Plan dated May 22, 2025, indicated R1 received services including medication administration, assistance with dressing and grooming, and behavior management.</p>	01760			

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01760	<p>Continued From page 6</p> <p>R1's medication administration record (MAR) for July 2025, indicated R1 received 2 milligrams (mg) of Ozempic (semaglutide, a medication to control blood sugars) via injection pen, weekly.</p> <p>On July 22, 2025, at approximately 9:00 a.m., the surveyor observed ULP-C assist R1 with Ozempic administration. ULP-C retrieved an unopened Ozempic pen from the kitchen refrigerator, applied a needle to the pen and dialed the pen to 2mg. Without first checking the flow of the pen, ULP-C injected the Ozempic to R1's right upper abdomen.</p> <p>Manufacturer instructions for Ozempic, dated February 2025, included the following instructions: "Check the OZEMPIC® flow before the first injection with each new pen only. Turn the dose selector until the dose counter shows the flow check symbol. Hold the pen with the needle pointing up. Press and hold in the dose button until the dose counter shows 0. The 0 must line up with the dose pointer. A drop of Ozempic will appear at the needle tip." The instructions further indicated if no drop appeared, the process could be repeated up to 6 times. If there was still no drop, to change the needle and repeat the process 1 more time. The instructions finally indicated, "Do not use the pen if a drop of OZEMPIC® still does not appear."</p> <p>On July 22, 2025, at 9:30 a.m., ULP-C stated they had been trained to give Ozempic by the nurse and that they were not trained to check the flow the pen before administering the dose.</p> <p>On July 22, 2025, at 11:00 a.m., clinical nurse supervisor (CNS)-B stated that the staff had not</p>	01760			



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01760	Continued From page 7  been trained to check the flow the Ozempic pen because the nurse was not aware of this requirement.  No further information was provided.  TIME PERIOD FOR CORRECTION: Seven (7) days	01760			
01880 SS=D	144G.71 Subd. 19 Storage of medications  An assisted living facility must store all prescription medications in securely locked and substantially constructed compartments according to the manufacturer's directions and permit only authorized personnel to have access.  This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the facility failed to store all prescription medications in securely locked and substantially constructed compartments according to the manufacturer's directions and permit only authorized personnel to have access for one of one resident (R1).  This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved, or the situation has occurred only occasionally).  The findings include:  R1's diagnoses included type II diabetes and	01880			

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01880	<p>Continued From page 8</p> <p>hypertension.</p> <p>R1's Service Plan dated May 22, 2025, indicated R1 received services including assistance with medication administration.</p> <p>R1's medication administration record (MAR) for July 2025, indicated R1 received 2 milligrams (mg) of Ozempic (semaglutide, a medication to control blood sugars) via injection pen, weekly.</p> <p>On July 22, 2025, at approximately 9:00 a.m., the surveyor observed ULP-C assist R1 with Ozempic administration. ULP-C retrieved an unopened Ozempic pen from a refrigerator in the kitchen. The refrigerator was unlocked and located in a common area of the facility.</p> <p>On July 22, 2025, at 9:45 a.m., licensed assisted living director (LALD)-A stated they were not aware that that the medication refrigerator needed to be secured because the medication was only in the refrigerator for 24 hours before it was administered. LALD-A further stated they would obtain a medication refrigerator that could be secured.</p> <p>No further information was provided.</p> <p>TIME PERIOD FOR CORRECTION: Seven (7) days</p>	01880			
01890 SS=D	<p>144G.71 Subd. 20 Prescription drugs</p> <p>A prescription drug, prior to being set up for immediate or later administration, must be kept in the original container in which it was dispensed by the pharmacy bearing the original prescription label with legible information including the</p>	01890			



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01890	<p>Continued From page 9</p> <p>expiration or beyond-use date of a time-dated drug.</p> <p>This MN Requirement is not met as evidenced by: Based on observation, interview and record review, the licensee failed to ensure medications were maintained including the opened date for time sensitive medication storage for one of two residents (R2).</p> <p>This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved, or the situation has occurred only occasionally).</p> <p>The findings include:</p> <p>R2 had diagnoses including hypertension.</p> <p>R2's service plan, dated March 25, 2025, indicated R2 received services including assistance with medication management.</p> <p>On July 22, 2025, at 10:00 a.m., during a review of the medication storage area, the surveyor observed R2's medications included an open Spiriva (tiotropium bromide inhalation spray to improve breathing). There was no open date written on the medication to indicate when it was first used and when it should be discarded.</p> <p>On July 22, 2025, at 10:15 a.m., licensed assisted living director (LALD)-A stated that inhalers should have an open date when the first</p>	01890			

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01890	Continued From page 10  dose was administered.  Manufacturer instructions for Spiriva, revised January 2025, indicated the medication should not be used longer than 3 months after the first use.  The licensee's Storage/Control of Medications policy, dated September 30, 2024, indicated, "The licensed nurse is responsible for dating time-sensitive medications when opened."  No further information was provided.  TIME PERIOD FOR CORRECTION: Seven (7) days	01890			
02310 SS=D	144G.91 Subd. 4 (a) Appropriate care and services  (a) Residents have the right to care and assisted living services that are appropriate based on the resident's needs and according to an up-to-date service plan subject to accepted health care standards.  This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to provide services that complied with accepted health care, medical, and nursing standards for infection control regarding handling sharps, for one of one employee (unlicensed personnel (ULP)-C).  This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to	02310			



Minnesota Department of Health

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NAME OF PROVIDER OR SUPPLIER  ACCESSIBLE ASSISTED LIVING INC		STREET ADDRESS, CITY, STATE, ZIP CODE 2431 MAILAND ROAD EAST MAPLEWOOD, MN 55119			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETE DATE
02310	<p>Continued From page 11</p> <p>cause serious injury, impairment, or death) and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved or the situation has occurred only occasionally).</p> <p>The findings include:</p> <p>ULP-C was hired April 9, 2025, and provided direct care services for residents.</p> <p>On July 22, 2025, at approximately 9:00 a.m., the surveyor observed ULP-C assisting R1 with medication administration. ULP-C removed an unopened Ozempic (semaglutide, to treat diabetes) injection pen from the refrigerator, added a needle to the pen and dialed the pen to 2 milligrams (mg). ULP-C injected the Ozempic to right upper abdomen. ULP-C held the Ozempic pen in her right hand and pushed the soiled needle of the Ozempic pen into the needle cap in her left hand. ULP-C removed the capped needle from the Ozempic pen and disposed of them the sharps container.</p> <p>ULP-C did not follow infection control safety measures to dispose of the needle when they recapped a contaminated needle.</p> <p>On July 22, 2024, at 10:20 a.m., ULP-C stated that she was trained on injection administration by the nurse and was trained to dispose of the needle that way.</p> <p>On July 22, 2025, at 11:10 a.m., clinical nurse supervisor (CNS)-B was asked to demonstrate how to dispose of an Ozempic needle. CNS-B demonstrated using an ink pen, he would hold the pen in his right hand and push the needle of</p>	02310			

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02310	<p>Continued From page 12</p> <p>the Ozempic pen into the needle cap in his left hand. CNS-B then indicated he would remove the capped needle from the Ozempic pen and deposit it into the sharps container.</p> <p>Ozempic manufacturer instructions dated February 2025, indicated after the injection to carefully remove the needle from the pen. The instructions directed, "Do not put the needle caps back on the needle to avoid needle sticks." The instructions further indicated if no sharps container was available, to follow a one-handed recapping method.</p> <p>The Centers of Disease Control and Prevention (CDC) guidance, "Workbook for Designing, Implementing &amp; Evaluating a Sharps Injury Prevention Program" dated April 3, 2024, and the Occupational Health and Safety Administration (OSHA) Bloodborne Pathogens Standard indicated recapping needles is prohibited "unless the employer can demonstrate that no alternative is feasible, or that such action is required by a specific medical or dental procedure."</p> <p>The licensee's infection control policy dated September 30, 2024, indicated needles be disposed of "without capping or that a mechanical device be used for recapping"</p> <p>No further information was provided.</p> <p>TIME PERIOD FOR CORRECTION: Seven (7) days</p>	02310			





Metro District Office  
Minnesota Department of Health  
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St Paul, MN 55164  
Phone: 651-201-4500

Food & Beverage Inspection Report

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Establishment Info	License Info	Inspection Info
Accessible Assisted Living Inc 2431 Mailand Rd E Maplewood, MN 55119 Ramsey County Parcel:  Phone:	License: HFID 40288  Risk: License: Expires on: CFPM: BATULO MIALIN CFPM #: 108666; Exp: 9/16/2027	Report Number: F8058251057 Inspection Type: Full - Single Date: 7/21/2025 Time: 2:07:29 PM Duration: minutes Announced Inspection: <u>Total Priority 1 Orders: 0</u> <u>Total Priority 2 Orders: 0</u> <u>Total Priority 3 Orders: 0</u> <u>Delivery: Emailed</u>

No orders were issued for this inspection report.

Food & Beverage General Comment

HRD INSPECTOR ANGEL WOEHLER


RESIDENTIAL HOME WITH NON COMMERCIAL APPLIANCES AND FINISHES

DISH MACHINE - 170  
41 - STRAWBERRY - COOLER

**NOTE: All new food equipment must meet the applicable standards of the American National Standards Institute (ANSI). Plans and specifications must be submitted for review and approval prior to new construction, remodeling or alterations.**

I acknowledge receipt of the Metro District Office inspection report number F8058251057 from 7/21/2025

BATULO MIALIN  
PIC



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