



Protecting, Maintaining and Improving the Health of All Minnesotans

Electronically Delivered

October 24, 2025

Licensee

Sunrise of Golden Valley
4950 Olson Memorial Highway
Golden Valley, MN 55422

RE: Project Number(s) SL23982016

Dear Licensee:

On September 18, 2025, the Minnesota Department of Health (MDH) completed a follow-up survey of your facility to determine correction of orders found on the survey completed on June 26, 2025. This follow-up survey determined your facility had not corrected all of the state correction orders issued pursuant to the June 25, 2025 survey.

In accordance with Minn. Stat. § 144G.31 Subd. 4 (a), state correction orders issued pursuant to the last survey, completed on June 25, 2025, found not corrected at the time of the September 18, 2025, follow-up survey and/or subject to penalty assessment are as follows:

1290-Background Studies Required-144g.60 Subdivision 1 - \$1,000.00

The details of the violations noted at the time of this follow-up survey completed on September 18, 2025 (listed above), are on the attached State Form. Brackets around the ID Prefix Tag in the left hand column, e.g., {2 ----} will identify the uncorrected tags.

Therefore, in accordance with Minn. Stat. §§ 144G.01 to 144G.9999, **the total amount you are assessed is \$1,000.00**. You will be invoiced approximately 30 days after receipt of this notice, subject to appeal.

DOCUMENTATION OF ACTION TO COMPLY

In accordance with Minn. Stat. § 144G.30, Subd. 5(c), the licensee must document actions taken to comply with the correction orders outlined on the state form; however, plans of correction are not required to be submitted for approval.

IMPOSITION OF FINES

In accordance with Minn. Stat. § 144G.31, Subd. 4, fines and enforcement actions may be imposed based on the level and scope of the violations and may be imposed immediately with no opportunity to correct the violation first as follows:

Level 1: no fines or enforcement;

Level 2: a fine of \$500 per violation, in addition to any enforcement mechanism authorized in § 144G.20;

Level 3: a fine of \$1,000 per incident, in addition to any enforcement mechanism authorized in § 144G.20;

Level 4: a fine of \$3,000 per incident, in addition to any enforcement mechanism authorized in § 144G.20;

Level 5: a fine of \$5,000 per violation, in addition to any enforcement mechanism authorized in

§ 144G.20.

CORRECTION ORDER RECONSIDERATION PROCESS

In accordance with Minn. Stat. § 144G.32, Subd. 2, you may challenge the correction order(s) issued, including the level and scope, and any fine assessed through the correction order reconsideration process. The request for reconsideration must be in writing and received by MDH within 15 calendar days of the correction order receipt date.

To submit a reconsideration request, please visit:

<https://forms.web.health.state.mn.us/form/HRDAppealsForm>

REQUESTING A HEARING

Alternatively, in accordance with Minn. Stat. § 144G.31, Subd. 5(d), an assisted living provider that has been assessed a fine under this subdivision has a right to a reconsideration or a hearing under this section and chapter 14. Pursuant to Minn. Stat. § 144G.20, Subd. 14 and Subd. 18, a request for a hearing must be in writing and received by the Department of Health within 15 business days of the correction order receipt date. The request must contain a brief and plain statement describing each matter or issue contested and any new information you believe constitutes a defense or mitigating factor.

To submit a hearing request, please visit:

<https://forms.web.health.state.mn.us/form/HRDAppealsForm>

To appeal fines via reconsideration, please follow the procedure outlined above. Please note that you may request a reconsideration or a hearing, but not both. If you wish to contest tags without fines in a reconsideration and tags with the fines at a hearing, please submit two separate appeals forms at the website listed above.

We urge you to review these orders carefully. If you have questions, please contact Jess Schoenecker at 651-201-3789.

You are encouraged to retain this document for your records. It is your responsibility to share the information contained in the letter and/or state form with your organization's Governing Body.

Sincerely,



Jess Schoenecker, Supervisor
State Evaluation Team
Email: Jess.Schoenecker@state.mn.us
Telephone: 651-201-3789 Fax: 1-866-890-9290

HHH

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 23982	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 09/18/2025
NAME OF PROVIDER OR SUPPLIER SUNRISE OF GOLDEN VALLEY		STREET ADDRESS, CITY, STATE, ZIP CODE 4950 OLSON MEMORIAL HIGHWAY GOLDEN VALLEY, MN 55422		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
{0 000}	Initial Comments *****ATTENTION***** ASSISTED LIVING PROVIDER FOLLOW UP SURVEY WITH RE-ISSUE OF ORDERS INITIAL COMMENTS SL23982016-1 On September 15, 2025, through September 18, 2025, the Minnesota Department of Health conducted a follow-up survey at the above provider to follow-up on orders issued pursuant to a survey completed on June 26, 2025. As a result of the follow-up survey, the following order was reissued.	{0 000}	<p>Minnesota Department of Health is documenting the State Correction Orders using federal software. Tag numbers have been assigned to Minnesota State Statutes for Assisted Living Facilities. The assigned tag number appears in the far-left column entitled "ID Prefix Tag." The state Statute number and the corresponding text of the state Statute out of compliance is listed in the "Summary Statement of Deficiencies" column. This column also includes the findings which are in violation of the state requirement after the statement, "This Minnesota requirement is not met as evidenced by." Following the evaluators' findings is the Time Period for Correction.</p> <p>PLEASE DISREGARD THE HEADING OF THE FOURTH COLUMN WHICH STATES, "PROVIDER'S PLAN OF CORRECTION." THIS APPLIES TO FEDERAL DEFICIENCIES ONLY. THIS WILL APPEAR ON EACH PAGE.</p> <p>THERE IS NO REQUIREMENT TO SUBMIT A PLAN OF CORRECTION FOR VIOLATIONS OF MINNESOTA STATE STATUTES.</p> <p>THE LETTER IN THE LEFT COLUMN IS USED FOR TRACKING PURPOSES AND REFLECTS THE SCOPE AND LEVEL ISSUED PURSUANT TO 144G.31 SUBDIVISION 1-3.</p>	
{0 470}	144G.41 Subdivision 1 Minimum requirements SS=F	{0 470}		

Minnesota Department of Health

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Minnesota Department of Health

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{0 470}	<p>Continued From page 1</p> <p>(11) develop and implement a staffing plan for determining its staffing level that:</p> <ul style="list-style-type: none"> (i) includes an evaluation, to be conducted at least twice a year, of the appropriateness of staffing levels in the facility; (ii) ensures sufficient staffing at all times to meet the scheduled and reasonably foreseeable unscheduled needs of each resident as required by the residents' assessments and service plans on a 24-hour per day basis; and (iii) ensures that the facility can respond promptly and effectively to individual resident emergencies and to emergency, life safety, and disaster situations affecting staff or residents in the facility; <p>(12) ensure that one or more persons are available 24 hours per day, seven days per week, who are responsible for responding to the requests of residents for assistance with health or safety needs. Such persons must be:</p> <ul style="list-style-type: none"> (i) awake; (ii) located in the same building, in an attached building, or on a contiguous campus with the facility in order to respond within a reasonable amount of time; (iii) capable of communicating with residents; (iv) capable of providing or summoning the appropriate assistance; and (v) capable of following directions; <p>This MN Requirement is not met as evidenced by:</p>	{0 470}		
{0 480} SS=F	<p>144G.41 Subdivision 1 Subd. 1a (a-b) Minimum requirements; required food services</p> <p>(a) Except as provided in paragraph (b), food must be prepared and served according to the</p>	{0 480}	Not evaluated during this survey.	

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{0 480}	<p>Continued From page 2</p> <p>Minnesota Food Code, Minnesota Rules, chapter 4626.</p> <p>(b) For an assisted living facility with a licensed capacity of ten or fewer residents:</p> <p>(1) notwithstanding Minnesota Rules, part 4626.0033, item A, the facility may share a certified food protection manager (CFPM) with one other facility located within a 60-mile radius and under common management provided the CFPM is present at each facility frequently enough to effectively administer, manage, and supervise each facility's food service operation;</p> <p>(2) notwithstanding Minnesota Rules, part 4626.0545, item A, kick plates that are not removable or cannot be rotated open are allowed unless the facility has been issued repeated correction orders for violations of Minnesota Rules, part 4626.1565 or 4626.1570;</p> <p>(3) notwithstanding Minnesota Rules, part 4626.0685, item A, the facility is not required to provide integral drainboards, utensil racks, or tables large enough to accommodate soiled and clean items that may accumulate during hours of operation provided soiled items do not contaminate clean items, surfaces, or food, and clean equipment and dishes are air dried in a manner that prevents contamination before storage;</p> <p>(4) notwithstanding Minnesota Rules, part 4626.1070, item A, the facility is not required to install a dedicated handwashing sink in its existing kitchen provided it designates one well of a two-compartment sink for use only as a handwashing sink;</p> <p>(5) notwithstanding Minnesota Rules, parts 4626.1325, 4626.1335, and 4626.1360, item A, existing floor, wall, and ceiling finishes are allowed provided the facility keeps them clean and in good condition;</p>	{0 480}		

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{0 480}	Continued From page 3 (6) notwithstanding Minnesota Rules, part 4626.1375, shielded or shatter-resistant lightbulbs are not required, but if a light bulb breaks, the facility must discard all exposed food and fully clean all equipment, dishes, and surfaces to remove any glass particles; and (7) notwithstanding Minnesota Rules, part 4626.1390, toilet rooms are not required to be provided with a self-closing door. This MN Requirement is not met as evidenced by:	{0 480}		
{0 550} SS=F	144G.41 Subd. 7 Resident grievances; reporting maltreatment All facilities must post in a conspicuous place information about the facilities' grievance procedure, and the name, telephone number, and email contact information for the individuals who are responsible for handling resident grievances. The notice must also have the contact information for the Office of Ombudsman for Long-Term Care and the Office of Ombudsman for Mental Health and Developmental Disabilities and must have information for reporting suspected maltreatment to the Minnesota Adult Abuse Reporting Center. The notice must also state that if an individual has a complaint about the facility or person providing services, the individual may contact the Office of Health Facility Complaints at the Minnesota Department of Health. This MN Requirement is not met as evidenced by:	{0 550}	Not evaluated during this survey.	

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{0 550}	Continued From page 4	{0 550}	Not evaluated during this survey.	
{0 650} SS=F	144G.42 Subd. 8 (a) Staff records (a) The facility must maintain current records of each paid staff member, each regularly scheduled volunteer providing services, and each individual contractor providing services. The records must include the following information: (1) evidence of current professional licensure, registration, or certification if licensure, registration, or certification is required by this chapter or rules; (2) records of orientation, required annual training and infection control training, and competency evaluations; (3) current job description, including qualifications, responsibilities, and identification of staff persons providing supervision; (4) documentation of annual performance reviews that identify areas of improvement needed and training needs; (5) for individuals providing assisted living services, verification that required health screenings under subdivision 9 have taken place and the dates of those screenings; and (6) documentation of the background study as required under section 144.057. This MN Requirement is not met as evidenced by:	{0 650}		
{0 660} SS=D	144G.42 Subd. 9 Tuberculosis prevention and control (a) The facility must establish and maintain a	{0 660}	Not evaluated during this survey.	

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{0 660}	<p>Continued From page 5</p> <p>comprehensive tuberculosis infection control program according to the most current tuberculosis infection control guidelines issued by the United States Centers for Disease Control and Prevention (CDC), Division of Tuberculosis Elimination, as published in the CDC's Morbidity and Mortality Weekly Report. The program must include a tuberculosis infection control plan that covers all paid and unpaid employees, contractors, students, and regularly scheduled volunteers. The commissioner shall provide technical assistance regarding implementation of the guidelines.</p> <p>(b) The facility must maintain written evidence of compliance with this subdivision.</p> <p>This MN Requirement is not met as evidenced by:</p>	{0 660}		
{0 730} SS=F	<p>144G.43 Subd. 3 Contents of resident record</p> <p>Contents of a resident record include the following for each resident:</p> <p>(1) identifying information, including the resident's name, date of birth, address, and telephone number;</p> <p>(2) the name, address, and telephone number of the resident's emergency contact, legal representatives, and designated representative;</p> <p>(3) names, addresses, and telephone numbers of the resident's health and medical service providers, if known;</p> <p>(4) health information, including medical history, allergies, and when the provider is managing medications, treatments or therapies that require documentation, and other relevant health records;</p> <p>(5) the resident's advance directives, if any;</p>	{0 730}	<p>Not evaluated during this survey.</p>	

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{0 730}	<p>Continued From page 6</p> <p>(6) copies of any health care directives, guardianships, powers of attorney, or conservatorships;</p> <p>(7) the facility's current and previous assessments and service plans;</p> <p>(8) all records of communications pertinent to the resident's services;</p> <p>(9) documentation of significant changes in the resident's status and actions taken in response to the needs of the resident, including reporting to the appropriate supervisor or health care professional;</p> <p>(10) documentation of incidents involving the resident and actions taken in response to the needs of the resident, including reporting to the appropriate supervisor or health care professional;</p> <p>(11) documentation that services have been provided as identified in the service plan;</p> <p>(12) documentation that the resident has received and reviewed the assisted living bill of rights;</p> <p>(13) documentation of complaints received and any resolution;</p> <p>(14) a discharge summary, including service termination notice and related documentation, when applicable; and</p> <p>(15) other documentation required under this chapter and relevant to the resident's services or status.</p> <p>This MN Requirement is not met as evidenced by:</p>	{0 730}		
{0 800} SS=E	<p>144G.45 Subd. 2 (a) (4) Fire protection and physical environment</p> <p>(4) keep the physical environment, including</p>	{0 800}	Not evaluated during this survey.	

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{0 800}	Continued From page 7 walls, floors, ceiling, all furnishings, grounds, systems, and equipment in a continuous state of good repair and operation with regard to the health, safety, comfort, and well-being of the residents in accordance with a maintenance and repair program. This MN Requirement is not met as evidenced by:	{0 800}		
{0 810} SS=F	144G.45 Subd. 2 (b-f) Fire protection and physical environment (b) Each assisted living facility shall develop and maintain fire safety and evacuation plans. The plans shall include but are not limited to: (1) location and number of resident sleeping rooms; (2) staff actions to be taken in the event of a fire or similar emergency; (3) fire protection procedures necessary for residents; and (4) procedures for resident movement, evacuation, or relocation during a fire or similar emergency including the identification of unique or unusual resident needs for movement or evacuation. (c) Staff of assisted living facilities shall receive training on the fire safety and evacuation plans upon hiring and at least twice per year thereafter. (d) Fire safety and evacuation plans shall be readily available at all times within the facility. (e) Residents who are capable of assisting in their own evacuation shall be trained on the proper actions to take in the event of a fire to	{0 810}	Not evaluated during this survey.	

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{0 810}	<p>Continued From page 8</p> <p>include movement, evacuation, or relocation. The training shall be made available to residents at least once per year.</p> <p>(f) Evacuation drills are required for staff twice per year per shift with at least one evacuation drill every other month. Evacuation of the residents is not required. Fire alarm system activation is not required to initiate the evacuation drill.</p> <p>This MN Requirement is not met as evidenced by:</p>	{0 810}		
{0 900} SS=D	<p>144G.50 Subdivision 1 Contract required</p> <p>(a) An assisted living facility may not offer or provide housing or assisted living services to any individual unless it has executed a written contract with the resident.</p> <p>(b) The contract must contain all the terms concerning the provision of:</p> <p>(1) housing;</p> <p>(2) assisted living services, whether provided directly by the facility or by management agreement or other agreement; and</p> <p>(3) the resident's service plan, if applicable.</p> <p>(c) A facility must:</p> <p>(1) offer to prospective residents and provide to the Office of Ombudsman for Long-Term Care a complete unsigned copy of its contract; and</p> <p>(2) give a complete copy of any signed contract and any addendums, and all supporting documents and attachments, to the resident promptly after a contract and any addendum has been signed.</p>	{0 900}	<p>Not evaluated during this survey.</p>	

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{0 900}	<p>Continued From page 9</p> <p>(d) A contract under this section is a consumer contract under sections 325G.29 to 325G.37.</p> <p>(e) Before or at the time of execution of the contract, the facility must offer the resident the opportunity to identify a designated representative according to subdivision 3.</p> <p>(f) The resident must agree in writing to any additions or amendments to the contract. Upon agreement between the resident and the facility, a new contract or an addendum to the existing contract must be executed and signed.</p> <p>This MN Requirement is not met as evidenced by:</p>	{0 900}		
{01060} SS=F	<p>144G.52 Subd. 9 Emergency relocation</p> <p>(a) A facility may remove a resident from the facility in an emergency if necessary due to a resident's urgent medical needs or an imminent risk the resident poses to the health or safety of another facility resident or facility staff member. An emergency relocation is not a termination.</p> <p>(b) In the event of an emergency relocation, the facility must provide a written notice that contains, at a minimum:</p> <p>(1) the reason for the relocation;</p> <p>(2) the name and contact information for the location to which the resident has been relocated and any new service provider;</p> <p>(3) contact information for the Office of Ombudsman for Long-Term Care and the Office of Ombudsman for Mental Health and Developmental Disabilities;</p> <p>(4) if known and applicable, the approximate date or range of dates within which the resident is expected to return to the facility, or a statement that a return date is not currently known; and</p>	{01060}	<p>Not evaluated during this survey.</p>	

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{01060}	<p>Continued From page 10</p> <p>(5) a statement that, if the facility refuses to provide housing or services after a relocation, the resident has the right to appeal under section 144G.54. The facility must provide contact information for the agency to which the resident may submit an appeal.</p> <p>(c) The notice required under paragraph (b) must be delivered as soon as practicable to:</p> <p>(1) the resident, legal representative, and designated representative;</p> <p>(2) for residents who receive home and community-based waiver services under chapter 256S and section 256B.49, the resident's case manager; and</p> <p>(3) the Office of Ombudsman for Long-Term Care if the resident has been relocated and has not returned to the facility within four days.</p> <p>(d) Following an emergency relocation, a facility's refusal to provide housing or services constitutes a termination and triggers the termination process in this section.currently known; and</p> <p>This MN Requirement is not met as evidenced by:</p>	{01060}		
			Not evaluated during this survey.	
{01290} SS=I	144G.60 Subdivision 1 Background studies required	{01290}		
	<p>(a) Employees, contractors, and regularly scheduled volunteers of the facility are subject to the background study required by section 144.057 and may be disqualified under chapter 245C. Nothing in this subdivision shall be construed to prohibit the facility from requiring self-disclosure of criminal conviction information.</p> <p>(b) Data collected under this subdivision shall be classified as private data on individuals under section 13.02, subdivision 12.</p>			

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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
{01290}	<p>Continued From page 11</p> <p>(c) Termination of a staff member in good faith reliance on information or records obtained under this section regarding a confirmed conviction does not subject the assisted living facility to civil liability or liability for unemployment benefits.</p> <p>This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to ensure a cleared Minnesota Department of Human Services (DHS) background study clearance for one of eight employees (housekeeper (H)-Q). In addition, the licensee failed to ensure they received a background study (BGS) clearance from NETStudy 2.0 (web-based system use to submit BGS requests to DHS) in affiliation with the assisted living licensee's health facility identification number (HFID) 23982 for seven of eight employees (registered nurse (RN)-O, housekeeper (H)-P, sales director (SD)-R, unlicensed personnel (ULP)-S, ULP-T, ULP-U, life enrichment coordinator (LE)-V).</p> <p>This practice resulted in a level three violation (a violation that harmed a resident's health or safety, or a violation that had the potential to cause more than minimal harm to the resident), and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has potential to affect a large portion or all of the residents).</p> <p>The findings include:</p> <p>LACK OF CLEARANCE H-Q was hired on May 29, 2025.</p>	{01290}		

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{01290}	<p>Continued From page 12</p> <p>On September 15, 2025, the surveyor requested and received a copy of the licensee's employee roster dated September 15, 2025, and a copy of the licensee's NETStudy roster dated September 15, 2025.. H-Q's name did not appear on the licensee's NETStudy roster.</p> <p>H-Q's employee record lacked a cleared background study.</p> <p>A NETStudy Person Summary run on September 18, 2025, at 4:05 p.m., indicated H-Q had been separated from the licensee's roster on June 25, 2025, and did not have a cleared background study with the licensee until September 16, 2025 (during the survey).</p> <p>LACK OF AFFILIATION</p> <p>RN-O</p> <p>RN-O was hired on May 29, 2025.</p> <p>RN-O was issued a registered nursing license by the Minnesota Board of Nursing on August 7, 2003.</p> <p>RN-O's name did not appear on the licensee's NETStudy roster run on September 15, 2025.</p> <p>A NETStudy search conducted on September 15, 2025, at 2:43 p.m., indicated RN-O was affiliated to another HFID (23981) owned by the licensee.</p> <p>H-P</p> <p>H-P was hired on May 29, 2025.</p> <p>H-P's name did not appear on the licensee's NETStudy roster run on September 15, 2025.</p> <p>A NETStudy search conducted on September 15,</p>	{01290}		

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{01290}	<p>Continued From page 13</p> <p>2025, at 2:43 p.m., indicated H-P was affiliated to another HFID (23981) owned by the licensee.</p> <p>SD-R SD-R was hired on July 17, 2025.</p> <p>SD-R's name did not appear on the licensee's NETStudy roster run on September 15, 2025.</p> <p>A NETStudy Person Summary run on September 18, 2025, at 4:00 p.m., indicated SD-R was affiliated to another HFID (30649) owned by the licensee.</p> <p>ULP-S ULP-S was hired on May 29, 2025.</p> <p>ULP-S' name did not appear on the licensee's NETStudy roster run on September 15, 2025.</p> <p>A NETStudy search conducted on September 15, 2025, at 2:43 p.m., indicated ULP-S was affiliated to another HFID (23981) owned by the licensee.</p> <p>ULP-T ULP-T was hired on May 29, 2025.</p> <p>ULP-T's name did not appear on the licensee's NETStudy roster run on September 15, 2025.</p> <p>A NETStudy search conducted on September 15, 2025, at 2:43 p.m., indicated ULP-T was affiliated to another HFID (23981) owned by the licensee.</p> <p>ULP-U ULP-U was hired on May 29, 2025.</p> <p>ULP-U's name did not appear on the licensee's NETStudy roster run on September 15, 2025.</p>	{01290}		

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{01290}	<p>Continued From page 14</p> <p>A NETStudy search conducted on September 15, 2025, at 2:43 p.m., indicated ULP-U was affiliated to another HFID (23981) owned by the licensee.</p> <p>LE-V LE-V was hired on August 29, 2023.</p> <p>LE-V's name did not appear on the licensee's NETStudy roster run on September 15, 2025.</p> <p>A NETStudy Person Summary run on September 18, 2025, at 4:05 p.m., indicated LE-V was affiliated with another facility HFID (30757) owned by the licensee and was affiliated to the licensee's current HFID (23982) on September 15, 2025 (during the survey).</p> <p>A NETStudy search conducted on September 15, 2025, at 2:43 p.m., indicated LE-V was affiliated to another HFID (23981) owned by the licensee.</p> <p>On September 15, 2025, at 2:20 p.m., licensed assisted living director (LALD)-A and regional director (RD)-W stated they were unaware background studies and affiliations were missing.</p> <p>The licensee's Background Checks policy revised February 14, 2022, indicated employees would not work on the floors or interact with residents until they had met company and applicable stated requirements for background checks.</p> <p>No further information was provided.</p>	{01290}		
{01500} SS=D	144G.63 Subd. 5 Required annual training (a) All staff that perform direct services must	{01500}		

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{01500}	<p>Continued From page 15</p> <p>complete at least eight hours of annual training for each 12 months of employment. The training may be obtained from the facility or another source and must include topics relevant to the provision of assisted living services. The annual training must include:</p> <p>(1) training on reporting of maltreatment of vulnerable adults under section 626.557;</p> <p>(2) review of the assisted living bill of rights and staff responsibilities related to ensuring the exercise and protection of those rights;</p> <p>(3) review of infection control techniques used in the home and implementation of infection control standards including a review of hand washing techniques; the need for and use of protective gloves, gowns, and masks; appropriate disposal of contaminated materials and equipment, such as dressings, needles, syringes, and razor blades; disinfecting reusable equipment; disinfecting environmental surfaces; and reporting communicable diseases;</p> <p>(4) effective approaches to use to problem solve when working with a resident's challenging behaviors, and how to communicate with residents who have dementia, Alzheimer's disease, or related disorders;</p> <p>(5) review of the facility's policies and procedures relating to the provision of assisted living services and how to implement those policies and procedures; and</p> <p>(6) the principles of person-centered planning and service delivery and how they apply to direct support services provided by the staff person.</p> <p>(b) In addition to the topics in paragraph (a), annual training may also contain training on providing services to residents with hearing loss. Any training on hearing loss provided under this subdivision must be high quality and research based, may include online training, and must</p>	{01500}		

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{01500}	<p>Continued From page 16</p> <p>include training on one or more of the following topics:</p> <p>(1) an explanation of age-related hearing loss and how it manifests itself, its prevalence, and challenges it poses to communication;</p> <p>(2) the health impacts related to untreated age-related hearing loss, such as increased incidence of dementia, falls, hospitalizations, isolation, and depression; or</p> <p>(3) information about strategies and technology that may enhance communication and involvement, including communication strategies, assistive listening devices, hearing aids, visual and tactile alerting devices, communication access in real time, and closed captions.</p> <p>This MN Requirement is not met as evidenced by:</p>	{01500}		
{01540} SS=D	<p>144G.64 (a) (3) Training in Dementia, Mental Illness, and De-</p> <p>(3) for assisted living facilities with dementia care, direct-care staff must have completed at least eight hours of initial training on topics specified under paragraph (b) within 80 working hours of the employment start date. Until this initial training is complete, the staff member must not provide direct care unless there is another staff member on site who has completed the initial eight hours of training on topics related to dementia and two hours of training on topics related to mental illness and de-escalation and who can act as a resource and assist if issues arise. A trainer of the requirements under paragraph (b) or a supervisor meeting the requirements in clause (1) must be available for consultation with the new staff member until the</p>	{01540}		

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{01540}	Continued From page 17 training requirement is complete. Direct-care staff must have at least two hours of training on topics related to dementia and one hour of training on topics related to mental illness and de-escalation for each 12 months of employment thereafter; This MN Requirement is not met as evidenced by:	{01540}	Not evaluated during this survey.	
{01620} SS=F	144G.70 Subd. 2 (c-e) Initial reviews, assessments, and monitoring (a) Residents who are not receiving any assisted living services shall not be required to undergo an initial nursing assessment. (b) An assisted living facility shall conduct a nursing assessment by a registered nurse of the physical and cognitive needs of the prospective resident and propose a temporary service plan prior to the date on which a prospective resident executes a contract with a facility or the date on which a prospective resident moves in, whichever is earlier. If necessitated by either the geographic distance between the prospective resident and the facility, or urgent or unexpected circumstances, the assessment may be conducted using telecommunication methods based on practice standards that meet the resident's needs and reflect person-centered planning and care delivery. (c) Resident reassessment and monitoring must be conducted by a registered nurse: (1) no more than 14 calendar days after initiation of services; (2) as needed based on changes in the resident's needs; and	{01620}		

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{01620}	<p>Continued From page 18</p> <p>(3) at least every 90 calendar days.</p> <p>(d) Sections of the reassessment and monitoring in paragraph (c) may be completed by a licensed practical nurse as allowed under the Nurse Practice Act in sections 148.171 to 148.285. A registered nurse must review the findings as part of the resident's reassessment.</p> <p>(e) For residents only receiving assisted living services specified in section 144G.08, subdivision 9, clauses (1) to (5), the facility shall complete an individualized initial review of the resident's needs and preferences. The initial review must be completed within 30 calendar days of the start of services. Resident monitoring and review must be conducted as needed based on changes in the needs of the resident and cannot exceed 90 calendar days from the date of the last review.</p> <p>(f) A facility must inform the prospective resident of the availability of and contact information for long-term care consultation services under section 256B.0911, prior to the date on which a prospective resident executes a contract with a facility or the date on which a prospective resident moves in, whichever is earlier.</p> <p>This MN Requirement is not met as evidenced by:</p>	{01620}		
{01650} SS=F	<p>144G.70 Subd. 4 (f) Service plan, implementation and revisions to</p> <p>(f) The service plan must include:</p> <p>(1) a description of the services to be provided, the fees for services, and the frequency of each service, according to the resident's current assessment and resident preferences;</p> <p>(2) the identification of staff or categories of staff</p>	{01650}	Not evaluated during this survey.	

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{01650}	<p>Continued From page 19</p> <p>who will provide the services;</p> <p>(3) the schedule and methods of monitoring assessments of the resident;</p> <p>(4) the schedule and methods of monitoring staff providing services; and</p> <p>(5) a contingency plan that includes:</p> <p>(i) the action to be taken if the scheduled service cannot be provided;</p> <p>(ii) information and a method to contact the facility;</p> <p>(iii) the names and contact information of persons the resident wishes to have notified in an emergency or if there is a significant adverse change in the resident's condition, including identification of and information as to who has authority to sign for the resident in an emergency; and</p> <p>(iv) the circumstances in which emergency medical services are not to be summoned consistent with chapters 145B and 145C, and declarations made by the resident under those chapters.</p> <p>This MN Requirement is not met as evidenced by:</p>	{01650}		
{01730} SS=F	<p>144G.71 Subd. 5 Individualized medication management plan</p> <p>(a) For each resident receiving medication management services, a registered nurse, advanced practice registered nurse, or qualified staff delegated the task by a registered nurse must prepare and include in the service plan a written statement of the medication management services that will be provided to the resident. The facility must develop and maintain a current individualized medication management record for</p>	{01730}	<p>Not evaluated during this survey.</p>	

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{01730}	<p>Continued From page 20</p> <p>each resident based on the resident's assessment that must contain the following:</p> <p>(1) a statement describing the medication management services that will be provided;</p> <p>(2) a description of storage of medications based on the resident's needs and preferences, risk of diversion, and consistent with the manufacturer's directions;</p> <p>(3) documentation of specific resident instructions relating to the administration of medications;</p> <p>(4) identification of persons responsible for monitoring medication supplies and ensuring that medication refills are ordered on a timely basis;</p> <p>(5) identification of medication management tasks that may be delegated to unlicensed personnel;</p> <p>(6) procedures for staff notifying a registered nurse or appropriate licensed health professional when a problem arises with medication management services; and</p> <p>(7) any resident-specific requirements relating to documenting medication administration, verifications that all medications are administered as prescribed, and monitoring of medication use to prevent possible complications or adverse reactions.</p> <p>(b) The medication management record must be current and updated when there are any changes.</p> <p>(c) Medication reconciliation must be completed when a licensed nurse, licensed health professional, or authorized prescriber is providing medication management.</p> <p>This MN Requirement is not met as evidenced by:</p>	{01730}		
			Not evaluated during this survey.	

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{01760} SS=D	<p>144G.71 Subd. 8 Documentation of administration of medication</p> <p>Each medication administered by the assisted living facility staff must be documented in the resident's record. The documentation must include the signature and title of the person who administered the medication. The documentation must include the medication name, dosage, date and time administered, and method and route of administration. The staff must document the reason why medication administration was not completed as prescribed and document any follow-up procedures that were provided to meet the resident's needs when medication was not administered as prescribed and in compliance with the resident's medication management plan.</p> <p>This MN Requirement is not met as evidenced by:</p>	{01760}		
{01960} SS=D	<p>144G.72 Subd. 5 Documentation of administration of treatments</p> <p>Each treatment or therapy administered by an assisted living facility must be in the resident record. The documentation must include the signature and title of the person who administered the treatment or therapy and must include the date and time of administration. When treatment or therapies are not administered as ordered or prescribed, the provider must document the reason why it was not administered and any follow-up procedures that were provided to meet the resident's needs.</p> <p>This MN Requirement is not met as evidenced by:</p>	{01960}	<p>Not evaluated during this survey.</p>	

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{02110} SS=C	<p>144G.82 Subd. 3 Policies</p> <p>(a) In addition to the policies and procedures required in the licensing of all facilities, the assisted living facility with dementia care licensee must develop and implement policies and procedures that address the:</p> <p>(1) philosophy of how services are provided based upon the assisted living facility licensee's values, mission, and promotion of person-centered care and how the philosophy shall be implemented;</p> <p>(2) evaluation of behavioral symptoms and design of supports for intervention plans, including nonpharmacological practices that are person-centered and evidence-informed;</p> <p>(3) wandering and egress prevention that provides detailed instructions to staff in the event a resident elopes;</p> <p>(4) medication management, including an assessment of residents for the use and effects of medications, including psychotropic medications;</p> <p>(5) staff training specific to dementia care;</p> <p>(6) description of life enrichment programs and how activities are implemented;</p> <p>(7) description of family support programs and efforts to keep the family engaged;</p> <p>(8) limiting the use of public address and intercom systems for emergencies and evacuation drills only;</p> <p>(9) transportation coordination and assistance to and from outside medical appointments; and</p> <p>(10) safekeeping of residents' possessions.</p> <p>(b) The policies and procedures must be provided to residents and the residents' legal and designated representatives at the time of move-in.</p> <p>This MN Requirement is not met as evidenced</p>	{02110}		

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{02110}	Continued From page 23 by:	{02110}	Not evaluated during this survey.	



Protecting, Maintaining and Improving the Health of All Minnesotans

Electronically Delivered

August 20, 2025

Licensee

Sunrise of Golden Valley
4950 Olson Memorial Highway
Golden Valley, MN 55422

RE: Project Number(s) SL23982016

Dear Licensee:

The Minnesota Department of Health (MDH) completed a survey on June 26, 2025, for the purpose of evaluating and assessing compliance with state licensing statutes. At the time of the survey, MDH noted violations of the laws pursuant to Minnesota Statute, Chapter 144G, Minnesota Food Code, Minnesota Rules Chapter 4626, Minnesota Statute 626.5572 and/or Minnesota Statute Chapter 260E.

STATE CORRECTION ORDERS

The enclosed State Form documents the state correction orders. MDH documents state licensing correction orders using federal software. Tag numbers are assigned to Minnesota state statutes for Assisted Living Facilities. The assigned tag number appears in the far left column entitled "ID Prefix Tag." The state statute number and the corresponding text of the state statute out of compliance are listed in the "Summary Statement of Deficiencies" column. This column also includes the findings that are in violation of the state statute after the statement, "This MN Requirement is not met as evidenced by . . ."

IMPOSITION OF FINES

In accordance with Minn. Stat. § 144G.31, Subd. 4, fines and enforcement actions may be imposed based on the level and scope of the violations and may be imposed immediately with no opportunity to correct the violation first as follows:

Level 3: a fine of \$3,000 per incident, in addition to any enforcement mechanism authorized in § 144G.20;

Therefore, in accordance with Minn. Stat. §§ 144G.01 to 144G.9999, the following fines are assessed pursuant to this survey:

St - 0 - 1290 - 144g.60 Subdivision 1 - Background Studies Required - \$3,000.00

Therefore, in accordance with Minn. Stat. §§ 144G.01 to 144G.9999, **the total amount you are assessed is \$3,000.00**. You will be invoiced approximately 30 days after receipt of this notice, subject to appeal.

DOCUMENTATION OF ACTION TO COMPLY

In accordance with Minn. Stat. § 144G.30, Subd. 5(c), the licensee must document actions taken to comply with the correction orders within the time period outlined on the state form; however, plans of correction are not required to be submitted for approval.

The correction order documentation should include the following:

- Identify how the area(s) of noncompliance was corrected related to the resident(s)/employee(s) identified in the correction order.
- Identify how the area(s) of noncompliance was corrected for all of the provider's resident(s)/employees that may be affected by the noncompliance.
- Identify what changes to your systems and practices were made to ensure compliance with the specific statute(s).

CORRECTION ORDER RECONSIDERATION PROCESS

In accordance with Minn. Stat. § 144G.32, Subd. 2, you may challenge the correction order(s) issued, including the level and scope, and any fine assessed through the correction order reconsideration process. The request for reconsideration must be in writing and received by MDH within 15 calendar days of the correction order receipt date.

To submit a reconsideration request, please visit:

<https://forms.web.health.state.mn.us/form/HRDAppealsForm>

REQUESTING A HEARING

Alternatively, in accordance with Minn. Stat. § 144G.31, Subd. 5(d), an assisted living provider that has been assessed a fine under this subdivision has a right to a reconsideration or a hearing under this section and chapter 14. Pursuant to Minn. Stat. § 144G.20, Subd. 14 and Subd. 18, a request for a hearing must be in writing and received by the Department of Health within 15 business days of the correction order receipt date. The request must contain a brief and plain statement describing each matter or issue contested and any new information you believe constitutes a defense or mitigating factor.

To submit a hearing request, please visit:

<https://forms.web.health.state.mn.us/form/HRDAppealsForm>

To appeal fines via reconsideration, please follow the procedure outlined above. Please note that you may request a reconsideration or a hearing, but not both. If you wish to contest tags without fines in a reconsideration and tags with the fines at a hearing, please submit two separate appeals forms at the website listed above.

Sunrise of Golden Valley

August 20, 2025

Page 3

The MDH Health Regulation Division (HRD) values your feedback about your experience during the survey and/or investigation process. Please fill out this anonymous provider feedback questionnaire at your convenience at this link: <https://forms.office.com/g/Bm5uQEpHVa>. Your input is important to us and will enable MDH to improve its processes and communication with providers. If you have any questions regarding the questionnaire, please contact Susan Winkelmann at susan.winkelmann@state.mn.us or call 651-201-5952.

You are encouraged to retain this document for your records. It is your responsibility to share the information contained in the letter and state form with your organization's Governing Body.

If you have any questions, please contact me.

Sincerely,



Jess Schoenecker, Supervisor
State Evaluation Team
Email: Jess.Schoenecker@state.mn.us
Telephone: 651-201-3789 Fax: 1-866-890-9290

HHH

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 23982	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 06/26/2025
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0 000	<p>Initial Comments</p> <p>***ATTENTION***</p> <p>ASSISTED LIVING PROVIDER LICENSING CORRECTION ORDER(S)</p> <p>In accordance with Minnesota Statutes, section 144G.08 to 144G.95, these correction orders are issued pursuant to a survey.</p> <p>Determination of whether violations are corrected requires compliance with all requirements provided at the Statute number indicated below. When Minnesota Statute contains several items, failure to comply with any of the items will be considered lack of compliance.</p> <p>INITIAL COMMENTS:</p> <p>SL23982016-0</p> <p>On June 23, 2025, through June 26, 2025, the Minnesota Department of Health conducted a full survey at the above provider and the following correction orders are issued. At the time of the survey, there were 50 residents; 50 receiving services under the Assisted Living Facility with Dementia Care license.</p> <p>On June 25, 2025, an immediate correction order was issued for tag identification 1290.</p> <p>During the course of the survey, the licensee took action to mitigate the imminent risk. Noncompliance remained and the scope and level remain unchanged.</p> <p>0 470 SS=F 144G.41 Subdivision 1 Minimum requirements (11) develop and implement a staffing plan for</p>	0 000	<p>Minnesota Department of Health is documenting the State Correction Orders using federal software. Tag numbers have been assigned to Minnesota State Statutes for Assisted Living Facilities. The assigned tag number appears in the far-left column entitled "ID Prefix Tag." The state Statute number and the corresponding text of the state Statute out of compliance is listed in the "Summary Statement of Deficiencies" column. This column also includes the findings which are in violation of the state requirement after the statement, "This Minnesota requirement is not met as evidenced by." Following the evaluators' findings is the Time Period for Correction.</p> <p>PLEASE DISREGARD THE HEADING OF THE FOURTH COLUMN WHICH STATES, "PROVIDER'S PLAN OF CORRECTION." THIS APPLIES TO FEDERAL DEFICIENCIES ONLY. THIS WILL APPEAR ON EACH PAGE.</p> <p>THERE IS NO REQUIREMENT TO SUBMIT A PLAN OF CORRECTION FOR VIOLATIONS OF MINNESOTA STATE STATUTES.</p> <p>THE LETTER IN THE LEFT COLUMN IS USED FOR TRACKING PURPOSES AND REFLECTS THE SCOPE AND LEVEL ISSUED PURSUANT TO 144G.31 SUBDIVISION 1-3.</p>	

Minnesota Department of Health

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Minnesota Department of Health

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0 470	<p>Continued From page 1</p> <p>determining its staffing level that:</p> <p>(i) includes an evaluation, to be conducted at least twice a year, of the appropriateness of staffing levels in the facility;</p> <p>(ii) ensures sufficient staffing at all times to meet the scheduled and reasonably foreseeable unscheduled needs of each resident as required by the residents' assessments and service plans on a 24-hour per day basis; and</p> <p>(iii) ensures that the facility can respond promptly and effectively to individual resident emergencies and to emergency, life safety, and disaster situations affecting staff or residents in the facility;</p> <p>(12) ensure that one or more persons are available 24 hours per day, seven days per week, who are responsible for responding to the requests of residents for assistance with health or safety needs. Such persons must be:</p> <p>(i) awake;</p> <p>(ii) located in the same building, in an attached building, or on a contiguous campus with the facility in order to respond within a reasonable amount of time;</p> <p>(iii) capable of communicating with residents;</p> <p>(iv) capable of providing or summoning the appropriate assistance; and</p> <p>(v) capable of following directions;</p> <p>This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to implement a staffing plan to determine staffing levels to meet the needs of all residents and failed to evaluate that plan at least twice a year potentially affecting all the licensee's current residents, staff, and visitors.</p> <p>This practice resulted in a level two violation (a violation that did not harm a resident's health or</p>	0 470		

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0 470	<p>Continued From page 2</p> <p>safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has potential to affect a large portion or all the residents).</p> <p>The findings include:</p> <p>On June 23, 2025, during the entrance conference at 10:30 a.m., the surveyor requested a copy of the facility's staffing plan with documentation showing the plan had been reviewed at least twice per year.</p> <p>On June 23, 2025, at 1:42 p.m., regional director (RD)-C provided the surveyor with a staffing plan dated June 23, 2025 (during the survey) and signed by licensed assisted living director (LALD)-A and clinical nursing supervisor (CNS)-B. RD-C stated they did not have a staffing plan from the previous management company and "had to start over today".</p> <p>The Licensee's Staffing Plan Biannual Reviews policy revised October 27, 2023, indicated the LALD and CNS would review and sign the staffing plan twice per year.</p> <p>No further information provided.</p> <p>TIME PERIOD FOR CORRECTION: Seven (7) days</p>	0 470		
0 480 SS=F	144G.41 Subdivision 1 Subd. 1a (a-b) Minimum requirements; required food services (a) Except as provided in paragraph (b), food	0 480		

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0 480	<p>Continued From page 3</p> <p>must be prepared and served according to the Minnesota Food Code, Minnesota Rules, chapter 4626.</p> <p>(b) For an assisted living facility with a licensed capacity of ten or fewer residents:</p> <p>(1) notwithstanding Minnesota Rules, part 4626.0033, item A, the facility may share a certified food protection manager (CFPM) with one other facility located within a 60-mile radius and under common management provided the CFPM is present at each facility frequently enough to effectively administer, manage, and supervise each facility's food service operation;</p> <p>(2) notwithstanding Minnesota Rules, part 4626.0545, item A, kick plates that are not removable or cannot be rotated open are allowed unless the facility has been issued repeated correction orders for violations of Minnesota Rules, part 4626.1565 or 4626.1570;</p> <p>(3) notwithstanding Minnesota Rules, part 4626.0685, item A, the facility is not required to provide integral drainboards, utensil racks, or tables large enough to accommodate soiled and clean items that may accumulate during hours of operation provided soiled items do not contaminate clean items, surfaces, or food, and clean equipment and dishes are air dried in a manner that prevents contamination before storage;</p> <p>(4) notwithstanding Minnesota Rules, part 4626.1070, item A, the facility is not required to install a dedicated handwashing sink in its existing kitchen provided it designates one well of a two-compartment sink for use only as a handwashing sink;</p> <p>(5) notwithstanding Minnesota Rules, parts 4626.1325, 4626.1335, and 4626.1360, item A, existing floor, wall, and ceiling finishes are allowed provided the facility keeps them clean</p>	0 480		

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0 480	<p>Continued From page 4</p> <p>and in good condition;</p> <p>(6) notwithstanding Minnesota Rules, part 4626.1375, shielded or shatter-resistant lightbulbs are not required, but if a light bulb breaks, the facility must discard all exposed food and fully clean all equipment, dishes, and surfaces to remove any glass particles; and</p> <p>(7) notwithstanding Minnesota Rules, part 4626.1390, toilet rooms are not required to be provided with a self-closing door.</p> <p> This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to ensure food was prepared and served according to the Minnesota Food Code.</p> <p>This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and is issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents).</p> <p>The findings include:</p> <p>Please refer to the document titled, Food and Beverage Establishment Inspection Report (FBEIR) dated, June 24, 2025, for the specific Minnesota Food Code violations. The Inspection Report was provided to the licensee within 24 hours of the inspection.</p> <p>TIME PERIOD FOR CORRECTION: Please refer</p>	0 480		

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0 480	Continued From page 5 to the FBEIR for any compliance dates.	0 480		
0 550 SS=F	144G.41 Subd. 7 Resident grievances; reporting maltreatment All facilities must post in a conspicuous place information about the facilities' grievance procedure, and the name, telephone number, and email contact information for the individuals who are responsible for handling resident grievances. The notice must also have the contact information for the Office of Ombudsman for Long-Term Care and the Office of Ombudsman for Mental Health and Developmental Disabilities and must have information for reporting suspected maltreatment to the Minnesota Adult Abuse Reporting Center. The notice must also state that if an individual has a complaint about the facility or person providing services, the individual may contact the Office of Health Facility Complaints at the Minnesota Department of Health. This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to post the required information related to the grievance procedure and contact information for the Office of Ombudsman for Long-Term Care (OOLTC) and Office of Ombudsmen for Mental Health and Developmental Disabilities (OOMHDD). This had the potential to affect residents, staff, and visitors. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at a widespread scope (when problems are pervasive)	0 550		

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0 550	<p>Continued From page 6</p> <p>or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents).</p> <p>The findings include:</p> <p>On June 23, 2025, at approximately 11:15 a.m., during the facility tour, the surveyor observed the first level common areas lacked a posting of the grievance procedure and all required content. A grievance procedure was posted on the third level in the memory care unit. The posting lacked current information for the individuals who were responsible for handling resident grievances. The posting also lacked information for the OOLTC, OOMHDD, the Office of Health Facility Complaints (OHFC), and the Minnesota Adult Abuse Reporting Center (MAARC).</p> <p>On July 24, 2025, at 7:05 a.m., the surveyor observed a grievance posting with all required content on the entry table in the main lobby of the facility (corrected during the survey).</p> <p>On July 25, 2025, at 2:32 p.m., the surveyor observed an updated grievance posting in the third-floor memory care unit with all required content (corrected during the survey).</p> <p>On July 23, 2025, at 11:15 a.m., regional director (RD)-C and licensed assisted living director (LALD)-A stated they were unaware the grievance process was not posted on the main level and posted incorrectly in the memory care unit. RD-C and LALD-A stated they would correct the grievance postings to include all required information.</p> <p>The licensee's Resident Grievance policy dated January 2, 2025, indicated the community would</p>	0 550		

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0 550	Continued From page 7 post the Grievance information form in prominent areas of the facility. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	0 550		
0 650 SS=F	144G.42 Subd. 8 (a) Staff records (a) The facility must maintain current records of each paid staff member, each regularly scheduled volunteer providing services, and each individual contractor providing services. The records must include the following information: (1) evidence of current professional licensure, registration, or certification if licensure, registration, or certification is required by this chapter or rules; (2) records of orientation, required annual training and infection control training, and competency evaluations; (3) current job description, including qualifications, responsibilities, and identification of staff persons providing supervision; (4) documentation of annual performance reviews that identify areas of improvement needed and training needs; (5) for individuals providing assisted living services, verification that required health screenings under subdivision 9 have taken place and the dates of those screenings; and (6) documentation of the background study as required under section 144.057. This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to ensure employee records	0 650		

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0 650	<p>Continued From page 8</p> <p>included all required content for two of two employees (certified nursing assistant (CNA)-D, unlicensed personnel (ULP)-F).</p> <p>This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large number or all the residents).</p> <p>The findings include:</p> <p>CNA-D CNA-D was hired on April 14, 2021, under the licensee's former comprehensive license and began providing assisted living services on August 1, 2021.</p> <p>CNA-D's record lacked documentation of annual performance reviews for 2023 and 2024, that identified areas of improvement needed and training needs.</p> <p>ULP-F ULP-F was hired on March 2, 2022, and began providing assisted living services.</p> <p>ULP-F's employee record lacked a job description and documentation of annual performance reviews for 2023 and 2024, that identified areas of improvement and training needs.</p> <p>On June 25, 2025, at 3:07 p.m., regional director (RD)-C stated the performance reviews and job description were not in the employee files. RD-C stated they may have been removed by the</p>	0 650		

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0 650	<p>Continued From page 9</p> <p>former management company and they were in the process of auditing all employee records for required documentation.</p> <p>No further information was provided.</p> <p>TIME PERIOD FOR CORRECTION: Twenty-One (21) days</p>	0 650		
0 660 SS=D	<p>144G.42 Subd. 9 Tuberculosis prevention and control</p> <p>(a) The facility must establish and maintain a comprehensive tuberculosis infection control program according to the most current tuberculosis infection control guidelines issued by the United States Centers for Disease Control and Prevention (CDC), Division of Tuberculosis Elimination, as published in the CDC's Morbidity and Mortality Weekly Report. The program must include a tuberculosis infection control plan that covers all paid and unpaid employees, contractors, students, and regularly scheduled volunteers. The commissioner shall provide technical assistance regarding implementation of the guidelines.</p> <p>(b) The facility must maintain written evidence of compliance with this subdivision.</p> <p>This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to establish and maintain a tuberculosis (TB) prevention program based on the most current guidelines issued by the Centers for Disease Control and Prevention (CDC) which included baseline TB testing for one of two employees (certified nursing assistant (CNA)-D).</p>	0 660		

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0 660	<p>Continued From page 10</p> <p>This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved, or the situation has occurred only occasionally).</p> <p>The findings include:</p> <p>The licensee's Facility TB Risk Assessment form was completed January 1, 2025, and identified the facility TB risk level as low.</p> <p>CNA-D was hired April 14, 2021, under the licensee's former comprehensive license and began providing assisted living services on August 1, 2021.</p> <p>CNA-D's employee record included a T-Spot TB blood test with a negative result dated April 17, 2021. CNA-D's employee record lacked a TB history and symptom screen.</p> <p>On June 25, 2025, at 3:07 p.m., regional director (RD)-C stated CNA-D's employee file lacked a TB history and symptom screen. RD-C stated it was likely not completed by the former management company and they were in the process of auditing and updating all employee files.</p> <p>The Facility Tuberculosis (TB) Risk Assessment Instructions and Worksheet for Health Care Settings Licensed by Minnesota Department of Health (MDH) updated April 2025, indicated baseline TB screening includes:</p> <ul style="list-style-type: none"> -assessing for current symptoms of active TB disease; -assessing TB history; and 	0 660		

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0 660	<p>Continued From page 11</p> <p>-testing for the presence of Mycobacterium tuberculosis by administering either a two-step TST or a single TB blood test.</p> <p>The MDH guidelines, Regulations for Tuberculosis Control in Minnesota Health Care Settings, dated July 2013, and the CDC guidelines, indicated a TB infection control program should include a facility TB risk assessment. The guidelines also indicated an employee may begin working with patients after a negative TB history and symptom screen (no symptoms of active TB disease) and a negative IGRA (serum blood test) or TST (first step) dated within 90 days before hire. The second TST may be performed after the HCW (health care worker) starts working with patients. Baseline TB screening should be documented in the employee's record.</p> <p>The licensee's Communicable Disease/Tuberculosis policy dated October 11, 2023, indicated [licensee] would establish and maintain a TB prevention and control program based on the most current guidelines issued by the CDC and the state health department.</p> <p>No further information was provided.</p> <p>TIME PERIOD FOR CORRECTION: Twenty-one (21) days</p>	0 660		
0 730 SS=F	144G.43 Subd. 3 Contents of resident record	0 730	Contents of a resident record include the following for each resident: (1) identifying information, including the resident's name, date of birth, address, and telephone number;	

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0 730	<p>Continued From page 12</p> <p>(2) the name, address, and telephone number of the resident's emergency contact, legal representatives, and designated representative;</p> <p>(3) names, addresses, and telephone numbers of the resident's health and medical service providers, if known;</p> <p>(4) health information, including medical history, allergies, and when the provider is managing medications, treatments or therapies that require documentation, and other relevant health records;</p> <p>(5) the resident's advance directives, if any;</p> <p>(6) copies of any health care directives, guardianships, powers of attorney, or conservatorships;</p> <p>(7) the facility's current and previous assessments and service plans;</p> <p>(8) all records of communications pertinent to the resident's services;</p> <p>(9) documentation of significant changes in the resident's status and actions taken in response to the needs of the resident, including reporting to the appropriate supervisor or health care professional;</p> <p>(10) documentation of incidents involving the resident and actions taken in response to the needs of the resident, including reporting to the appropriate supervisor or health care professional;</p> <p>(11) documentation that services have been provided as identified in the service plan;</p> <p>(12) documentation that the resident has received and reviewed the assisted living bill of rights;</p> <p>(13) documentation of complaints received and any resolution;</p> <p>(14) a discharge summary, including service termination notice and related documentation, when applicable; and</p> <p>(15) other documentation required under this</p>	0 730		

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0 730	<p>Continued From page 13</p> <p>chapter and relevant to the resident's services or status.</p> <p>This MN Requirement is not met as evidenced by:</p> <p>Based on interview and record review, the licensee failed to ensure resident records included a discharge summary for two of two residents (R1, R2) and failed to ensure resident records included documentation of services provided for three of five residents (R3, R4, R5).</p> <p>This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents).</p> <p>The findings include:</p> <p>DISCHARGE SUMMARY</p> <p>R1</p> <p>R1 was admitted on September 24, 2024, and received assisted living services until transfer to the hospital and discharged from licensee's care on January 17, 2025.</p> <p>R1's record lacked a discharge summary with the following required content:</p> <ul style="list-style-type: none"> -a summary of the resident's stay that includes diagnoses, course of illness, allergies, treatments, and pertinent lab, radiology, and consultation results; -a final summary of the resident's status from the latest assessment or review; -a reconciliation of a predischarge medications with the resident's post discharge medications; 	0 730		

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0 730	<p>Continued From page 14</p> <p>and</p> <p>-a post-discharge plan that is developed with the resident, which will help the resident adjust to a new living environment.</p> <p>R2</p> <p>R2 was admitted on December 20, 2024, and received assisted living services until discharge to another facility on June 13, 2025.</p> <p>R2's record included a Service Plan signed on June 11, 2025, indicated R2's services included assistance with dressing, grooming, bathing, mobility and transfers, and medication administration.</p> <p>R2's record lacked a discharge summary with the following required content:</p> <ul style="list-style-type: none"> -a summary of the resident's stay that includes diagnoses, course of illness, allergies, treatments, and pertinent lab, radiology, and consultation results; -a final summary of the resident's status from the latest assessment or review; -a reconciliation of a predischarge medications with the resident's post discharge medications; and -a post-discharge plan that is developed with the resident, which will help the resident adjust to a new living environment. <p>DOCUMENTATION OF SERVICES</p> <p>R3</p> <p>R3 was admitted on June 20, 2023, and began receiving assisted living services.</p> <p>R3's Service Plan signed on February 24, 2025, indicated R3's services included dressing, grooming, bathing, mobility assistance, and medication administration.</p>	0 730		

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0 730	<p>Continued From page 15</p> <p>R3's record included a Task Flowsheet dated June 1 through June 7, 2025, and lacked documentation for services provided for the following dates and shifts:</p> <ul style="list-style-type: none"> -all services day shift on June 3, 5, and 6; -all services of evening shift on June 3, 4, 5, 6, and 7; -all services for night shift on June 1, 2, 3, 4, 5, 6, and 7. <p>R4</p> <p>R4 was admitted on June 7, 2024, and began receiving assisted living services.</p> <p>R4's record included a service plan dated June 3, 2025, indicating R4's services included assistance with dressing, grooming, bathing, meal setup, and medication administration</p> <p>R4's record included Task Flowsheets dated June 1 through June 7, 2025, and June 15 through June 21, 2025. The Task Flowsheets lacked documentation for services provided for the following dates and shifts:</p> <ul style="list-style-type: none"> -all services for day shift on June 7, 15, 16, 18, 19, 20, and 21; -all services for evening shift on June 3, 4, 5, 6, 7, 15, 16, 17, 18, 19, 20, and 21; -all services for night shift on June 1, 2, 3, 4, 5, 6, 7, 15, 16, 17, 18, 19, 20, and 21. <p>R5</p> <p>R5 was admitted on March 4, 2025, and began receiving assisted living services.</p> <p>R5's record included a Service Plan signed on June 6, 2025, indicating R5's services included assistance with dressing and grooming, escort to meals, and medication administration.</p>	0 730		

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0 730	<p>Continued From page 16</p> <p>R5's record included SCC Task Flowsheets dated June 1 through June 7, 2025, and June 15 through June 21, 2025. The Task Flowsheets lacked documentation for services provided for the following dates and shifts:</p> <ul style="list-style-type: none"> -all services for day shift on June 3, 5, 6, 7, 15, 16, 17, 19, 20, and 21; -all services for evening shift on June 1, 2, 3, 4, 5, 6, 7, 15, 16, 17, 18, 19, 20, and 21; -all services for night shift on June 1, 2, 3, 4, 5, 6, 7, 15, 16, 17, 18, 19, 20, and 21. <p>On June 24, 2025, at 2:51 p.m., regional director (RD)-C stated they did not have a discharge summary for R1 and the discharge summary for R2 was started on June 24, 2025. RD-C stated they had not been documenting on service logs for all residents and were transitioning to an electronic process.</p> <p>Minnesota Rule 4659.0120, Subpart 9 indicated at the time of discharge, the facility must provide the resident with a written discharge plan that includes:</p> <ul style="list-style-type: none"> -a summary of the resident's stay that includes diagnoses, course of illness, allergies, treatments, and pertinent lab, radiology, and consultation results; -a final summary of the resident's status; -a reconciliation of medications; and -a post-discharge plan that is developed with the resident which will help the resident adjust to a new living environment. <p>The licensee's Transfer and Termination policy dated March 13, 2023, indicated residents discharged from the community, discharge from services, or pass away will have a discharge summary completed.</p>	0 730		

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0 730	<p>Continued From page 17</p> <p>The licensee's Services Delivery Attestation policy dated August 1, 2024, indicated the executive director would be responsible for ensuring timely and accurate documentation of services delivery by team members in accordance with company policies and procedures and state and federal laws.</p> <p>No further information was provided.</p> <p>TIME PERIOD FOR CORRECTION: Twenty-one (21) days</p>	0 730		
0 800 SS=E	<p>144G.45 Subd. 2 (a) (4) Fire protection and physical environment</p> <p>(4) keep the physical environment, including walls, floors, ceiling, all furnishings, grounds, systems, and equipment in a continuous state of good repair and operation with regard to the health, safety, comfort, and well-being of the residents in accordance with a maintenance and repair program.</p> <p>This MN Requirement is not met as evidenced by: Based on observation and interview, the licensee failed to maintain the physical environment, including walls in a continuous state of good repair and operation with regard to the health, safety, comfort, and well-being of the residents. This deficient condition had the potential to affect all staff, residents, and visitors.</p> <p>This practice resulted in a level two violation (a</p>	0 800		

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0 800	<p>Continued From page 18</p> <p>violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at a pattern scope (when more than a limited number of residents are affected, more than a limited number of staff are involved, or the situation has occurred repeatedly; but is not found to be pervasive).</p> <p>On June 24, 2025, from 10:30 a.m. to 3:30 p.m., the surveyor toured the facility with director of environmental services (DES)-E. The following was observed.</p> <p>WALLS: Resident rooms 122/322 had wall damaged with scuff, scraps and holes from resident furniture. Wall damage can reduce the fire barrier, allowing heat, smoke, and toxic gases to spread.</p> <p>On June 24, 2025, at 2:30 p.m., DES-E, verified the above listed observations while accompanying on the tour.</p> <p>TIME PERIOD FOR CORRECTION: Seven (7) days.</p>	0 800		
0 810 SS=F	<p>144G.45 Subd. 2 (b-f) Fire protection and physical environment</p> <p>(b) Each assisted living facility shall develop and maintain fire safety and evacuation plans. The plans shall include but are not limited to:</p> <p>(1) location and number of resident sleeping rooms;</p> <p>(2) staff actions to be taken in the event of a fire or similar emergency;</p> <p>(3) fire protection procedures necessary for residents; and</p>	0 810		

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0 810	<p>Continued From page 20</p> <p>or has potential to affect a large portion or all of the residents).</p> <p>The findings include:</p> <p>On June 24, 2025, from 10:30 a.m. to 3:30 p.m., the surveyor toured the facility license assisted living director (in training) (LALD)-A and director of environmental services (DES)-G.,</p> <p>surveyor observed the fire safety and evacuation plan (FSEP) was not located in a central location for staff, residents and visitor accessibility. Facility was keeping the binder in a locked file cabinet. LALD-A stated that he will move the FSEP binder to a more central location.</p> <p>June 24, 2025, from 2:30 p.m. to 4:30 p.m., with LALD-A; provided documents on the FSEP, fire safety and evacuation training, and evacuation drills for the facility.</p> <p>UNIQUE AND UNUSUAL RESIDENT NEEDS: The facility uses an electronic care plan website for standard resident evacuation procedures. The FSEP does not include instructions on how to use/access or what do in the loss of power/internet event for resident movement and evacuation or relocation during a fire or similar emergency including individualized unique needs of residents.</p> <p>On June 24, 2025, at 2:30 p.m., LALD-A/DES-G stated they understood the areas of their policy that were incomplete and would work on bringing them into compliance.</p> <p>TRAINING: The licensee failed to provide evacuation training to residents at least once per year. LALD-A</p>	0 810		

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0 810	<p>Continued From page 21</p> <p>lacked documentation showing any training was offered or training was scheduled for a future date for residents on the fire safety and evacuation plan.</p> <p>The licensee failed to provide training to employees on the FSEP upon hire and at least twice per year. LALD-A stated they are a new management company and have only been onsite for 24 days. Previous management took all training records with them and were unavailable for review. No other training documentation was provided.</p> <p>On June 24, 2025, at 2:30 p.m., LALD-A stated they understood the requirements for training residents and staff and would implement a training program that was compliant with statute requirements.</p> <p>TIME PERIOD FOR CORRECTION: Twenty-one (21) days.</p>	0 810		
0 900 SS=D	<p>144G.50 Subdivision 1 Contract required</p> <p>(a) An assisted living facility may not offer or provide housing or assisted living services to any individual unless it has executed a written contract with the resident.</p> <p>(b) The contract must contain all the terms concerning the provision of:</p> <p>(1) housing;</p> <p>(2) assisted living services, whether provided directly by the facility or by management agreement or other agreement; and</p> <p>(3) the resident's service plan, if applicable.</p> <p>(c) A facility must:</p> <p>(1) offer to prospective residents and provide to the Office of Ombudsman for Long-Term Care a</p>	0 900		

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0 900	<p>Continued From page 22</p> <p>complete unsigned copy of its contract; and</p> <p>(2) give a complete copy of any signed contract and any addendums, and all supporting documents and attachments, to the resident promptly after a contract and any addendum has been signed.</p> <p>(d) A contract under this section is a consumer contract under sections 325G.29 to 325G.37.</p> <p>(e) Before or at the time of execution of the contract, the facility must offer the resident the opportunity to identify a designated representative according to subdivision 3.</p> <p>(f) The resident must agree in writing to any additions or amendments to the contract. Upon agreement between the resident and the facility, a new contract or an addendum to the existing contract must be executed and signed.</p> <p>This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to develop and execute an assisted living written contract with the required content for one of five residents (R5).</p> <p>This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved or the situation has occurred only occasionally).</p> <p>The findings include:</p> <p>R5 was admitted on March 24, 2025, and began receiving assisted living services.</p>	0 900		

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0 900	<p>Continued From page 23</p> <p>R5's record lacked a written assisted living contract to include all terms concerning the provision of services as required:</p> <ul style="list-style-type: none"> -housing; -assisted living services, whether provided directly by the facility or by management agreement or other agreement; and -the resident's service plan, if applicable. <p>On June 24, 2025, at 3:32 p.m., regional director (RD)-C stated they could not locate a contract for R5. RD-C stated the licensee was not sure if one was signed and all residents would be signing an updated contract with the new management company.</p> <p>The licensee's Admission and Denial of Admission of Residents policy dated May 13, 2025, indicated all residents, or their representative, would sign a resident agreement prior to or at the time of moving into the facility.</p> <p>No further information was provided.</p> <p>TIME PERIOD FOR CORRECTION: Twenty-one (21) days</p>	0 900		
01060 SS=F	<p>144G.52 Subd. 9 Emergency relocation</p> <p>(a) A facility may remove a resident from the facility in an emergency if necessary due to a resident's urgent medical needs or an imminent risk the resident poses to the health or safety of another facility resident or facility staff member. An emergency relocation is not a termination.</p> <p>(b) In the event of an emergency relocation, the facility must provide a written notice that contains, at a minimum:</p> <ol style="list-style-type: none"> (1) the reason for the relocation; 	01060		

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01060	<p>Continued From page 24</p> <p>(2) the name and contact information for the location to which the resident has been relocated and any new service provider;</p> <p>(3) contact information for the Office of Ombudsman for Long-Term Care and the Office of Ombudsman for Mental Health and Developmental Disabilities;</p> <p>(4) if known and applicable, the approximate date or range of dates within which the resident is expected to return to the facility, or a statement that a return date is not currently known; and</p> <p>(5) a statement that, if the facility refuses to provide housing or services after a relocation, the resident has the right to appeal under section 144G.54. The facility must provide contact information for the agency to which the resident may submit an appeal.</p> <p>(c) The notice required under paragraph (b) must be delivered as soon as practicable to:</p> <p>(1) the resident, legal representative, and designated representative;</p> <p>(2) for residents who receive home and community-based waiver services under chapter 256S and section 256B.49, the resident's case manager; and</p> <p>(3) the Office of Ombudsman for Long-Term Care if the resident has been relocated and has not returned to the facility within four days.</p> <p>(d) Following an emergency relocation, a facility's refusal to provide housing or services constitutes a termination and triggers the termination process in this section.</p> <p>This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to provide a written notice with the required content for an emergency relocation and failed to notify the Office of Ombudsman for Long-Term Care (OOLTC) of the emergency</p>	01060		

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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
01060	<p>Continued From page 25</p> <p>relocation lasting more than four (4) days for one of one hospitalized resident (R2).</p> <p>This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large number or all of the residents).</p> <p>The findings include:</p> <p>R2 was admitted on December 20, 2024, and began receiving assisted living services.</p> <p>R2's record included progress notes indicating R2 was transferred to the hospital on April 24, 2025, and returned from the hospital on May 19, 2025.</p> <p>R2's record lacked evidence of a written notice provided to the resident, the residents' legal representative, designated representative, and OOLTC (for relocations where the resident did not return within four days) that contained, at a minimum:</p> <ul style="list-style-type: none"> - the reason for the relocation; - the name and contact information for the location to which the resident had been relocated and any new service provider; - contact information for the OOLTC; - if known and applicable, the approximate date or range of dates within which the resident was expected to return to the facility, or a statement that a return date was not currently known; and - a statement that, if the facility refused to provide housing or services after a relocation, the resident had the right to appeal and the contact 	01060		

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01060	<p>Continued From page 26</p> <p>information for the agency to which the resident may submit an appeal.</p> <p>On June 16, 2025, at 10:44 a.m., the surveyor received an email from regional ombudsman (RO)-I indicating an emergency relocation notice had not been received from [licensee] since August 28, 2023.</p> <p>On June 24, 2025, at 2:51 p.m., regional director (RD)-C stated there was not an emergency relocation notice for R2's hospitalization on April 24, 2025.</p> <p>The licensee's Transfer and Termination policy dated March 13, 2023, indicated an emergency relocation notice would be delivered to the resident, the resident's representative, and the case manager as applicable. The policy also indicated the Office of Ombudsman would be notified if any resident transferred outside of the facility remains outside of the facility for more than four (4) days.</p> <p>No further information was provided.</p> <p>TIME PERIOD FOR CORRECTION: Twenty-One (21) days</p>	01060		
01290 SS=I	<p>144G.60 Subdivision 1 Background studies required</p> <p>(a) Employees, contractors, and regularly scheduled volunteers of the facility are subject to the background study required by section 144.057 and may be disqualified under chapter 245C. Nothing in this subdivision shall be construed to prohibit the facility from requiring self-disclosure of criminal conviction information.</p>	01290		

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01290	<p>Continued From page 27</p> <p>(b) Data collected under this subdivision shall be classified as private data on individuals under section 13.02, subdivision 12.</p> <p>(c) Termination of a staff member in good faith reliance on information or records obtained under this section regarding a confirmed conviction does not subject the assisted living facility to civil liability or liability for unemployment benefits.</p> <p>This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to ensure a cleared Minnesota Department of Human Services (DHS) background study clearance for three of three employees (unlicensed personnel (ULP)-F, ULP-G, ULP-H). In addition, the licensee failed to ensure they received a background study (BGS) clearance from NETStudy 2.0 (web-based system use to submit BGS requests to the Department of Human Services (DHS)) in affiliation with the assisted living licensee's health facility identification number (HFID) 23982 for five of five employees (ULP-J, ULP-K, ULP-L, ULP-M, ULP-N)</p> <p>This practice resulted in a level three violation (a violation that harmed a resident's health or safety, not including serious injury, impairment, or death, or a violation that has the potential to lead to serious injury, impairment, or death), and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all the residents).</p> <p>The findings include:</p> <p>LACK OF CLEARANCE</p>	01290	During the course of the survey, the licensee took action to mitigate the imminent risk. Noncompliance remained and the scope and level remain unchanged.	

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01290	<p>Continued From page 28</p> <p>ULP-F ULP- F was hired on May 29, 2025.</p> <p>ULP-F's employee file lacked evidence of a completed background study.</p> <p>ULP-G ULP-G was hired on May 29, 2025.</p> <p>ULP-G's employee record included a completed background study dated November 2, 2021, and affiliated with another Health Facility Identification Number (HFID) (24010).</p> <p>ULP-H ULP-H was hired May 29, 2025.</p> <p>ULP-H's employee record included a background study dated February 14, 2021, and was affiliated with another HFID (23981).</p> <p>A NETStudy 2.0 report for the licensee's former home care HFID dated June 25, 2025, indicated ULP-F, ULP-G, and ULP-H were affiliated with the licensee's former home care HFID. The report also indicated ULP-F, ULP-G, and ULP-H had COVID-19 studies that expired December 31, 2022.</p> <p>LACK OF AFFILIATION</p> <p>ULP-J ULP-J was hired on May 29, 2025.</p> <p>ULP-J's record included a background study dated January 15, 2025, and was affiliated with another HFID (21787).</p> <p>ULP-K ULP-K was hired on May 29, 2025.</p>	01290		

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01290	<p>Continued From page 29</p> <p>ULP-K's record included a background study dated September 28, 2018, and was affiliated with another HFID (23981).</p> <p>ULP-L ULP-L was hired on May 29, 2025.</p> <p>ULP-L's record included a background study dated January 22, 2025, and affiliated with another HFID (21787).</p> <p>ULP-M ULP-M was hired on May 29, 2025.</p> <p>ULP-M's record included a background study dated January 9, 2025, and was affiliated with another HFID (21787).</p> <p>ULP-N ULP-N was hired on May 29, 2025.</p> <p>ULP-N's record included a background study dated March 18, 2021, and was affiliated with another HFID (23981).</p> <p>On June 25, 2025, at 10:57 a.m., regional director (RD)-C stated they could not provide original hire dates as that information was not provided with a transition to a new management company on May 29, 2025.</p> <p>On June 25, 2025, at 10:57 a.m., RD-C stated they were unaware employee studies had expired and were unaware that employees were not affiliated with current HFID. RD-C stated they were in the process of repeating background studies for all employees.</p> <p>On July 29, 2024, the Minnesota Department of Human Services website indicated the following:</p>	01290		

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01290	<p>Continued From page 30</p> <p>Emergency studies completed during the COVID-19 pandemic were no longer valid. Individuals who only had an emergency study must have a fully compliant, fingerprint-based background study.</p> <ul style="list-style-type: none"> -Individuals with a completed emergency study will remain on the entity's roster unless the entity removes the individual. Entities should remove individuals with emergency studies that are no longer affiliated; -If the individual should no longer be affiliated and has a new fully compliant background study, the entity should wait until the individual is separated and then remove both the emergency study and fully compliant study from their roster at the same time; -All entities are responsible for maintaining their rosters regularly and removing study subjects from their roster when they are no longer affiliated; and -Entities are responsible for identifying who needs to submit a new background study. For help identifying which study subjects still have an emergency study and need a fully compliant study, entities should refer to the instructional guide, "Identifying Emergency Studies" in the help section of NETStudy 2.0. <p>The licensee's Background Checks policy revised February 14, 2022, indicated background checks would be conducted on all final candidates after a final offer was extended.</p> <p>No further information was provided.</p> <p>TIME PERIOD FOR CORRECTION: Immediate</p>	01290		
01500 SS=D	144G.63 Subd. 5 Required annual training	01500		

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01500	<p>Continued From page 31</p> <p>(a) All staff that perform direct services must complete at least eight hours of annual training for each 12 months of employment. The training may be obtained from the facility or another source and must include topics relevant to the provision of assisted living services. The annual training must include:</p> <p>(1) training on reporting of maltreatment of vulnerable adults under section 626.557;</p> <p>(2) review of the assisted living bill of rights and staff responsibilities related to ensuring the exercise and protection of those rights;</p> <p>(3) review of infection control techniques used in the home and implementation of infection control standards including a review of hand washing techniques; the need for and use of protective gloves, gowns, and masks; appropriate disposal of contaminated materials and equipment, such as dressings, needles, syringes, and razor blades; disinfecting reusable equipment; disinfecting environmental surfaces; and reporting communicable diseases;</p> <p>(4) effective approaches to use to problem solve when working with a resident's challenging behaviors, and how to communicate with residents who have dementia, Alzheimer's disease, or related disorders;</p> <p>(5) review of the facility's policies and procedures relating to the provision of assisted living services and how to implement those policies and procedures; and</p> <p>(6) the principles of person-centered planning and service delivery and how they apply to direct support services provided by the staff person.</p> <p>(b) In addition to the topics in paragraph (a), annual training may also contain training on providing services to residents with hearing loss. Any training on hearing loss provided under this subdivision must be high quality and research</p>	01500		

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01500	<p>Continued From page 32</p> <p>based, may include online training, and must include training on one or more of the following topics:</p> <p>(1) an explanation of age-related hearing loss and how it manifests itself, its prevalence, and challenges it poses to communication;</p> <p>(2) the health impacts related to untreated age-related hearing loss, such as increased incidence of dementia, falls, hospitalizations, isolation, and depression; or</p> <p>(3) information about strategies and technology that may enhance communication and involvement, including communication strategies, assistive listening devices, hearing aids, visual and tactile alerting devices, communication access in real time, and closed captions.</p> <p>This MN Requirement is not met as evidenced by:</p> <p>Based on interview and record review, the licensee failed to ensure employees received at least eight hours of annual training for each 12 months of employment in the required annual training topics for one of two employees (unlicensed personnel (ULP)-F).</p> <p>This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved, or the situation has occurred only occasionally).</p> <p>The findings include:</p> <p>ULP-F was hired on March 2, 2022, and began providing assisted living services.</p>	01500		

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01500	<p>Continued From page 33</p> <p>ULP-F's employee record lacked documentation of annual training for 2023 and 2024.</p> <p>On June 25, 2025, at 3:07 p.m., regional director (RD)-C stated they were aware that annual training was missing from employee files. RD-C stated all employees would be attending orientation under a new management structure.</p> <p>The licensee's Team Member Orientation and Training policy revised on January 27, 2023, indicated employees performing direct care services would complete at least eight (8) hours of annual training for each 12 months of employment.</p> <p>No further information was provided.</p> <p>TIME PERIOD FOR CORRECTION: Twenty-one (21) days</p>	01500		
01540 SS=D	<p>144G.64 (a) (3) Training in Dementia, Mental Illness, and De-</p> <p>(3) for assisted living facilities with dementia care, direct-care staff must have completed at least eight hours of initial training on topics specified under paragraph (b) within 80 working hours of the employment start date. Until this initial training is complete, the staff member must not provide direct care unless there is another staff member on site who has completed the initial eight hours of training on topics related to dementia and two hours of training on topics related to mental illness and de-escalation and who can act as a resource and assist if issues arise. A trainer of the requirements under paragraph (b) or a supervisor meeting the requirements in clause (1) must be available for consultation with the new</p>	01540		

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01540	<p>Continued From page 34</p> <p>staff member until the training requirement is complete. Direct-care staff must have at least two hours of training on topics related to dementia and one hour of training on topics related to mental illness and de-escalation for each 12 months of employment thereafter;</p> <p>This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to ensure two (2) hours of dementia related topics were provided for each twelve (12) months of employment, for one of two employees (certified nursing assistant (CNA)-D).</p> <p>This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved or the situation has occurred only occasionally).</p> <p>The findings include:</p> <p>CNA-D was hired on April 14, 2021, under the licensee's former comprehensive license and began providing assisted living services on August 1, 2021.</p> <p>CNA-D's employee record included documentation that annual training had last been completed on February 23, 2025.</p> <p>CNA-D's record lacked evidence CNA-D completed 2 hours of dementia related topics for</p>	01540		

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01540	<p>Continued From page 35 every 12 months of employment.</p> <p>On June 24, 2025, at 7:48 a.m., CNA-D was observed administering medications to multiple residents in the memory care unit.</p> <p>On June 25, 2025, at 3:07 p.m., regional director (RD)-C stated they were aware that annual training was missing from employee files, and all employees would be receiving orientation training under a new management structure.</p> <p>The licensee's Team Member Orientation and Training policy revised on January 27, 2023, indicated direct care employees would complete at least two (2) hours of annual training for each 12 months of employment on topics related to dementia care.</p> <p>No further information was provided.</p> <p>TIME PERIOD FOR CORRECTION: Twenty-one (21) days</p>	01540		
01620 SS=F	<p>144G.70 Subd. 2 (c-e) Initial reviews, assessments, and monitoring</p> <p>(a) Residents who are not receiving any assisted living services shall not be required to undergo an initial nursing assessment.</p> <p>(b) An assisted living facility shall conduct a nursing assessment by a registered nurse of the physical and cognitive needs of the prospective resident and propose a temporary service plan prior to the date on which a prospective resident executes a contract with a facility or the date on which a prospective resident moves in, whichever is earlier. If necessitated by either the geographic distance between the prospective resident and</p>	01620		

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01620	<p>Continued From page 36</p> <p>the facility, or urgent or unexpected circumstances, the assessment may be conducted using telecommunication methods based on practice standards that meet the resident's needs and reflect person-centered planning and care delivery.</p> <p>(c) Resident reassessment and monitoring must be conducted by a registered nurse:</p> <p>(1) no more than 14 calendar days after initiation of services;</p> <p>(2) as needed based on changes in the resident's needs; and</p> <p>(3) at least every 90 calendar days.</p> <p>(d) Sections of the reassessment and monitoring in paragraph (c) may be completed by a licensed practical nurse as allowed under the Nurse Practice Act in sections 148.171 to 148.285. A registered nurse must review the findings as part of the resident's reassessment.</p> <p>(e) For residents only receiving assisted living services specified in section 144G.08, subdivision 9, clauses (1) to (5), the facility shall complete an individualized initial review of the resident's needs and preferences. The initial review must be completed within 30 calendar days of the start of services. Resident monitoring and review must be conducted as needed based on changes in the needs of the resident and cannot exceed 90 calendar days from the date of the last review.</p> <p>(f) A facility must inform the prospective resident of the availability of and contact information for long-term care consultation services under section 256B.0911, prior to the date on which a prospective resident executes a contract with a facility or the date on which a prospective resident moves in, whichever is earlier.</p> <p>This MN Requirement is not met as evidenced by: Based on interview and record review, the</p>	01620		

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01620	<p>Continued From page 37</p> <p>licensee failed to ensure the registered nurse (RN) conducted a reassessment no more than 14 days after initiation of services for one of three residents (R2). The licensee also failed to ensure the RN conducted ongoing client reassessments, not to exceed 90 days for two of three residents (R2, R3).</p> <p>This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents).</p> <p>The findings include:</p> <p>R2 R2 was admitted December 20, 2024, and began receiving assisted living services.</p> <p>R2's Service Plan signed on June 6, 2025, indicated R2's services included assistance with dressing, grooming, bathing, medication administration, and blood sugar checks.</p> <p>R2's record included an initial nursing assessment completed on December 20, 2024, and a 14-day nursing assessment completed on January 14, 2025, indicating 25 days had passed between assessments.</p> <p>R2's record included a 14-day assessment on January 14, 2025, and a 90-day assessment on May 18, 2025, indicating 124 days had passed between consecutive assessments.</p>	01620		

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NAME OF PROVIDER OR SUPPLIER SUNRISE OF GOLDEN VALLEY		STREET ADDRESS, CITY, STATE, ZIP CODE 4950 OLSON MEMORIAL HIGHWAY GOLDEN VALLEY, MN 55422		
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01620	<p>Continued From page 38</p> <p>R3</p> <p>R3 was admitted on June 20, 2023, and began receiving assisted living services.</p> <p>R3's Service Plan signed on June 6, 2025, indicated R3's services included assistance with dressing, grooming, bathing, medication administration, and behavior management.</p> <p>R3's record included consecutive nursing assessments dated February 19, 2025, and June 3, 2025, indicating 104 days had passed between assessments.</p> <p>On June 24, 2025, at 2:52 p.m., regional director (RD)-C stated R2's 14-day assessment was late and stated they had been completing ongoing assessments for all residents every six months. RD-C stated they would be completing ongoing assessment for all residents no later than every 90 days going forward.</p> <p>The licensee's Assessments and Evaluations policy revised June 24, 2025, indicated resident assessments would be completed 14 days after the start of services and no more than 90 days from the most recent assessment.</p> <p>No further information was provided.</p> <p>TIME PERIOD FOR CORRECTION: Twenty-one (21) days</p>	01620		
01650 SS=F	<p>144G.70 Subd. 4 (f) Service plan, implementation and revisions to</p> <p>(f) The service plan must include:</p> <p>(1) a description of the services to be provided, the fees for services, and the frequency of each</p>	01650		

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01650	<p>Continued From page 39</p> <p>service, according to the resident's current assessment and resident preferences;</p> <p>(2) the identification of staff or categories of staff who will provide the services;</p> <p>(3) the schedule and methods of monitoring assessments of the resident;</p> <p>(4) the schedule and methods of monitoring staff providing services; and</p> <p>(5) a contingency plan that includes:</p> <p>(i) the action to be taken if the scheduled service cannot be provided;</p> <p>(ii) information and a method to contact the facility;</p> <p>(iii) the names and contact information of persons the resident wishes to have notified in an emergency or if there is a significant adverse change in the resident's condition, including identification of and information as to who has authority to sign for the resident in an emergency; and</p> <p>(iv) the circumstances in which emergency medical services are not to be summoned consistent with chapters 145B and 145C, and declarations made by the resident under those chapters.</p> <p>This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to ensure the service plan included the required content for four of four residents (R2, R3, R4, R5).</p> <p>This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at a widespread scope (when problems are pervasive or represent a systemic</p>	01650		

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01650	<p>Continued From page 40</p> <p>failure that has affected or has the potential to affect a large portion or all the residents).</p> <p>The findings include:</p> <p>R2 R2 was admitted December 20, 2024, and began receiving assisted living services.</p> <p>R2's Service Plan signed on June 6, 2025, indicated R3's services included assistance with dressing, grooming, bathing, medication administration, and blood sugar checks.</p> <p>R2's Service Plan lacked the following required content:</p> <ul style="list-style-type: none"> -the identification of staff or categories of staff that will provide the services; and -the names and contact information of persons the resident wishes to have notified in an emergency or if there is a significant adverse change in the resident's condition. <p>R3 R3 was admitted on June 20, 2023, and began receiving assisted living services.</p> <p>R3's Service Plan signed on June 6, 2025, indicated R3's services included assistance with dressing, grooming, bathing, medication administration, and behavior management.</p> <p>R3's Service Plan lacked the names and contact information of persons the resident wishes to have notified in an emergency or if there is a significant adverse change in the resident's condition.</p> <p>R4 R4 was admitted on June 7, 2024, and began</p>	01650		

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01650	<p>Continued From page 41 receiving assisted living services.</p> <p>R4's Service Plan, undated, indicated R4's services included assistance with dressing, grooming, bathing, medication administration, and safety checks.</p> <p>R4's Service plan lacked the following required content:</p> <ul style="list-style-type: none"> -the identification of staff or categories of staff that will provide the services; and -the names and contact information of persons the resident wishes to have notified in an emergency or if there is a significant adverse change in the resident's condition. <p>R5</p> <p>R5 was admitted on March 4, 2025, and began receiving assisted living services.</p> <p>R5's Service Plan signed June 20, 2025, indicated R5's services included assistance with dressing, grooming, bathing, and medication administration.</p> <p>R5's Service plan lacked the following required content:</p> <ul style="list-style-type: none"> -the identification of staff or categories of staff that will provide the services; and -the names and contact information of persons the resident wishes to have notified in an emergency or if there is a significant adverse change in the resident's condition. <p>On June 24, 2025, regional director (RD)-C stated they are not sure why the categories of staff and emergency contact information of resident's representatives are not included on the service plans.</p>	01650		

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01650	<p>Continued From page 42</p> <p>On June 25, 2025, at 4:30 p.m., during the exit interview, RD-C stated they had updated the service plans to reflect all required content (during the survey). Revisions to service plans were not verified by the surveyor.</p> <p>The licensee's Resident Service Plan policy dated December 29, 2024, indicated the service plan would identify services, frequency, and approaches [licensee] would provide under applicable law, to include personal care, supervision, activities, health monitoring, medication administration, behavior management, information and referral, and transportation.</p> <p>No further information was provided.</p> <p>TIME PERIOD FOR CORRECTION: Twenty-One (21) days</p>	01650		
01730 SS=F	<p>144G.71 Subd. 5 Individualized medication management plan</p> <p>(a) For each resident receiving medication management services, a registered nurse, advanced practice registered nurse, or qualified staff delegated the task by a registered nurse must prepare and include in the service plan a written statement of the medication management services that will be provided to the resident. The facility must develop and maintain a current individualized medication management record for each resident based on the resident's assessment that must contain the following:</p> <p>(1) a statement describing the medication management services that will be provided;</p> <p>(2) a description of storage of medications based on the resident's needs and preferences, risk of</p>	01730		

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01730	<p>Continued From page 43</p> <p>diversion, and consistent with the manufacturer's directions;</p> <p>(3) documentation of specific resident instructions relating to the administration of medications;</p> <p>(4) identification of persons responsible for monitoring medication supplies and ensuring that medication refills are ordered on a timely basis;</p> <p>(5) identification of medication management tasks that may be delegated to unlicensed personnel;</p> <p>(6) procedures for staff notifying a registered nurse or appropriate licensed health professional when a problem arises with medication management services; and</p> <p>(7) any resident-specific requirements relating to documenting medication administration, verifications that all medications are administered as prescribed, and monitoring of medication use to prevent possible complications or adverse reactions.</p> <p>(b) The medication management record must be current and updated when there are any changes.</p> <p>(c) Medication reconciliation must be completed when a licensed nurse, licensed health professional, or authorized prescriber is providing medication management.</p> <p> This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to develop an individualized medication management plan with all required content for four of four residents (R2, R3, R4, R5).</p> <p> This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a</p>	01730		

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01730	<p>Continued From page 44</p> <p>resident's health or safety, but was not likely to cause serious injury, impairment, or death) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all the residents).</p> <p>The findings include:</p> <p>R2</p> <p>R2 was admitted December 20, 2024, and began receiving assisted living services.</p> <p>R2's Service Plan signed on June 6, 2025, indicated R3's services included assistance with dressing, grooming, bathing, medication administration, and blood sugar checks.</p> <p>R2's record included a Medication Management Plan dated June 3, 2025.</p> <p>R3</p> <p>R3 was admitted on June 20, 2023, and began receiving assisted living services.</p> <p>R3's Service Plan signed on June 6, 2025, indicated R3's services included assistance with dressing, grooming, bathing, medication administration, and behavior management.</p> <p>R3's record included a Medication Management Plan dated June 3, 2025.</p> <p>R4</p> <p>R4 was admitted on June 7, 2024, and began receiving assisted living services.</p> <p>R4's Service Plan, undated, indicated R4's services included assistance with dressing, grooming, bathing, medication administration,</p>	01730		

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01730	<p>Continued From page 45 and safety checks.</p> <p>R4's record included a Medication Management Plan dated June 3, 2025.</p> <p>R5 R5 was admitted on March 4, 2025, and began receiving assisted living services.</p> <p>R5's Service Plan signed June 20, 2025, indicated R5's services included assistance with dressing, grooming, bathing and medication administration.</p> <p>R5's record included a Medication Management Plan dated June 3, 2025.</p> <p>R2, R3, R4, and R5's medication management plans failed to include identification of persons responsible for monitoring medication supplies and ensuring that medication refills are ordered on a timely basis.</p> <p>On June 24, 2025, at 2:58 p.m., regional director (RD)-C stated they were not aware there was missing required content in resident medication management plans. RD-C stated they would revise the medication management templates in Point Click Care (PCC; an electronic health record).</p> <p>The licensee's Medication Management Program policy dated May 27, 2025, did not indicate that residents would have an Individual Medication Management Plan.</p> <p>No further information was provided.</p> <p>TIME PERIOD FOR CORRECTION: Seven (7) days</p>	01730		

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01760 SS=D	<p>144G.71 Subd. 8 Documentation of administration of medication</p> <p>Each medication administered by the assisted living facility staff must be documented in the resident's record. The documentation must include the signature and title of the person who administered the medication. The documentation must include the medication name, dosage, date and time administered, and method and route of administration. The staff must document the reason why medication administration was not completed as prescribed and document any follow-up procedures that were provided to meet the resident's needs when medication was not administered as prescribed and in compliance with the resident's medication management plan.</p> <p>This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to document medication administration or the reason why medication administration was not completed as prescribed and document any follow-up procedures that were provided to meet the resident's needs in resident records for one of four residents (R2).</p> <p>This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved or the situation has occurred only occasionally).</p> <p>The findings include:</p> <p>R2 was admitted on December 20, 2024, and</p>	01760		

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01760	<p>Continued From page 47</p> <p>began receiving assisted living services.</p> <p>R2's record included a Service Plan signed on June 6, 2025, indicating R2's services included medication administration.</p> <p>R2's record included a Medication Administration Record (MAR) dated June 2025. The MAR indicated the licensee failed to document administration of the following medications:</p> <ul style="list-style-type: none"> -Debrox Otic Solution 6.5% at 8:00 p.m., on June 7 and 8; -melatonin 3 milligram (mg) tablet at 8:00 p.m., on June 7 and 8; -pantoprazole sodium 40 mg tablet at 5:00 p.m., on June 11; -pregabalin 25mg at 5:00 p.m., on June 7; and -NovoLog insulin by sliding scale at 5:00 p.m., on June 7; <p>On June 24, 2025, at 2:58 p.m., regional director (RD)-C stated they were unsure why R2's medication administration had not been documented. RD-C stated they would begin auditing medication administration records.</p> <p>The Licensee's Medication Documentation policy dated November 19, 2024, indicated medication documentation included all medications administered, or when medications were not administered, to include any reasons for non-administration, and any follow-up procedures.</p> <p>No further information was provided.</p> <p>TIME PERIOD FOR CORRECTION: Seven (7) days</p>	01760		

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01960 01960 SS=D	<p>Continued From page 48</p> <p>144G.72 Subd. 5 Documentation of administration of treatments</p> <p>Each treatment or therapy administered by an assisted living facility must be in the resident record. The documentation must include the signature and title of the person who administered the treatment or therapy and must include the date and time of administration. When treatment or therapies are not administered as ordered or prescribed, the provider must document the reason why it was not administered and any follow-up procedures that were provided to meet the resident's needs.</p> <p>This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to document treatment administration for one of four residents (R2).</p> <p>This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved or the situation has occurred only occasionally).</p> <p>The findings include:</p> <p>R2 was admitted on December 20, 2024, and began receiving assisted living services.</p> <p>R2's record included a service plan signed June 11, 2025, indicating R1's services included blood glucose monitoring.</p>	01960 01960		

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01960	<p>Continued From page 49</p> <p>R2's record included a physician order signed February 24, 2025, indicating R2's blood glucose was to be monitored four times daily.</p> <p>R2's Medication Administration Record (MAR) dated June 2025, indicated blood glucose results were not documented on the following dates:</p> <ul style="list-style-type: none"> -June 7, 2025, at 4:30 p.m., and 8:00 p.m.; and -June 8, 2025, at 8:00 p.m. <p>On June 24, 2025, at 2:58 p.m., regional director (RD)-C stated they did not know why R2's blood glucose results were not documented. RD-C stated the nurses would begin auditing the administration records for all residents.</p> <p>The licensee's Treatment or Therapy Management Services policy dated February 20, 2025, indicated staff administering treatments would document the administration or non-administration of treatments in the MAR.</p> <p>No further information was provided.</p> <p>TIME PERIOD FOR CORRECTION: Seven (7) days</p>	01960		
02110 SS=C	<p>144G.82 Subd. 3 Policies</p> <p>(a) In addition to the policies and procedures required in the licensing of all facilities, the assisted living facility with dementia care licensee must develop and implement policies and procedures that address the:</p> <p>(1) philosophy of how services are provided based upon the assisted living facility licensee's values, mission, and promotion of person-centered care and how the philosophy shall be implemented;</p>	02110		

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NAME OF PROVIDER OR SUPPLIER SUNRISE OF GOLDEN VALLEY		STREET ADDRESS, CITY, STATE, ZIP CODE 4950 OLSON MEMORIAL HIGHWAY GOLDEN VALLEY, MN 55422		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
02110	<p>Continued From page 50</p> <p>(2) evaluation of behavioral symptoms and design of supports for intervention plans, including nonpharmacological practices that are person-centered and evidence-informed;</p> <p>(3) wandering and egress prevention that provides detailed instructions to staff in the event a resident elopes;</p> <p>(4) medication management, including an assessment of residents for the use and effects of medications, including psychotropic medications;</p> <p>(5) staff training specific to dementia care;</p> <p>(6) description of life enrichment programs and how activities are implemented;</p> <p>(7) description of family support programs and efforts to keep the family engaged;</p> <p>(8) limiting the use of public address and intercom systems for emergencies and evacuation drills only;</p> <p>(9) transportation coordination and assistance to and from outside medical appointments; and</p> <p>(10) safekeeping of residents' possessions.</p> <p>(b) The policies and procedures must be provided to residents and the residents' legal and designated representatives at the time of move-in.</p> <p>This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to ensure policies and procedures for assisted living with dementia care (ALFDC) were provided to residents and the residents' legal and designated representatives at the time of move in for two of two residents residing in the memory care unit (R3, R4).</p> <p>This practice resulted in a level one violation (a violation that has no potential to cause more than a minimal impact on the resident and does not</p>	02110		

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 23982	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 06/26/2025
NAME OF PROVIDER OR SUPPLIER SUNRISE OF GOLDEN VALLEY		STREET ADDRESS, CITY, STATE, ZIP CODE 4950 OLSON MEMORIAL HIGHWAY GOLDEN VALLEY, MN 55422		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
02110	<p>Continued From page 51</p> <p>affect health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all the residents).</p> <p>The findings include:</p> <p>R3 was admitted on June 20, 2023, and began receiving assisted living services.</p> <p>R4 was admitted on June 7, 2024, and began receiving assisted living services.</p> <p>R3 and R4's records lacked evidence the licensee provided the resident, or residents' designated representative, with the required policies and procedures for the ALFDC license.</p> <p>On June 24, 2025, at 3:32 p.m., regional director (RD)-C stated they were unable to find documentation of receipt for R3 and R4 for the required ALFDC dementia care policies. RD-C was able to provide the required dementia care policies to the surveyor.</p> <p>No further information was provided.</p> <p>TIME PERIOD FOR CORRECTION: Twenty-one (21) days</p>	02110		

Food & Beverage Inspection Report

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Establishment Info	License Info	Inspection Info
Sunrise of Golden Valley 4950 Olson Memorial Highway Golden Valley, MN 55422 Hennepin County Parcel: Phone:	License: HFID 23982 Risk: License: Expires on: CFPM: Holly M. Heath CFPM #: 3325; Exp: 06/25/2027	Report Number: F1021251069 Inspection Type: Follow-up - Single Date: 7/11/2025 Time: 11:19:58 AM Duration: minutes Announced Inspection: <u>Total Priority 1 Orders: 0</u> <u>Total Priority 2 Orders: 0</u> <u>Total Priority 3 Orders: 0</u> Delivery: Emailed

No orders were issued for this inspection report.

Food & Beverage General Comment

Today's follow-up was to address and clear previously written orders from a full inspection conducted on 06/24/25 and a follow-up inspection on 07/10/25. 1 out of 1 orders were cleared from the report.

Culinary Director informed inspector via e-mail that a technician was on-site this morning and completed repairs on the memory care dish machine. She also provided a photo of a test strip, which showed a sanitizer concentration of approximately 100ppm (chlorine). Staff may now resume washing and sanitizing dishes using the memory care dish machine.

NOTE: All new food equipment must meet the applicable standards of the American National Standards Institute (ANSI). Plans and specifications must be submitted for review and approval prior to new construction, remodeling or alterations.

I acknowledge receipt of the Metro District Office inspection report number F1021251069 from 7/11/2025



Holly Heath
Culinary Services Director

Melissa Ramos,
Public Health Sanitarian 3
651-201-4495
melissa.ramos@state.mn.us



Metro District Office
Minnesota Department of Health
625 Robert St N, PO BOX 64975
St Paul, MN 55164

Sanitizer Observations/Recordings

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Establishment Info

Sunrise of Golden Valley
Golden Valley
County/Group: Hennepin County

Inspection Info

Report Number: F1021251069
Inspection Type: Follow-up
Date: 7/11/2025
Time: 11:19:58 AM

Sanitizing Chemical: Product: Chlorine; **Sanitizing Process:** Dish Machine

Location: Memory Care **Equal To** 100 PPM

Comment:

Violation Issued?: No

Food & Beverage Inspection Report

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Establishment Info	License Info	Inspection Info
Sunrise of Golden Valley 4950 Olson Memorial Highway Golden Valley, MN 55422 Hennepin County Parcel: Phone:	License: HFID 23982 Risk: License: Expires on: CFPM: Holly M. Heath CFPM #: 3325; Exp: 06/25/2027	Report Number: F1021251067 Inspection Type: Follow-up - Single Date: 7/10/2025 Time: 10:41:32 AM Duration: minutes Announced Inspection: Yes <u>Total Priority 1 Orders: 1</u> <u>Total Priority 2 Orders: 0</u> <u>Total Priority 3 Orders: 0</u> Delivery: Emailed

! Previous Order: 4-700 Sanitizing Equipment and Utensils

4-702.11 Priority Level: Priority 1 CFP#: 16

MN Rule 4626.0900 Sanitize utensils and food contact surfaces of equipment before use, after cleaning.

COMMENT: CHLORINE CONCENTRATION IN THE MEMORY CARE DISH MACHINE MEASURED 0PPM. VERIFIED THAT THERE WAS CHLORINE CONCENTRATE CONNECTED TO THE DISH MACHINE. DIRECTOR WILL CALL TO GET DISH MACHINE SERVICED. ALL DISHES AND UTENSILS FROM MEMORY CARE WILL BE BROUGHT TO THE MAIN KITCHEN DISH MACHINE TO GET CLEANED AND SANITIZED. ENSURE STAFF ARE REGULARLY CHECKING THE CHLORINE CONCENTRATION DURING DISHWASHING.

Comply By: 6/24/2025 Originally Issued On: 6/24/2025

Food & Beverage General Comment

Today's follow-up was to address and clear previously written orders from a full inspection conducted on 06/24/25. 6 out of 7 orders were cleared from the report.

Director will contact inspector once the memory care dish machine has been serviced. In the meantime, all dishes and utensils will be transported to the main kitchen for cleaning and sanitizing. Once the dish machine in memory care is repaired and verified to effectively sanitize, staff may resume normal operations.

NOTE: All new food equipment must meet the applicable standards of the American National Standards Institute (ANSI). Plans and specifications must be submitted for review and approval prior to new construction, remodeling or alterations.

I acknowledge receipt of the Metro District Office inspection report number F1021251067 from 7/10/2025



Holly Heath
Culinary Services Director

Melissa Ramos,
Public Health Sanitarian 3
651-201-4495
melissa.ramos@state.mn.us



Metro District Office
Minnesota Department of Health
625 Robert St N, PO BOX 64975
St Paul, MN 55164

Temperature Observations/Recordings

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Establishment Info

Sunrise of Golden Valley
Golden Valley
County/Group: Hennepin County

Inspection Info

Report Number: F1021251067
Inspection Type: Follow-up
Date: 7/10/2025
Time: 10:41:32 AM

Food Temperature: Product/Item/Unit: Milk ; **Temperature Process:** Cold-Holding

Location: Memory Care Beverage Air Upright Cooler at 40 Degrees F.

Comment:

Violation Issued?: No

Equipment Temperature: Product/Item/Unit: Memory Care Beverage Air Upright Cooler ; **Temperature Process:** Ambient Air

Location: Memory Care Beverage Air Upright Cooler at 38 Degrees F.

Comment:

Violation Issued?: No



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Minnesota Department of Health
625 Robert St N, PO BOX 64975
St Paul, MN 55164

Sanitizer Observations/Recordings

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Establishment Info

Sunrise of Golden Valley
Golden Valley
County/Group: Hennepin County

Inspection Info

Report Number: F1021251067
Inspection Type: Follow-up
Date: 7/10/2025
Time: 10:41:32 AM

Sanitizing Chemical: Product: Sink and Surface; **Sanitizing Process:** Wiping Cloth Bucket

Location: Equal To 200 PPM

Comment:

Violation Issued?: No

Food & Beverage Inspection Report

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Establishment Info	License Info	Inspection Info
Sunrise of Golden Valley 4950 Olson Memorial Highway Golden Valley, MN 55422 Hennepin County Parcel: Phone:	License: HFID 23982 Risk: License: Expires on: CFPM: Holly M. Heath CFPM #: 3325; Exp: 06/25/2027	Report Number: F1021251051 Inspection Type: Full - Single Date: 6/24/2025 Time: 12:55:09 PM Duration: minutes Announced Inspection: No <u>Total Priority 1 Orders: 2</u> <u>Total Priority 2 Orders: 1</u> <u>Total Priority 3 Orders: 4</u> Delivery: Emailed

New Order: 3-300C Protection from Contamination: equipment/utensils, consumers

3-304.14D Priority Level: Priority 3 CFP#: 41

MN Rule 4626.0285D Provide an approved sanitizing solution for storage of the wet wiping cloths that is free of food debris and visible soil.

COMMENT: SINK AND SURFACE CONCENTRATION IN THE COOKS LINE SANI BUCKET MEASURED 0PPM. STAFF PROVIDED A NEW SANI BUCKET WITH AN APPROVED SANITIZER CONCENTRATION OF 272PPM DURING INSPECTION. CORRECTED ON-SITE.

Comply By: 6/24/2025 Originally Issued On: 6/24/2025

! New Order: 3-500B Microbial Control: hot and cold holding

3-501.16A2 Priority Level: Priority 1 CFP#: 22

MN Rule 4626.0395A2 Maintain all cold, TCS foods at 41 degrees F (5 degrees C) or below under mechanical refrigeration.

COMMENT: OPEN MILK (47F) AND OPEN HALF AND HALF (49F) FOUND IN THE MEMORY CARE BEVERAGE AIR UPRIGHT COOLER MEASURED ABOVE 41F. STAFF DISCARDED TCS FOOD ITEMS DURING INSPECTION. CORRECTED ON-SITE.

Comply By: 6/24/2025 Originally Issued On: 6/24/2025

New Order: 4-300 Equipment Numbers and Capacities

4-302.14 Priority Level: Priority 2 CFP#: 48

MN Rule 4626.0715 Provide an appropriate test kit to accurately measure sanitizing solutions.

COMMENT: NO TEST KIT ON-SITE TO MEASURE THE CHLORINE CONCENTRATION IN THE MEMORY CARE DISH MACHINE. PROVIDE.

Comply By: 6/30/2025 Originally Issued On: 6/24/2025

New Order: 4-500 Equipment Maintenance and Operation

4-501.11AB Priority Level: Priority 3 CFP#: 47

MN Rule 4626.0735AB All equipment and components must be in good repair and maintained and adjusted in accordance with manufacturer's specifications.

COMMENT: THE AMBIENT TEMPERATURE OF THE MEMORY CARE BEVERAGE-AIR UPRIGHT COOLER MEASURED 47F, INDICATING IT IS NOT MAINTAINING TCS FOODS AT 41F OR BELOW. DISCONTINUE STORING ANY TCS FOODS IN THIS UNIT UNTIL IT HAS BEEN PROPERLY SERVICED AND CAN MAINTAIN SAFE HOLDING TEMPERATURES.

Comply By: 6/24/2025 Originally Issued On: 6/24/2025

New Order: 4-600 Cleaning Equipment and Utensils

4-602.11E Priority Level: Priority 3 CFP#: 16

MN Rule 4626.0845E Clean surfaces contacting food that is not TCS: 1. at any time when contamination may have occurred; 2. at least once every 24 hours for iced tea dispensers and consumer self-service utensils; 3. before restocking consumer self-service equipment and utensils such as condiment dispensers, and display containers; 4. at a frequency specified by the manufacturer or at a frequency necessary to preclude accumulation of soil or mold for ice bins, beverage dispensing nozzles, enclosed components of ice makers, cooking oil storage tanks and distribution lines, beverage and syrup dispensing lines or tubes, coffee bean grinders, and water vending equipment.

COMMENT: A PINK, SLIMY RESIDUE HAS ACCUMULATED INSIDE THE PLASTIC BAFFLE OF THE ICE MACHINE. EMPTY, CLEAN, AND SANITIZE.

Comply By: 6/25/2025 Originally Issued On: 6/24/2025

! **New Order: 4-700 Sanitizing Equipment and Utensils**

4-702.11 Priority Level: Priority 1 CFP#: 16

MN Rule 4626.0900 Sanitize utensils and food contact surfaces of equipment before use, after cleaning.

COMMENT: CHLORINE CONCENTRATION IN THE MEMORY CARE DISH MACHINE WAS MEASURED AT 0 PPM, AND THE CHLORINE CONCENTRATE BOTTLE WAS FOUND TO BE EMPTY. STAFF WILL REPLACE THE BOTTLE AND RESUME DISHWASHING. ENSURE STAFF ARE REGULARLY CHECKING THE CHLORINE CONCENTRATION DURING DISHWASHING.

Comply By: 6/24/2025 Originally Issued On: 6/24/2025

New Order: 4-900 Protecting Clean Items

4-904.11A Priority Level: Priority 3 CFP#: 45

MN Rule 4626.0965A Handle, display, and dispense all single-service and single use articles and clean utensils so that contamination of lip-contact and food-contact surfaces is prevented.

COMMENT: A OPEN BOX OF DISPOSABLE FORKS AND A OPEN BOX OF DISPOSABLE SPOONS WERE FOUND WITH THE HANDLES AND MOUTH PIECE COMMINGLED. TO PREVENT HAND CONTAMINATION, UTENSILS SHOULD BE STORED WITH HANDLES FACING IN ONE DIRECTION OR POSITIONED HANDLE-UP.

Comply By: 6/25/2025 Originally Issued On: 6/24/2025

Food & Beverage General Comment

All findings on this report were discussed with Culinary Services Director, Holly Heath, Executive Director, Lesa Fasching and Health Regulation Division Nurse Evaluator, Michelle Winters.

NOTE: All new food equipment must meet the applicable standards of the American National Standards Institute (ANSI). Plans and specifications must be submitted for review and approval prior to new construction, remodeling or alterations.

I acknowledge receipt of the Metro District Office inspection report number F1021251051 from 6/24/2025



Holly Heath
Culinary Services Director

Melissa Ramos,
Public Health Sanitarian 3
651-201-4495
melissa.ramos@state.mn.us

Temperature Observations/Recordings

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Establishment Info

Sunrise of Golden Valley
Golden Valley
County/Group: Hennepin County

Inspection Info

Report Number: F1021251051
Inspection Type: Full
Date: 6/24/2025
Time: 12:55:09 PM

Food Temperature: Product/Item/Unit: Milk *Discarded; **Temperature Process:** Cold-Holding

Location: Memory Care Beverage Air Upright Cooler at 47 Degrees F.

Comment: Discarded

Violation Issued?: Yes

Food Temperature: Product/Item/Unit: Half and Half *Discarded; **Temperature Process:** Cold-Holding

Location: Memory Care Beverage Air Upright Cooler at 49 Degrees F.

Comment: Discarded

Violation Issued?: Yes

Equipment Temperature: Product/Item/Unit: Memory Care Beverage Air Upright Cooler ; **Temperature Process:** Ambient Air

Location: Memory Care Beverage Air Upright Cooler at 47 Degrees F.

Comment:

Violation Issued?: Yes

Food Temperature: Product/Item/Unit: Chicken Rice Soup; **Temperature Process:** Hot-Holding

Location: Hot Wells at 187 Degrees F.

Comment:

Violation Issued?: No

Food Temperature: Product/Item/Unit: Cut Tomato ; **Temperature Process:** Cold-Holding

Location: Prep Cooler at 38 Degrees F.

Comment:

Violation Issued?: No

Food Temperature: Product/Item/Unit: Milk; **Temperature Process:** Cold-Holding

Location: Walk-in Cooler at 37 Degrees F.

Comment:

Violation Issued?: No

Food Temperature: Product/Item/Unit: Cheesy Potatoes ; **Temperature Process:** Cold-Holding

Location: Walk-in Cooler at 38 Degrees F.

Comment:

Violation Issued?: No

Food Temperature: Product/Item/Unit: Nutritional Shake ; **Temperature Process:** Cold-Holding

Location: Traulsen Upright Cooler at 39 Degrees F.

Comment:

Violation Issued?: No

Food Temperature: Product/Item/Unit: Milk ; **Temperature Process:** Cold-Holding

Location: Bistro Beverage Air Reach-In Cooler at 40 Degrees F.

Comment:

Violation Issued?: No



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Minnesota Department of Health
625 Robert St N, PO BOX 64975
St Paul, MN 55164

Sanitizer Observations/Recordings

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Establishment Info

Sunrise of Golden Valley
Golden Valley
County/Group: Hennepin County

Inspection Info

Report Number: F1021251051
Inspection Type: Full
Date: 6/24/2025
Time: 12:55:09 PM

Sanitizing Chemical: Product: Sink and Surface; **Sanitizing Process:** Wiping Cloth Bucket

Location: Cook Line Equal To 0 PPM

Comment:

Violation Issued?: Yes

Sanitizing Chemical: Product: Chlorine; **Sanitizing Process:** Dish Machine

Location: Memory Care Equal To 0 PPM

Comment:

Violation Issued?: Yes

New Record: Product: ; **Sanitizing Process:**

Location: Equal To

Comment:

Violation Issued?: No

Sanitizing Chemical: Product: Sink and Surface; **Sanitizing Process:** Wiping Cloth Bucket *Corrected

Location: Cook Line Equal To 272 PPM

Comment:

Violation Issued?: No

Sanitizing Equipment: Product: Hot Water; **Sanitizing Process:** Dish Machine

Location: Dishwashing Area Equal To 173 Degrees F.

Comment:

Violation Issued?: No

Sanitizing Chemical: Product: Sink and Surface; **Sanitizing Process:** 3-Compartment Sink

Location: Dishwashing Area Equal To 272 PPM

Comment:

Violation Issued?: No