



*Protecting, Maintaining and Improving the Health of All Minnesotans*

Electronically Delivered  
February 22, 2024

Licensee  
Three Stars Group Homes, LLC  
630 Virginia Street  
Saint Paul, MN 55103

RE: Project Number SL35949015

Dear Licensee:

The Minnesota Department of Health (MDH) completed a survey on January 31, 2024, for the purpose of evaluating and assessing compliance with state licensing statutes. At the time of the survey, MDH noted violations of the laws pursuant to Minnesota Statute, Chapter 144G, Minnesota Food Code, Minnesota Rules Chapter 4626, Minnesota Statute 626.5572 and/or Minnesota Statute Chapter 260E.

### **STATE CORRECTION ORDERS**

The enclosed State Form documents the state correction orders. MDH documents state licensing correction orders using federal software. Tag numbers are assigned to Minnesota state statutes for Assisted Living Facilities. The assigned tag number appears in the far left column entitled "ID Prefix Tag." The state statute number and the corresponding text of the state statute out of compliance are listed in the "Summary Statement of Deficiencies" column. This column also includes the findings that are in violation of the state statute after the statement, "This MN Requirement is not met as evidenced by . . ."

In accordance with Minn. Stat. § 144G.31 Subd. 4, MDH may assess fines based on the level and scope of the violations; **however, no immediate fines are assessed for this survey of your facility.**

### **DOCUMENTATION OF ACTION TO COMPLY**

In accordance with Minn. Stat. § 144G.30, Subd. 5(c), the licensee must document actions taken to comply with the correction orders within the time period outlined on the state form; however, plans of correction are not required to be submitted for approval.

The correction order documentation should include the following:

- Identify how the area(s) of noncompliance was corrected related to the resident(s)/employee(s) identified in the correction order.
- Identify how the area(s) of noncompliance was corrected for all of the provider's resident(s)/employees that may be affected by the noncompliance.
- Identify what changes to your systems and practices were made to ensure compliance with the specific statute(s).

### **CORRECTION ORDER RECONSIDERATION PROCESS**

In accordance with Minn. Stat. § 144G.32, Subd. 2, you may challenge the correction order(s) issued,

*An equal opportunity employer.*

*Letter ID: IS7N REVISED*

including the level and scope, and any fine assessed through the correction order reconsideration process. The request for reconsideration must be in writing and received by MDH within 15 calendar days of the correction order receipt date.

To submit a reconsideration request, please visit:

**<https://forms.web.health.state.mn.us/form/HRDAppealsForm>**

The MDH Health Regulation Division (HRD) values your feedback about your experience during the survey process. Please fill out this anonymous provider feedback questionnaire at your convenience at this link: **<https://forms.office.com/g/Bm5uQEPhVa>**. Your input is important to us and will enable MDH to improve its processes and communication with providers. If you have any questions regarding the questionnaire, please contact Susan Winkelmann at [susan.winkelmann@state.mn.us](mailto:susan.winkelmann@state.mn.us) or call 651-201-5952.

You are encouraged to retain this document for your records. It is your responsibility to share the information contained in the letter and state form with your organization's Governing Body.

If you have any questions, please contact me.

Sincerely,

A handwritten signature in black ink, appearing to read "Casey DeVries". The signature is fluid and cursive, with the first name "Casey" written in a larger, more prominent script than the last name "DeVries".

Casey DeVries, Supervisor

State Evaluation Team

Email: [casey.devries@state.mn.us](mailto:casey.devries@state.mn.us)

Telephone: 651-201-5917 Fax: 1-866-890-9290

PMB

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  35949	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____		(X3) DATE SURVEY COMPLETED  01/31/2024
NAME OF PROVIDER OR SUPPLIER  THREE STARS GROUP HOMES LLC		STREET ADDRESS, CITY, STATE, ZIP CODE 630 VIRGINIA ST SAINT PAUL, MN 55103			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETE DATE
0 000	<p>Initial Comments</p> <p>*****ATTENTION*****</p> <p>ASSISTED LIVING PROVIDER LICENSING CORRECTION ORDER(S)</p> <p>In accordance with Minnesota Statutes, section 144G.08 to 144G.95, these correction orders are issued pursuant to a survey.</p> <p>Determination of whether violations are corrected requires compliance with all requirements provided at the Statute number indicated below. When Minnesota Statute contains several items, failure to comply with any of the items will be considered lack of compliance.</p> <p>INITIAL COMMENTS: SL35949015-0</p> <p>On January 29, 2024, through January 31, 2024, the Minnesota Department of Health conducted a full survey at the above provider, and the following correction orders are issued. At the time of the survey, there were four residents all of whom received services under the Assisted Living license.</p>	0 000	<p>Minnesota Department of Health is documenting the State Correction Orders using federal software. Tag numbers have been assigned to Minnesota State Statutes for Assisted Living License Providers. The assigned tag number appears in the far-left column entitled "ID Prefix Tag." The state Statute number and the corresponding text of the state Statute out of compliance is listed in the "Summary Statement of Deficiencies" column. This column also includes the findings which are in violation of the state requirement after the statement, "This Minnesota requirement is not met as evidenced by." Following the surveyors' findings is the Time Period for Correction.</p> <p>PLEASE DISREGARD THE HEADING OF THE FOURTH COLUMN WHICH STATES,"PROVIDER'S PLAN OF CORRECTION." THIS APPLIES TO FEDERAL DEFICIENCIES ONLY. THIS WILL APPEAR ON EACH PAGE.</p> <p>THERE IS NO REQUIREMENT TO SUBMIT A PLAN OF CORRECTION FOR VIOLATIONS OF MINNESOTA STATE STATUTES.</p> <p>The letter in the left column is used for tracking purposes and reflects the scope and level issued pursuant to 144G.31 subd. 1, 2, and 3.</p>		
0 480 SS=F	<p>144G.41 Subd 1 (13) (i) (B) Minimum requirements</p> <p>(13) offer to provide or make available at least the</p>	0 480			

Minnesota Department of Health  
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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0 480	Continued From page 1  following services to residents: (B) food must be prepared and served according to the Minnesota Food Code, Minnesota Rules, chapter 4626; and  This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to ensure food was prepared and served according to the Minnesota Food Code. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all the residents). The findings include: Please refer to the document titled, Food and Beverage Establishment Inspection Report (FBEIR) dated January 29, 2024, for the specific Minnesota Food Code violations. The Inspection Report was provided to the licensee within 24 hours of the inspection. TIME PERIOD FOR CORRECTION: Please refer to the FBEIR for any compliance dates.	0 480			
0 680 SS=F	144G.42 Subd. 10 Disaster planning and emergency preparedness  (a) The facility must meet the following requirements: (1) have a written emergency disaster plan that contains a plan for evacuation, addresses elements of sheltering in place, identifies temporary relocation sites, and details staff assignments in the event of a disaster or an	0 680			

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0 680	<p>Continued From page 2</p> <p>emergency; (2) post an emergency disaster plan prominently; (3) provide building emergency exit diagrams to all residents; (4) post emergency exit diagrams on each floor; and (5) have a written policy and procedure regarding missing residents. (b) The facility must provide emergency and disaster training to all staff during the initial staff orientation and annually thereafter and must make emergency and disaster training annually available to all residents. Staff who have not received emergency and disaster training are allowed to work only when trained staff are also working on site. (c) The facility must meet any additional requirements adopted in rule.</p> <p>This MN Requirement is not met as evidenced by: Based on interview and record review the licensee failed to maintain a written emergency preparedness plan (EPP) with all the required content. This had the potential to affect all staff, visitors, and residents of the assisted living facility.</p> <p>This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has potential to affect a large portion or all of the residents).</p> <p>The findings include:</p>	0 680			

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0 680	<p>Continued From page 3</p> <p>The licensee's undated EPP lacked evidence of the following required content:</p> <ul style="list-style-type: none"><li>- maintain annual updates;</li><li>- EPP program patient population;</li><li>- process for EPP collaboration;</li><li>- development of EPP policies and procedures;</li><li>- subsistence needs for staff and patients;</li><li>- procedures for tracking of staff and patients;</li><li>- policies and procedures including evacuation;</li><li>- policies and procedures for sheltering;</li><li>- policies and procedures for medical documents;</li><li>- policies and procedures for volunteers;</li><li>- arrangement with other facilities;</li><li>- roles under a waiver declared by secretary;</li><li>- development of communication plan;</li><li>- primary/alternate means for communication;</li><li>- methods for sharing information;</li><li>- sharing information on occupancy/needs;</li><li>- emergency prep training and testing;</li><li>- emergency prep training program; and</li><li>- emergency prep testing requirements;</li></ul> <p>On January 31, 2024, licensed assisted living director (LALD)-E stated licensee was not aware of the required EPP content.</p> <p>No further information was provided.</p> <p>TIME PERIOD FOR CORRECTION: Twenty-one (21) days</p>	0 680			
0 780 SS=F	<p>144G.45 Subd. 2 (a) (1) Fire protection and physical environment</p> <p>(a) Each assisted living facility must comply with the State Fire Code in Minnesota Rules, chapter 7511, and:</p> <p>(1) for dwellings or sleeping units, as defined in</p>	0 780			

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0 780	<p>Continued From page 4</p> <p>the State Fire Code:</p> <ul style="list-style-type: none"><li>(i) provide smoke alarms in each room used for sleeping purposes;</li><li>(ii) provide smoke alarms outside each separate sleeping area in the immediate vicinity of bedrooms;</li><li>(iii) provide smoke alarms on each story within a dwelling unit, including basements, but not including crawl spaces and unoccupied attics;</li><li>(iv) where more than one smoke alarm is required within an individual dwelling unit or sleeping unit, interconnect all smoke alarms so that actuation of one alarm causes all alarms in the individual dwelling unit or sleeping unit to operate; and</li><li>(v) ensure the power supply for existing smoke alarms complies with the State Fire Code, except that newly introduced smoke alarms in existing buildings may be battery operated;</li></ul> <p>This MN Requirement is not met as evidenced by: Based on observation and interview, the licensee failed to provide smoke alarms that functioned and are interconnected so that the actuation of one alarm causes all alarms in the dwelling unit to actuate. This deficient condition had the ability to affect all staff and residents.</p> <p>This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has potential to affect a large portion or all of the residents).</p>	0 780			

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0 780	Continued From page 5  Findings include:  On January 29, 2024, at 10:30 a.m., survey staff toured the facility with unlicensed personnel (ULP)-B. Survey staff tested the smoke alarms throughout the home. Upon testing, it was found that the smoke alarms in the facility were not interconnected and the lower level did not have any smoke alarms installed.  These deficient conditions were visually verified by ULP-B accompanying on the tour.  During interview, on January 30, 2024, at 1:30 p.m. the licensed assisted living director (LALD)-E stated they understood the smoke alarm requirements and would figure out how to get them interconnected.  No further information was provided.  TIME PERIOD FOR CORRECTION: Seven (7) days	0 780			
0 810 SS=F	144G.45 Subd. 2 (b)-(f) Fire protection and physical environment  (b) Each assisted living facility shall develop and maintain fire safety and evacuation plans. The plans shall include but are not limited to: (1) location and number of resident sleeping rooms; (2) employee actions to be taken in the event of a fire or similar emergency; (3) fire protection procedures necessary for residents; and (4) procedures for resident movement, evacuation, or relocation during a fire or similar emergency including the identification of unique	0 810			

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0 810	<p>Continued From page 6</p> <p>or unusual resident needs for movement or evacuation.</p> <p>(c) Employees of assisted living facilities shall receive training on the fire safety and evacuation plans upon hiring and at least twice per year thereafter.</p> <p>(d) Fire safety and evacuation plans shall be readily available at all times within the facility.</p> <p>(e) Residents who are capable of assisting in their own evacuation shall be trained on the proper actions to take in the event of a fire to include movement, evacuation, or relocation. The training shall be made available to residents at least once per year.</p> <p>(f) Evacuation drills are required for employees twice per year per shift with at least one evacuation drill every other month. Evacuation of the residents is not required. Fire alarm system activation is not required to initiate the evacuation drill.</p> <p>This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to develop the fire safety and evacuation plan with the required content and provide the required training and drills. This had the potential to directly affect all residents, staff, and visitors.</p> <p>This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has potential to affect a large portion or all of the residents).</p>	0 810			

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0 810	<p>Continued From page 7</p> <p>The findings include:</p> <p>On January 3, 2024, licensed assisted living director (LALD)-E provided documents on the fire safety and evacuation plan (FSEP), fire safety and evacuation training, and evacuation drills for the facility.</p> <p><b>FIRE SAFETY AND EVACUATION PLAN</b> The licensee's FSEP, titled "1.07 Emergency Preparedness - Fire Emergency", dated 06/15/2020, failed to include the following:</p> <p>The FSEP included standard employee procedures but failed to provide specific employee actions to take in the event of a fire or similar emergency relative to the facility's building layout and environmental risks. The plan included the acronym R.A.C.E. (Rescue, Alarm, Confine, and Extinguish or Evacuate) but the plan was designed for a building with life safety systems such as fire doors and smoke compartments. The policy had not been updated to provide complete actions for employees to take in the event of a fire or similar emergency at the licensed facility which did not have life safety systems or a fire-resistant construction type.</p> <p>The FSEP did not identify specific fire protection actions for residents. There was no section in the policy that addressed the responsibilities or basic evacuation procedures that residents should follow in case of a fire or similar emergency.</p> <p>The FSEP included standard resident evacuation procedures but failed to provide specific procedures for resident movement and evacuation or relocation during a fire or similar emergency including individualized unique needs of residents. The plan included instructions to</p>	0 810			

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0 810	<p>Continued From page 8</p> <p>evacuate residents but did not include any procedures for assisting residents during evacuation nor did it include instructions for staff to follow in case of relocation.</p> <p>During an interview on January 29, 2024, at 1:30 p.m., LALD-E stated they had not had an opportunity to update the policy to make it site-specific. The policy reviewed was an unedited policy purchased from a third-party provider that was not specific to the facility.</p> <p><b>TRAINING</b> Record review indicated the licensee failed to provide evacuation training to residents at least once per year. LALD-E was unable to provide documentation showing any training offered or training scheduled for a future date for residents on the fire safety and evacuation plan.</p> <p>Record review indicated the licensee failed to provide training to employees on the FSEP upon hire and at least twice per year. LALD-E was unable to provide documentation showing any training provided or training scheduled for a future date for staff since the date of the last survey.</p> <p>During an interview on January 29, 2024, at 1:30 p.m., LALD-E stated they were doing the training and would email the surveyor records by the end of the day on January 29, 2024. No additional training records were received.</p> <p><b>DRILLS</b> Record review indicated the licensee failed to conduct evacuation drills for employees twice per year, per shift. During an interview on January 29, 2024, at 1:30 p.m., LALD-E stated they would send over the evacuation drill logs by the end of the day on January 29, 2024. Evacuation drill</p>	0 810			

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0 810	Continued From page 9  records were received by survey staff on February 6, 2024, after the survey had closed. Provided documentation indicated that drills were completed monthly, but all drills were completed between the hours of 10:00 a.m. and 12:00 p.m. and did not indicate all shifts were participating in the required number of drills.  No further information was provided.  TIME PERIOD FOR CORRECTION: Twenty-one (21) days.	0 810			
0 910 SS=C	144G.50 Subd. 2 (a-b) Contract information  (a) The contract must include in a conspicuous place and manner on the contract the legal name and the health facility identification of the facility. (b) The contract must include the name, telephone number, and physical mailing address, which may not be a public or private post office box, of: (1) the facility and contracted service provider when applicable; (2) the licensee of the facility; (3) the managing agent of the facility, if applicable; and (4) the authorized agent for the facility.  This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to execute a written contract with the required content for two of two residents (R1, R2). This had the potential to affect all residents living in the assisted living facility.  This practice resulted in a level one violation (a violation that has no potential to cause more than	0 910			

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0 910	<p>Continued From page 10</p> <p>a minimal impact on the resident and does not affect health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has potential to affect a large portion or all the residents).</p> <p>The findings include:</p> <p>R1's Assisted Living Contract was signed on June 1, 2022.</p> <p>R2's Assisted Living Contract was signed on February 1, 2022.</p> <p>R1 and R2's Assisted Living Contract lacked inclusion of the licensee's Health Facility Identification (HFID) number.</p> <p>On January 30, 2024, at 1:35 p.m., licensed assisted living director (LALD)-E stated licensee was aware of the requirement to have HFID number on the contract, but had not implemented the requirement.</p> <p>No further information was provided.</p> <p>TIME PERIOD FOR CORRECTION: Twenty-one (21) days</p>	0 910			
0 970 SS=C	<p>144G.50 Subd. 5 Waivers of liability prohibited</p> <p>The contract must not include a waiver of facility liability for the health and safety or personal property of a resident. The contract must not include any provision that the facility knows or should know to be deceptive, unlawful, or unenforceable under state or federal law, nor include any provision that requires or implies a</p>	0 970			

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NAME OF PROVIDER OR SUPPLIER  <b>THREE STARS GROUP HOMES LLC</b>		STREET ADDRESS, CITY, STATE, ZIP CODE <b>630 VIRGINIA ST SAINT PAUL, MN 55103</b>			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETE DATE
0 970	<p>Continued From page 11</p> <p>lesser standard of care or responsibility than is required by law.</p> <p>This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to ensure the assisted living contract did not include language waiving the facility's liability for health, safety, or personal property of a resident. This had the potential to affect all residents.</p> <p>This practice resulted in a level one violation (a violation that has no potential to cause more than a minimal impact on the resident and does not affect health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has potential to affect a large portion or all of the residents).</p> <p>The findings include:</p> <p>R1's Assisted Living Contract was signed on June 1, 2022.</p> <p>R2's Assisted Living Contract was signed on February 1, 2022.</p> <p>R1 and R2's Assisted Living Contract included the following language indicating a waiver of liability in various sections: - Insurance Liability and Release - the resident agrees that [licensee] will not be liable to the resident for any personal injury or property damage (including, without limitation, damage to, or loss or theft of, automobiles or personal property of resident) suffered by the resident or the resident's agents, guests or invitees, unless and to the extent that the injury or damage is</p>	0 970			

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0 970	<p>Continued From page 12</p> <p>caused by the negligence of [licensee] or its employees or agents. The resident hereby releases [licensee] from liability for any personal injury or property damage suffered by the resident or the resident's agents, guests, or invitees; and - Indemnification - [licensee] shall not be liable for any damage or injury to the resident, or any other person, or to any property, occurring on the premises, or any part thereof, or in common areas thereof, and the resident agrees to hold [licensee] harmless from any claims or damages unless caused solely by negligence of [licensee].</p> <p>On January 30, 2024, at 1:35 p.m., licensed assisted living director (LALD)-E stated licensee was not aware that the resident contracts carried a waiver language.</p> <p>No further information was provided.</p> <p>TIME PERIOD FOR CORRECTION: Twenty-one (21) days</p>	0 970			
01290 SS=D	<p><b>144G.60</b> Subdivision 1 Background studies required</p> <p>(a) Employees, contractors, and regularly scheduled volunteers of the facility are subject to the background study required by section 144.057 and may be disqualified under chapter 245C. Nothing in this subdivision shall be construed to prohibit the facility from requiring self-disclosure of criminal conviction information.</p> <p>(b) Data collected under this subdivision shall be classified as private data on individuals under section 13.02, subdivision 12.</p> <p>(c) Termination of an employee in good faith reliance on information or records obtained under this section regarding a confirmed conviction</p>	01290			

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01290	<p>Continued From page 13</p> <p>does not subject the assisted living facility to civil liability or liability for unemployment benefits.</p> <p>This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to ensure a background study was submitted and received in affiliation with the assisted living license for one of three employees (unlicensed personnel (ULP-F)).</p> <p>This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved, or the situation has occurred only occasionally).</p> <p>The findings include:</p> <p>ULP-F began employment with the licensee on July 2, 2020, under the former comprehensive license and started providing assisted living services August 1, 2021.</p> <p>ULP-F's employee record included a Background Study Clearance letter dated June 25, 2020, completed under the health facility identification (HFID) number 35233.</p> <p>On January 30, 2024, at 11:35 a.m., the surveyor requested licensed assisted living director (LALD)-E to open licensee's NETStudy 2.0 account to check for ULP-F. The surveyor observed ULP-F was missing in the licensee's NETStudy 2.0 roster.</p> <p>On January 30, 2024, at 12:30 p.m., a search on</p>	01290			

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01290	Continued From page 14  the Department of Human Services NETStudy 2.0 website indicated ULP-F was affiliated to licensee's former housing with services comprehensive license under the HFID 35233.  On January 30, 2024, at 12:30 p.m., LALD-E stated the licensee's administrators missed to transfer ULP-F's information to the assisted living NETStudy 2.0 account.  No further information was provided.  TIME PERIOD FOR CORRECTION: Two (2) days	01290			
01620 SS=D	144G.70 Subd. 2 (c-e) Initial reviews, assessments, and monitoring  (c) Resident reassessment and monitoring must be conducted no more than 14 calendar days after initiation of services. Ongoing resident reassessment and monitoring must be conducted as needed based on changes in the needs of the resident and cannot exceed 90 calendar days from the last date of the assessment. (d) For residents only receiving assisted living services specified in section 144G.08, subdivision 9, clauses (1) to (5), the facility shall complete an individualized initial review of the resident's needs and preferences. The initial review must be completed within 30 calendar days of the start of services. Resident monitoring and review must be conducted as needed based on changes in the needs of the resident and cannot exceed 90 calendar days from the date of the last review. (e) A facility must inform the prospective resident of the availability of and contact information for long-term care consultation services under section 256B.0911, prior to the date on which a	01620			

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01620	<p>Continued From page 15</p> <p>prospective resident executes a contract with a facility or the date on which a prospective resident moves in, whichever is earlier.</p> <p>This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to ensure the registered nurse (RN) completed resident reassessment and monitoring not to exceed 90 calendar days from the last date of the assessment for one of two residents (R2).</p> <p>This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved, or the situation has occurred only occasionally).</p> <p>The findings include:</p> <p>R2 was admitted for assisted living services on February 2, 2022.</p> <p>R2's diagnoses included diagnoses included bipolar disorder, and asthma.</p> <p>R2's Service Plan dated February 1, 2022, indicated R2 received the following services: monitoring and assessments, medication management, and staff supervision.</p> <p>R2's record included 90-day assessments dated June 7, 2023, August 1, 2023, and November 30, 2023. R2's August 1, 2023, and November 30, 2023, 90-day assessments were 122 days apart.</p>	01620			

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01620	<p>Continued From page 16</p> <p>On January 30, 2024, at 1:27 p.m., registered nurse (RN)-A stated some assessments were completed late. RN-A also stated sometimes he gets busy and forgets to complete the assessments in time.</p> <p>The licensee's undated Nursing Assessment and Reassessment of Clients policy indicated RN will complete a nursing assessment of each Comprehensive home care resident within five days of the initiation of home care services. Also indicated the resident will be reassessed at least every 90 days and the service plan will be adjusted as needed.</p> <p>No further information provided.</p> <p>TIME PERIOD FOR CORRECTION: Twenty-one (21) days</p>	01620			
01880 SS=F	<p><b>144G.71 Subd. 19 Storage of medications</b></p> <p>An assisted living facility must store all prescription medications in securely locked and substantially constructed compartments according to the manufacturer's directions and permit only authorized personnel to have access.</p> <p>This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to store prescription medication securely and permit only authorized personnel to have access to the medication closet located in the kitchen/dining area that contained all the medications for all residents in the building. This had the potential to affect all residents.</p>	01880			

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01880	<p>Continued From page 17</p> <p>This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has potential to affect a large portion or all of the residents).</p> <p>The findings include:</p> <p>On January 29, 2024, between 12:20 p.m., and 12:35 p.m., the surveyor observed the medication closet in the kitchen/dining area open. During this time registered nurse (RN)-A frequented to the closet from the office which was in another room taking out medication for set up and bring the pill boxes back into the closet meanwhile left the closet open the entire time.</p> <p>On January 30, 2024, at 2:30 p.m., RN-A stated he was within proximity to observe the closet and was sure no one would open it.</p> <p>The licensee's undated Medication Storage policy indicated licensee will assess all new clients (residents) for their needs for medication management. If clients require assistance with medications, an individualized plan will be developed that includes storage of medications.</p> <p>No further information was provided.</p> <p>TIME PERIOD FOR CORRECTION: Seven (7) days</p>	01880			
01940 SS=F	144G.72 Subd. 3 Individualized treatment or therapy managemen	01940			

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01940	<p>Continued From page 18</p> <p>For each resident receiving management of ordered or prescribed treatments or therapy services, the assisted living facility must prepare and include in the service plan a written statement of the treatment or therapy services that will be provided to the resident. The facility must also develop and maintain a current individualized treatment and therapy management record for each resident which must contain at least the following:</p> <p>(1) a statement of the type of services that will be provided;</p> <p>(2) documentation of specific resident instructions relating to the treatments or therapy administration;</p> <p>(3) identification of treatment or therapy tasks that will be delegated to unlicensed personnel;</p> <p>(4) procedures for notifying a registered nurse or appropriate licensed health professional when a problem arises with treatments or therapy services; and</p> <p>(5) any resident-specific requirements relating to documentation of treatment and therapy received, verification that all treatment and therapy was administered as prescribed, and monitoring of treatment or therapy to prevent possible complications or adverse reactions. The treatment or therapy management record must be current and updated when there are any changes.</p> <p>This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to develop an individual treatment management plan (ITMP) to include all required content for one of one resident (R1).</p>	01940			

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01940	<p>Continued From page 19</p> <p>This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents).</p> <p>The findings include:</p> <p>R1 was admitted for assisted living services on June 2, 2022.</p> <p>R1's diagnoses included major depressive disorder, type 2 diabetes, hypertension, and hyperlipidemia.</p> <p>R1's Service Plan dated June 1, 2022, indicated R1 received the following services: monitoring and assessments, medication management, and blood glucose.</p> <p>On January 30, 2024, at 7:55 a.m., the surveyor observed unlicensed personnel (ULP)-C set up blood glucose equipment and insulin for R1's self-administration.</p> <p>R1's Vital Signs document dated between January 1, 2024, and January 29, 2024, indicated R1 received blood glucose monitoring once a day and had ranges between 79 milligrams/deciliter (mg/dl) and 254 mg/dl.</p> <p>R1's ITMP lacked the following content:</p> <ul style="list-style-type: none"><li>- documentation of specific resident instructions relating to the treatments or therapy administration;</li><li>- identification of treatment or therapy tasks that will be delegated to unlicensed personnel;</li></ul>	01940			

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01940	<p>Continued From page 20</p> <p>- procedures for notifying a registered nurse or appropriate licensed health professional when a problem arises with treatments or therapy services; and</p> <p>- any resident-specific requirements relating to documentation of treatment and therapy received, and monitoring of treatment or therapy to prevent possible complications or adverse reactions.</p> <p>On January 30, 2024, at 2:30 p.m., registered nurse (RN)-A stated licensee was not aware of the required content for ITMP.</p> <p>The licensee's undated Treatment and Therapy Management Services policy indicated licensee will provide treatment or therapy services to clients under our Assisted Living. The policy lacked verbiage on the content of ITMP.</p> <p>No further information was provided.</p> <p>TIME PERIOD FOR CORRECTION: Seven (7) days</p>	01940			
01970 SS=D	<p>144G.72 Subd. 6 Treatment and therapy orders</p> <p>There must be an up-to-date written or electronically recorded order from an authorized prescriber for all treatments and therapies. The order must contain the name of the resident, a description of the treatment or therapy to be provided, and the frequency, duration, and other information needed to administer the treatment or therapy. Treatment and therapy orders must be renewed at least every 12 months.</p> <p>This MN Requirement is not met as evidenced by: Based on interview and record review, the</p>	01970			

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01970	<p>Continued From page 21</p> <p>licensee failed to obtain prescriber orders for all treatments and therapies, including the frequency, duration and other information needed to administer the treatment or therapy for one of one resident (R1).</p> <p>This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved, or the situation has occurred only occasionally).</p> <p>The findings include:</p> <p>R1's diagnoses included major depressive disorder, type 2 diabetes, hypertension, and hyperlipidemia.</p> <p>R1's Service Plan dated June 1, 2022, indicated R1 received the following services: monitoring and assessments, medication management, and blood glucose (BG).</p> <p>On January 30, 2024, at 12:45 p.m., registered nurse (RN)-A provided the surveyor with unsigned Prescription Transfer Report dated May 8, 2021, for Accu-Chek guide which indicated use to test twice a day. RN-A stated the document was the order the licensee maintained for R1's BG.</p> <p>R1's record lacked a current signed order for BG monitoring.</p> <p>On January 30, 2024, at 2:30 p.m., RN-A stated licensee had not maintained any signed prescriber orders for R1's BG monitoring.</p>	01970			

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01970	<p>Continued From page 22</p> <p>The licensee's undated Treatment and Therapy Management Services indicated orders must be obtained for medications, treatments or therapies that would require orders from an authorized provider before the services are provided.</p> <p>No further information was provided.</p> <p>TIME PERIOD FOR CORRECTION: Seven (7) days</p>	01970			

Type: Full  
Date: 01/29/24  
Time: 10:32:33  
Report: 1023241019

## Food and Beverage Establishment Inspection Report

Page 1

**Location:**

Three Stars Group Homes Llc  
630 Virginia St  
St Paul, MN55103  
Ramsey County, 62

**Establishment Info:**

ID #: 0039270  
Risk:  
Announced Inspection: No

**License Categories:**

Expires on: / /

**Operator:**

Phone #: 6514684729  
ID #:

The violations listed in this report include any previously issued orders and deficiencies identified during this inspection. Compliance dates are shown for each item.

The following orders were issued during this inspection.

### **3-300B Protection from Contamination: cross-contamination, eggs**

#### **3-302.11A(1) \*\* Priority 1 \*\***

MN Rule 4626.0235A(1) Separate raw animal foods during storage, preparation, holding, and display from ready-to-eat foods to prevent cross-contamination.

OBSERVED RAW ANIMAL FOOD STORED OVER READY TO EAT FOODS SUCH AS RAW SHELL EGGS OVER DELI MEATS. OPERATOR MOVED EGGS TO SAFE LOCATION DURING INSPECTION.

*Comply By: 01/29/24*

### **4-300 Equipment Numbers and Capacities**

#### **4-302.12B \*\* Priority 2 \*\***

MN Rule 4626.0705B Provide a readily accessible food temperature measuring device with a small diameter probe to measure the temperature in thin foods such as meat patties and fish fillets.

OPERATOR STATED NO THERMOMETER AVAILABLE. ACQUIRE AND USE THIS DEVICE TO ENSURE SAFE FOOD TEMPERATURES.

*Comply By: 01/29/24*

### **6-300 Physical Facility Numbers and Capacities**

#### **6-301.11 \*\* Priority 2 \*\***

MN Rule 4626.1440 Provide an adequate supply of hand soap at each handwashing sink or group of 2 adjacent handwashing sinks.

NO HAND SOAP AT HAND SINK.

*Comply By: 01/29/24*

Type: Full  
Date: 01/29/24  
Time: 10:32:33  
Report: 1023241019  
Three Stars Group Homes Llc

# Food and Beverage Establishment Inspection Report

Page 2

## 4-500 Equipment Maintenance and Operation

### 4-501.12

MN Rule 4626.0740 Resurface scratched or scored cutting blocks and boards or discard if they can no longer be effectively cleaned and sanitized or resurfaced.

OBSERVED HEAVILY SCORED CUTTING BOARD.

Comply By: 01/29/24

## Surface and Equipment Sanitizers

Chlorine: = at Degrees Fahrenheit

Location:

Violation Issued: No

Hot Water: = at Degrees Fahrenheit

Location: ANSI 184 DISH MACHINE

Violation Issued: No

## Food and Equipment Temperatures

Process/Item: Cold Hold/MILK

Temperature: 39 Degrees Fahrenheit - Location: REACH IN COOLER #1

Violation Issued: No

Process/Item: Cold Hold/JUICE

Temperature: 40 Degrees Fahrenheit - Location: REACH IN COOLER #2

Violation Issued: No

Total Orders	In This Report	Priority 1	Priority 2	Priority 3
		1	2	1

THIS INSPECTION WAS CONDUCTED IN CONJUNCTION WITH MDH HEALTH REGULATORY DIVISION (HRD) SURVEY. INSPECTION CONDUCTED IN PRESENCE OF THE PERSON IN CHARGE.

THIS FACILITY DOES NOT HAVE ALL COMMERCIAL GRADE ANSI EQUIPMENT. ALL FOOD MUST BE SERVED THE SAME DAY IT IS PREPARED, AND LEFTOVERS CAN NEVER BE SAVED. FOOD SERVICE IS PROVIDED BY FACILITY STAFF.

FOOD SERVICE AREA FLOORS, WALLS, CEILINGS, COUNTERTOPS, AND FINISH MATERIALS MUST BE NON-ABSORBANT, SMOOTH, DURABLE, AND EASILY CLEANABLE. CEILINGS CANNOT HAVE POPCORN TEXTURE. CABINETS CANNOT HAVE HOLLOW BASES. EXPOSED WOOD IS NOT APPROVED FOR FOOD SERVICE AREAS. WOOD IS NOT AN APPROVED FOOD CONTACT SURFACE.

THESE TOPICS WERE DISCUSSED WITH THE PERSON IN CHARGE:

- EMPLOYEE ILLNESS EXCLUSION
- HAND WASHING PROCEDURE
- NO BARE HAND CONTACT WITH RTE FOOD
- VOMIT CLEAN UP PROCEDURE
- FULLY COOKING FOOD FOR HIGH RISK POPULATIONS
- ANSI 184 DISH WASHER

Type: Full  
Date: 01/29/24  
Time: 10:32:33  
Report: 1023241019  
Three Stars Group Homes Llc

# Food and Beverage Establishment Inspection Report

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**NOTE: Plans and specifications must be submitted for review and approval prior to new construction, remodeling or alterations.**

I acknowledge receipt of the Minnesota Department of Health inspection report number 1023241019 of 01/29/24.

Certified Food Protection Manager IDRIS GEYRE

Certification Number: 109194 Expires: 11/01/24

**Inspection report reviewed with person in charge and emailed.**

Signed: \_\_\_\_\_

IDRIS GEYRE  
PERSON IN CHARGE

Signed: Gregory T Nelson

Gregory T. Nelson  
Public Health Sanitarian  
Freeman Building  
651-201-4259  
greg.nelson@state.mn.us