



*Protecting, Maintaining and Improving the Health of All Minnesotans*

Electronically Delivered

October 30, 2025

Licensee

Amerigrace Home Care LLC  
9633 Hale Avenue South  
Cottage Grove, MN 55016

RE: Project Number(s) SL34337016

Dear Licensee:

The Minnesota Department of Health (MDH) completed a survey on October 15, 2025, for the purpose of evaluating and assessing compliance with state licensing statutes. At the time of the survey, MDH noted violations of the laws pursuant to Minnesota Statute, Chapter 144G, Minnesota Food Code, Minnesota Rules Chapter 4626, Minnesota Statute 626.5572 and/or Minnesota Statute Chapter 260E.

MDH concludes the licensee is in substantial compliance. State law requires the facility must take action to correct the state correction orders and document the actions taken to comply in the facility's records. The Department reserves the right to return to the facility at any time should the Department receive a complaint or deem it necessary to ensure the health, safety, and welfare of residents in your care.

### **STATE CORRECTION ORDERS**

The enclosed State Form documents the state correction orders. MDH documents state licensing correction orders using federal software. Tag numbers are assigned to Minnesota state statutes for Assisted Living Facilities. The assigned tag number appears in the far left column entitled "ID Prefix Tag." The state statute number and the corresponding text of the state statute out of compliance are listed in the "Summary Statement of Deficiencies" column. This column also includes the findings that are in violation of the state statute after the statement, "This MN Requirement is not met as evidenced by . . ."

### **IMPOSITION OF FINES**

In accordance with Minn. Stat. § 144G.31, Subd. 4, fines and enforcement actions may be imposed based on the level and scope of the violations and may be imposed immediately with no opportunity to correct the violation first as follows:

Level 1: no fines or enforcement;

Level 2: a fine of \$500 per violation, in addition to any enforcement mechanism authorized in § 144G.20;

Level 3: a fine of \$1,000 per incident, in addition to any enforcement mechanism authorized in § 144G.20;



Level 4: a fine of \$3,000 per incident, in addition to any enforcement mechanism authorized in § 144G.20;

Level 5: a fine of \$5,000 per violation, in addition to any enforcement mechanism authorized in § 144G.20.

Therefore, in accordance with Minn. Stat. §§ 144G.01 to 144G.9999, the following fines are assessed pursuant to this survey:

**St - 0 - 0775 - 144g.45 Subd. 2. (a) - Fire Protection And Physical Environment - \$500.00**

**St - 0 - 0780 - 144g.45 Subd. 2 (a) (1) - Fire Protection And Physical Environment - \$500.00**

Therefore, in accordance with Minn. Stat. §§ 144G.01 to 144G.9999, **the total amount you are assessed is \$1,000.00**. You will be invoiced approximately 30 days after receipt of this notice, subject to appeal.

#### **DOCUMENTATION OF ACTION TO COMPLY**

In accordance with Minn. Stat. § 144G.30, Subd. 5(c), the licensee must document actions taken to comply with the correction orders within the time period outlined on the state form; however, plans of correction are not required to be submitted for approval.

The correction order documentation should include the following:

- Identify how the area(s) of noncompliance was corrected related to the resident(s)/employee(s) identified in the correction order.
- Identify how the area(s) of noncompliance was corrected for all of the provider's resident(s)/employees that may be affected by the noncompliance.
- Identify what changes to your systems and practices were made to ensure compliance with the specific statute(s).

#### **CORRECTION ORDER RECONSIDERATION PROCESS**

In accordance with Minn. Stat. § 144G.32, Subd. 2, you may challenge the correction order(s) issued, including the level and scope, and any fine assessed through the correction order reconsideration process. The request for reconsideration must be in writing and received by MDH within 15 calendar days of the correction order receipt date.

To submit a reconsideration request, please visit:

**<https://forms.web.health.state.mn.us/form/HRDAppealsForm>**

#### **REQUESTING A HEARING**

Alternatively, in accordance with Minn. Stat. § 144G.31, Subd. 5(d), an assisted living provider that has been assessed a fine under this subdivision has a right to a reconsideration or a hearing under this section and chapter 14. Pursuant to Minn. Stat. § 144G.20, Subd. 14 and Subd. 18, a request for a hearing must be in writing and received by the Department of Health within 15 business days of the

correction order receipt date. The request must contain a brief and plain statement describing each matter or issue contested and any new information you believe constitutes a defense or mitigating factor.

To submit a hearing request, please visit:

**<https://forms.web.health.state.mn.us/form/HRDAppealsForm>**

To appeal fines via reconsideration, please follow the procedure outlined above. Please note that you may request a reconsideration **or** a hearing, but not both. If you wish to contest tags without fines in a reconsideration and tags with the fines at a hearing, please submit two separate appeals forms at the website listed above.

The MDH Health Regulation Division (HRD) values your feedback about your experience during the survey and/or investigation process. Please fill out this anonymous provider feedback questionnaire at your convenience at this link: **<https://forms.office.com/g/Bm5uQEPhVa>**. Your input is important to us and will enable MDH to improve its processes and communication with providers. If you have any questions regarding the questionnaire, please contact Susan Winkelmann at [susan.winkelmann@state.mn.us](mailto:susan.winkelmann@state.mn.us) or call 651-201-5952.

You are encouraged to retain this document for your records. It is your responsibility to share the information contained in the letter and state form with your organization's Governing Body.

If you have any questions, please contact me.

Sincerely,

A handwritten signature in black ink, appearing to read "Casey DeVries". The signature is fluid and cursive, with the first name "Casey" written in a larger, more prominent script than the last name "DeVries".

Casey DeVries, Supervisor

State Evaluation Team

Email: [Casey.DeVries@state.mn.us](mailto:Casey.DeVries@state.mn.us)

Telephone: 651-201-5917 Fax: 1-866-890-9290

KKM



Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>34337</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____		(X3) DATE SURVEY COMPLETED  <b>10/15/2025</b>
NAME OF PROVIDER OR SUPPLIER  <b>AMERIGRACE HOME CARE LLC</b>		STREET ADDRESS, CITY, STATE, ZIP CODE <b>9633 HALE AVENUE SOUTH COTTAGE GROVE, MN 55016</b>			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETE DATE
0 000	<p>Initial Comments</p> <p>*****ATTENTION*****</p> <p>ASSISTED LIVING PROVIDER LICENSING CORRECTION ORDER(S)</p> <p>In accordance with Minnesota Statutes, section 144G.08 to 144G.95, these correction orders are issued pursuant to a survey.</p> <p>Determination of whether violations are corrected requires compliance with all requirements provided at the Statute number indicated below. When Minnesota Statute contains several items, failure to comply with any of the items will be considered lack of compliance.</p> <p>INITIAL COMMENTS:</p> <p>SL34337016-0</p> <p>On October 13, 2025, through October 15, 2025, the Minnesota Department of Health conducted a full survey at the above provider and the following correction orders are issued. At the time of the survey, there were three residents; three receiving services under the Assisted Living Facility license.</p>	0 000	<p>Minnesota Department of Health is documenting the State Correction Orders using federal software. Tag numbers have been assigned to Minnesota State Statutes for Assisted Living Facilities. The assigned tag number appears in the far-left column entitled "ID Prefix Tag." The state Statute number and the corresponding text of the state Statute out of compliance is listed in the "Summary Statement of Deficiencies" column. This column also includes the findings which are in violation of the state requirement after the statement, "This Minnesota requirement is not met as evidenced by." Following the evaluators ' findings is the Time Period for Correction.</p> <p>PLEASE DISREGARD THE HEADING OF THE FOURTH COLUMN WHICH STATES,"PROVIDER'S PLAN OF CORRECTION." THIS APPLIES TO FEDERAL DEFICIENCIES ONLY. THIS WILL APPEAR ON EACH PAGE.</p> <p>THERE IS NO REQUIREMENT TO SUBMIT A PLAN OF CORRECTION FOR VIOLATIONS OF MINNESOTA STATE STATUTES.</p> <p>THE LETTER IN THE LEFT COLUMN IS USED FOR TRACKING PURPOSES AND REFLECTS THE SCOPE AND LEVEL ISSUED PURSUANT TO 144G.31 SUBDIVISION 1-3.</p>		
0 485 SS=C	<p>144G.41 Subdivision 1.a (a) Minimum requirements; required food services</p>	0 485			

Minnesota Department of Health

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>34337</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____		(X3) DATE SURVEY COMPLETED  <b>10/15/2025</b>
NAME OF PROVIDER OR SUPPLIER  <b>AMERIGRACE HOME CARE LLC</b>			STREET ADDRESS, CITY, STATE, ZIP CODE <b>9633 HALE AVENUE SOUTH COTTAGE GROVE, MN 55016</b>		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETE DATE
0 485	<p>Continued From page 1</p> <p>(a) All assisted living facilities must offer to provide or make available at least three nutritious meals daily with snacks available seven days per week, according to the recommended dietary allowances in the United States Department of Agriculture (USDA) guidelines, including seasonal fresh fruit and fresh vegetables. The menus must be prepared at least one week in advance and made available to all residents. The facility must encourage residents' involvement in menu planning. Meal substitutions must be of similar nutritional value if a resident refuses a food that is served. Residents must be informed in advance of menu changes. The facility must not require a resident to include and pay for meals in the resident's contract.</p> <p>This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to ensure the assisted living contract did not require any resident to include and pay for meals as a part of their assisted living package fee. Additionally, the licensee failed to have a menu prepared at least one week in advance and made available to all residents. This had the potential to affect all residents of the facility.</p> <p>This practice resulted in a level one violation (a violation that has no potential to cause more than a minimal impact on the resident and does not affect health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has potential to affect a large portion or all of</p>	0 485			



Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>34337</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____		(X3) DATE SURVEY COMPLETED  <b>10/15/2025</b>
NAME OF PROVIDER OR SUPPLIER  <b>AMERIGRACE HOME CARE LLC</b>		STREET ADDRESS, CITY, STATE, ZIP CODE <b>9633 HALE AVENUE SOUTH COTTAGE GROVE, MN 55016</b>			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETE DATE
0 485	Continued From page 2  the residents).  The findings include:  On October 13, 2025, at 11:55 p.m., clinical nurse supervisor/ licensed assisted living director (CNS/LALD)-A provided the surveyor with a survey binder. CNS/LALD-A stated the contract in the binder was the same contract used by all residents in the facility.  On page three, under the section titled Primary services, the contract indicated three meals a day would be provided in the basic monthly fee of \$750.00.  On October 15, 2025, at 12:46 p.m., CNS/LALD-A stated meals were included as a part of room and board, and they were not aware they could not include the meals with the contract.  No further information was provided.  TIME PERIOD FOR CORRECTION: Twenty-one (21) days	0 485			
0 680 SS=F	144G.42 Subd. 10 Disaster planning and emergency preparedness  (a) The facility must meet the following requirements: (1) have a written emergency disaster plan that contains a plan for evacuation, addresses elements of sheltering in place, identifies temporary relocation sites, and details staff assignments in the event of a disaster or an emergency; (2) post an emergency disaster plan prominently;	0 680			

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>34337</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____		(X3) DATE SURVEY COMPLETED  <b>10/15/2025</b>
NAME OF PROVIDER OR SUPPLIER  <b>AMERIGRACE HOME CARE LLC</b>			STREET ADDRESS, CITY, STATE, ZIP CODE <b>9633 HALE AVENUE SOUTH COTTAGE GROVE, MN 55016</b>		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETE DATE
0 680	<p>Continued From page 3</p> <p>(3) provide building emergency exit diagrams to all residents; (4) post emergency exit diagrams on each floor; and (5) have a written policy and procedure regarding missing residents. (b) The facility must provide emergency and disaster training to all staff during the initial staff orientation and annually thereafter and must make emergency and disaster training annually available to all residents. Staff who have not received emergency and disaster training are allowed to work only when trained staff are also working on site. (c) The facility must meet any additional requirements adopted in rule.</p> <p>This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to maintain a written emergency preparedness plan (EPP) with all the required content as defined in Appendix Z and failed to post an EPP prominently. This had the potential to affect all residents, staff, and visitors.</p> <p>This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has potential to affect a large portion or all of the residents).</p> <p>The findings include:</p> <p>On October 14, 2025, at 9:30 a.m., clinical nurse</p>	0 680			

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>34337</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____		(X3) DATE SURVEY COMPLETED  <b>10/15/2025</b>
NAME OF PROVIDER OR SUPPLIER  <b>AMERIGRACE HOME CARE LLC</b>			STREET ADDRESS, CITY, STATE, ZIP CODE <b>9633 HALE AVENUE SOUTH COTTAGE GROVE, MN 55016</b>		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETE DATE
0 680	<p>Continued From page 4</p> <p>supervisor/ licensed assisted living director (CNS/LALD)-A stated the licensee's EPP was kept secured in a locked emergency bag.</p> <p>The licensee's written emergency disaster preparedness plan lacked evidence of the following required content:</p> <ul style="list-style-type: none"><li>- policies and procedures regarding subsistence needs for staff and patients;</li><li>- policies and procedures to track the location of on-duty staff and sheltered residents;</li><li>- policies and procedures addressing the use of volunteers and other emergency staffing strategies;</li><li>- policies and procedures to address the role of the facility under a waiver declared by the Secretary in accordance with section 1135 of the Act, and;</li><li>- policies and procedures to address the sharing information and medical documentation for residents under the facility's care, as necessary, with other health care providers to maintain continuity of care.</li></ul> <p>On October 15, 2025, at 12:51 p.m., CNS/LALD-A stated they were responsible for the development of the licensee's EPP and would work on completing the missing requirements.</p> <p>The licensee's 9.01 Emergency Preparedness Plan - Appendix Z Compliance policy dated July 23, 2025, indicated the licensee would have in place an effective and compliant Emergency Preparedness Plan. The intent is the plan will be aligned with the Centers for Medicare and Medicaid Services State Operation Manual Appendix Z: "State Operations Manual Appendix Z - Emergency Preparedness for All Provides and Certified Supplier Types: Interpretive</p>	0 680			



Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>34337</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____		(X3) DATE SURVEY COMPLETED  <b>10/15/2025</b>
NAME OF PROVIDER OR SUPPLIER  <b>AMERIGRACE HOME CARE LLC</b>			STREET ADDRESS, CITY, STATE, ZIP CODE <b>9633 HALE AVENUE SOUTH COTTAGE GROVE, MN 55016</b>		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETE DATE
0 680	Continued From page 5  Guidance."  No further information was provided.  TIME PERIOD FOR CORRECTION: Twenty-one (21) days	0 680			
0 775 SS=F	144G.45 Subd. 2. (a) Fire protection and physical environment  Each assisted living facility must comply with the State Fire Code in Minnesota Rules, chapter 7511, and:  This MN Requirement is not met as evidenced by: Based on observation and interview, the licensee failed to maintain facility in compliance with Minnesota State Fire Code under Minnesota Rules Chapter 7511. This had the potential to affect some residents, staff, and visitors.  This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has potential to affect a large portion or all of the residents).  The findings include:  On October 13, 2025, from approximately 12:20 p.m. to 1:35 p.m., the surveyor toured the facility with environmental services clinical nurse specialist/licensed assisted living director (CNS/LALD)-A. During the tour the surveyor observed the following:	0 775			

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>34337</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____		(X3) DATE SURVEY COMPLETED  <b>10/15/2025</b>
NAME OF PROVIDER OR SUPPLIER  <b>AMERIGRACE HOME CARE LLC</b>			STREET ADDRESS, CITY, STATE, ZIP CODE <b>9633 HALE AVENUE SOUTH COTTAGE GROVE, MN 55016</b>		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETE DATE
0 775	Continued From page 6  -No carbon monoxide alarm was present in resident room 2. The absent carbon monoxide alarm is required within the sleeping unit.  -Lint had accumulated behind the clothes dryer in the laundry room. This accumulation of lint may pose a fire hazard and should be removed and dryer ventilation maintained in proper working order to prevent lint build up.  -The egress window in resident room 5 did not operate and open readily when attempted, requiring extra effort to open. CNS/LALD-A operated the egress window during the tour and the window crank was sticking and difficult to open. The egress window should be maintained easily openable to allow ready escape during emergency.  CNS/LALD-A acknowledged the noted deficiencies during the tour and expressed that they would correct the deficiencies.  TIME PERIOD FOR CORRECTION: Two (2) days	0 775			
0 780 SS=F	144G.45 Subd. 2 (a) (1) Fire protection and physical environment  (a) Each assisted living facility must comply with the State Fire Code in Minnesota Rules, chapter 7511, and: (1) for dwellings or sleeping units, as defined in the State Fire Code: (i) provide smoke alarms in each room used for sleeping purposes; (ii) provide smoke alarms outside each separate sleeping area in the immediate vicinity of	0 780			



Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>34337</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____		(X3) DATE SURVEY COMPLETED  <b>10/15/2025</b>
NAME OF PROVIDER OR SUPPLIER  <b>AMERIGRACE HOME CARE LLC</b>		STREET ADDRESS, CITY, STATE, ZIP CODE <b>9633 HALE AVENUE SOUTH COTTAGE GROVE, MN 55016</b>			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETE DATE
0 780	<p>Continued From page 7</p> <p>bedrooms; (iii) provide smoke alarms on each story within a dwelling unit, including basements, but not including crawl spaces and unoccupied attics; (iv) where more than one smoke alarm is required within an individual dwelling unit or sleeping unit, interconnect all smoke alarms so that actuation of one alarm causes all alarms in the individual dwelling unit or sleeping unit to operate; and (v) ensure the power supply for existing smoke alarms complies with the State Fire Code, except that newly introduced smoke alarms in existing buildings may be battery operated;</p> <p>This MN Requirement is not met as evidenced by: Based on observation and interview, the licensee failed to provide interconnected smoke alarms throughout the facility. This had the potential to directly affect all residents, staff, and visitors.</p> <p>This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident 's health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has potential to affect a large portion or all of the residents).</p> <p>The findings include:</p> <p>On October 13, 2025, from approximately 12:20</p>	0 780			

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>34337</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____		(X3) DATE SURVEY COMPLETED  <b>10/15/2025</b>
NAME OF PROVIDER OR SUPPLIER  <b>AMERIGRACE HOME CARE LLC</b>			STREET ADDRESS, CITY, STATE, ZIP CODE <b>9633 HALE AVENUE SOUTH COTTAGE GROVE, MN 55016</b>		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETE DATE
0 780	<p>Continued From page 8</p> <p>p.m. to 1:35 p.m., the surveyor toured the facility with environmental services clinical nurse specialist/licensed assisted living director (CNS/LALD)-A. During the tour the surveyor observed the following:</p> <p>-During the tour CNS/LALD-A tested smoke alarms by activating alarms in the upper-level bedroom hallway. When the smoke alarms were tested, the alarms in resident room 2 and resident room 4 did not sound and were not properly interconnected with the other provided alarms. All smoke alarms in the facility must be interconnected such that the operation of any one smoke alarm causes all other supplied smoke alarms to sound. Provided hardwired alarms must also be maintained as hardwired.</p> <p>-The smoke alarm in resident room 2 was damaged and not properly connected to hardwired connection. During the tour the surveyor examined the smoke alarm in resident room 2 and the smoke alarm unit was not connected to the wires which would provide power to the alarm. The power supply of the smoke alarm should be repaired and maintained as function to ensure proper operation of the alarm.</p> <p>During the facility tour interview on September 18, 2025, CNS/LALD-A verified the above listed deficiencies while accompanying on the tour. and expressed that they would ensure interconnection and correct the deficiencies.</p> <p>TIME PERIOD FOR CORRECTION: Seven (7) days</p>	0 780			



Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>34337</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____		(X3) DATE SURVEY COMPLETED  <b>10/15/2025</b>
NAME OF PROVIDER OR SUPPLIER  <b>AMERIGRACE HOME CARE LLC</b>		STREET ADDRESS, CITY, STATE, ZIP CODE <b>9633 HALE AVENUE SOUTH COTTAGE GROVE, MN 55016</b>			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETE DATE
0 800	Continued From page 9	0 800			
0 800 SS=E	<p>144G.45 Subd. 2 (a) (4) Fire protection and physical environment</p> <p>(4) keep the physical environment, including walls, floors, ceiling, all furnishings, grounds, systems, and equipment in a continuous state of good repair and operation with regard to the health, safety, comfort, and well-being of the residents in accordance with a maintenance and repair program.</p> <p>This MN Requirement is not met as evidenced by: Based on observation and interview, the licensee failed to provide the physical environment in a continuous state of good repair and operation with regard to the health, safety, and well-being of the residents. This had the potential to directly affect all residents, staff, and visitors.</p> <p>This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death) and was issued at a pattern scope (when more than a limited number of residents are affected, more than a limited number of staff are involved, or the situation has occurred repeatedly; but is not found to be pervasive).</p> <p>The findings include:</p> <p>On October 13, 2025, from approximately 12:20 p.m. to 1:35 p.m., the surveyor toured the facility with environmental services clinical nurse</p>	0 800			

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>34337</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____		(X3) DATE SURVEY COMPLETED  <b>10/15/2025</b>
NAME OF PROVIDER OR SUPPLIER  <b>AMERIGRACE HOME CARE LLC</b>		STREET ADDRESS, CITY, STATE, ZIP CODE <b>9633 HALE AVENUE SOUTH COTTAGE GROVE, MN 55016</b>			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETE DATE
0 800	<p>Continued From page 10</p> <p>specialist/licensed assisted living director (CNS/LALD)-A. During the tour the surveyor observed the following:</p> <p>The walls, floor and surfaces in resident room 3 were not maintained in a sanitary condition. The walls were covered in stains, spills, dirt and damage. The walls were discolored and not maintained in a proper state of cleanliness. There were several holes in the wall in resident room 3 that should be filled and repaired. The floor was covered in loose tobacco and trash which should be cleaned. There were cobwebs, trash and stains on furniture and the ceilings of the room. Overall resident room 3 was not properly maintained and should be cleaned and kept in a sanitary condition.</p> <p>The window screen in resident room 3 was ripped and damaged. The window screen should be repaired and maintained in proper condition.</p> <p>The flooring was peeling up near the laundry room threshold which produced a lip that prevented the door from readily closing and could pose a tripping hazard. The floor should be maintained smooth and free of obstacles.</p> <p>The ground fault interrupter outlet in the lower-level bathroom was not functional when tested. The test button on the outlet was missing and the outlet would not test or reset.</p> <p>The caulking around the shower in the lower-level bathroom was deteriorated and discolored, no longer offering a watertight seal. The caulking should be replaced and maintained in proper condition.</p>	0 800			



Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>34337</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____		(X3) DATE SURVEY COMPLETED  <b>10/15/2025</b>
NAME OF PROVIDER OR SUPPLIER  <b>AMERIGRACE HOME CARE LLC</b>		STREET ADDRESS, CITY, STATE, ZIP CODE <b>9633 HALE AVENUE SOUTH COTTAGE GROVE, MN 55016</b>			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETE DATE
0 800	Continued From page 11  Several light bulbs in the lower-level bathroom were not functional when activated. It was noticeably dark in the bathroom and light fixtures should be maintained operable.  The bathroom vent in the upper-level bathroom was visibly covered in dust and was making a loud noise. The vent should be cleaned and maintained in a properly operable manner.  CNS/LALD-A acknowledged the noted deficiencies during the tour and expressed that they would correct the deficiencies.  TIME PERIOD FOR CORRECTION: Seven (7) days	0 800			
0 810 SS=F	144G.45 Subd. 2 (b-f) Fire protection and physical environment  (b) Each assisted living facility shall develop and maintain fire safety and evacuation plans. The plans shall include but are not limited to: (1) location and number of resident sleeping rooms; (2) staff actions to be taken in the event of a fire or similar emergency; (3) fire protection procedures necessary for residents; and (4) procedures for resident movement, evacuation, or relocation during a fire or similar emergency including the identification of unique or unusual resident needs for movement or evacuation. (c) Staff of assisted living facilities shall receive training on the fire safety and evacuation plans upon hiring and at least twice per year thereafter. (d) Fire safety and evacuation plans shall be readily available at all times within the facility.	0 810			

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>34337</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____		(X3) DATE SURVEY COMPLETED  <b>10/15/2025</b>
NAME OF PROVIDER OR SUPPLIER  <b>AMERIGRACE HOME CARE LLC</b>			STREET ADDRESS, CITY, STATE, ZIP CODE <b>9633 HALE AVENUE SOUTH COTTAGE GROVE, MN 55016</b>		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETE DATE
0 810	<p>Continued From page 12</p> <p>(e) Residents who are capable of assisting in their own evacuation shall be trained on the proper actions to take in the event of a fire to include movement, evacuation, or relocation. The training shall be made available to residents at least once per year.</p> <p>(f) Evacuation drills are required for staff twice per year per shift with at least one evacuation drill every other month. Evacuation of the residents is not required. Fire alarm system activation is not required to initiate the evacuation drill.</p> <p>This MN Requirement is not met as evidenced by: Based on observation, interview and record review, the licensee failed to develop the fire safety and evacuation plan with required content. This had the potential to directly affect all residents, staff, and visitors.</p> <p>This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident 's health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has potential to affect a large portion or all of the residents).</p> <p>The findings include:</p> <p>On October 13, 2025, at approximately 1:10 p.m., clinical nurse specialist/licensed assisted living director (CNS/LALD)-A provided documents on the fire safety and evacuation plan (FSEP), fire</p>	0 810			



Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>34337</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____		(X3) DATE SURVEY COMPLETED  <b>10/15/2025</b>
NAME OF PROVIDER OR SUPPLIER  <b>AMERIGRACE HOME CARE LLC</b>		STREET ADDRESS, CITY, STATE, ZIP CODE <b>9633 HALE AVENUE SOUTH COTTAGE GROVE, MN 55016</b>			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETE DATE
0 810	<p>Continued From page 13</p> <p>safety and evacuation training, and evacuation drills for the facility.</p> <p>The licensee FSEP failed to include the following:</p> <p>The FSEP failed to identify specific fire procedures for residents. No provided documents in the FSEP addressed the responsibilities or basic evacuation procedures that residents should follow in case of a fire or similar emergency. Fire procedures must be provided for residents CNS/LALD-A stated that they were not aware of written procedures for residents.</p> <p>During an interview on October 13, 2025, at approximately 1:25 p.m., the surveyor explained the requirements for resident trainings, and FSEP documentation. CNS/LALD-A stated they understood the requirements.</p> <p>TIME PERIOD FOR CORRECTION: Twenty-one (21) days</p>	0 810			
01880 SS=F	<p><b>144G.71 Subd. 19 Storage of medications</b></p> <p>An assisted living facility must store all prescription medications in securely locked and substantially constructed compartments according to the manufacturer's directions and permit only authorized personnel to have access.</p> <p>This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to store all prescription medications in securely locked and substantially constructed compartments according to the manufacturer's directions and permit only authorized personnel to have access.</p>	01880			

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>34337</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____		(X3) DATE SURVEY COMPLETED  <b>10/15/2025</b>
NAME OF PROVIDER OR SUPPLIER  <b>AMERIGRACE HOME CARE LLC</b>			STREET ADDRESS, CITY, STATE, ZIP CODE <b>9633 HALE AVENUE SOUTH COTTAGE GROVE, MN 55016</b>		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETE DATE
01880	<p>Continued From page 14</p> <p>This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has potential to affect a large portion or all of the residents).</p> <p>The findings include:</p> <p>On October 13, 2025, at 10:20 a.m., the surveyor observed a large, tall black cabinet with five drawers. The cabinet was located in the dining area of the facility and had names of residents printed on labels. The cabinet had a keyed lock which was located at the very top of the cabinet. This cabinet had keys still in the lock leaving it unsecured and unattended.</p> <p>On October 13, 2025, at 11:07 a.m., clinical nurse supervisor/ licensed assisted living director (CNS/LALD)-A stated all medications were stored in a locked cabinet and verified the black cabinet in the dining area was utilized for storing medications. CNS/LALD-A stated staff were trained to keep the facility keys on their person at all times.</p> <p>On October 14, 2025, at 7:30 a.m., the surveyor again observed the licensee's medication cabinet unsecured and unattended with the keys in the lock.</p> <p>The licensee's 7.11 Medication Storage policy dated March 10, 2025, indicated when medications are managed and stored by the</p>	01880			



Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>34337</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____		(X3) DATE SURVEY COMPLETED  <b>10/15/2025</b>
NAME OF PROVIDER OR SUPPLIER  <b>AMERIGRACE HOME CARE LLC</b>			STREET ADDRESS, CITY, STATE, ZIP CODE <b>9633 HALE AVENUE SOUTH COTTAGE GROVE, MN 55016</b>		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE	
01880	<p>Continued From page 15</p> <p>licensee, medications will be kept securely locked and stored per manufacturer's directions. Only authorized staff will have access to stored medications.</p> <p>No further information was provided.</p> <p>TIME PERIOD FOR CORRECTION: Seven (7) days</p>	01880			





Metro District Office  
Minnesota Department of Health  
625 Robert St N, PO BOX 64975  
St Paul, MN 55164  
Phone: 651-201-4500

## Food & Beverage Inspection Report

Page: 1

### Establishment Info

AMERIGRACE HOME CARE LLC  
9633 HALE AVENUE SOUTH  
Cottage Grove, MN 55016  
Washington County  
Parcel:  
  
Phone:

### License Info

License: HFID 34337  
  
Risk:  
License:  
Expires on:  
CFPM: Grace Oyefesobi  
CFPM #: FM10900; Exp: 7/31/2027

### Inspection Info

Report Number: F1004251187  
Inspection Type: Full - Single  
Date: 10/13/2025 Time: 12:00:00 PM  
Duration: minutes  
Announced Inspection:  
**Total Priority 1 Orders: 0**  
Total Priority 2 Orders: 0  
Total Priority 3 Orders: 0  
Delivery:

No orders were issued for this inspection report.

## Food & Beverage General Comment

INSPECTION WAS CONDUCTED BY MOLLY DOUGHERTY (FPLS) IN CONJUNCTION WITH A HEALTH REGULATIONS DIVISION (HRD) SURVEY CONDUCTED BY ZACHARY MORTH.

#### DISCUSSED:

- EMPLOYEE ILLNESS POLICY AND LOG
- HANDWASHING
- SANITIZER USE
- CLEANING/SANITIZING FOOD CONTACT SURFACES AND UTENSILS
- HIGH TEMPERATURE SANITIZING DISH MACHINE TEMPERATURE VERIFICATION
- DATE MARKING PROCEDURES
- THERMOMETER USE AND CALIBRATION
- SERVING A HIGHLY SUSCEPTIBLE POPULATION (NO RAW/UNDERCOOKED ANIMAL FOODS, NO UNPASTEURIZED JUICE, MILK, ETC)
- VOMIT/FECAL INCIDENT CLEAN UP PROCEDURES
- FOOD SOURCE
- RECEIVING DELIVERIES PROCEDURES
- FOOD SERVICE PROCEDURES (SAME-DAY SERVICE ONLY)
- PEST CONTROL
- PHYSICAL FACILITIES AND MAINTENANCE

\*NO VIOLATIONS OBSERVED DURING TIME OF INSPECTION.

\*REPORT WAS DISCUSSED WITH THE PERSON IN CHARGE, GRACE, AND WITH THE NURSE EVALUATOR, ZACHARY.

\*FLOORS ARE FINISHED WOOD, WALLS ARE SMOOTH PAINTED DRYWALL, AND CEILING IS "POPCORN" TEXTURE. COUNTERTOPS ARE LAMINATE AND CABINETS ARE PAINTED WOOD WITH HALLOW BASE. ALL ARE FOUND TO BE IN GOOD CONDITION AND WILL BE MONITORED AT FUTURE INSPECTIONS. IF AT SUCH A TIME THEY ARE FOUND TO BE A CONCERN OR RISK OF CONTAMINATION, THEY WILL BE ORDERED TO BE REPLACED AND BROUGHT UP TO CODE.

\*KITCHEN HAS A 2-BASIN SINK. ONE BASIN IS DESIGNATED AS THE HANDWASHING SINK. THIS BASIN MAY ONLY



---

BE USED FOR HANDWASHING PURPOSES.

\*IF ANY RESIDENT COMPLAINS OF ILLNESS, CONTACT THE MINNESOTA DEPARTMENT OF HEALTH AND PROVIDE THE FOODBORNE ILLNESS HOTLINE PHONE NUMBER TO THE RESIDENT. THE FOODBORNE ILLNESS HOTLINE PHONE NUMBER IS 1-877-366-3455.

---

**NOTE: All new food equipment must meet the applicable standards of the American National Standards Institute (ANSI). Plans and specifications must be submitted for review and approval prior to new construction, remodeling or alterations.**

**I acknowledge receipt of the Metro District Office inspection report number F1004251187 from 10/13/2025**

*Molly Dougherty*

---

Grace Oyefesobi

---

Molly Dougherty,  
Public Health Sanitarian 3  
651-201-3978  
molly.dougherty@state.mn.us



Metro District Office  
Minnesota Department of Health  
625 Robert St N, PO BOX 64975  
St Paul, MN 55164

## Temperature Observations/Recordings

Page: 1

### Establishment Info

AMERIGRACE HOME CARE LLC  
Cottage Grove  
County/Group: Washington County

### Inspection Info

Report Number: F1004251187  
Inspection Type: Full  
Date: 10/13/2025  
Time: 12:00:00 PM

**Food Temperature:** **Product/Item/Unit:** Potato salad; **Temperature Process:** Cold-Holding

**Location:** Kitchen Refrigerator at 38 Degrees F.

Comment:

*Violation Issued?: No*

**Food Temperature:** **Product/Item/Unit:** Deli meat; **Temperature Process:** Cold-Holding

**Location:** Garage Refrigerator at 37 Degrees F.

Comment:

*Violation Issued?: No*





Metro District Office  
Minnesota Department of Health  
625 Robert St N, PO BOX 64975  
St Paul, MN 55164

## Sanitizer Observations/Recordings

Page: 1

### Establishment Info

AMERIGRACE HOME CARE LLC  
Cottage Grove  
County/Group: Washington County

### Inspection Info

Report Number: F1004251187  
Inspection Type: Full  
Date: 10/13/2025  
Time: 12:00:00 PM

**Sanitizing Equipment:** Product: Hot Water; **Sanitizing Process:** Dish Machine

**Location:** Kitchen **Equal To** 180 Degrees F.

Comment: Per irreversible temperature indicator.

*Violation Issued?: No*